CNS SG/13 Meeting

CRV introduction and promotion program for MID region



# Who are we?

#### **PCCW** Global

• Established the **PCCW Global** brand in 2005

 Best in class connections across the globe linking Asia, Europe, the Americas, the Middle East and Africa

 Acquired Gateway Communications, Crypteia Networks, Syntelligence and Voxclever, Console Connect's advanced software platform and proprietary technology

**62** Offices Worldwide

**35** 

Languages spoken

• Leading provider of global telecommunications, offering the latest voice and data solutions to multinational enterprises and communication service providers

**HKT** 

- Headquartered in Hong Kong
- Founded in 1925
- 2022 Revenue: US\$4.401 billion

- Separately listed on the Hong Kong Stock Exchange in 2011
- Employees: 13,600
- Leading provider of Telecommunication Services in Hong Kong



# **PCCW** Global

685,000 Kilometers of Diverse Cable Capacity Globally

69 Tb/s of Global Fiber Capacity



Tier 1 Transit Free Network

MPLS Network Connectivity to over

**3,000** Cities

and 160 Countries



Our Global Reach

**console**connect World's 1st

Software-Defined Interconnection® Platform

Connected to all

**Hyper-scale** 

public Cloud Providers









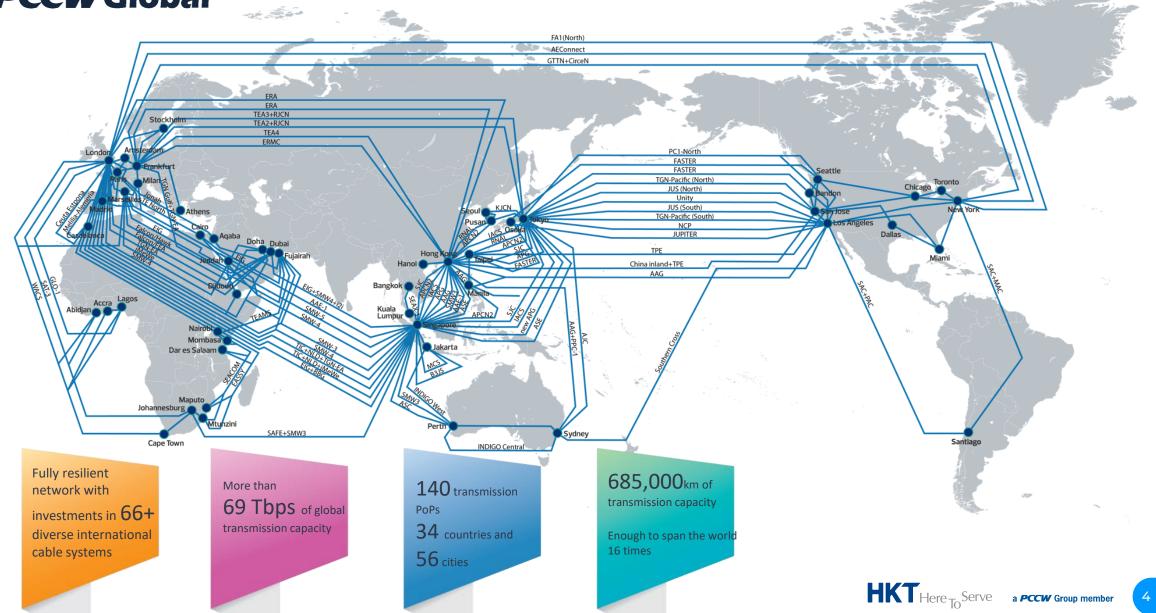


Serving **>1,000** Mobile Networks worldwide



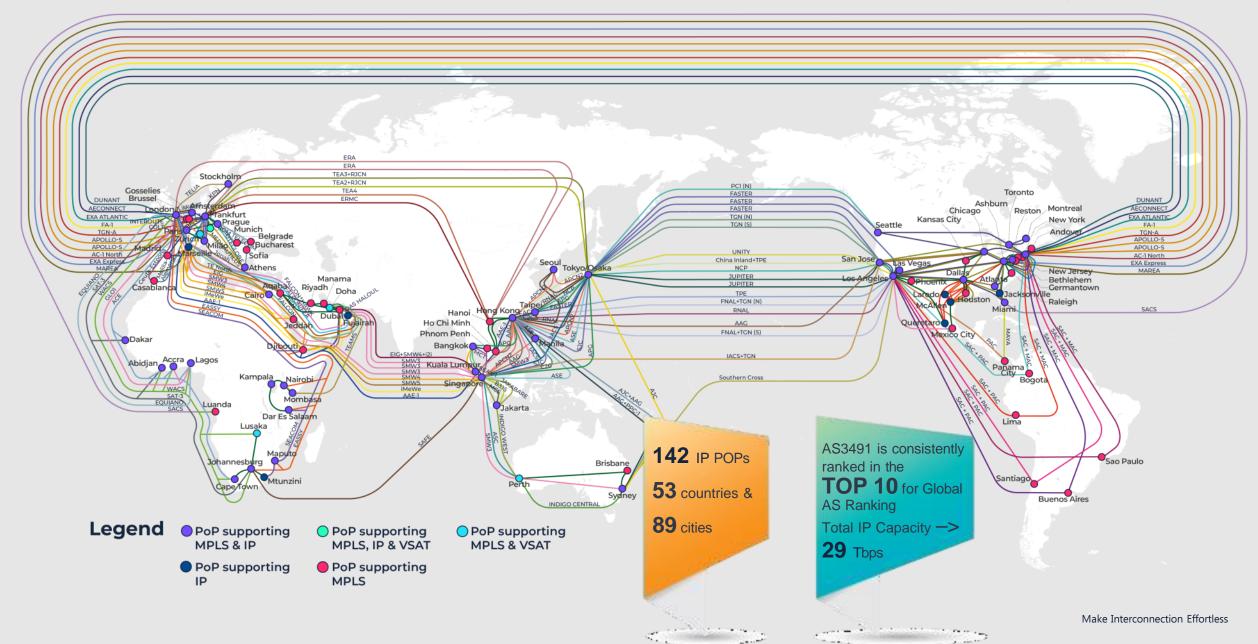
# **PCCW**Global **PCCW**Global

# Global Connectivity — Transmission Network

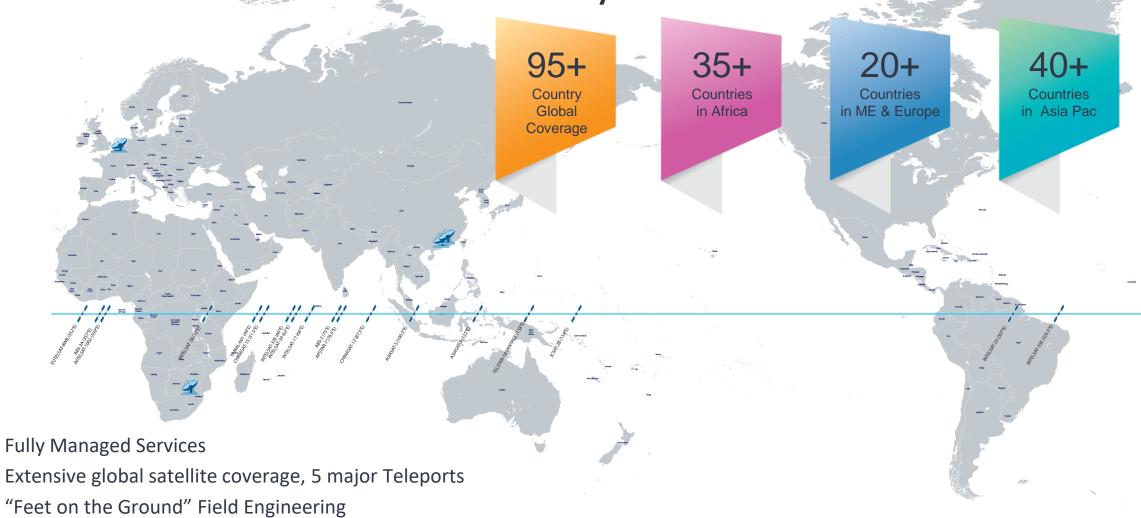


# Global Connectivity – IP Network





Global Connectivity - Satellite **PCCW** Global



Innovative satellite based broadcast applications

PCCWG Role and Target Audience

# PCCW Global chosen for CRV aviation network deployment

★ telecomreviewasia.com/index.php/news/network-news/1541-pccw-global-chosen-for-crv-aviation-network-deployment

06 JUNE 2019



Recruiting ANSPs joining CRV; developing valued added services (SWIM, Console Connect for Aviation)

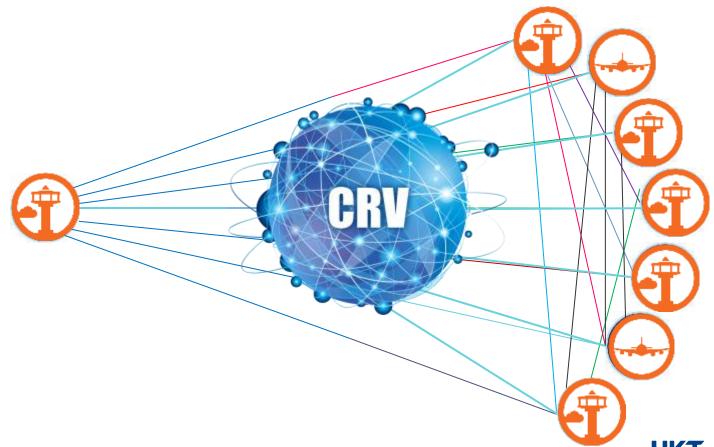






# Simple

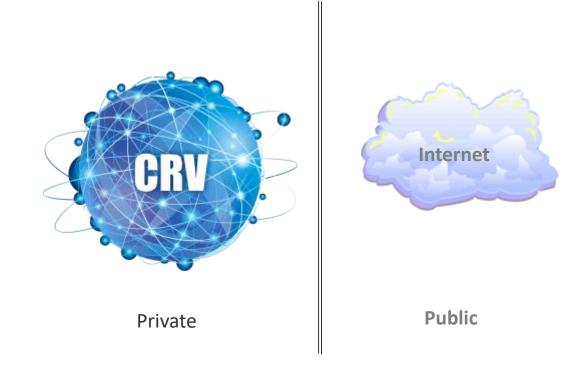
- IP based network single network carries multiple aviation operation traffic
- One Stop Shop ordering, provisioning, troubleshooting





# Secure

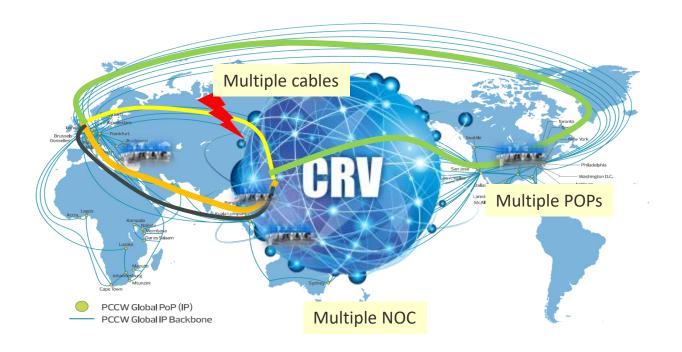
- Closed private network unreachable & invisible from Internet
- ISO 27001: Information Security Management





# Safe

- Resilient network consists of multiple nodes and trunks riding on diverse cable systems
- Contingency plan to maintain high availability





# Fully managed

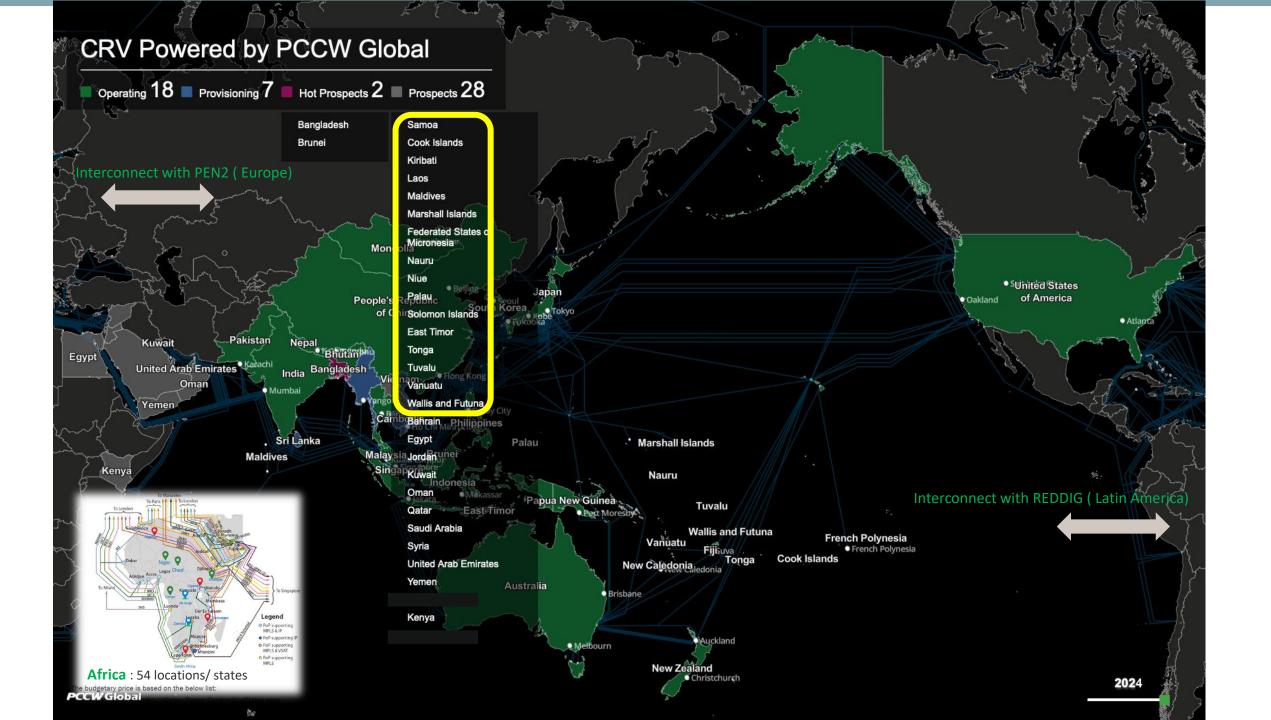
- Central administration of CRV network performance.
- State users have full Visibility and measurable of it's network health.



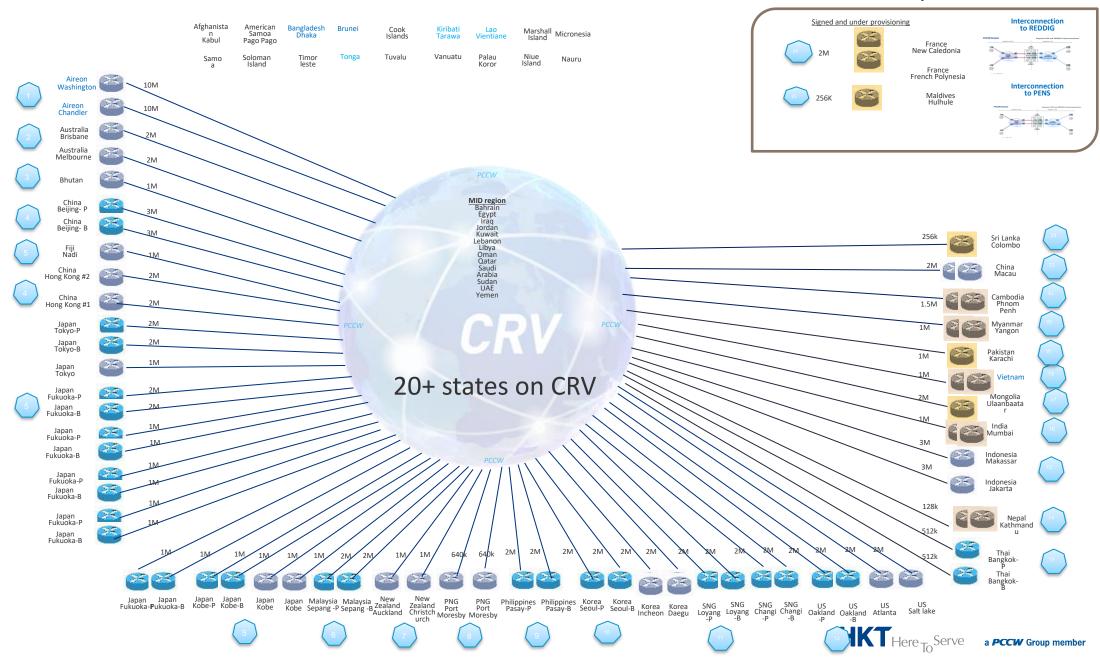




CRV, the network of tomorrow



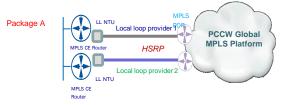
# CRV (Current status)



Package D

#### **PCCW Global CRV Service Packages**

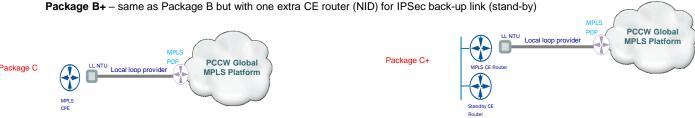
#### 4 major packages plus 3 variations are proposed as below:



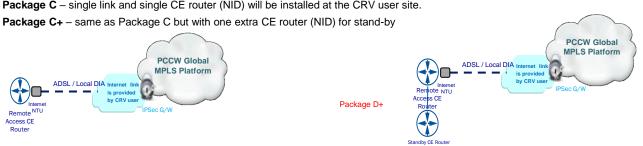
Package A - dual links and dual CE routers (NIDs) in active / standby operation mode will be installed at the CRV user site.



Package B - single link and single CE router (NID) will be installed at the CRV user site. In addition, PCCW Global will provide an IPSec port at MPLS IPSec gateway for back-up and CRV user will provide a dedicated Internet link for connection.



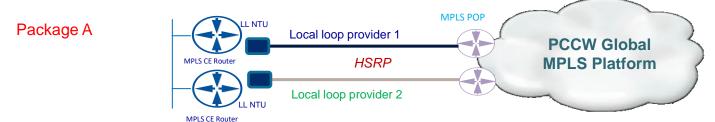
Package C - single link and single CE router (NID) will be installed at the CRV user site.



Package D - PCCW Global will provide an IPSec port at MPLS IPSec gateway and CRV user will provide a dedicated Internet link for connection.

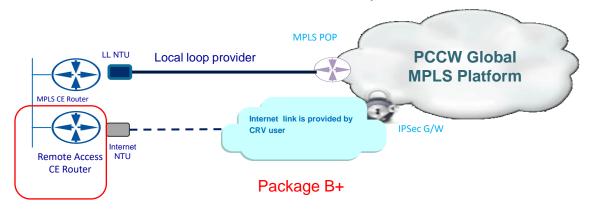


- 4 major packages plus 3 variations are proposed as below:
  - Package A dual links and dual CE routers (NIDs) in active / standby operation mode will be installed at the CRV user site. The local accesses are from different providers or from the same provider but with different paths if feasible. Each local access is a dedicated single unprotected terrestrial or VSAT access and will be terminated at different PCCWG PoPs/ICIs/PEs where applicable to achieve access resilience

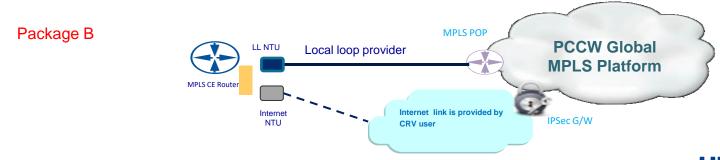




 Package B+ – it is same as Package B but with one extra CE router (NID) to connect the Internet link for IPSec remote access. Both MPLS CE router and Remote Access CE router will work in active / standby mode

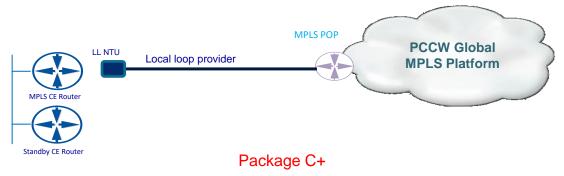


- Package B Single link and single CE router (NID) will be installed at the CRV user site. The local access is a dedicated single unprotected terrestrial or VSAT access and will be terminated at PCCWG PoP/ICI where applicable. In addition, PCCW Global will provide an IPSec port (2M port speed and 100% Bronze) at MPLS IPSec gateway and an Ethernet port at the CE router (NID) for connecting customer owned Internet link. The CE router will automatic switch over to this IPSec link in case the primary MPLS link is failure. The Internet link provided by the customer has to fulfill the requirements below:
  - Ethernet hands-off with at least one fixed public IP address assigns to the CE router
  - only use for connecting PCCW Global MPLS Layer3 VPN service

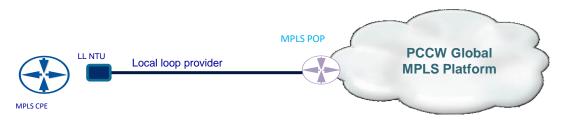




Package C+ - It is same as Package C but with one standby CE router (NID). The standby CE router is same configuration as the primary MPLS CE router. Assistance from the customer is required to switch over LAN/WAN cables under the instructions from PCCW Global NOC in case of the primary router failure



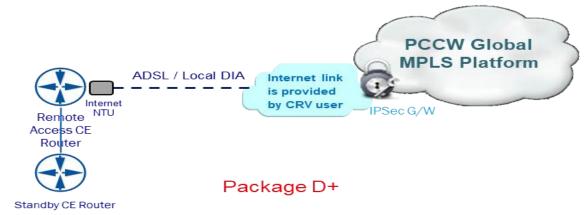
■ Package C – Single link and single CE router (NID) will be installed at the CRV user site. The local access is a dedicated single unprotected terrestrial or VSAT access and will be terminated at PCCWG PoP/ICI where applicable



Package C



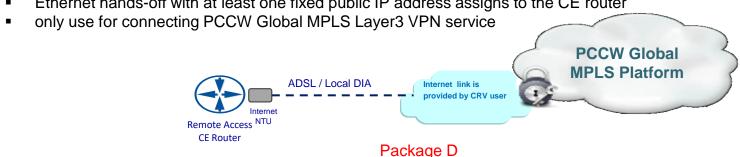
Package D+ - It is same as Package D but with one cold standby CE router (NID). The cold standby CE router is the same configuration as the primary MPLS CE router. Assistance from the customer is required to switch over LAN/WAN cables under the instructions from PCCW Global NOC in case of the primary router failure if quick restoration of the service is required



Package D - PCCW Global will configure IPSec port at MPLS IPSec gateway and install a CE router (NID) for connecting customer owned Internet link on site. User will connect to the CRV network via a point-to-point encrypted IPSec tunnel which supports 100% Bronze QoS only.

The Internet link provided by the customer has to fulfill the requirements below:

Ethernet hands-off with at least one fixed public IP address assigns to the CE router







#### Highest Availability

SLA Package	Package A		Package B+		Package B		Package C+		Package C		Package D+		Package D	
Local loop connection	2		1		1		1		1		NIL ( customer self provided internet )		NIL ( customer self provided internet )	
NID	2		2		1		2		1		1		1	
IP Sec Gateway ( backup )	NIL			ustomer internet )		stomer internet )	No		No		Yes ( customer provide internet )		Yes ( customer provide internet )	
Availability	99.97% (connectivity + router)		99.95% (connectivity+ router)		99.5% (connectivity+ router)		99.7% (connectivity+ router)		99.5% (connectivity+ router)		99.5% (IPSec gateway port only)		99.5% (IPSec gateway port only)	
Site to Site Round Trip Delay by zone	200ms	600ms	200ms	600ms	200ms	600ms	200ms	600ms	200ms	600ms	PoP to PoP 200ms	PoP to PoP 600ms	PoP to PoP 200ms	PoP to PoP 600ms
Site to Site Packet Drop rate	<0.1% for Voice; <0.5% for Data		<0.1% for Voice; <0.5% for Data				<0.5% for Data			PoP to PoP <0.5% for Data		PoP to PoP <0.5% for Data		
Site to Site Jitter	15ms for Voice; 250ms for Data		15ms for Voice; 250ms for Data				250ms for Data			250ms for Data (PoP to PoP)		250ms for Data (PoP to PoP)		
Rebate	Yes		Yes				Yes				No		No	









# Proposed process to contract

- State notifies CRV OG Chair(s) and ICAO Regional Office the intention to join update CRV implementation plan
- State contact Mr. Benny Cheng (PCCW) who sends the High level survey
- State downloads the Common Package from CRV portal
- State submits the High level survey to PCCW
- PCCW recommends a package (design) and submits a Project Plan
- State cross checks with its peers and starts coordination of implementation (CRV OG can facilitate)
- State and PCCW discuss Price. Schedule and Terms and Conditions:
  - Local optimizations and additional requirements may be required
- State and PCCW agree and record any variation from the common provisions in the Order Form
  - State and PCCW sign the Order Form which is governed by:
    - (a) Terms and Conditions between PCCW Global and CRV Authority;
    - (b) The CRV Terms of Reference (including all annexes);
    - (c) Specific Terms for MPLS VPN Service, Specific Terms for Managed Router Service and Specific Terms for Satellite VSAT Services (the "Specific Terms");
    - (d) Addendum to the Specific Terms;
    - (e) The price schedule in their latest applicable version;
    - (f) The Project Management Plan in its latest applicable version; and
    - (g) The CRV implementation plan in its latest applicable version.
- Installation occurs
- 10. Testing is carried out
- 11. Service Commencement Notice provided from PCCW to the State, includes all drawings and documentation
- 12. State notifies CRV OG about the service commencement
- 13. State carries out service migrations in coordination with peers





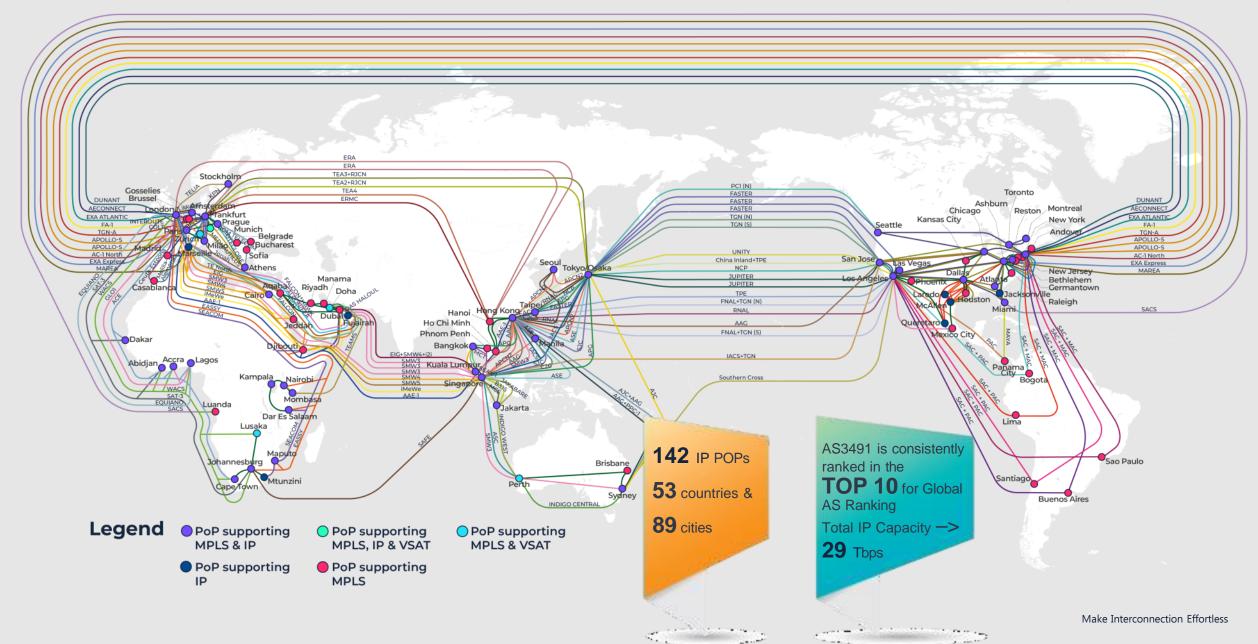
Note: the engineering package is made

applicable through the PMP



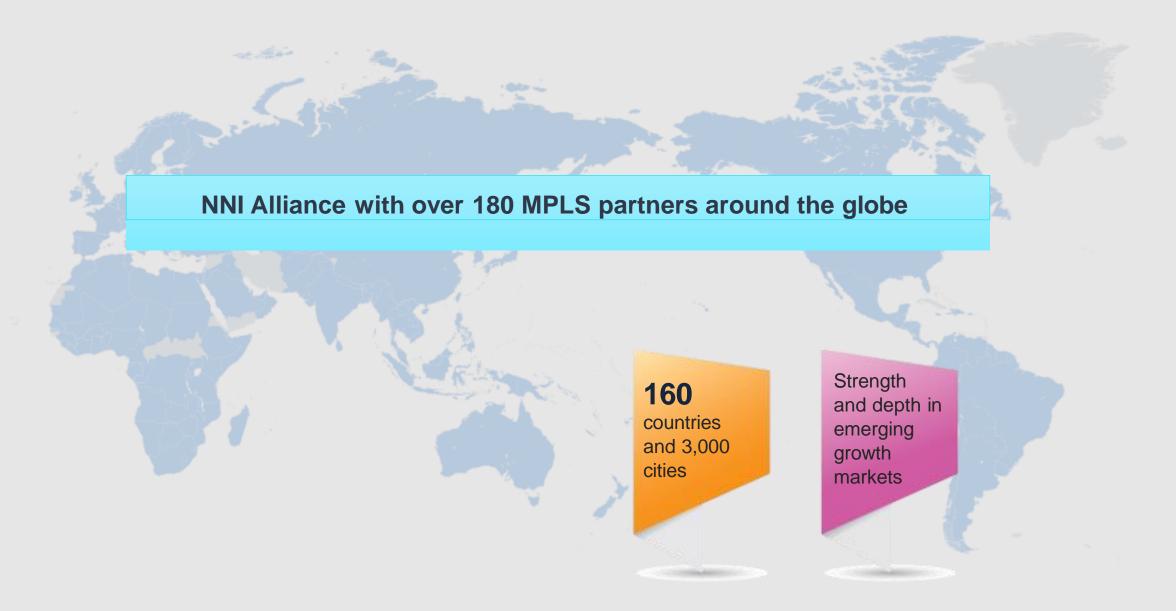
# Global Connectivity – IP Network

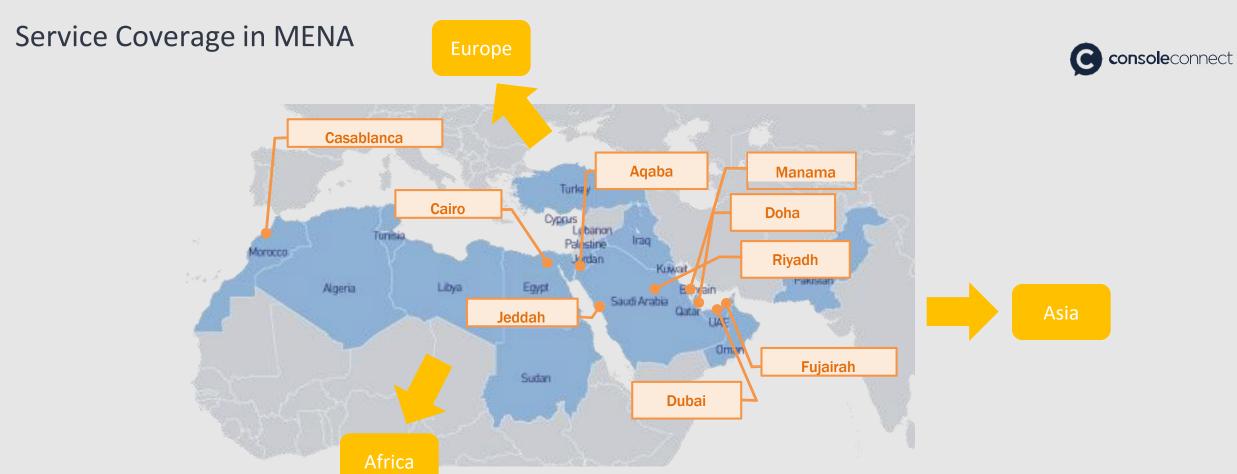




# Global Connectivity – MPLS Coverage







Presence in

22 Middle East and North African countries

7 On-Net countries with PoPs

Partnerships for inter-region connections

# **On-net Infrastructure in MENA**



# **Unique Features**

Casablanca / Morocco PoP

(1) Key PoP for enterprise in Morocco

# Aqaba/Jordan PoP

Gateway between Europe and Middle East

#### Cairo/Egypt PoP

① Regional Hub for N Africa

#### Jeddah/KSA PoP

- Regional sub-sea cables hub
- 2 Strategic PoP to connect Gulf, East Africa and Europe

#### Riyadh/KSA PoP

- Gateway between Asia and Africa
- (2) Key PoP for enterprise in KSA

Transit gateway for UAE traffic

Doha/Qatar PoP

#### Dubai/UAE PoP

Regional Hub for GCC

#### Fujairah/UAE PoP

- Gateway between Asia and Africa
- Continuous Continuo

#### Manama/Bahrain PoP

Transit gateway for Bahrain traffic

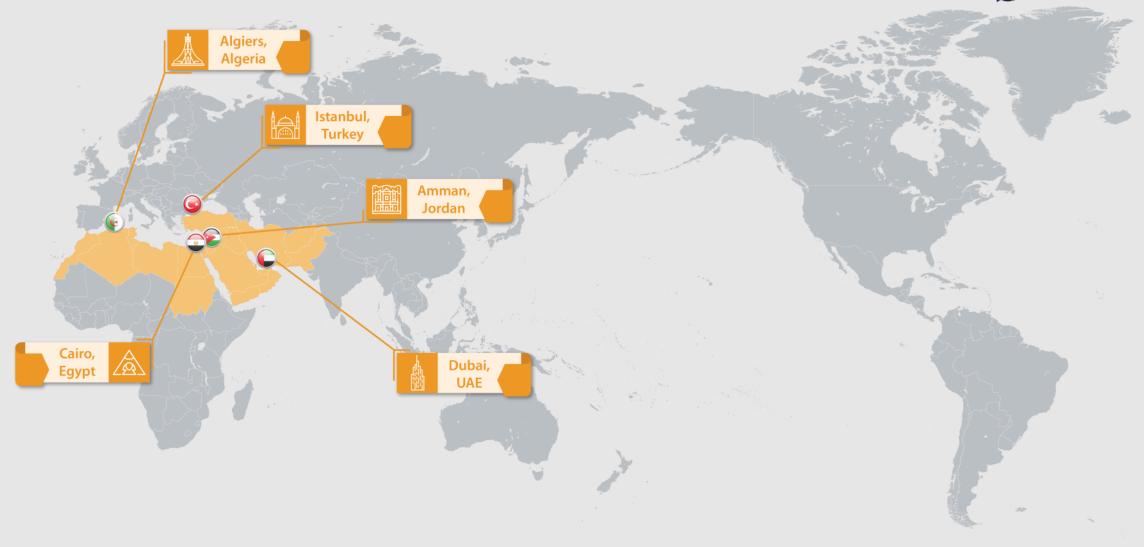
Key Value



Regional Traffic (data + video) within MENA region + High availability + Africa connection

# **Staff Presence in MENA**





# ICAO (MID Region) - Network Diagram for Package A

