

Review of ICAO Rules and Guidance Material



The first symposium on AAAVF 2021
(1-3 Dec 2021, Canary, Spain)

Assembly Resolution A41-14: Assistance to
victims of aviation accidents and their families

Working Group on Assistance to Aircraft Accident
Victims and their Families (WG-AAVF)

Guidance materials
(Doc 9998 and Doc 9973)

AAAVF Capacity Building
(Training course and iPacks)



ICAO



SYMPOSIUM ON
ASSISTANCE TO AIRCRAFT ACCIDENT VICTIMS
AND THEIR FAMILIES

26-28 NOVEMBER 2024 // HAARLEM, NETHERLANDS



ICAO Annex 9 (Amendment 29) Applicable 18 November 2022

- RP 8.46 elevated to Standard 8.47 and new RP on development of Plans by aircraft and airport operators

STD 8.47 Contracting States shall establish legislation, regulations and/or policies in support of assistance to aircraft accident victims and their families.

Note. — Attention is drawn to Doc 9998, ICAO Policy on Assistance to Aircraft Accident Victims and their Families and Doc 9973, Manual on Assistance to Aircraft Accident Victims and their Families.

RP 8.48 Recommended Practice. — Contracting States should ensure that each aircraft or airport operator, as appropriate, develop appropriate plans to provide timely and effective assistance to aircraft accident victims and their families.

Note. — Airport operators' plans regarding assistance to aircraft accident victims and their families may form part of the Aerodrome Emergency Plan (AEP) required under Annex 14 — Aerodromes.



ICAO

International Standards
and Recommended Practices

Annex 9 to the Convention on International Civil Aviation

Facilitation

Sixteenth Edition, July 2022



This edition supersedes, on 18 November 2022, all previous editions of Annex 9.

For information regarding the applicability of the Standards and Recommended Practices, see the Foreword.

INTERNATIONAL CIVIL AVIATION ORGANIZATION



ICAO



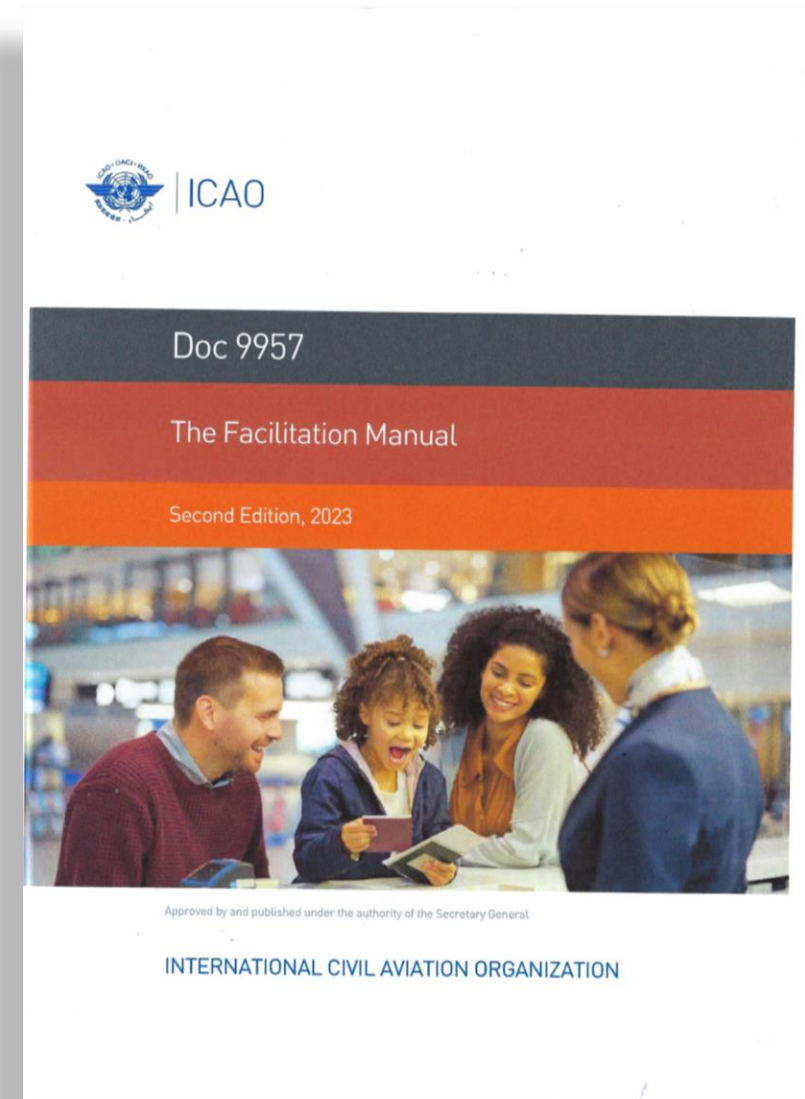
SYMPOSIUM ON
ASSISTANCE TO AIRCRAFT ACCIDENT VICTIMS
AND THEIR FAMILIES

26-28 NOVEMBER 2024 // HAARLEM, NETHERLANDS



The Facilitation Manual, Doc 9957

- Supporting guidance to Annex 9 SARPs legal framework;
- 2nd Edition published in 2023 after extensive review by WGGM;
- Aligned with Amendment 29;
- Updated guidance throughout;
- New guidance on chapters 9 (passenger data) & chapter 10 (health related provisions).





ICAO



SYMPOSIUM ON
ASSISTANCE TO AIRCRAFT ACCIDENT VICTIMS
AND THEIR FAMILIES

26-28 NOVEMBER 2024 // HAARLEM, NETHERLANDS

HOSTED BY



ICAO Doc 9998 and Doc 9973

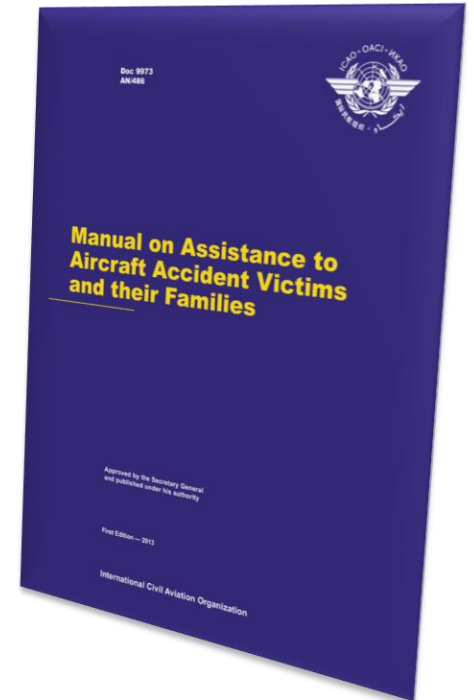
□ Doc 9998 “Policy on Assistance to Aircraft Accident Victims and their Families”

- ➔ Contracting states should consider national legislation, regulations and/or policies to ensure that the necessary resources and commitment to provide assistance are available.



□ Doc 9973 “Manual on Assistance to Aircraft Accident Victims and their Families”;

- ➔ Contains guidance to assist States in implementing policies.
- ➔ Enables States to prepare a plan, providing guidance on:
 - Defining the recipients of family assistance;
 - What types of family assistance should be provided;
 - When to provide family assistance;
 - Suggested family assistance providers;
 - Duration of assistance;
 - Preparation of family assistance plan.



Capacity Building - Training Course and iPacks

iPACKS

Assistance to Aircraft
Accident Victims and
their Families
Security and Facilitation



- **AAVF Training Course**

- This course will provide CAA representatives, other government officials, aircraft and airport operators and non-governmental organization with the competencies to effectively support aircraft accident victims and their family assistance efforts, in accordance with ICAO Policy.

- **AAVF iPacks**

- This iPack will help States to:
 - develop or revise the national Family Assistance Plan;
 - evaluate station specific facilities and arrangements on family assistance;
 - develop training courses for familiarizing the team members with their role in national Family Assistance Plan;
 - develop workshops & exercises to assess the adequacy of the plan and team
 - establish a web-based family assistance management system with mobile application to handle all communication in an effective and timely manner



International Day commemorating air crash victims and their families

- ICAO Council has established **20 February** every year as the international commemoration day for air crash accident victims and their families.
- The day commemorates, inter alia, the lives which have been lost due to air accidents.
- The day also promotes global awareness to educate the public on issues and actions, including political will and resources to address the issue of assistance to aircraft accident victims and their families.
- 20 February is also the UN World Day of Social Justice.



ICAO



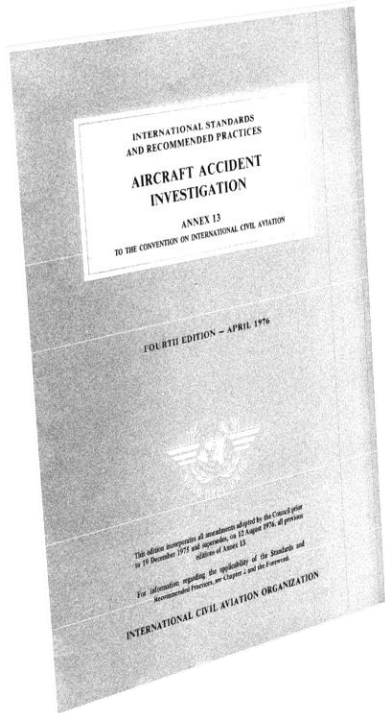
SYMPOSIUM ON
ASSISTANCE TO AIRCRAFT ACCIDENT VICTIMS
AND THEIR FAMILIES

26-28 NOVEMBER 2024 // HAARLEM, NETHERLANDS

HOSTED BY



Accident Investigation (Annex 13)



Annex 13 to the Chicago Convention first included a provision on family assistance in 1976, when the countries of origin for accident victims became officially entitled to participate in the investigation.



The topic was considered by ICAO in the 32nd Session of Assembly in 1998.

Resolution:

- the State of Occurrence should address the most critical needs of persons affected by a civil aviation accident;



ICAO



SYMPOSIUM ON
ASSISTANCE TO AIRCRAFT ACCIDENT VICTIMS
AND THEIR FAMILIES

26-28 NOVEMBER 2024 // HAARLEM, NETHERLANDS

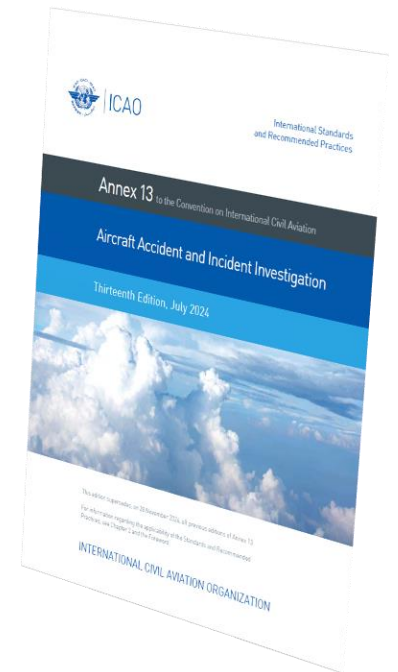


-
- the policy of ICAO should be to ensure that the mental, physical and spiritual well-being of victims involved in civil aviation accidents and their families are considered and accommodated by ICAO and its Contracting States; and
 - that States should work on alignment in their approaches to assisting victims of civil aviation accidents and their families.

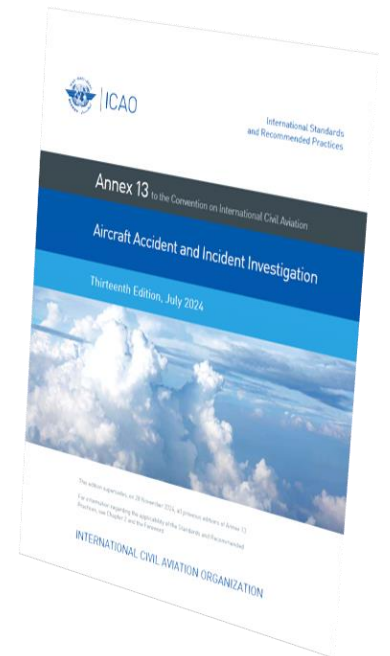
Annex 13 to the Chicago Convention

The concepts of family assistance are reflected in important Annex 13 provisions:

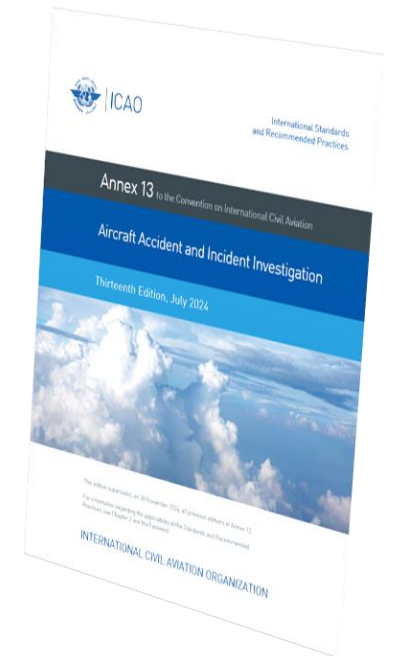
- **Standard 5.27** created an entitlement for States having suffered fatalities or serious injuries to its citizens to appoint an expert to the investigation.



-
- **Standard 6.5** requires the State conducting the investigation to make the Final Report **publicly available** as soon as possible, and preferably within 12 months.
 - Also, the State conducting the investigation is required to publish an interim Statement at the anniversary of the accident if the Final Report cannot be published within the 12-month timeframe.



-
- Additionally, Annex 13 includes Recommended Practices for accidents that draw heightened public attention for the accident investigation authority to release relevant information within the early days of the investigation.
 - Furthermore, the accident investigation authority should publish a written Preliminary Report within 30 days of the accident indicating the progress of the investigation.



-
- In support of the Annex 13 provisions, ICAO has issued detailed guidance to support States with providing accident victims and their families relevant and timely updates on the progress of the investigation. Those are namely in the Manual of Aircraft Accident and Incident Investigation (Doc 9756) and on the ICAO public website (Accident Investigation Section page).

