

IATA Update

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Regional Manager Passenger Experience

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IATA in a nutshell

Trade Association – Represent, Lead and Serve the Airline Industry

290 airlines members across 117 countries

82% of total ASM

2 x HQ (GVA, YMQ)

5 x Regional Offices (MIA, MAD, AMM, BJS, SIN)

50 x local offices supporting 120 countries

IATA Toolkit on API and PNR

Passenger Data Document Library

Available online and provides;

- the basics of Passenger Data
- Background documentation
- Passenger Data Program Checklist
- Implementation guide
- Videos





<https://www.iata.org/publications/api-pnr-toolkit>

One ID

- Identity Management process that will bring "End-to-end Seamless Travel across Borders Closer to Reality"
- Resolution passed at last AGM in support of OneID.
- IATA collaborating with ACI on the initiative and present a Working Paper 40th Session of the assembly

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Thank you!

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