

ICAO Facilitation Regional Forum

Seamless Skies: Efficient Facilitation
for a Connected World

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Hosted by:



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Seamless Skies: Efficient Facilitation for a Connected World

Global Connectivity: As I speak, over 100,000 flights are taking to the skies, connecting people, cultures, and economies across the globe. Seamless skies are not just a vision, but a necessity for a connected world

Africa's aviation market has the potential to double by 2037. Collaborative efforts are needed to address infrastructure, capacity, and harmonisation challenges, unlocking efficient facilitation

CAO's facilitation initiatives are crucial in supporting safety investigations, reducing risks, and promoting a culture of safety in international air transport

Assistance to aircraft accident victims and their families

Assistance to Accident Victims and their Families must be

- ☐ Coordinated,
- ☐ Timely and
- ☐ Compassionate Support

To attain impactful, incremental improvement, States must ensure mandatory and structured collaboration and onboarding of all aviation stakeholders, especially to include:

- ❖ Operators {Airlines and Aerodromes},
- ❖ Law enforcement authorities,
- ❖ Public health authorities,
- ❖ Border control,
- ❖ Search and Rescue (maritime authorities)
- ❖ Insurance Companies and
- ❖ Established Family Advocacy groups

Implementations of assistance to aircraft accident victims and their families

Measurable Aspects for victims and their families should include families receiving immediate assistance, care, and compassion.

This includes:-

- Activating the Family Assistance Plan within [timeframe, e.g., 4 hours] of the accident
- Deploying trained Family Assistance Teams to provide emotional support and care [first 24 hours]
- Coordinating logistics, such as travel and accommodation, to support families [after 24 hours]
- Providing clear, timely, and compassionate communication throughout the response and recovery phases

Best practice approaches to contingency planning and emergency response

I. Compliance

- A. Annex 9 Facilitation & Annex 13 (Accident Investigation),
- B. Doc 9998 (Policy establishment) & 9973 (holistic guidelines and guidance material)
- C. Supplemented by industry-specific material(IATA Emergency Response Handbook)

II. Situation Analysis

- A. Risk assessment to identify potential hazards

III. Contingency Planning

- A. Emergency Response Team (ERT) with clearly defined roles and responsibilities
- B. Establish notification and communication protocols (Incident Command System)
- C. Resource Allocation: Identify and allocate resources, including personnel, equipment, and facilities.

IV. Coordination and Cooperation:

- A. This involves procedures for coordinating with other agencies, such as search and rescue, medical services, and law enforcement.

IV. Review and Evaluation

- A. Lessons Learned: Document lessons learned and implement corrective actions.

Thank You

