

ASKY, The Pan African Airline

SMS IMPLEMENTATION CHALLENGES FROM AN INDUSTRY PERSPECTIVE

ASKY

FOURTH AFRICA-INDIAN OCEAN (AFI) AVIATION SAFETY WEEK

Gaborone, Botswana, 22 - 25 May 2017

PLAN

 THE PRESENTER

 ASKY IN BRIEF

 ASKY SMS

 ASKY SMS IMPLEMENTATION CHALLENGES

 WHAT IS NEXT

THE PRESENTER

 NAME: Charles Anani AGOPOME

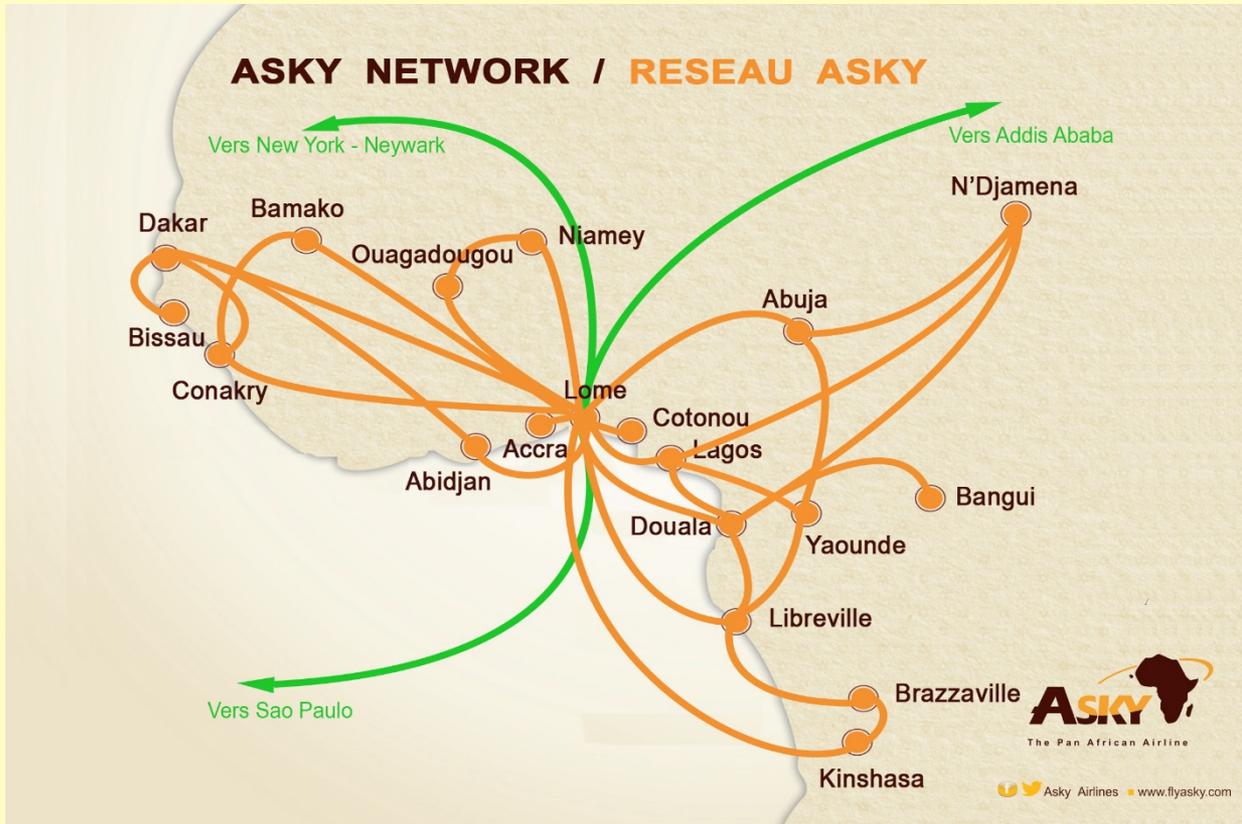
 FUNCTION: SAFETY AND SECURITY MANAGER

 RESPONSIBILITIES: DEVELOPMENT AND IMPLEMENTATION OF THE SAFETY MANAGEMENT SYSTEM IN ASKY

ASKY IN BRIEF

- ✓ **ASKY (Africa Sky) is a Private Community Airline, launched in January 2010 and holds an AOC N° 006T issued by ANAC-Togo**
- ✓ **ETHIOPIAN AIRLINES is its strategic partner and main shareholder**
- ✓ **ASKY operates 7 Aircrafts, 4 Boeing 737 and 3 DHC-8-400**
- ✓ **ASKY serves 20 destinations**
- ✓ **Over 200 flights weekly**
- ✓ **Over 480 000 passengers in 2016**
- ✓ **ASKY workforce: 457 employees of 27 nationalities**

ASKY, NETWORK



-  ASKY Airlines
-  With Ethiopian Airlines

ASKY SMS

ASKY SMS

ASKY SMS

REGULATIONS AND STANDARDS:

ASKY SMS is governed by following aviation safety regulations and standards:

- ICAO Annex 19
- ARRETE N° 009/MTPT/CAB/SG/ANAC-TOGO of June 2009
- ARRETE N° 010/MTPT/CAB/SG/ANAC-TOGO of June 2009
- RANT 19 on Safety Management of July 2015
- Ministerial Statement of ABUJA of July 2012
- IOSA (IATA Operational Safety Audit)

ASKY SMS

ASKY SMS IS DEVELOPED BASED ON ICAO SMS IMPLEMENTATION FRAMEWORK, as defined into the Doc 9859, the 4 Pillars

- ① Safety policy and objectives**
- ② Safety risk management**
- ③ Safety assurance**
- ④ Safety promotion**

and related 12 Elements.

ASKY SMS

TOTAL	CATÉGORIE 1
Y	34
N	0
NA	0
Nbre de QN	34
REPLIES	34

CATÉGORIE 2
27
1
1
29
29

CATÉGORIE 3
21
0
1
22
22

GRAND TOTAL*	
Y	82
N	1
NA	2
NO. OF QN	85
COMPLETED	85

RÉSULTATS DE L'ÉVALUATION (% DE OUI):

98,8%

ASKY SMS implementation rate is obtained after the filling of the SMS regulatory acceptance/assessment checklist

ASKY SMS IMPLEMENTATION CHALLENGES

SMS IMPLEMENTATION CHALLENGES

ASKY SMS IMPLEMENTATION CHALLENGES

- Short time delay for the implementation of the SMS, to be in compliance with the *Arrêté*
- Difficulty for the Management to allocate the necessary financial resources for the implementation of the SMS over the short time delay
- Poor organizational Safety culture due to lack of specific training in safety and generally in aviation trainings

ASKY SMS IMPLEMENTATION CHALLENGES

- **Absence of strong commitment of the Top Management**
- **Absence of evident support to SMS specialists in the implementation of the SMS, focussing efforts on other management systems**
- **Absence of robust documentation (manuals, procedures, etc.) to support the process of the SMS implementation**

ASKY SMS IMPLEMENTATION CHALLENGES

- Lack of aviation operation background of a large part of staff
- Employees believed SMS is the concern of the sole Safety department
- Difficulty of employees to recognize and report hazards
- Difficulty to maintain a viable risk register

ASKY SMS IMPLEMENTATION CHALLENGES

- Lack of a dedicated specific software to manage the SMS database
- Despite the *Arrêté*, there is a lack of coordination between the Civil Aviation Authority and the service providers (development of comprehensive SPI's)

ASKY SMS IMPLEMENTATION CHALLENGES

- Lack of aviation operation background of a large part of staff
- Employees believed SMS is the concern of the sole Safety department
- Difficulty of employees to recognize and report hazards
- Difficulty to maintain a viable risk register due to the poor reporting system

ASKY SMS IMPLEMENTATION CHALLENGES

WHAT IS NEXT

ASKY SMS IMPLEMENTATION CHALLENGES

- **FOCUSS ON SAFETY TRAINING FOR ALL EMPLOYEES AND MANAGERS TO IMPROVE SAFETY AWARENESS THROUGHOUT ASKY**
- **IMPROVE EDUCATION OF THE STAFF THROUGH REGULAR DEPARTMENTAL SAFETY MEETINGS AND PUBLICATIONS**
- **IMPROVE COLLABORATION WITH CIVIL AVIATION AUTHORITY THROUGH AN EFFECTIVE SUPERVISION AND SUPPORT**

THANK YOU