

FWC 2022 Airlines Perspective

FWC 2022 TF 8
8 FEB 23



IATA AME Ops Desk | ITOP

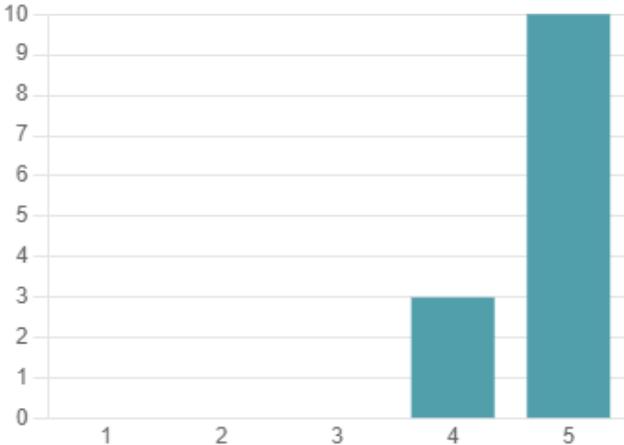
2. How satisfied were you with the performance of the IATA AME Ops Desk?

[More Details](#)

[Insights](#)

4.77

Average Rating



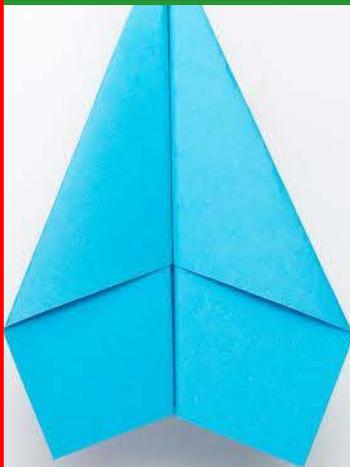
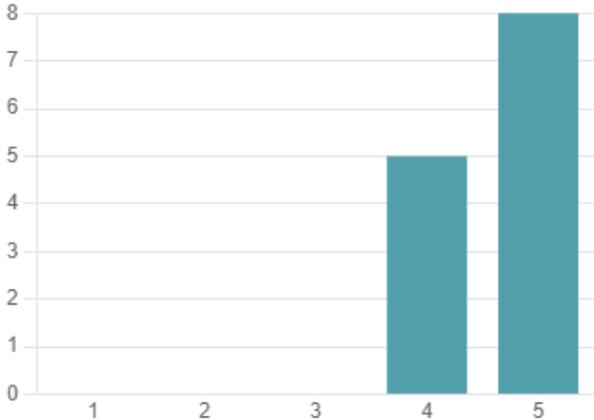
3. How satisfied were you with the dissemination of information via ITOP?

[More Details](#)

[Insights](#)

4.62

Average Rating



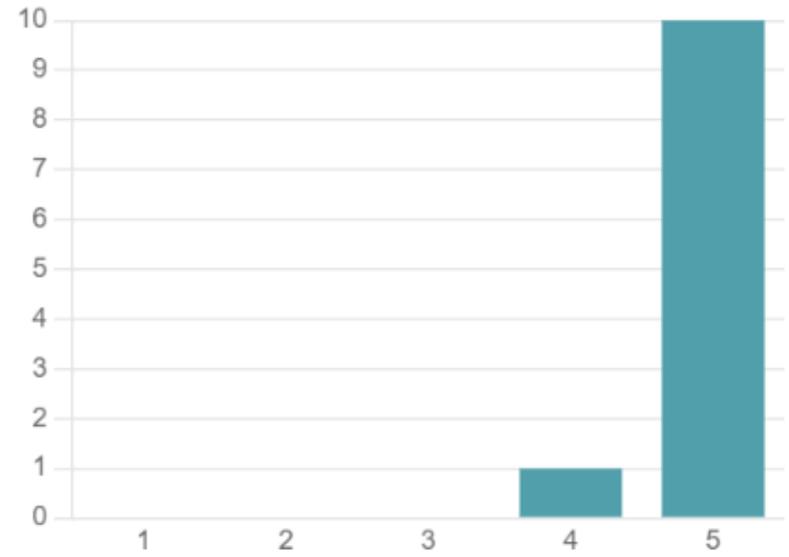
ANSPs/CAAs – Airline Engagement Calls

How satisfied were you with the Airspace Users & ANSPs/CAAs engagement calls leading up to the event?

[More Details](#)

 Insights

4.91
Average Rating



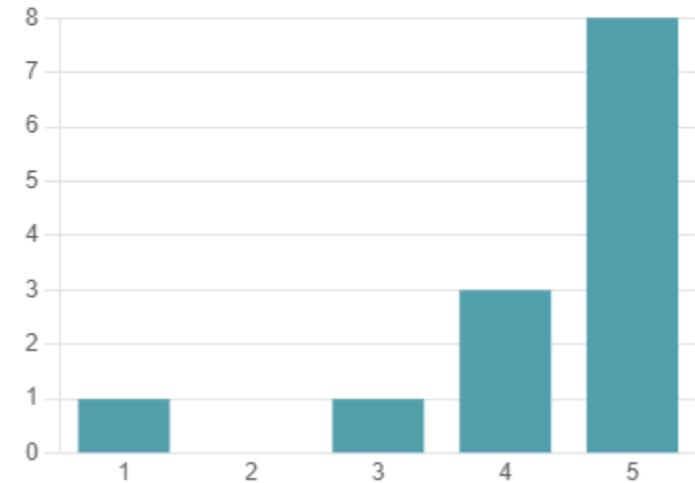
Doha ATFM Daily Telecon

6. How satisfied were you with the daily ATFM teleconference hosted by Qatar?

[More Details](#)

 Insights

4.31
Average Rating

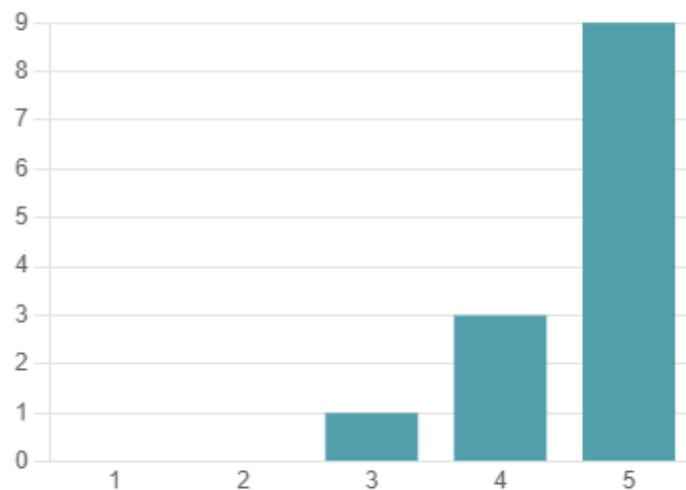


4. How satisfied were you with the FWC 22 collaboration platform (Teams/SharePoint) hosted by IATA?

[More Details](#)

 Insights

4.62
Average Rating



FWC22 Coordination Platform

What The Airlines Said Could Have Been Done Better



The daily ACDM meetings were useful but by the end there wasn't really much happening, so we lost interest a bit

Could have had better visibility for preplanning

Comms between States was not up to the mark

What The Airlines Said Worked Well

Preparation work involving all the stakeholders before the event and all communication channels offered to disseminate the information were very helpful.

Very well-organized event

A big thank you to the ANSP for their transparency and collaborative approach, and to IATA for bringing us together

Lots of good collaboration from everyone and back-up planning etc.

Although we had no flights operating in the region, we followed the set up and planning of the event in case we had any charter flights

Well prepared ahead and good project management

Consistent communication

Coordination and timely action taken was very good

Good information sharing and good support

SLOT management helped keep us updated of the operation status in Doha airports and ensuring no impact of our flights. ATFM platform training helped us control the traffic and monitor the SLOT

Daily OPS went well, no issues encountered

Excellent flow of information, although we had no ops in/out Qatar but we were fully made aware of changes/procedures instantly

There have been no problems, everything was organized well

Good anticipation and communication which is key to success

Key Success Factors

Planning

Collaboration

Communication

Cooperation

Together We Achieved A Successful Event

Thank You



8 February 2023

