

# ICAO Facilitation Regional Forum

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Seamless Skies: Efficient Facilitation  
for a Connected World

3 to 4 March 2025  
Yaoundé, Cameroon



Hosted by:

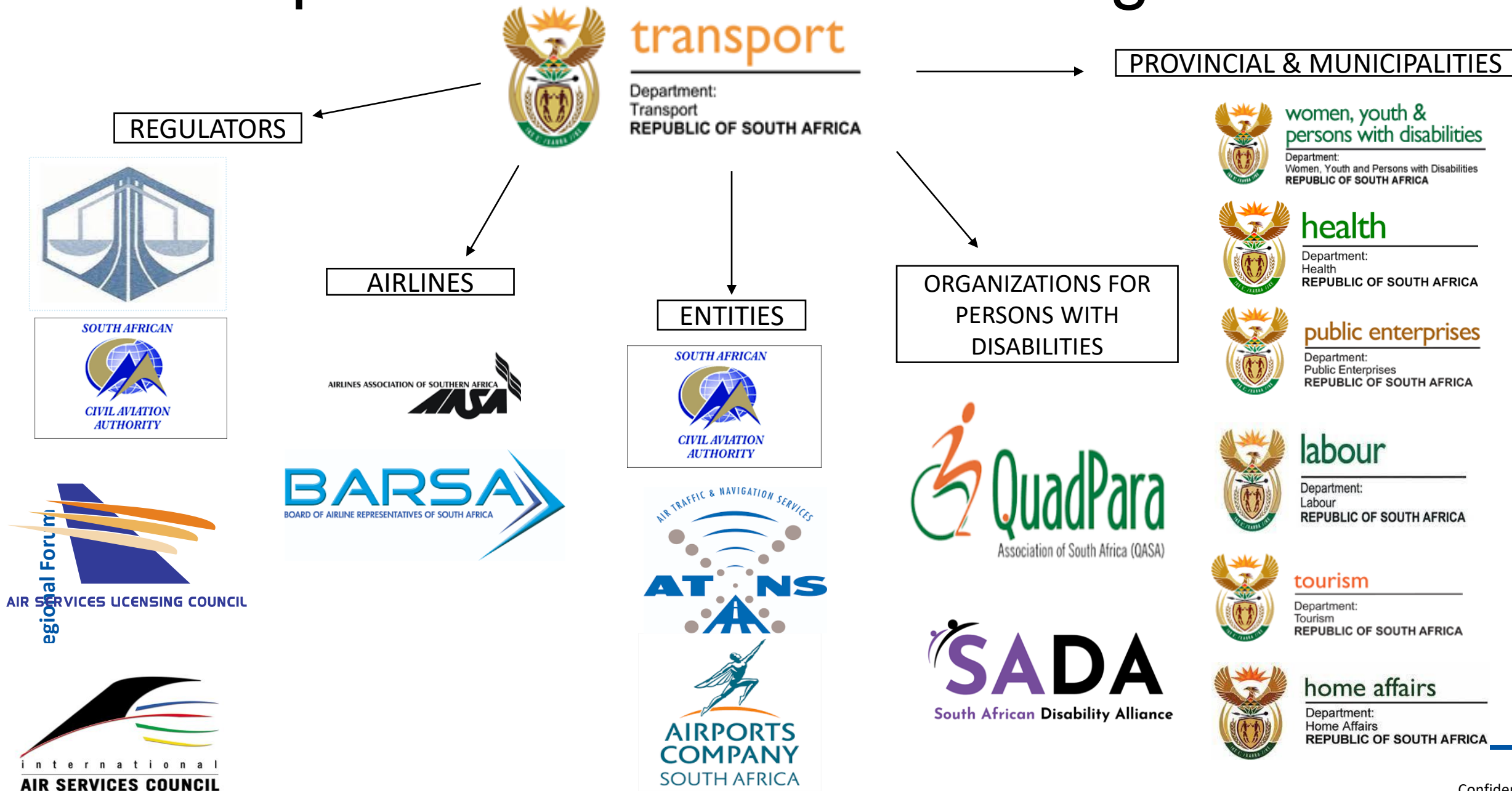


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# Map of SA institutional arrangements



*Actions you take to ensure that you meet this standard?*

## DECISION MAKING COMMITTEES

1. National Airport Facilitation Committee
2. Airport Facilitation Committee
3. National Advisory Forum
4. Airport Advisory Committee

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ToR to guide the committee purpose and decision making\*\*



### Airports & Persons with Disabilities **HANDBOOK** Fifth Edition 2018



# Essential Enablers

- Passenger loading Bridges
- Passenger Aid Unit
- Wheelchairs
- Allocation of resources (to account for universal access requirement)
- Accommodative Service Roads
- Way Finding Signages/ APP
- Announcements (Silent)
- Training
- Travelators and gentle gradient ramps
- Curb to Curb Facilitation
- Assisted passenger waiting area /lounges
- Service / guide dog relieve areas





# Aviation Action Plan on Universal Accessibility

# Aviation: Action Plan

Activities		Timelines		Responsibilities
1	Representation of the disability sector in relevant forums dealing with facilitation at the airport.	2019	Ongoing	ACSA National Disability Forum / National Facilitation Committee / CARCOM/ Joint Service Standard Forum/ DWYPD/ Dept. of Tourism/ SADA
2	Review and develop of Civil Aviation Regulations (Part 121 (91 and 135.07.36 (2), 67, 111 and 139) ( handling agents IOSA)	2025	Ongoing	CARCOM /DOT/CAASA/ BARSА
3.	Status Quo Analysis to assess the level of adherence to all frameworks relating to universal design and access on persons with disabilities and develop action plans.	2024	Ongoing	DOT and its Entities/ DWYPD
4.	Develop mechanisms to monitor, evaluate and report on frameworks ( all the requirements) related to persons with disabilities.	2024	Ongoing	DOT and its Entities/ DWYPD
5.	Airport enhancements /design / product	2025/26	Ongoing	Airports
6.	Training and development	2025/26	Ongoing	Airports and Advisory Forums

# Aviation: Action Plan

Activities		Timelines		Responsibilities
7.	Capacity building of airport, airlines and ground handling staff on persons with disabilities (Annex 9)	2025	Ongoing	ACSA/Airlines/ Ground Handlers/ DOT
8.	Airport Terminal Bus stop project in collaboration with Ekurhuleni	2025	TBC	ACSA /City Manager
9.	Way finder totem project trial	2026	On hold	DOT (Universal Design &Access)
10.	Conduct awareness campaigns with the disability sector	2025	Ongoing	CAA/ DOT/ DWYPD
11.	CAA guidelines need to be revisited and adjusted accordingly to allow independent wheelchair users to fly independently; and to adjust weight restriction of wheel chairs			CAA
12.	Disability Forum ( National & Airport )	2025	Ongoing	ACSA/Airlines/ Ground Handlers/ DOT
13.	Facilitation Committee ( National & Airport)	2025	Ongoing	ACSA/Airlines/ Ground Handlers/ DOT



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# Thank You

