

#### **Security Culture in Aviation**



#### **CASeD** The 5 Ws related in security cultural





Civil Aviation Security Department | June 2025



#### What

#### What is security culture?

Security culture is defined by ICAO as a set of security-related norms, values, attitudes and assumptions that are inherent in the daily operation of an organization and are reflected by the actions and behaviors of all entities and personnel within the organization. Security should be everyone's responsibility - from the ground up and top down. Effective security culture is about:

- 1- Recognizing that effective security is critical to business success;
- 2- Establishing an appreciation of positive security practices among employees;
- 3- Aligning security with core business goals; and
- 4- Articulating security as a core value rather than as an obligation or a burdensome expense.



#### Why

Security culture is a daily habit, and it decides daily work conducted. The aviation community realized this and set a number of requirements to ensure and to emphasize the importance of it.



#### Where

#### Among all stakeholders within states:

- 1- Regulators
- 2- Governmental agencies
- 3- Tenant
- 4- Air operators (Airlines)
- 5- Cargo agencies
- 6- Catering
- 7- Security companies



#### When

To be continuously adopted through promoting measures into data and results of the airport at all times, to ensure that a transparent and effective security culture is achievement.



#### Who

It begins from the top; states should adopt, promote, to ensure recourses are available at anytime for a positive security culture is at its most significant within the aviation community and ensure higher management is also in line with the state well. Also stakeholder to embrace this initiative and reflect it within there work places.



### The positive impacts of security culture

- POSITIVE WORK ENVIRONMENT
- TRAINING
- LEADERSHIP
- UNDERSTANDING THE THREAT
- VIGILANCE
- REPORTING SYSTEMS
- INCIDENT RESPONSE
- INFORMATION SECURITY
- MEASURES OF EFFECTIVENESS



#### **Solutions**

- Security should become an integral part of the organizations management plan and should lead any corporate changes needed.
- Security goals should be developed, with accountability clearly specified.
- Goals should be simple, measurable, achievable, realistic and tangible; and
- Should adhere to a predetermined timetable.
- Managers should report both successes and failures with the same level of enthusiasm.



### Kuwait experience

#### **Organizational Culture:**

Security providers at airport (MOI, AIRLINES, and Operator) are expected to meet international and local authority's standards and recommendation, and since each entity has a different cultural. i.e., military cultural, civilians with basic training and an airline with a professional training. This diversity lead to confusion and responsibilities overlapping, which in turn impacted quality of security.

Weak organizational and passenger cultural will obviously lead to a weak security standard which can evident during inspection and audits and can be in the form of; but not limited to:

- -Missing or outdated documents.
- -Staff not searched nor showing their security badges.
- -Insufficient staffing, inadequate training, staff recruitment and background checks.
- -Standard of passenger screening
- -Standard of bags search and screening.
- -Standard of Cargo security.
- -Standard of Access point checks.



## Exchange of expertise & memoranda understanding



# Thank you ?