



The
voice of the
world's airports

ICAO Symposium on Assistance to Aircraft Accident Victims and their Families

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Airports have a critical role

Assistance to Aircraft Accident Victims and their Families



1 Aerodrome certification

2 Aerodrome
emergency planning

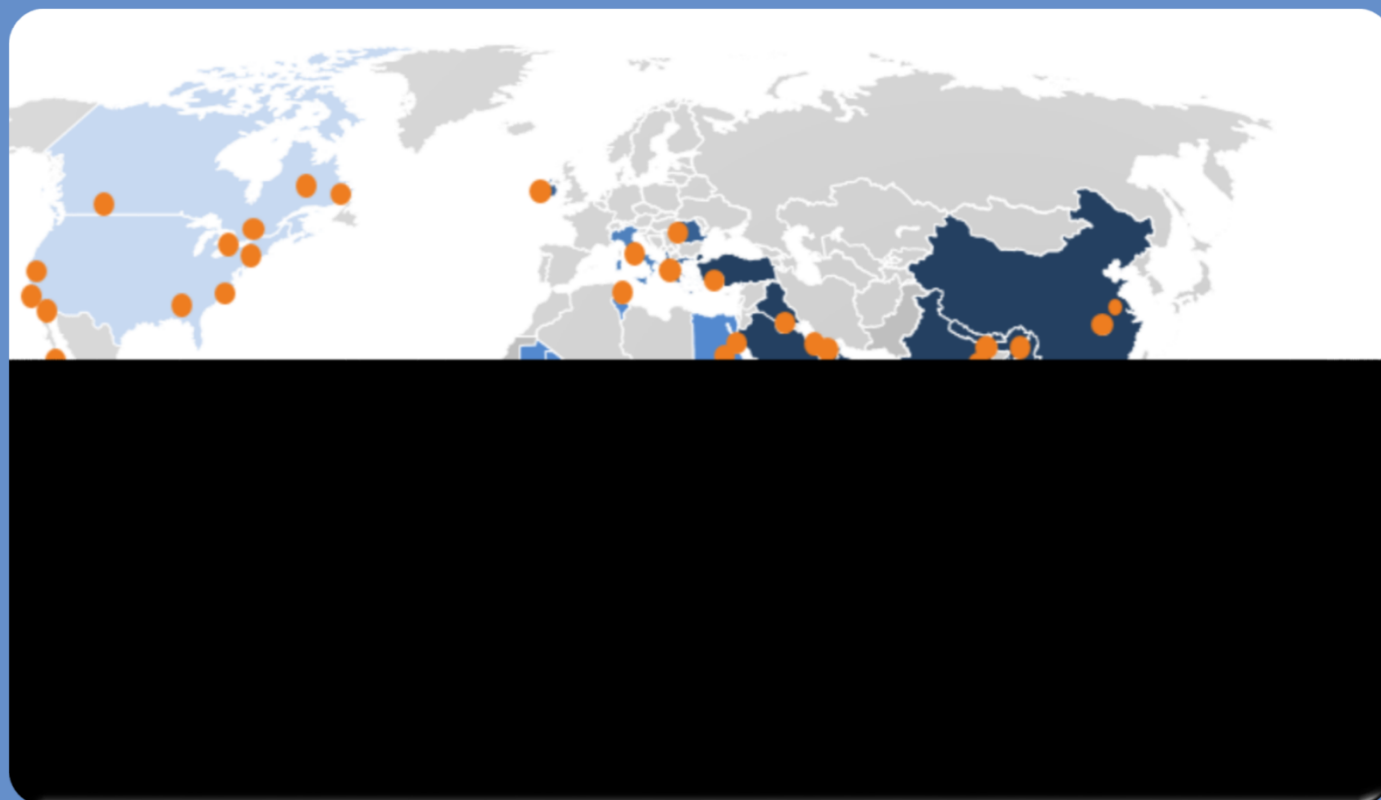
3 Possible solutions

Aerodrome Certification and Emergency Planning

A little data...

- 116 ACI APEX Peer-Reviews (2012-2019)
- 65% of the airports reviewed are not certified by the State
- 40% of the airports reviewed do not have a fully operating Airport Emergency Plan (AEP)

Aerodrome certification remains very low in many ICAO regions



Family and Friends Assistance Centers

A little more data...

Quick survey of 30 airport operators

- 100% have provisions in their AEP to support airlines in the deployment of an Assistance Center and a clear role for the airport operator
- 70% have coordination processes in place with Ground Handlers representing airlines
- 65% have identified the availability of resources as a challenge
- 40% have identified coordination amongst stakeholders as being an issue



Family and Friends Assistance Centers

Common challenges identified



- ✈ Roles and responsibilities have to be clearly defined
- ✈ Coordination across agencies is critical
- ✈ Flow of information and communication protocols
- ✈ Having a plan and exercising it with all involved is essential

Possible ways forward

Aerodromes

- ✈ Pursue the ongoing efforts on Certification of Aerodromes
- ✈ Review and develop specific guidance for airport operators in the Airport Services Manual (Doc 9137 Part 7)
- ✈ Develop a corresponding chapter on Aerodrome Emergency Planning in PANS Aerodromes (Doc 9981), including provisions on Friends and Family Assistance Centers
- ✈ Cross industry capacity building and promotional activities



Thank you



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