

AFI Flight Operations Safety Awareness Seminar (FOSAS)

EFB, FlySmart and eQRH

ICAO/Airbus Nairobi, 19-21 Sep. 2017



Introduction EFB, what is it? How to implement EFB? Next steps

Introduction



Situation we want to avoid...





What is in a pilot's flight bag?







Flight Crew uses a lot of paper:

- + Aircraft documentation
- Data for loading the aircraft (Weight & Balance)
 - + Aircraft data for performance determination
 - + Navigation charts
 - + In-flight data logging
 - + Airline documentation, security forms
 - + Logbook



Digitalization: EFB Solution





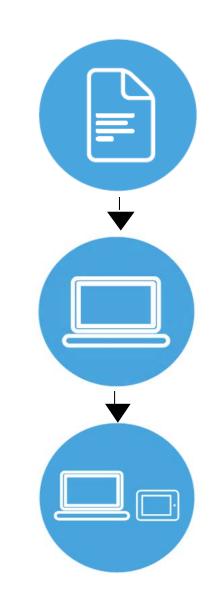
Introduction EFB, what is it? How to implement EFB? Next steps

What is an EFB?

Electronic Flight Bag

A set of hardware and software applications enabling paper elimination and improving cockpit operations.

- Optimized flight preparation and operations
 - Optimized aircraft computations
 - Reduced aircraft weight and costs
- Enabled transition to full digital operations



Traditional paper

Less Paper in Cockpit (LPC)



FlySmart with Airbus







Flight Operations solutions for Flight Crew

Ground Applications for customization and administration

Maintenance solutions: A380, A350 XWB & A330/340

Cabin solutions: A380, A350 XWB





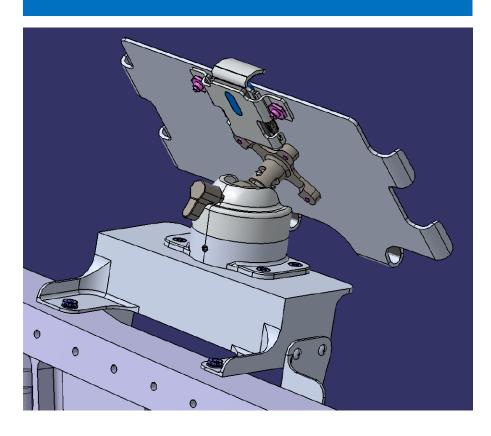








Mount designed for iPads 2 / 3 / 4 / Air / Air 2 / Pro 9.7"







EFB usable all flight phases

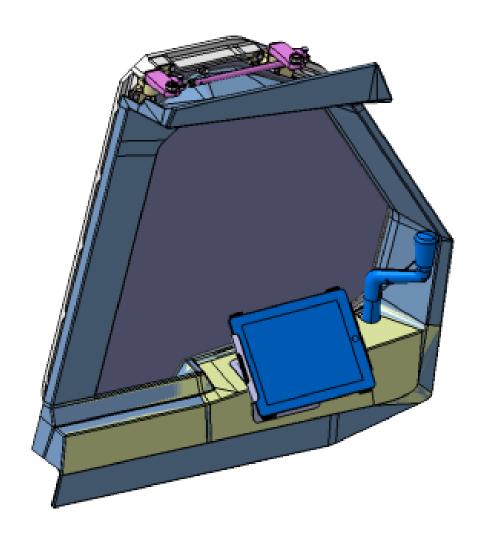
Power supply through USB plug (5Vdc/12.5 W)

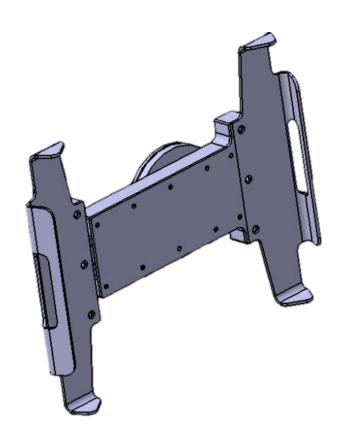
Certified

Modular SBs
Mount and/or
Power Supply









EFB usable in all flight phases

Power Supply with Cockpit Power Outlet

Certified























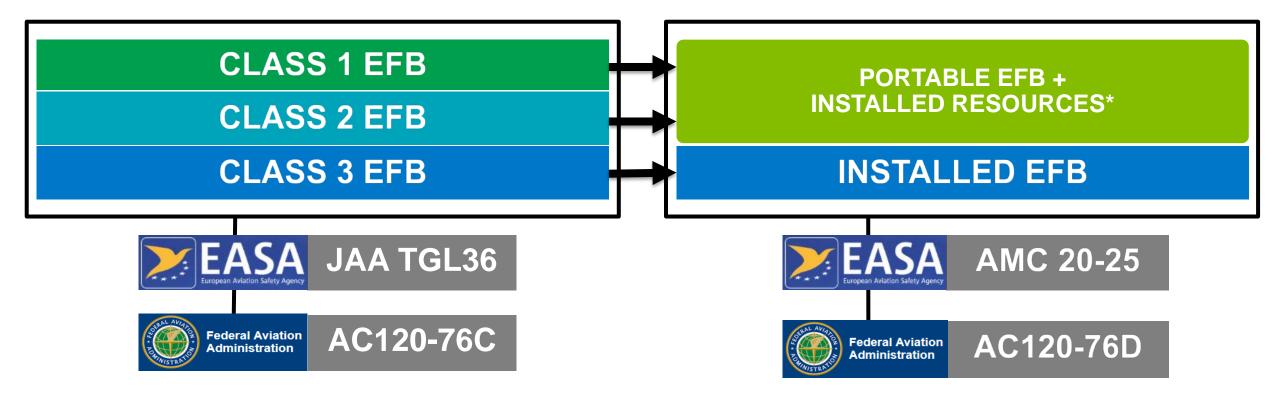






Electronic Flight Bag - ICAO/AIRBUS FOSAS Sep 19-21, 2017

EFB Hardware



*Installed resources are optional



EFB Software









HIIIIIIIII.

EFB software



FlySmart with AIRBUS Common to all Airbus aircraft / EFB



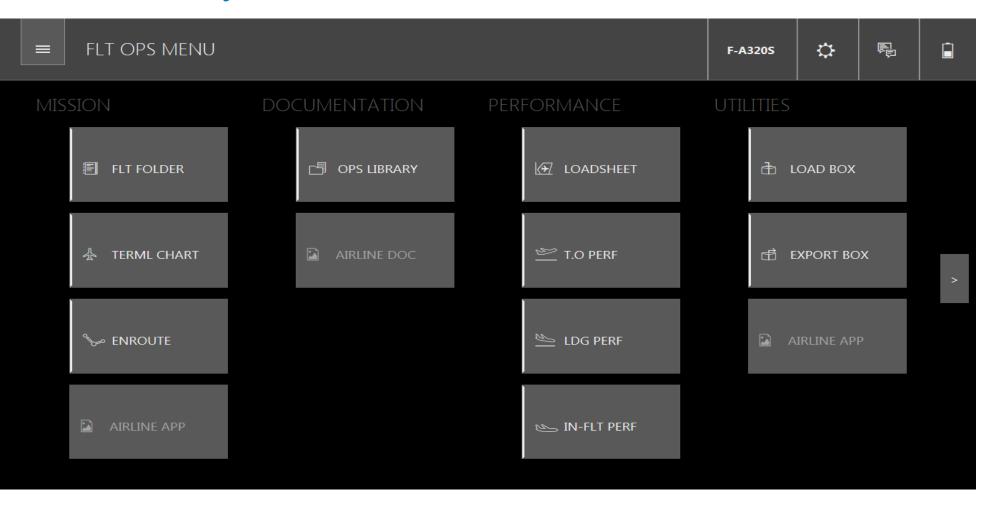






EFB main menu

Fully customizable menu





EFB Status page

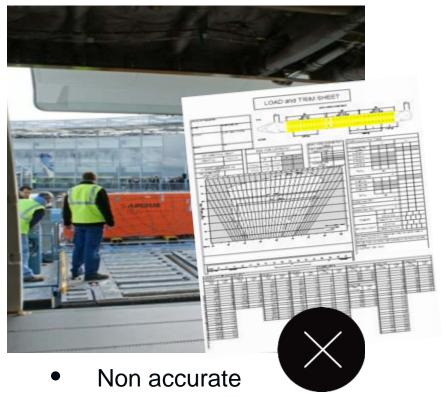
Allows checking the validity of EFB version



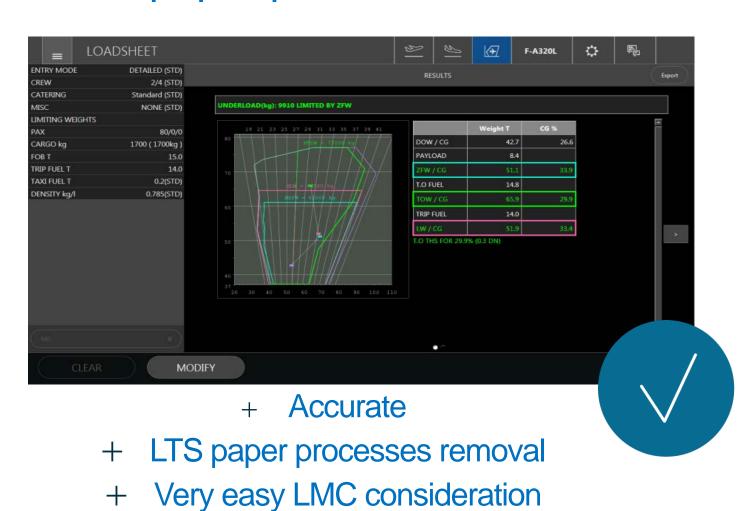


Loadsheet

Remove Trim Sheet paper processes

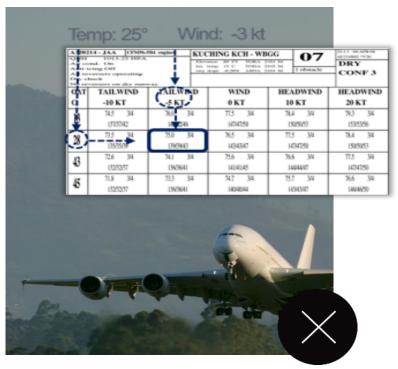


- Paper processes
- Non easy LMC

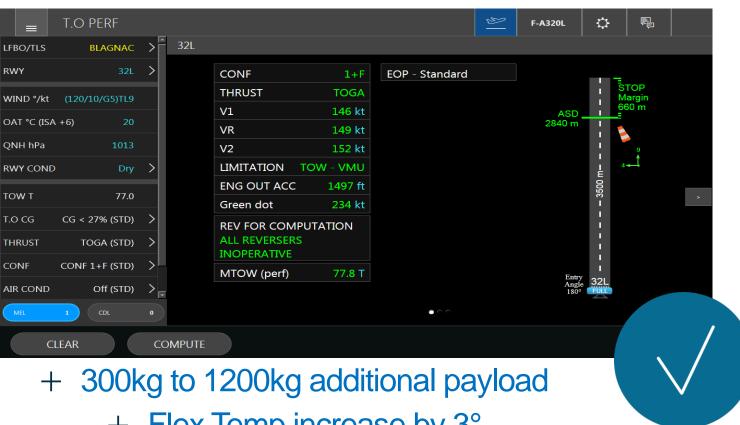


Take-off

Remove Takeoff charts paper processes



- Conservative paper corrections
 - Non optimized computations
 - Loss of revenue



- + Flex Temp increase by 3°
 - + Increase your revenues

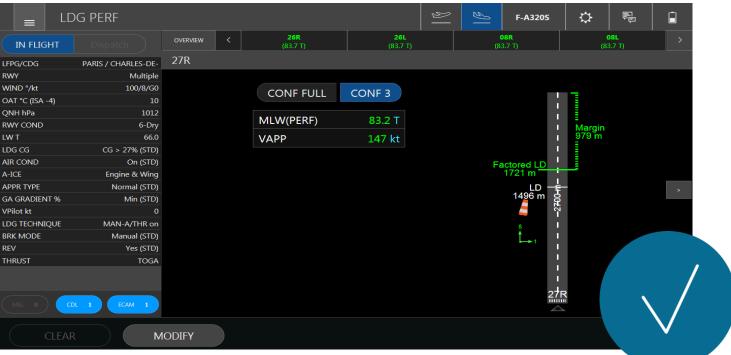


Landing (including In flight landing distances with failures)

Remove Landing charts paper processes



- Conservative paper corrections
- May lead to be over penalized
 - Loss of revenue

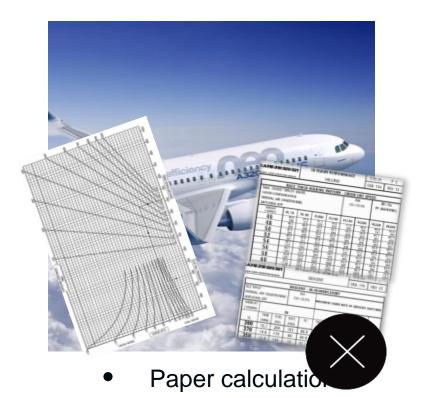


- Stop being over penalized with MEL/Inop items
 - + Dispatch / In Flight Landing perf. calculations
 - + Accurate consideration of MEL/Inop item



In flight

Remove In Flight charts paper processes



- High workload: risk of errors
 - Not optimized

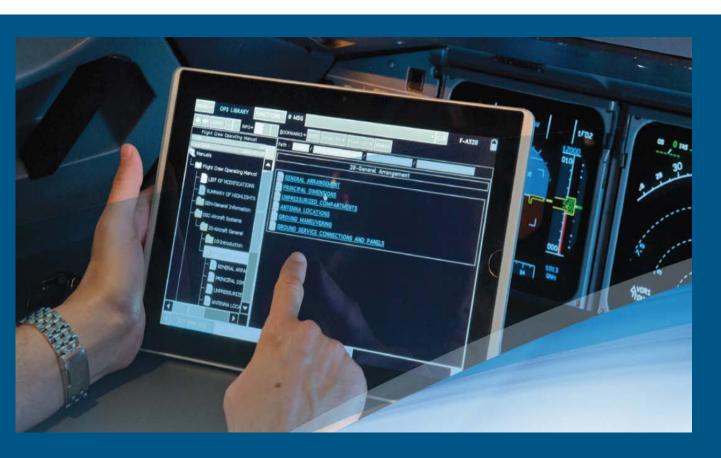


- + Easy and accurate computations
- + Climb, Cruise, Plan, Descent, Holding, Atmos.
 - + Risk of errors and workload reduced



Ops Library Browser

FCOM. MEL. AFM. CDL. CCOM. FCTM.



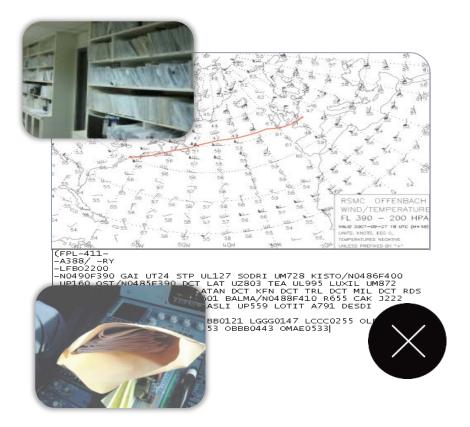
Enhanced consultation of operational manuals provided in XML format:

3 information layers ECAM and word search Web-like consultation

- Links between Manuals and Performance applications
- Optimized Flight Ops Manuals data management thanks to the association with Airbus ground tools

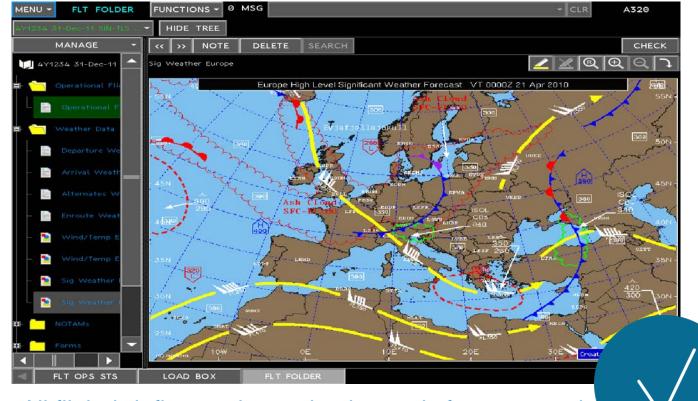


eFlight Folder



Traditional paper flight folder:

- Lot of paper to manage
- Huge and costly processes
- Non optimized operations



All flight briefing packages in electronic format: weathed data, NOTAMS(Highlighting, Note & Edit tools), electronic forms such as Air safety reports, Journey log (XML customizable)



eFlight Folder

Automatically filled in with Airbus class 2 and class 3





Operational Flight Plan

- + FMS init
- + Fuel & Load revision
- + Fuel/time follow-up
 - + Signature
- + XML customizable



e-Charts hosting capability Integrated in partnership with...



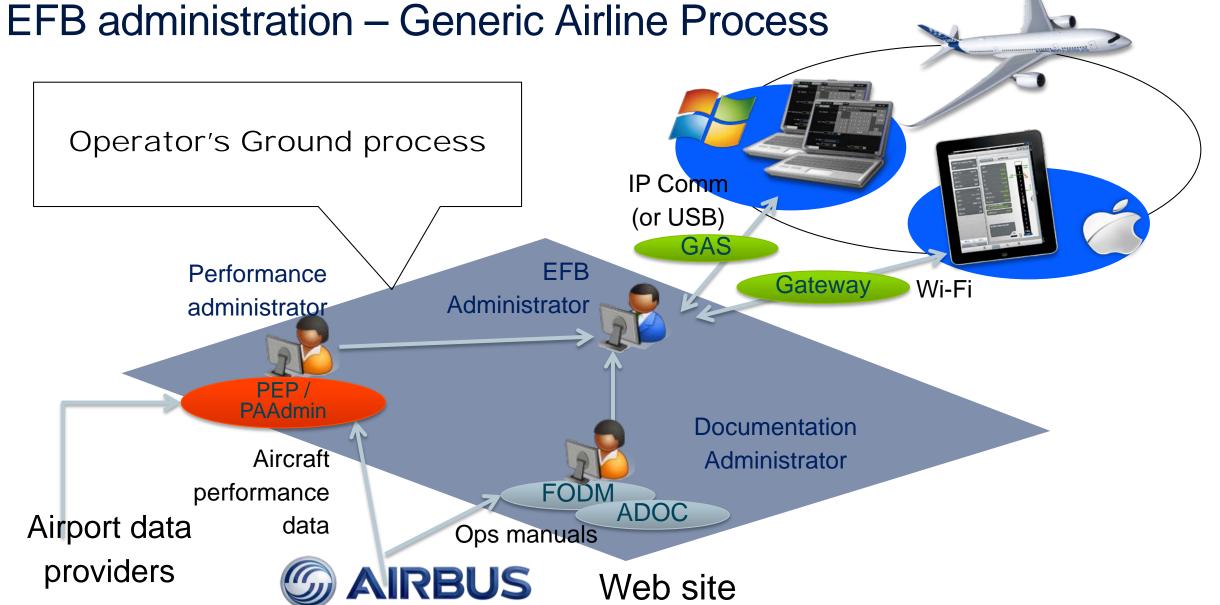




- + Integrated in Airbus EFB, run as others EFB soft.
 - + Quickly download & revise your charts
 - + Easily zoom in & out

- + Remove paper charts processes
 - + Reduce your costs

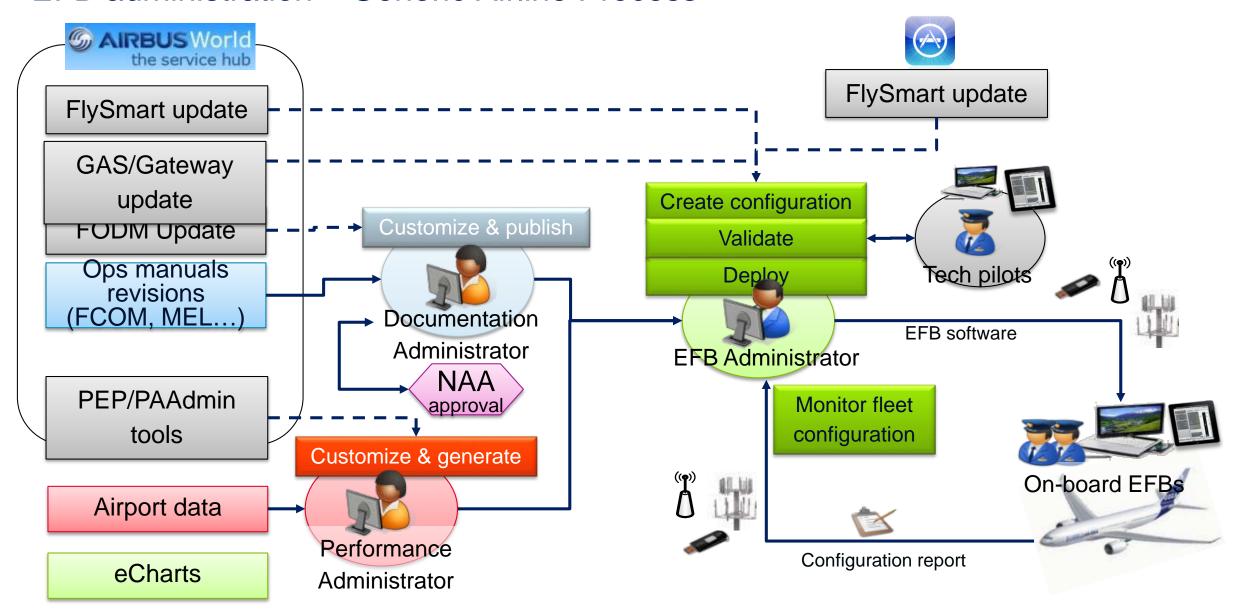




Sep 19-21, 2017

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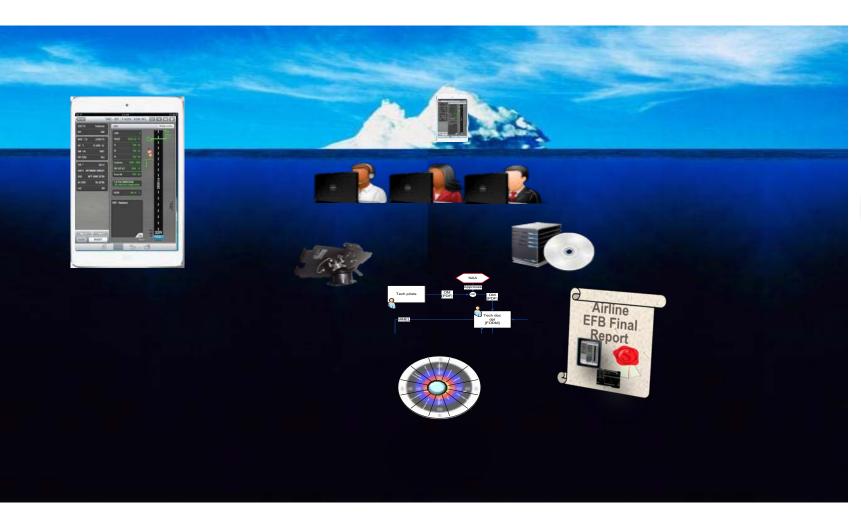
EFB administration – Generic Airline Process

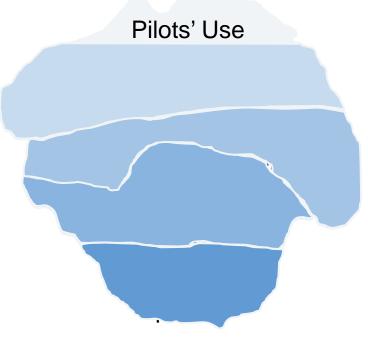




Introduction EFB, what is it? How to implement EFB? Next steps

What needs to be implemented







EFB operations are governed by National Authorities



Pilots' Use

Administration

Installation

IT & Tools

Deployment

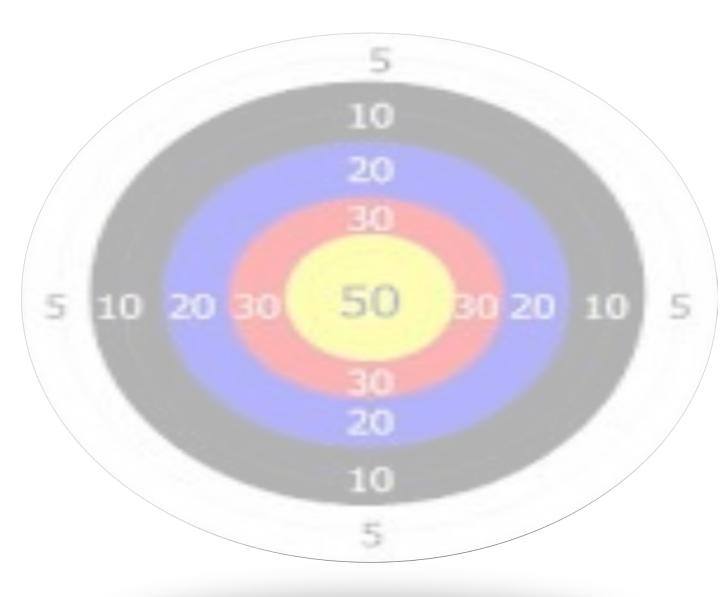
Airline Process & Organisation

Operational Approval















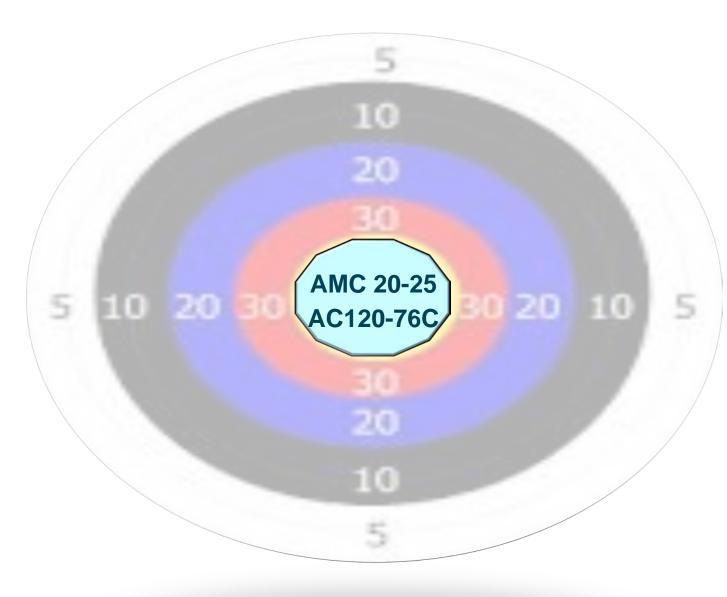




AMC 20-25



AC 120-76C







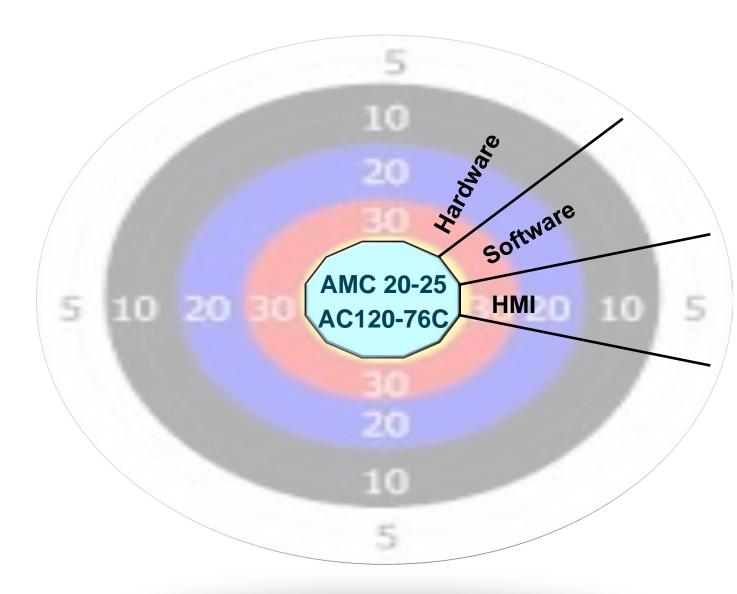
Hardware

Portable? Mounting device? Mounted?
Power supply?
Electro Magnetic Interferences?
Depressurization?

Software

Type A: Certificates, Crew rest calculation
Type B: Ops Library Browser, Charts,
Perfo and W&B application

HMI (Human Machine Interface)
Consistent and intuitive interface
Use of colors
System error messages...







Perfo / W&B Apps

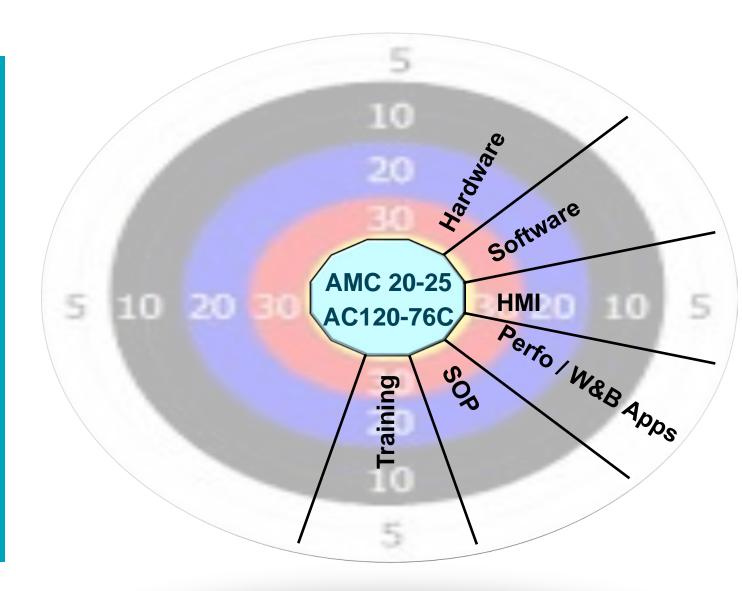
Separation of inputs/outputs
Display of critical assumptions
Clear of outdated data
Robust validation

SOP

Implementation of EFB use in SOP
Flight crew task sharing and workload
Flight crew vs dispatch responsibility
Flight crew awareness of EFB version

Training

- On each application
- On system architecture
- On back-up procedures









Perfo / W&B Apps

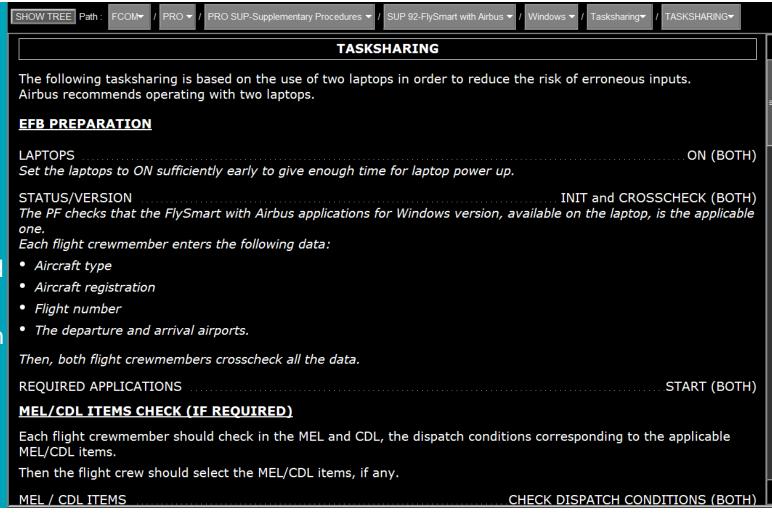
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Perfo / W&B Apps

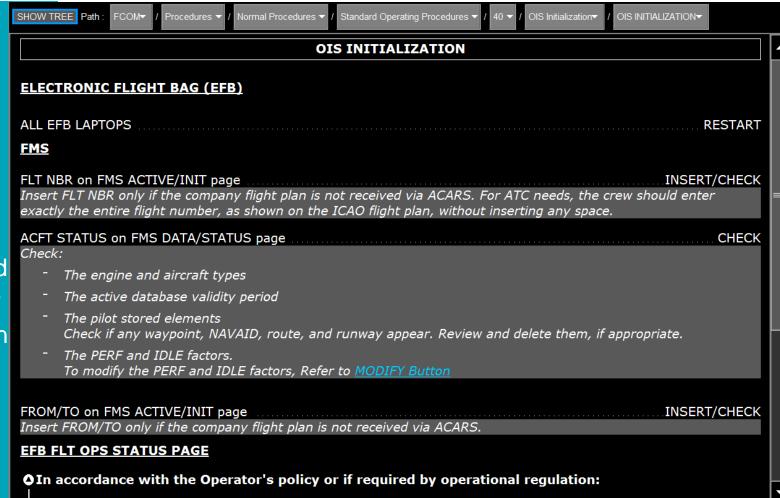
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Administrator role

Responsible of the EFB system with appropriate authority

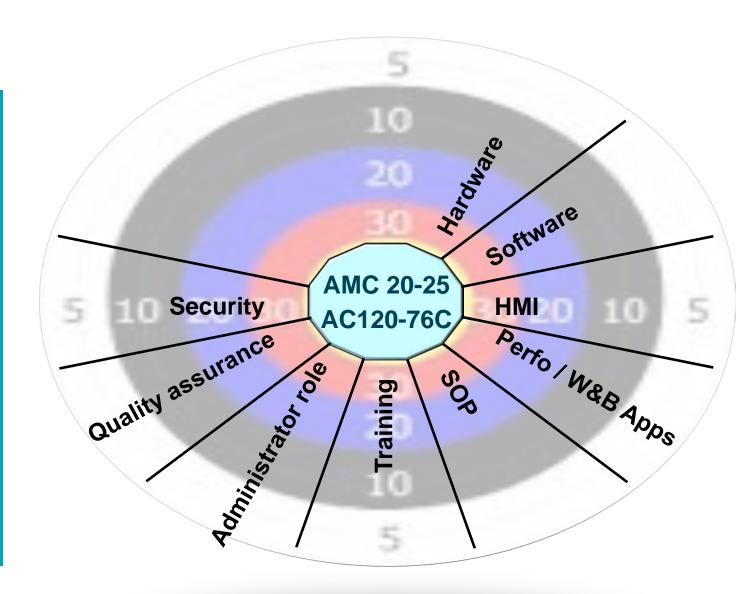
- EFB updates scheduling and dispatch
- Responsible for EFB security and integrity

Quality assurance

EFB policy and processes
Included in Ops Manual or EFB Manual

Security

- At software level
- At hardware level







Dispatch considerations

Definition of crew actions in the event of any EFB system deficiency.

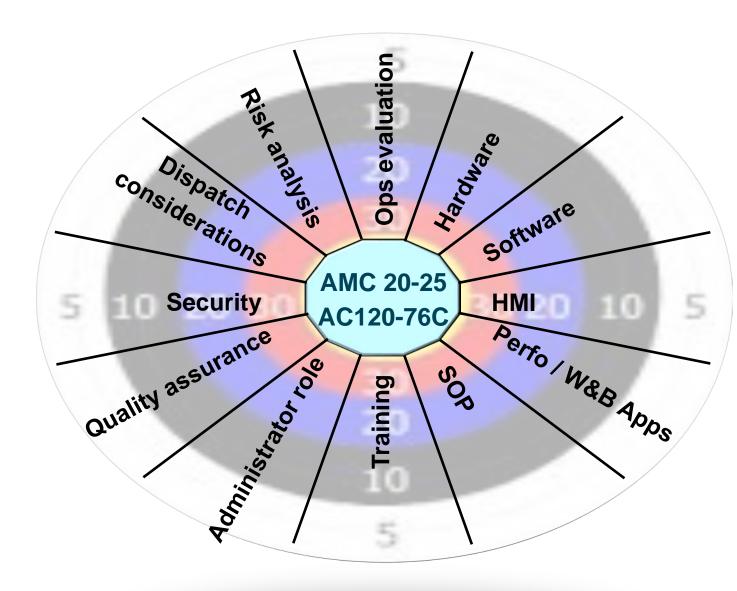
MEL to be updated

Risk analysis

Evaluation of the risks associated with the use of each EFB function

- Identification of potential losses
- Analysis of operational consequences
 - Mitigating measures

Ops evaluation

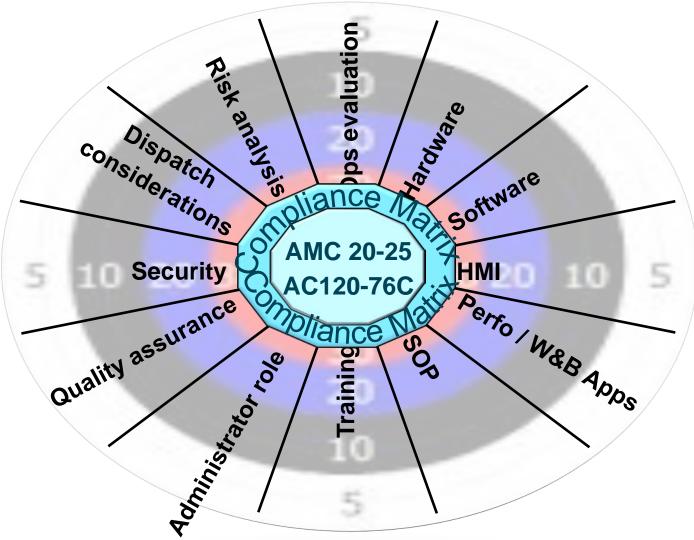






Airbus support for Operation Approval

- Generic Compliance Dossier
- = Set of documents agreed with
- EASA and FAACompliance Matrix
 - Delivered to all our FlySmart with Airbus Customers

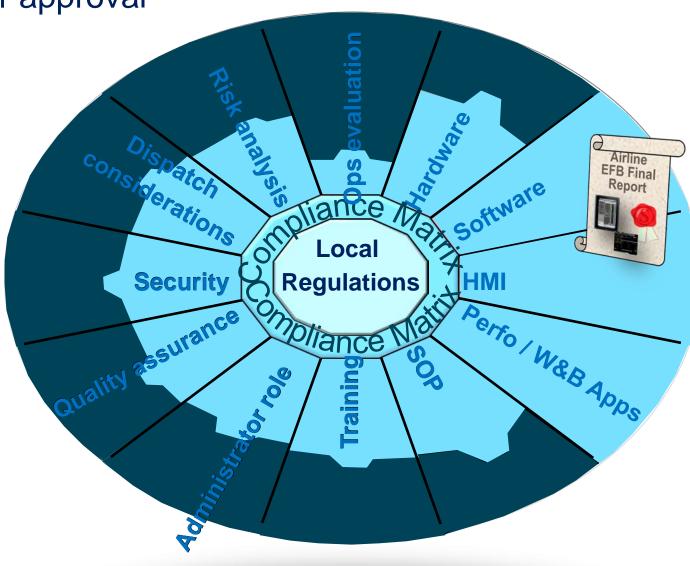






Airbus support and airline's effort for approval

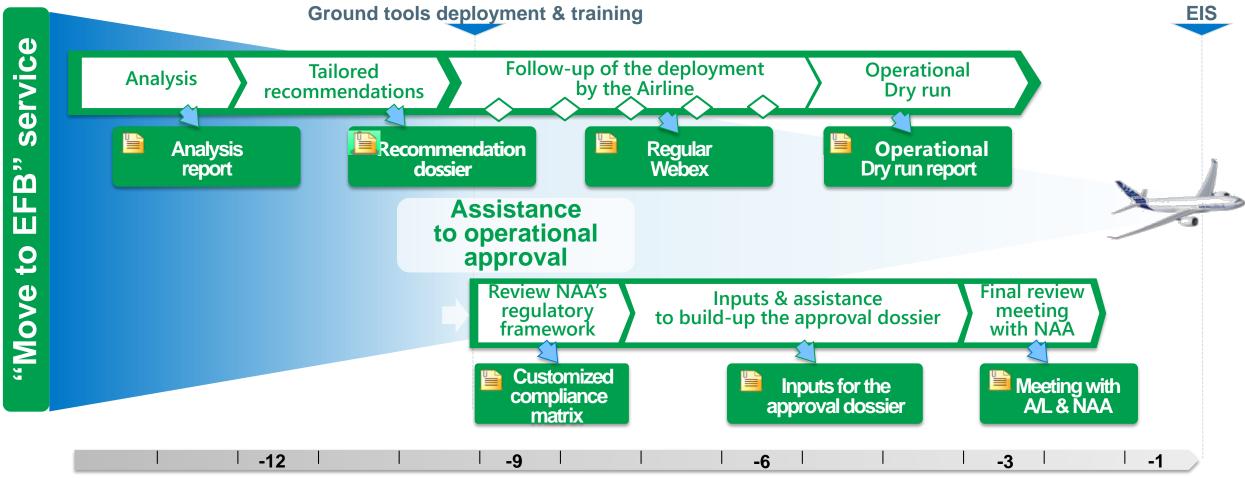








EFB Ops Approval – Project Roadmap



Months before EIS



Introduction EFB, what is it? How to implement EFB? Next steps

Sep 19-21, 2017

EFB / Non-EFB Customers



NON EFB

CUSTOMER

IN CRUI	SE QUIC	CHECK!	FROM AN	IY MOME	NT IN CE	UISE TO	LANDING	- 1 ENG	INE OUT
CRUISE	LONG R	ANGE - DI	ESCENT:	M.78/300	KT/250KT	- IMC PR	OCEDURE	: 120 K	G (6MIN)
REF. INIT	TIAL WER	GHT = 55	5000 KG	IS	A	FUI	EL CONS	UMED (K	(G)
PACK FL	OW HI			CG =	33.0 %				
ANTI-ICI	NG OFF						TIME (F	H.MIN)	
AIR							COR	RECTION	ON
							FUEL (CONSUM	PTION
DIST.	FLIGHT		LEVEL			(KG/1000KG)			
							FL100	FL200	FL240
(NM)	100	150	200	220	240	250	FL150	FL220	FL250
200	1357 0.47	1198 0.45	1075 0.42	1030 0.42	997 0.41	974 0.41	10	8	8
300	2031 1.08	1828 1.05	1669 1.00	1609 1.00	1571 0.58	1544 0.58	17	16	16
400	2701 1.29	2454 1.24	2259 1.18	2185 1.17	2140 1.15	2110 1.15	24	23	25
500	3366 1.50	3075 1.44	2845 1.36	2756 1.35	2704 1.33	2673 1.32	31	30	33
600	4026 2.11	3691 2.04	3427 1.54	3323 1.53	3262 1.51	3234 1.49	38	38	41

WITH

ECOM

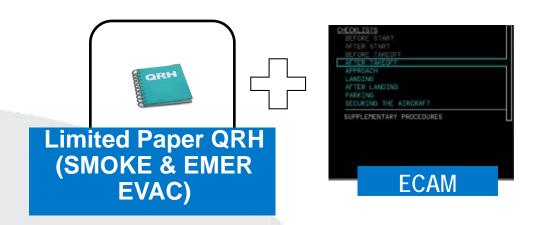
PERFORMANCE TABLES



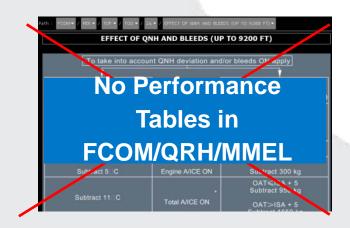


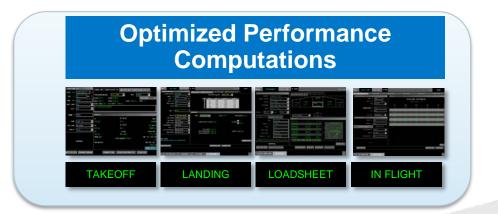
Today's Flight Operations – A380 & A350











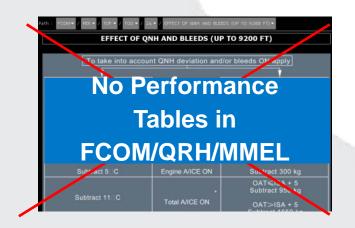


Tomorrow's Fight Operations – A320, A330 and A340















eQRH workshop



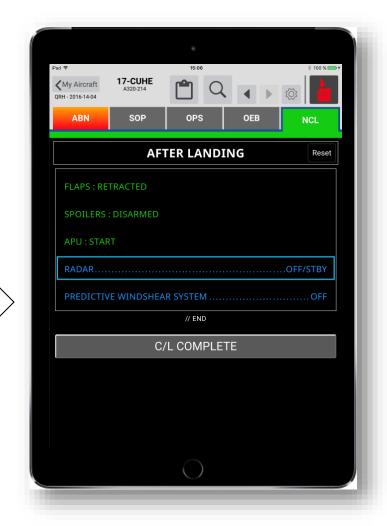
Workshop Outcomes:

- Not on Dedicated Platform
 - Not PDF like
 - Interactive Checklist
- Removal of Performance Tables
- Generic Operational Approval



Electronic QRH on A320/A330/A340 Families







+ Electronic QRH

Checklists & Procedures management

+ QRH Content

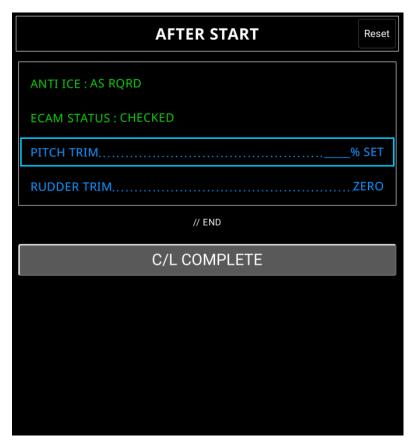
QRH layout enhancement



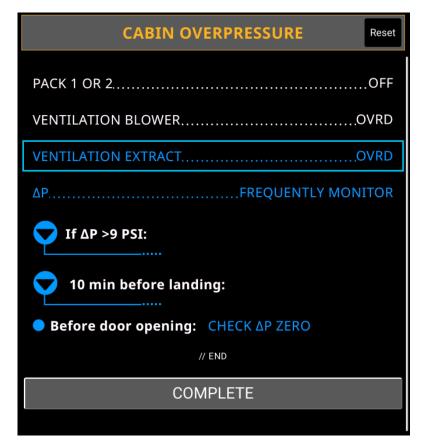
Electronic QRH – eQRH Functions*



+ Management of Normal Checklists



+ Management of Abnormal Procedures



+ Display of Operational Data

	FUEL PENALTY FACTORS/ECAM ALERT TABLE					
sys	ECAM ALERT	FUEL CRITICAL INOP SYS	CONDITIONS	FUEL PENA LTY FACT OR		
	AC BUS 1 FAULT		If L(R) spoiler 3 is indicated extended	10 %		
	(equivalent to B SYS LO PR)	SPLR 3	(at the time of the failure)			
ELEC	DC ESS BUS FAULT		If L(R) spoiler 3 is indicated extended	10 %		
	(equivalent to B SYS LO PR)	SPLR 3	(at the time of the failure)			
		L(R) AIL	If one aileron is indicated fully extended	27 %		
	L(R) AIL FAULT		(upwards or downwards)			
	E(N) AIL PAOLI	L(R) AIL or L+R AIL	If one or both aileron(s) is/are indicated partially extended	8 %		
			If one spoiler is suspected fully extended			

^{*} Refer to the eQRH demo and presentations in Airbus World for more details

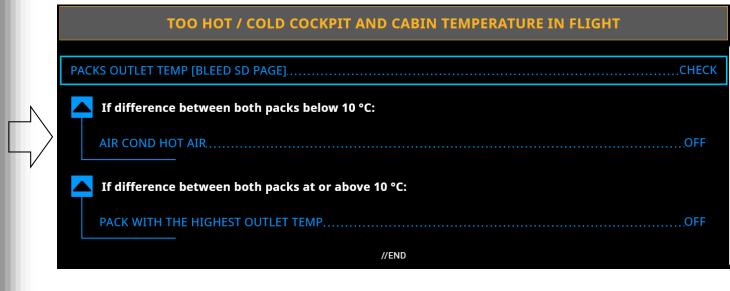


Electronic QRH – QRH Content Enhancement



+ Enhanced Content and Display

SAIRBUS A318/A319/A320/A321 QUICK REFERENCE HANDBOOK	ABNORMAL AND EMERGENCY PROCEDURES	21.02A
_	OO HOT/COLD COCKPIT AND BIN TEMPERATURE IN FLIGHT	
Ident: ABN-21-00010789.0001001 / 08 8 Applicable to: MON 0029-0362, 0366-03	FEB 13 83, 0386-0512, 0517-0620, 0623, 0525, 0627-0628, 0630-0631	
Apply the procedure if the selector at its maximum co	cockpit and cabin temperature become too hot or too cold old or hot selection :	with the temperature
PACKS OUTLET TE	MP (ON ECAM BLEED PAGE)	CHECK
AIR COND HOT A difference between I Switching OFF the HO	ween both packs is below 10 °C: AIR switch both packs lower than 10 °C may reflect a mixer temperate OT AIR results in the use of the duct temperature sensors of emperature sensors. A normal cabin and cockpit temperature	only and no longer in
PACK (WITH THE A difference between to	ween both packs is at or above 10 °C: E HIGHEST OUTLET TEMP)both packs of 10 °C or greater than 10 °C may reflect a cobin and cockpit air temperature. The situation may be allewing the hottest air.	ntamination of packs







eQRH Concept

eQRH hosted on EFB















eQRH Improvements





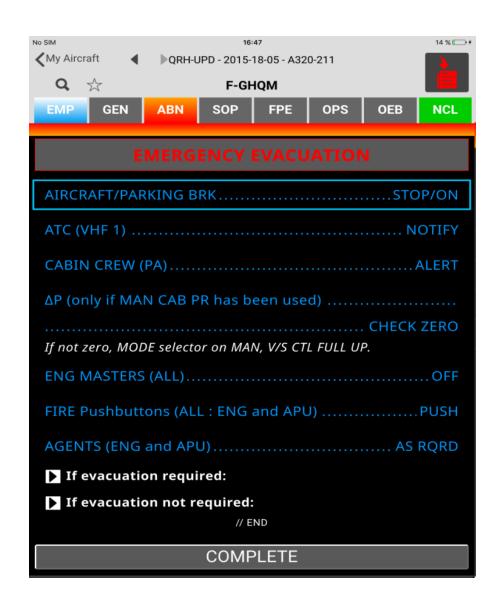




eQRH – Design Assumptions

• <u>HMI :</u>

- **+ Common HMI on iOS and Windows**
- + Airbus cockpit colour philosophy
 - FlySmart colour coding
 - A350 ECAM Checklists and Procedures Colour coding
- The HMI reflects the data content and eQRH configuration
 - Tab panels = PSLs in the QRH order
 - OEB panel created if no OEB
 - NCL page = list of NORMAL PROC + LIST of other items
 - List of procedures = Procedures in the PSL
 - Procedure content = XML data content

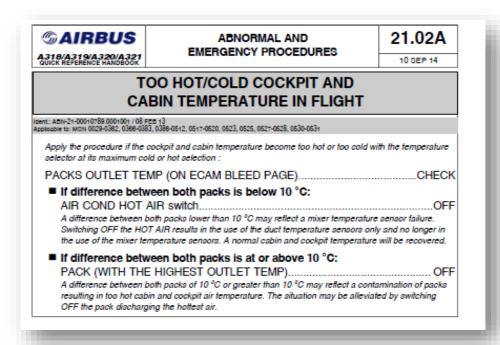


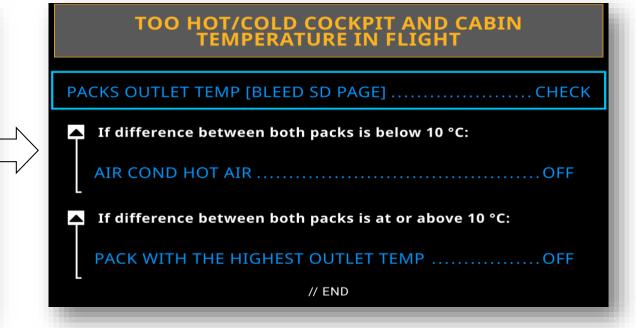


eQRH – ABN procedures adaptation to electronic display

Adaptation of the QRH content & layout to electronic display + Enhanced Content

- ABN procedures reviewed :
 - Mains steps visible immediately
 - Procedure structure visible immediately



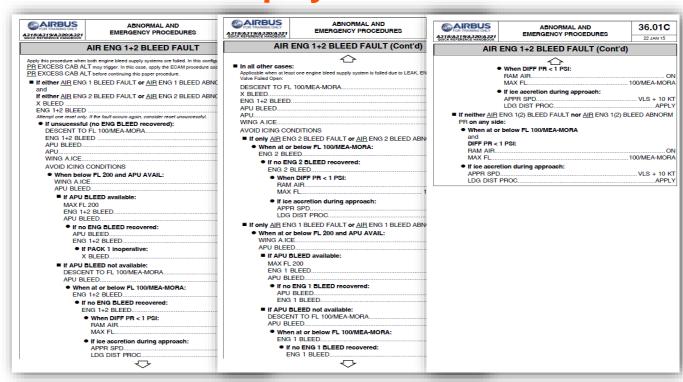




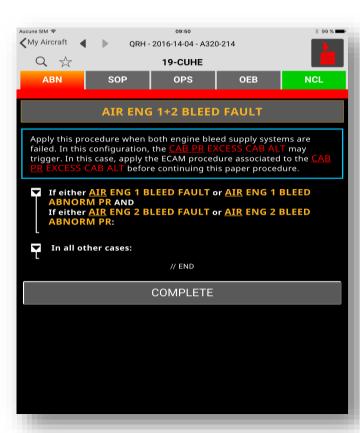
eQRH – ABN procedures adaptation to electronic display

Adaptation of the QRH content & layout to electronic display

+ Enhanced Display

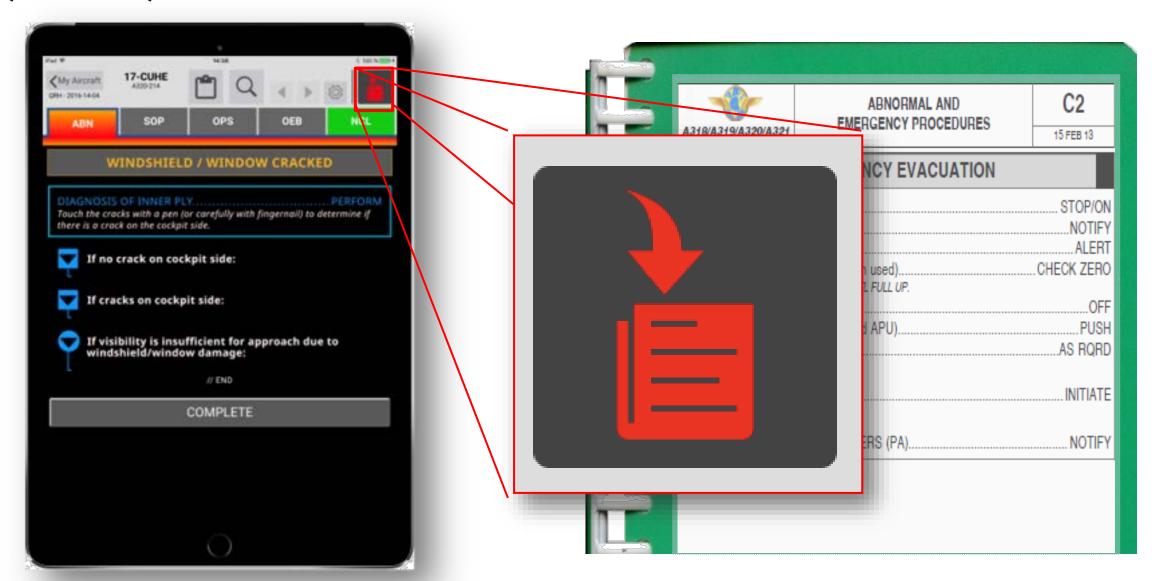






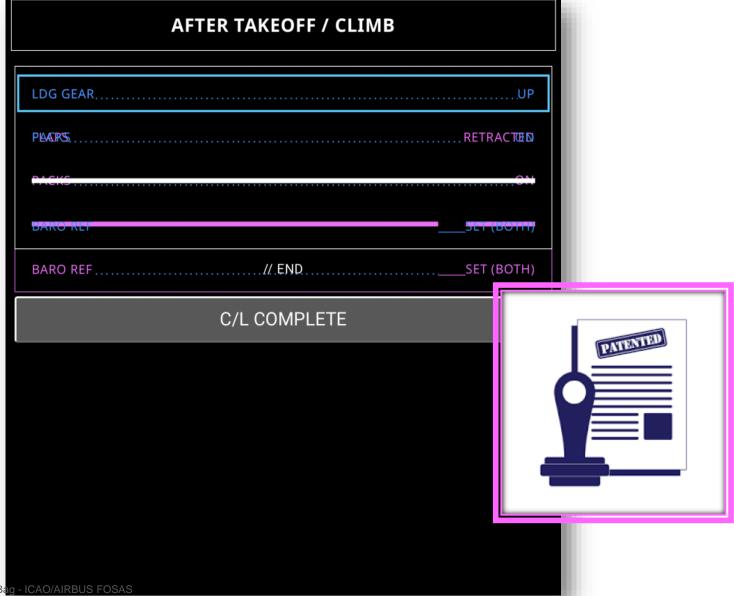


eQRH – Quick Access





eQRH – computation/display issue mitigated





eQRH evaluations























Operational and Human Factor evaluations conducted

- + Human Factor involvement agreed with EASA
- + Evaluation scenarios agreed with EASA
- + 4 Airlines involved

Faster and more efficient operations compared to paper

Brilliant and very intuitive. very simple to use.

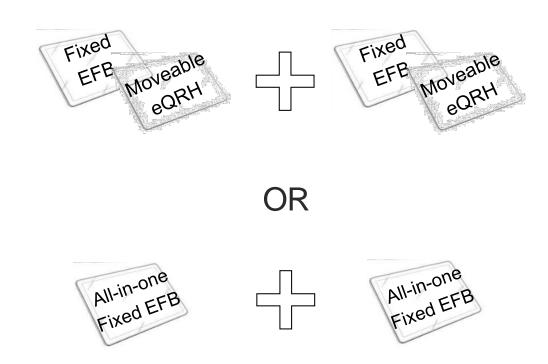




eQRH Evaluation – eQRH Cockpit Configurations



Several Cockpit Configurations evaluated











eQRH Evaluation – Operational Suitability



March 27, 201

Mr. Eric Lavage Product Integrity Suitability (EIA) Airbus S.A.S. 1 Rond-Point Ma 31707 Hlagrac C

Dear Mr. Lesage

On March 22, 20 staff completed a This included evo integration into I

Oxidelines for th Bags, AC 120-6 FAA Order 8900

We find that Air flightdock, and to Aircraft Evaluati

Individual opera from their princip

Physi Standards Regional Office 1801 Lind Avenue SW

Eric Lesage

Airbus S.A.S.

Product Integrity - Operational Suitability (EIAV)

1. Rond-Point Maurice Bellonte 31707 Blagnac Cedex

Colin Hancock STCs & Special Projects Section Manager EASA - Certification Directorate

Cologne, 22 February, 2017

Subject: Airbus - eQRH version 1.0 (Stand-alone)

Airbus has applied to EASA in October 2015 for an operational evaluation of the eQRH software application for Windows and iOS (iPad).

eQRH is a single software application for the Windows and iPad devices, enabling the display of, and interaction with, the operator's ORH manual,

EASA evaluation was based on compliance data provided by Airbus, limited functional tests on sample EFB host platforms and flight simulators trials. The requirements contained in Commission Regulation (EU) N° 965/2012 of 5 October 2012 (Air Operations Rules) have been considered together with AMC 20-25 (Airworthiness and Operational considerations for Electronic Flight Bags)

The main objective of the evaluation was to assess compliance with the applicable guidance evaluate the associated compliance dossier proposed by Airbus and agree on recommendations to the operators in terms of EFB training, procedures, and administration.

eQRH is an application enabling new way of interactions with aircraft procedures and checklists, including for abnormal and emergency cases. Electronic Checklists are not listed in AMC 20-25 Appendix A and Appendix B, and therefore not allowable by default on EFBs. In accordance with AMC 20-25 Appendix C, a particular attention was therefore dedicated to the risk assessment of the eQRH. with a focus on the failure conditions leading to erroneous display of procedures content, and the mitigations thereof.

Two important measures have been taken into account in the risk assessment to substantiate that the erroneous display will be correctly mitigated:

 Airbus has included several verification steps in the process of eQRH data production, in particular tests on the target application. The eQRH data should have been delivered by Airbus in accordance with this process at the time of the eQRH entry into service.



Postal address: Postfach 10 12 58.

Tel.: +49 221 89990 4009 50 9001:2008 Certified

Electronic Flight Bag - ICAO/AIRBUS FOSAS

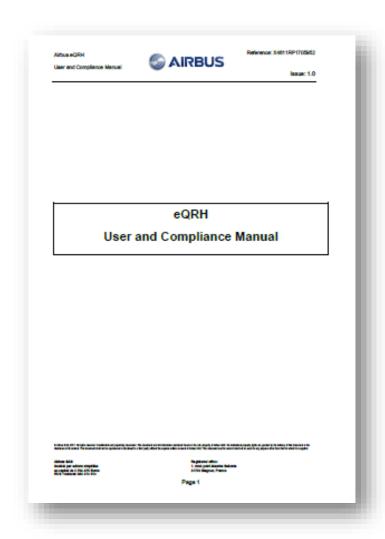
First **Paperless** Cockpit worldwide

- + EASA & FAA evaluation in 2016
- + EASA and FAA Operational Suitability Letters (OSL) issued in 2017
- + "eQRH User and Compliance Manual" validated by EASA and FAA
- + CAAC validation planned in Q2 2017





Support for implementation – eQRH User and Compliance Manual





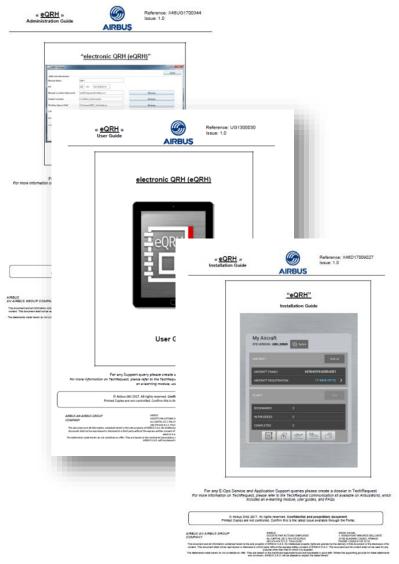
- + Specific eQRH considerations identified by Airbus, the EASA, and the FAA
- + Validated by the EASA and FAA in the corresponding Operational suitability Letters
- + To be tailored and completed by the Operator in accordance with the applicable local regulation

+ Delivered with the eQRH application





Support for implementation – Installation, Administration, and User Guides



Useful information to implement the eQRH

+ Provides useful information to install, administrate and use the eQRH application

+ Compatible Operating Systems and Hardware

+ Delivered with the eQRH application



Support for implementation – eQRH eLearning





- + Flight Crew eLearning covering the training items of the eQRH User and Compliance Manual
- Validated by the EASA and FAA in the corresponding Operational suitability Letters
- + Delivered with the eQRH application (standalone version)
- Available in Airbus LMS with additional functions



A320 A330 A340

eQRH Roadmap





Entry into service

- + Available since March 2017 on Windows
 - + Available from May 2017 on iPad
- + EFB operators (FlySmart & Third Party EFBs)
 - + Paper QRH printing stoppage by end 2017 (FOT 999.0088/16 Rev 02 dated 29-MAR-2017)







Electronic QRH – Communication





AIRBUS/NAVBLUE communication to Operators

- Worldwide FOT announced the eQRH EIS end of March
- Worldwide "Keynote" event in April
- + "Flight Ops and Training" Worldwide Web Conferences planned beginning of May
- + Communication and workshops planned in the "Flight Ops and **Training" seminars** from June



CONCLUSION

Conclusion

Benefits of operating with an Electronic Flight Bag



Takeoff charts, Flt Ops manuals, charts, Flight briefing data...







Improves airline operations' efficiency



Improves airline's reactivity





Reduces costs:

- Reduce Engine Maintenance costs
 - Remove paper management
 - Simplify ground processes







Conclusion

To implement EFB => Consider complete approval process







Any questions?

Thank you

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