



| ICAO



SYMPOSIUM ON ASSISTANCE TO AIRCRAFT ACCIDENT VICTIMS AND THEIR FAMILIES

26-28 NOVEMBER 2024 // HAARLEM, NETHERLANDS

HOSTED BY



SESSION 4

Accident Assistance – Putting Plans into Action



Session 4

key messages

1

If an accident takes place – relatives need to be informed as soon as possible about the fate of their loved ones.

2

As Amsterdam Airport Schiphol we work very closely together with the Municipality of the Haarlemmermeer (population care) and the Airline involved.

3

The Local government (Municipality of the Haarlemmermeer) is in charge of the Reception locations and facilitates in the process of reunification of victims and relatives/ friends.



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4

We provide first emergency response – by Schiphol fire brigade. Furthermore guidance to rendez-vous points to the incident site. Arrange for transportation to different locations for victims and their relatives. General assistance and support for the reunification process.

5

Responsible for the continuation of all Airport processes by the Airport Crisis Team in close cooperation with Airlines and handlers.

6

Therefore it is of the UTMOST importance to work closely together with the (local) government, airlines and handlers involved.