

# ICAO Facilitation Regional Forum

7 to 8 July 2025  
Ulaanbaatar, Mongolia



## ICAO FACILITATION REGIONAL FORUM

(Ulaanbaatar, Mongolia, 7 to 8 July 2025)

### PROGRAMME

Sunday, 6 July 2025	
TIME	
14:00–17:00	<b>❖ ON-SITE COLLECTION OF BADGES</b> Department of Foreign Affairs Building, Peace Ave - 7a, Ulaanbaatar, Mongolia
Day 1 – Monday, 7 July 2025	
THEME - <i>International, National and Regional Cooperation to Advance Facilitation</i>	
08:00–09:00	<b>❖ ON-SITE COLLECTION OF BADGES</b> <b>❖ WELCOME COFFEE</b> Department of Foreign Affairs Building, Peace Ave - 7a, Ulaanbaatar, Mongolia
09:00–10:00	<b>❖ OPENING CEREMONY</b> <b>Master of Ceremonies:</b> Mr. Amarsanaa Ganzorig <b>Welcome Address</b> <b>Mr. Munkhtushig Lkhanaajav</b> , State Secretary, Ministry of Foreign Affairs, Mongolia <b>Opening Remarks</b> <b>Mr. Juan Carlos Salazar</b> , Secretary General, International Civil Aviation Organization (video address) <b>Keynote Address</b> <b>Mr. Turbayar Erdene-Ochir</b> , Director General, Civil Aviation Authority, Mongolia <b>Setting the Scene</b> <b>Mr. Ma Tao</b> , Regional Director, Asia and Pacific Regional Office, International Civil Aviation Organization, Bangkok <b>❖ GROUP PHOTO</b>

10:00–10:30	❖ <b>COFFEE BREAK</b>
10:30–12:00	<p><b>SESSION 1. STRENGTHENING NATIONAL FACILITATION PROGRAMMES AND COMMITTEES</b></p> <p>The participants to this session will be invited to provide insights and put forward best practices for the development and implementation of a National Air Transport Facilitation Programme (NATFP) and the set-up of a National Air Transport Facilitation Committee (NATFC). The experienced panelists will consider mechanisms for optimal multi-stakeholder cooperation, the constitution of and organization of committees, the ideal scope of responsibilities and mechanisms for cooperation with other entities and structures nationally and internationally.</p> <p><b>Moderator:</b> Mrs. Narjess Abdennebi, Chief, Facilitation, ICAO</p> <p><b>Panelists:</b></p> <ul style="list-style-type: none"> <li>• <b>Mr. Turbayar Erdene-Ochir</b>, Director General, Civil Aviation Authority, Mongolia</li> <li>• <b>Mr. Tan Lye Teck</b>, Executive Vice President, Safety &amp; Security, Changi Airport Group, Singapore</li> <li>• <b>Ms. Rusnee Mustapa</b>, Manager, Aviation Security and Facilitation Standards Department, Civil Aviation Authority, Thailand</li> </ul> <p>❖ <b>QUESTION &amp; ANSWER PERIOD</b></p>
12:00–12:15	 <b>Hunnu Air -Mr. Turbold Tserenkhuu, Director, Commercial Division</b>
12:15–14:00	❖ <b>LUNCH BREAK</b>
14:00–15:30	<p><b>SESSION 2. REGIONAL COOPERATION IN FACILITATION AND BORDER MANAGEMENT</b></p> <p>Structures for and approaches to inter-State and inter-entity cooperation across the Asia-Pacific region and with other neighbouring States will be the focus of discussions in this session. The importance of such cooperation will be emphasized taking into account matters such as regulatory alignment, process harmonization and technological interoperability. Specific challenges of the Asia-Pacific region will be considered and solutions leveraging regional cooperation brought forward. The roles of regional bodies and international organizations such as ICAO in advancing cooperation will also be discussed.</p> <p><b>Moderator:</b> Mr. Remington Low, Facilitation Officer, Bangkok Regional Office ICAO</p> <p><b>Panelists:</b></p> <ul style="list-style-type: none"> <li>• <b>Mr. Enkhtaivan Gelegjamts</b>, Deputy Director General, Customs General Administration, Mongolia</li> <li>• <b>Mr. Talgat Tleumagambetov</b>, Senior Officer Border Services, National Security Committee, Member State Interagency Commission on Facilitation, under Aviation Administration, Kazakhstan and</li> <li>• <b>Mr. Zhumazhan Zholdasbekov</b>, National Programme Officer, Head of Unit, Immigration and Border Governance, International Organization for Migration (IOM), Central Asia</li> <li>• <b>Mr. Alexander Rayner</b>, Executive Board Member, Pacific Asia Travel Association (PATA)</li> </ul> <p>❖ <b>QUESTION &amp; ANSWER PERIOD</b></p>

15:30–16:00	❖ <b>COFFEE BREAK</b>
16:00–17:30	<p><b>SESSION 3. CAPACITY BUILDING AND TECHNICAL ASSISTANCE</b></p> <p>This session will include discussions on provision of technical assistance to States, oversight of the implementation of facilitation measures and the provisions of ICAO Annex 9, and capacity building initiatives of relevance. The importance of community-based capacity building in the Asia-Pacific region will be emphasized. Possible approaches to enhancing regional efforts will be discussed, potentially including joint State activities and cooperative Working Groups. Mechanisms for resource mobilization will also be debated.</p> <p><b>Moderator:</b> <b>Mr. Ma Tao</b>, Regional Director, Asia and Pacific Regional Office, International Civil Aviation Organization, Bangkok</p> <p><b>Panelists:</b></p> <ul style="list-style-type: none"> <li>• <b>Mr. Yerkhanat Syesyer</b>, Director, Regulations and Safety Management Department, Civil Aviation Authority and Senior Aviation Inspector, Mongolia</li> <li>• <b>Mr. Clement Gorlt</b>, Cybersecurity and Research Manager, &amp; Public Key Directory Coach, INCERT Public Agency, Luxembourg</li> <li>• <b>Mr. Daniel Sam</b>, Chief of Mission, International Organization for Migration (IOM)</li> <li>• <b>Mr. Randy Ong</b>, Director, Airport Operations and Aviation Security, Civil Aviation Authority, Singapore</li> </ul> <p>❖ <b>QUESTION &amp; ANSWER PERIOD</b></p>
17:30–17:45	<div>SKYTALKS</div> <p><b>SITA – Ms. Myriam Pellerin, Senior Business Development Manager</b></p>
18:00	❖ <b>RECEPTION: KINDLY HOSTED BY THE GOVERNMENT OF MONGOLIA</b>

## Day 2 – Tuesday, 8 July 2025

### **THEME - Border Management, Travel Documents, and Future Outlook**

09:00–10:30	<p><b>SESSION 4. ENHANCING PASSENGER EXPERIENCE THROUGH DIGITALIZATION AND INTEROPERABILITY</b></p> <p>This Session will explore strategies for expanding airport capacities to accommodate growing traffic demand and ensuring a positive experience for passengers through facilitation of air transport. Discussions will highlight the roles of State entities, aircraft operators and airport authorities in facilitating clearance and service operations. Panelists will examine the end-to-end passenger experience and review means to address key challenges, in particular by deploying digital capabilities that align with international standards and offer global interoperability.</p> <p><b>Moderator:</b> <b>Mrs. Christiane Dermakar</b>, Technical Officer (TRIP), ICAO</p> <p><b>Panelists:</b></p> <ul style="list-style-type: none"> <li>• <b>Mr. Gary Leung</b>, Senior Manager, Security and Facilitation, Asia-Pacific &amp; Middle East, Airports Council International (ACI)</li> <li>• <b>Mr. Batdari Namkhajantsan</b>, Director, Business Management Department, MIAT Mongolian Airlines</li> <li>• <b>Mr. Masaki Takeuchi</b>, Manager, Facilities Planning, Narita International Airport Corporation, Japan</li> <li>• <b>Ms. Cui Yan</b>, Regional Manager, Airport Infrastructure and Passenger Experience, International Air Transport Association (IATA), North Asia, China</li> <li>• <b>Mr. Shaikh Abdullah Ab Sukor</b>, Deputy Director, Airport Operations &amp; Aviation Security, Civil Aviation Authority, Singapore</li> </ul> <p>❖ <b>QUESTION &amp; ANSWER PERIOD</b></p>
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10:30–11:00	❖ <b>COFFEE BREAK</b>
11:00–12:30	<p><b>SESSION 5. TRAVEL DOCUMENT SECURITY AND PKD IMPLEMENTATION</b></p> <p>This Session will provide an overview of the standardized implementation of Machine-Readable Travel Documents (MRTDs) and electronic MRTDs (eMRTDs), their secure issuance and their use in facilitated travel. Discussions will explore innovative solutions for optimizing the issuance and inspection of travel documents in line with ICAO Doc 9303 specifications. The role of the ICAO Public Key Directory (PKD) as part of infrastructure for authentication of eMRTDs will be elucidated and best practices for PKD implementation at State level brought forward.</p> <p><b>Moderator:</b> <b>Mr. Darryl Brile</b>, Chairperson, ICAO TAG/TRIP Working Group, &amp; Senior Advisor for International Affairs, United States' Passport Services, United States</p> <p><b>Panelists:</b></p> <ul style="list-style-type: none"> <li>• <b>Mr. Tuguldur Tuul</b>, Head, Civil Registration Department, General Authority for State Registration, Mongolia</li> <li>• <b>Ms. Jie Wang</b>, Deputy-director, Visa Policy and Affairs Division, Consular Department, Ministry of Foreign Affairs, China</li> <li>• <b>Mr. Joel Woolf</b>, Assistant Director, Passport Technology &amp; Standards, Australian Passport Office, Department of Foreign Affairs and Trade, &amp; ICAO NTWG and PKD Member</li> <li>• <b>Mr. Enkhbayar Lkhagvasuren</b>, Senior Protection Associate, United Nations High Commissioner for Refugees (UNHCR)</li> <li>• <b>Major Bilegt Ganbaatar</b>, Senior Inspector, National Central Bureau, INTERPOL, Mongolia</li> </ul> <p>❖ <b>QUESTION &amp; ANSWER PERIOD</b></p>
12:30–14:15	❖ <b>LUNCH BREAK</b>
14:15–14:30	<p><b>SKYTALKS</b> <b>Mr. Ciaran Carolan</b>, ICAO Public Key Directory - Increasingly important component of border infrastructure</p>
14:30–15:30	<p><b>SESSION 6. PASSENGER DATA SYSTEMS: API, PNR &amp; THE UN CT TRAVEL PROGRAMME</b></p> <p>Panelists will examine the Implementation of Advance Passenger Information (API) and Passenger Name Record (PNR) data systems in line with ICAO Standards and Recommended Practices and global best practices. The need for cooperation between State authorities and private sector entities will be brought forward. Discussions will also emphasize the need for greater consistency in the deployment of passenger data systems, with a focus on leveraging National Air Transport Facilitation Committees (NATFCs) to enhance coordination and support for API and PNR development. The work being accomplished under the UN Countering Terrorist Travel (CT Travel) Programme to support State implementation of passenger data systems will also be presented and the lessons being learned from programme implementation revealed.</p> <p><b>Moderator:</b> <b>Mrs. Christiane DerMarkar</b>, Technical Officer (TRIP), ICAO</p> <p><b>Panelists:</b></p> <ul style="list-style-type: none"> <li>• <b>Mr. Batzaya Tserenjav</b>, Head of Information Security Division, Passenger Information Unit and Lieutenant Colonel, Mongolia</li> <li>• <b>Mr. Vugar Allahverdiyev</b>, Programme Management Officer, UN Countering Terrorist Travel Programme (CT Travel), United Nations Office of Counter-Terrorism (UNOCT), Special Projects and Innovation Branch (SPIB)</li> <li>• <b>Ms. Shu Hui Bian</b>, Regional Manager, Operations, Safety and Security, Customer Experience and Facilitation, International Air Transport Association (IATA), Asia Pacific, Singapore</li> </ul>

	❖ <b>QUESTION &amp; ANSWER PERIOD</b>
15:30–15:45	❖ <b>COFFEE BREAK</b>
15:45–17:15	<p><b>SESSION 7. FUTURE OF FACILITATION: AI, AUTOMATION, AND INNOVATION IN BORDER PROCESSING</b></p> <p>Work being done by and with innovators in air transport facilitation in the Asia-Pacific region and its surroundings will be brought forward in this session, with the goal to examine how innovations can be efficiently and effectively implemented nationally, regionally and internationally to address challenges in the area of facilitation. Strategic approaches to the deployment of new technologies and processes will be advocated. More automated technologies for passenger identification and border control that leverage biometrics and digital travel documents will be discussed. The possible role of Artificial Intelligence (AI), now and in the future, will be a subject of deliberation.</p> <p><b>Moderator:</b> Mr. Ciaran Carolan, Public Key Directory, Facilitation Officer, ICAO</p> <p><b>Panelists:</b></p> <ul style="list-style-type: none"> <li>• Mr. Suresh M. Khadakbhavi, Chief Executive Officer, Digi Yatra Foundation, India</li> <li>• Mr. Altangerel Enkhtur, General Manager, Civil Aviation Authority, Mongolia</li> <li>• Mr. Darryl Brile, Senior Advisor for International Affairs, United States' Passport Services, United States</li> <li>• Mr. Hüseyin Akarslan, IT Deployment Officer, General Secretariat, Lyon, INTERPOL</li> </ul> <p>❖ <b>QUESTION &amp; ANSWER PERIOD</b></p>
17:15 – 17:45	<p>❖ <b>CLOSING CEREMONY</b></p> <p><b>Summary and words of Closure</b></p> <p>Mr. Ma Tao, Regional Director, ICAO Asia and Pacific Regional Office, Bangkok</p> <p><b>Closing Remarks</b></p> <p>Mr. Batbold Sandagdorj, State Secretary, Ministry of Road and Transport Development, Mongolia</p>
17:45– 18:45	❖ <b>FORUM GROUP PHOTO</b>
18:45	❖ <b>RECEPTION CO-HOSTED BY THE GOVERNMENT OF MONGOLIA AND SITA</b>

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