



## Fifth Meeting of the Directors General of Civil Aviation- Middle East Region

الإجتماع الخامس للمدراء العاميين للطيران المدني في منطقة الشرق الأوسط

DGCA-MID/5

Kuwait 4-6 Nov 2019



الطيران المدني  
Civil Aviation  
دولة الكويت - State of Kuwait

# State Letters Online Monitoring Tool (SLOMT)



**Sonia El Sakka**

ICAO MID ICT and Marketing RC

ICAO2019



75 YEARS  
OF CONNECTING THE WORLD



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الإيكاو ٢٠١٩  
٧٥ عاماً  
من التأسيس لرجاء التميز



# State Letters Online Monitoring Tool (SLOMT)

## MSG CONCLUSION 6/38

That, in order to support States in the process of follow-up and effective provision of replies to the ICAO MID Office State Letters ICAO is invited to explore/ implement an online monitoring tool

## MIDANPIRG/17 & RASG-MID/7 C2

That, in order to support States in the process of follow-up and effective provision of replies to the ICAO MID Office State Letters:

- a) ICAO to develop a State Letter Online Monitoring Tool (SLOMT); and
- b) States to designate Focal Points to support the design, development, testing and implementation of the SLOMT







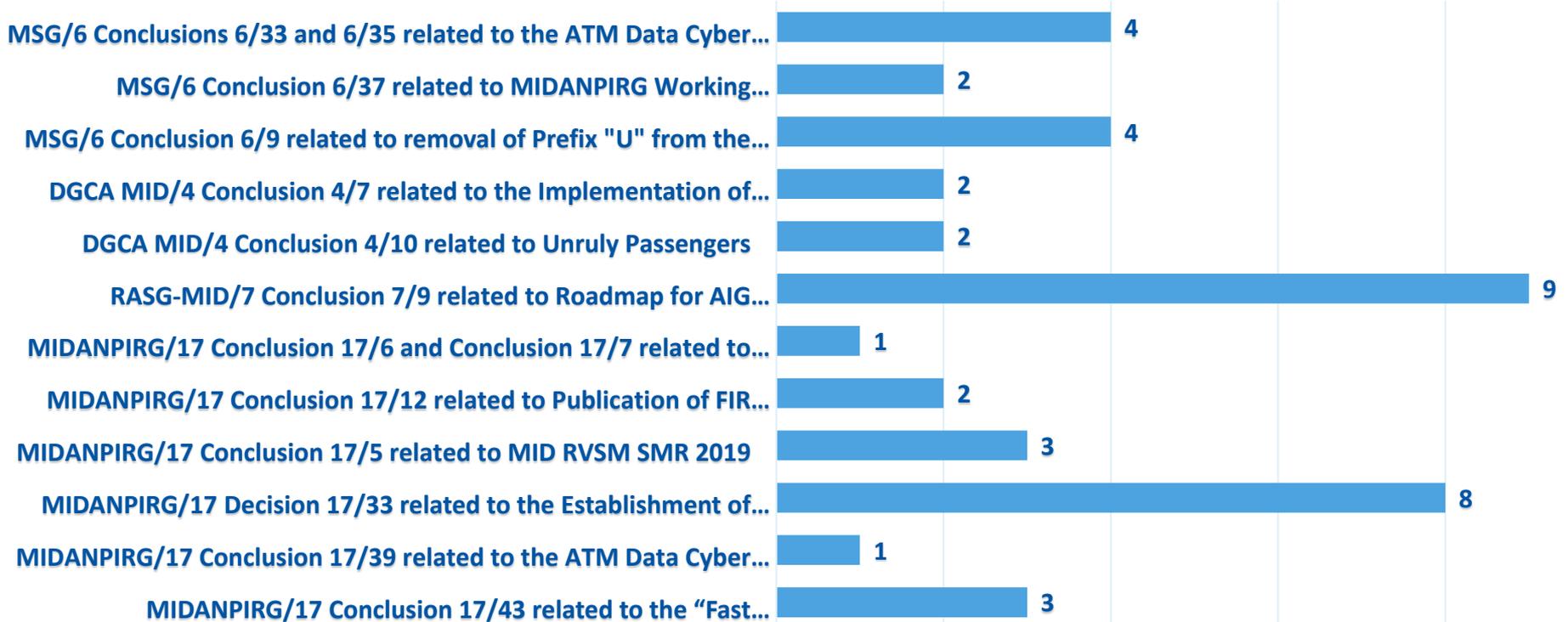
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٧٥ عاماً  
من التميز في لواء العالم



**40 out of 180 Responses- 22.22 %**



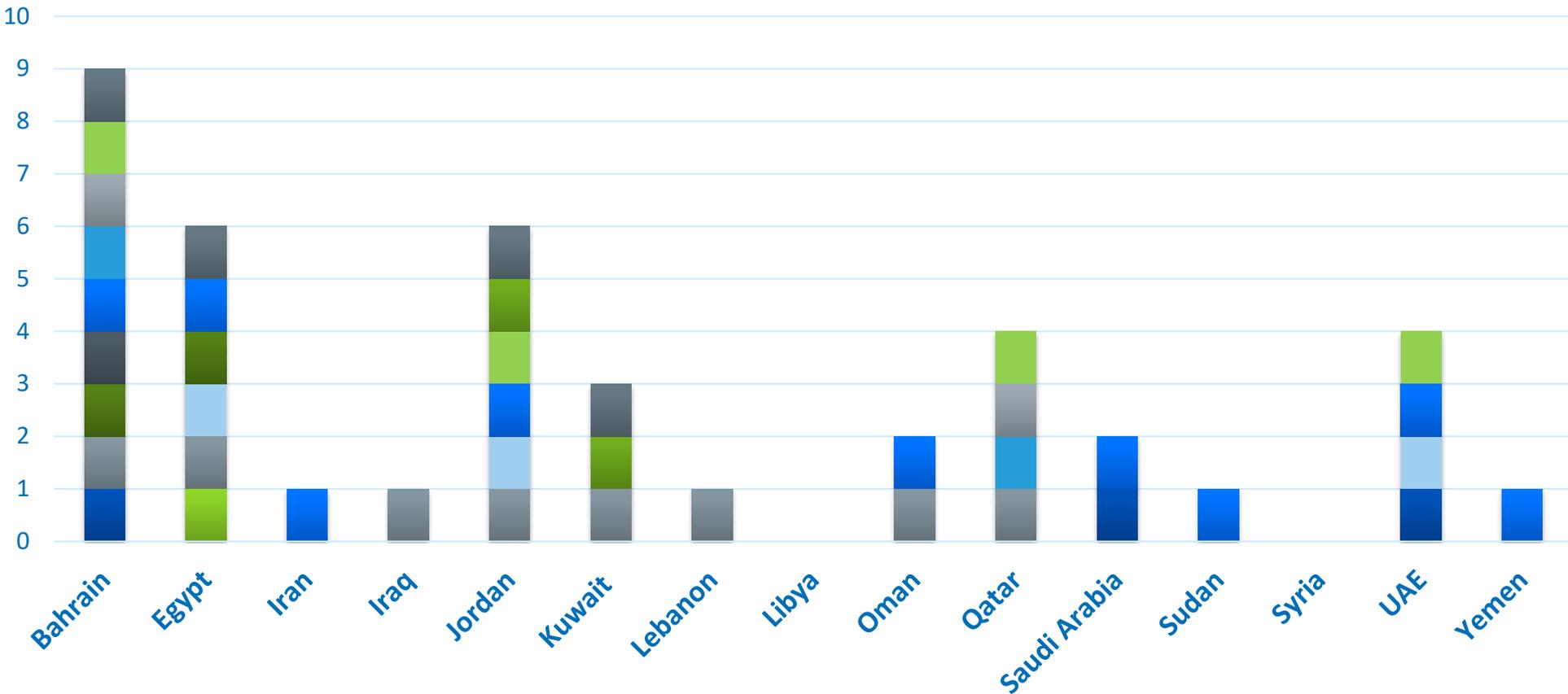
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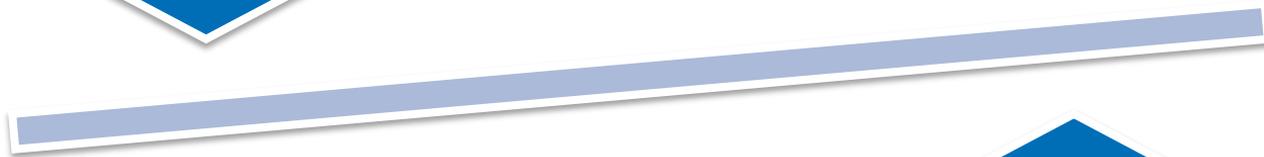
الإيكاو ٢٠١٩  
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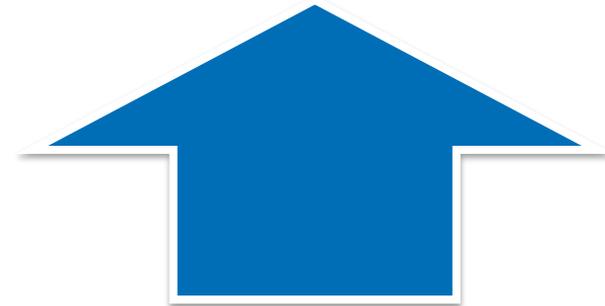
# Why SLOMT?



Global/Regional Low level of replies  
to State Letters



Provide an online secure system to  
allow States to effectively manage,  
follow up and Search State Letters





# State Letters Current Management Process

ICAO Dispatch State Letter to States

ICAO SharePoint Distribution System  
MID Office Email/ Secure Portal



States Coordinate/ Distribute

(Internal/ External)



States Update Action/ Notification

Type of State Letter → Action / Response  
99% Email/ 1% Fax or Other



ICAO Follow up on States Action

Reminder  
Need for Monitoring Tool



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# ICAO-States State Letters Management Process

Reference	Subject	Action Required	Date
AN 6/SA - 19/121	Approval of a Proposal for Amendment of the ICAO MID Air Navigation Plan (Doc 9708), MID ANP - Volume II (Serial No.: MID-II 19/01 - ATM)		8 April 2019
FS 4/3- 19/115	European Co-ordination Centre for Accident and Incident Reporting Systems (ECCAIRS) End User Training Course(Cairo, Egypt, 14 – 18 July 2019)	Register Participants by 16 June 2019	8 April 2019
FS 4/4 – 19/116	Joint ACAO/ICAO/CAAS Workshop/Course on Customised Aircraft Accident Investigation Techniques (Cairo, Egypt, 7 - 11 July 2019)	Reply not later than 10 June 2019	7 April 2019
ME 5 - 19/090	Establishment of the MID Implementation Plan (MIDIP)	Reply not later than 10 April 2019	11 March 2019
ME 3 & ME 4 - 19/089	Reminder and Venue of MIDANPIRG/17 & RASG-MID/7 Meeting (Cairo, Egypt, 15 - 18 April 2019)	Reply not later than 25 March 2019	11 March 2019
AS 10/1 - 19/087	Risk Management Workshop, in English, ASTC Dubai, UAE (10 - 13 June 2019)	Reply not later than 5 May 2019	11 March 2019
ME 5 - 19/081	Follow-up to DGCA MID/4 Conclusion 4/10 related to Unruly Passengers	Reply not later than 15 April 2019	12 March 2019
ME 5 - 19/080	Follow-up to DGCA MID/4 Conclusion 4/7 related to the Implementation of the ICAO Public Key Directory (PKD)	Reply not later than 15 April 2019	12 March 2019

## List of replies received by ICAO

State letter No.:	2019/04
Date:	1/18/2019
Languages:	English   French   Spanish   Russian   Arabic   Chinese

Date of reply	Contracting State
	Afghanistan
	Albania
	Algeria
	Andorra
	Angola
	Antigua and Barbuda
	Argentina
	Armenia
	Australia
	Austria
	Azerbaijan
	Bahamas
	Bahrain
	Bangladesh
	Barbados
	Belarus
	Belgium
	Belize
	Benin
	Bhutan
	Bolivia (Plurinational State of)
	Bosnia-Herzegovina
	Botswana
	Brazil
	Brunei Darussalam
	Bulgaria
	Burkina Faso

ICAO.NET > StateLetters2019

## StateLetters2019

Select Another Year

## Circular State Letters

State Letter Number	Title	Date	Language	Replies
2019/37	Available Upon Release			
2019/36	Available Upon Release			
2019/35	Available Upon Release			
2019/34	Available Upon Release			
2019/33	Third DRONE ENABLE Symposium and Request for Information (RFI), Montréal, Canada, 12 to 14 November 2019	28/03/2019	en fr es ru ar zh	Replies
2019/32	Proposed amendments to PANS-ATM relating to reduced separation minima, special procedures for in-flight contingencies in oceanic airspace and SLOP arising from the second meeting of the Separation and Airspace Safety Panel (SASP/2)	28/03/2019	en fr es ru ar zh	Replies
2019/31	Election of the President of the Council	15/03/2019	en fr es ru ar zh	Replies
2019/30	Technical Cooperation Programme – Member State Utilization of Roster Experts and Candidates for Experts Vacancies	12/04/2019	en fr es ru ar zh	Replies
2019/29	Republic of Korea – ICAO Developing Countries Training Programme 2019	28/3/2019	en fr es ru ar zh	Replies
2019/28	Proposed amendments to PANS-OPS, Volumes I and II, PANS-AIM and Annex 4 arising from IFPP/14	10/04/2019	en fr es ru ar zh	Replies



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# State Letters Online Monitoring Tool (SLOMT)



**SLOMT Users**

ICAO / States / International  
Organizations / Aviation  
Stakeholders



**Access and Credentials**  
**Secure Site**

Manage/ Update (Focal Point)  
View



**SLOMT User Manual**



# SLOMT Management Online Process

States Nominate Focal Point

Access Credentials (Manage / Update)

ICAO Dispatch State Letter to States

Status set "Received" / Date Stamp

States Coordinate/ Distribute

Internal / External - Life Cycle Identified

States Update Action/ Reply

Reply/Action "Updated" / Date Stamp

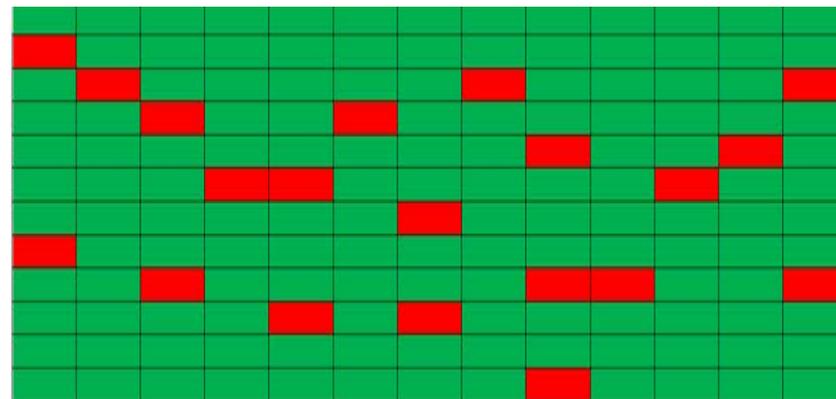
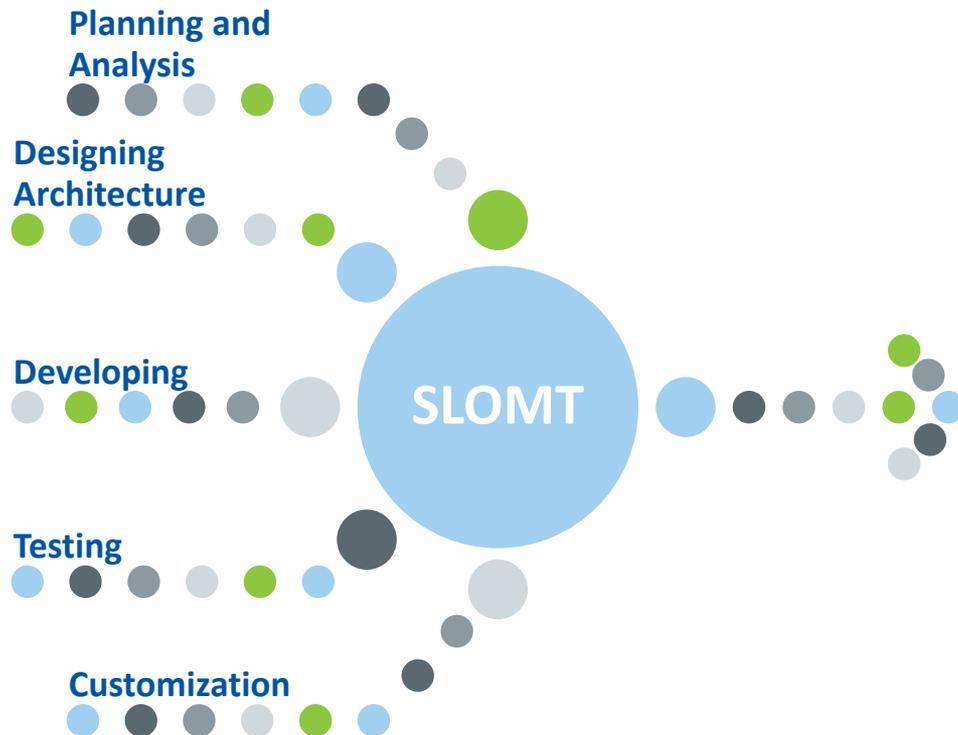


Follow up on States Action / Reply

Reporting / Statistics



# SLOMT- TIMELINE





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# SLOMT Modules



Tracking Module- ICAO State Letter Distribution



Monitoring Module- State Reply/Action



Searching Module- Searching Criteria/ Features



Reporting Module- Print Tailored Reports



Statistics Module- State Letter Statistics by Year, Subject, etc.



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# SLOMT- Searching Features / Criteria



STATE



DATE



CATEGORY



SUBJECT



SL  
NUMBER



REPLY /  
ACTION



AVIATION  
STAKEHOLDERS



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## SLOMT- TIMELINE

Resources  
States Support  
Focal Point

Hosting  
Infrastructure

Development  
In-house  
Outsource

Modules  
Phases

Testing

SLOMT  
in  
Action

5-6K USD

 Egypt

Iraq 

 Lebanon

UAE 

Phase 1

- Tracking- Monitoring

Phase 2

- Searching- Reporting

Phase 3

- Statistics Dashboards

MIDANPIRG/18  
RASG-MID/8  
2020



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# Questions?



ICAO2019



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CELEBRATE



YEARS OF CONNECTING THE WORLD



Thank You