

Annual Coordination Meeting – ICAO, AFCAC, Regional Aviation Organisations, and Partners

Agenda Item 3 - Lessons learnt and Recovery from COVID-19

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16 – 17 March 2022

OUTLINE

- 1. CANSO MAIN GOALS**
- 2. CANSO ON RESTART AND RECOVERY**
- 3. LESSONS LEARNT FROM COVID-19 - A BROADER VIEW**

CANSO MAIN GOALS

- ❑ CANSO's work in Africa is based on Vision 2020, the CANSO's **Fit for the Future of ATM model**, as well as the ICAO's Global ATM Concept and APIRG.
- ❑ Global vision is the future of Air Navigation Services in a **collective industry approach** working towards achieving seamless air navigation services provision.
- ❑ CANSO's goal is also to help ANSP's provide services that are **technically interoperable, procedurally harmonised, universally safe and affordable**.
- ❑ CANSO helps its members and the ATM Industry by providing a **collaboration platform across the whole industry and sharing information, best practise and standards of excellence**.

CANSO ON RESTART AND RECOVERY



CANSO ON RESTART AND RECOVERY

COVID – 19: ANS RESTART AND RECOVERY GUIDE

“In many respects ATM is not restarting. It never shut down. In all regions of the globe air navigation service providers (ANSPs) kept the airspace open for repatriation flights, cargo and other and other traffic while implementing measures to protect staff and ensure operational continuity.”

CANSO ON RESTART AND RECOVERY

- Measures to protect Employee Health and Wellness
- Safety Remains Job One
- Traffic and Resource Management
- Regulatory Coordination
- ATM Maintenance
- Collaboration

LESSONS LEARNT FROM COVID-19 - A BROADER VIEW



LESSONS LEARNT – A BROADER VIEW

Improving our resilience to the threats and challenges

We need to expand our definition of resilience:

In future our scenario planning will need to take into account the now possible significant dip in traffic, prolonged impact on employees, business plans and unpredictable response by our neighbours, the world.

LESSONS LEARNT – A BROADER VIEW

People Matter

This sounds obvious.....but this was an event that was deeply personal and affected people more broadly and differently than events in the past.

The resilience of our people was elevated and the open sharing of experiences and the best practices demonstrated by the organisations should help us in the future.

But we also saw some cracks.....How do we support and build the ATC/ATSEP Community of the future?

LESSONS LEARNT – A BROADER VIEW

Coordination is critical, but HARD

Our industry is built on the foundation of coordination.....but when the pandemic hits and the circle of coordination is enlarged, it becomes difficult.

The established structures are stretched.....those who are not part of the established structures sometimes play by different rules.

In the pandemic, there is no time to define the rules.

LESSONS LEARNT – A BROADER VIEW

“Not everyone's experience is the same”

We were caught up in the same storm...but we were in different boats.

The rebuilding exercise will need to bring everyone on board.

LESSONS LEARNT – A BROADER VIEW

“We will need to go beyond the lessons we learned and consider those learnt by others, and how they may affect us”

It is clear that society will come out of this pandemic changed.....so will be our employees, partners but more so the airspace users and the end user / passenger. These changes will have implications for our industry and warrant careful consideration.

But there will be opportunities to restart, learn, collaborate and share resources, etc.

The flight is not over yet.....keep your seatbelts loosely fastened.



THANK YOU

CANSO

SHAPING OUR FUTURE SKIES