



ICAO

Symposium on Assistance to Aircraft Accident Victims and their Families (AAAVF2021)

1 to 3 December 2021
Canary Islands, Spain

Hosted by



MINISTERIO
DE TRANSPORTES, MOVILIDAD
Y AGENDA URBANA

Dott.ssa Giovanna Laschena

Deputy Director General of the Civil Aviation Authority of Italy



The Italian approach

The Italian approach is based on three pillars:



Regulation

Training

Cooperation

ENAC Advisory Circular GEN-05

“Policy on Assistance to Aircraft Accident Victims and their Families”



- Role and competences of the subjects involved
- Air carrier's assistance plan for accidents victims and their families
- Service providers and their roles

ENAC: protection of the passenger and the protection of the rights of those affected by the plane accident



- specific professional psychosocial assistance, involving “third parties” (*eg. associations of victims’ families, non-profit associations, volunteers, companies and associations with proven experience in dealing with the families of the victims*)
- training course on disaster recovery management

ENAC & "Comitato 8 ottobre - per non dimenticare"

Act of Agreement was signed between ENAC and the Comitato 8 Ottobre



to achieve a ***family assistance culture*** in the air transport environment:

- organizing meetings and conferences
- sharing information and initiatives
- creating a safety culture

ENAC initiatives

→ Annual National memorial day **8th October**: “Per non dimenticare”
“Not to forget”

→ *Linate accident to the children* : Mr. Giovannini, the Italian Minister of Infrastructures and Sustainable Mobility, will present to all the Italian Institutions the book “Non è colpa della nebbia” (It was not the fog’s fault)

→ *For secondary schools*: in support to Comitato 8 Ottobre ENAC will explain the issue of safety

→ *ENAC with ECAC and ICAO* support any initiative and proposal in the family assistance area related to post air accident emergency support activities

Thank You

