



# ISAGO

IATA Safety Audit for Ground Operations



## ISAGO – What is it ?



Standardized and structured audit program

- Internationally recognized operational standards
- Highly trained and experienced auditors



A system for registration and sharing of audits

# ISAGO – Why are we doing it ?



Because...



We want to **AVOID**

**Redundant audits**



and **INCREASE**

**Safety**



# ISAGO concept



## Pool Members



**ISAGO**  
IATA Safety Audit for Ground Operations



**All Pool Members have access to ISAGO Audit reports**

## ISAGO – IATA's Role

- Development and maintenance of the audit standards
- Development and delivery of training program
- Application of system Quality Assurance
  - Audit operations
  - Auditor training
- Program management and oversight
  - Pool members and Oversight Council
  - Task Forces
- Administration of the registration process
- Program promotion with Regulators and others



# ISAGO Governance Structure

ISAGO Oversight Council composition



**15 Airlines**



**5 GSPs**



**Regulators as (permanent observers)**

UK, FOCA, DGAC France, ICAO, EASA, FAA...

## Program Performance



