

ICAO Facilitation Regional Forum

Ulaanbaatar, Mongolia
7 to 8 July 2025

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Hosted by:



Strategic Framework 2026-2030

Vision

A **meaningful** Pacific Asia **tourism economy**

Mission

To share **knowledge**, enable **networking**, and protect tourism economy **assets** by fostering innovation, collaboration and adaptability



PATAAnalytics

Research & Strategic Intelligence

PATAConnect

Events & Business Exchange

PATAcademy

Education & Training

PATAIndex

Benchmark Destination Success

PATAInitiatives

PATAdvisory

Advocacy & Knowledge Transfer

PATAI First

Enable AI Adoption

PATAProtect

Increase Resilience

PATalent

Attract & Retain Talent

Measured
by **numbers**
v. Value

KPIs are
Conventional
v. Meaningful

Tourism is
a **problem**
v. Solution

CHALLENGE: Tourism KPIs are ineffective

- Numbers (quantity eg Arrivals) instead of Value (quality)
- Conventional indicators underestimate real impact
- Tourism is perceived as a problem not solution

9
Categories

PATAIndex

75
KPIs

PATAIndex
Benchmark Destination Success

**Benchmark
Performance**

**Recognise
Success**

**Improvement
Framework**

SOLUTION: Benchmarking destination success

- Improve measurement of tourism performance
- More effective recognition of success in tourism
- Provide direction and guidance for improvement



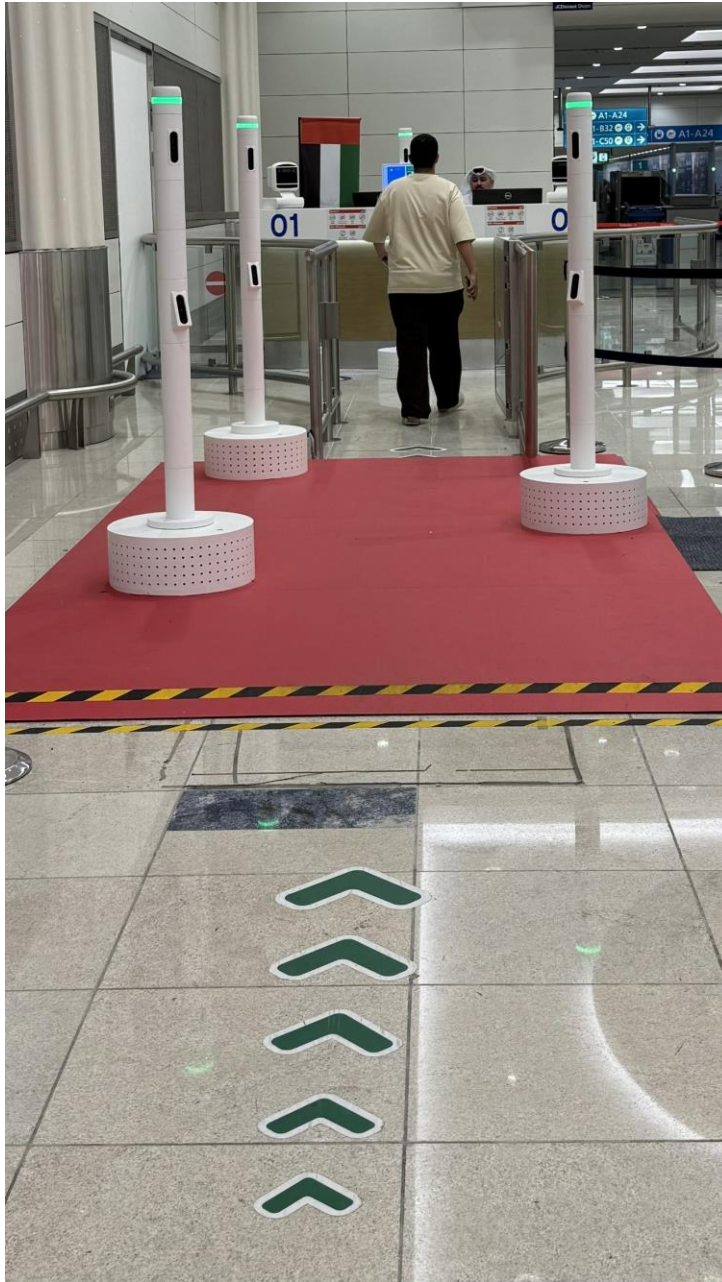
2 billion

tourist arrivals anticipated by 2030

1.5 billion

International overnight arrivals in 2025

Smart Tunnel @Dubai Airport Terminal 3



Regional Cooperation in Facilitation and Border Management

Regulatory Alignment
Process Harmonisation
Technological Interoperability



The Official e-Visa Website for Indonesia

Visa Application Guideline :

1 APPLY

Explore and apply for a suitable visa. The requirement documents should be prepared.

 Apply

2 PAYMENT

Make Visa fee payment by SIMPONI or Mastercard, Visa or JCB credit/debit card.

3 DOWNLOAD

Once approved, a link to download the visa will be sent to your email.

 Extend My Visa

Golden Visa is Available

 Visa Exemption for ASEAN Foreigner is Available
Bridging Stay Permit is Available

 You can track your visa application status online.

Track Your Application

 Electronic Visa on Arrival (e-VOA) application can be done simultaneously for 5 people

Let's Ask Mido!





Customs Declaration (BC 2.2)

Travel Data



* Passport Number ⓘ :

* Place of Arrival ⓘ :

* Date of Arrival ⓘ :

Search

* Name on Passport ⓘ :

* Date of Birth ⓘ :

2000

* Flight/Ship/Vehicle Number ⓘ :


* Passport Country/Region ⓘ :

* Number of Baggage Arriving with You ⓘ :

Pkg (s)

Family Arriving with You (max. 10) ⓘ :

Add

Passport Number	Name	Passport Country/Region	Action
<div> No data</div>			

Previous

Next

To improve
quality of service,
safety and
convenience of
tourists

Tourist Levy
IDR 150,000

Equivalent to ⓘ

USD ▾ 9.27

Pay as:

☒ Single 👤

☐ Group 👥

Pay Tourist Levy >

Apply Exemption >

Opportunity: Harmonise Arrival Forms

INDONESIA

- eVisa: <https://evisa.imigrasi.go.id/>
- Customs Form: <https://ecd.beacukai.go.id/>
- Bali Levy payment: <https://lovebali.baliprov.go.id/>

- SINGAPORE
- MALAYSIA
- THAILAND
- PHILIPPINES
- others

Opportunity: Use of Data

- Tourism Marketing & Management
 - Aggregate Immigration Data
 - Aggregate Passport Issue Data
- Flight Schedule Data
 - Align with border resource management

Hub Slots

Flight time with departure and arrival location info allowing analysis of connecting flights, potential interlining and flight slot potential for an specific airport hub.

Hub

Date

Airlines

Spacing

60 min



Show ☒ Restricted flights ☒ Domestic ☒ International

☐ Horizontal graph structure

☒ Vertical graph structure

☐ Cells colored by airline code

☒ Cells colored by flight direction

OM

▼

CA

MR

7C

OZ

TW

LJ

RF

Domestic

Intl. East

Intl. West

Intl. North

Intl. South

Mon, Jul 7

Tue, Jul 8

Wed, Jul 9

Thu, Jul 10

Fri, Jul 11

Sat, Jul 12

Sun, Jul 13

export:  csv slot table image

Expand

Inbound		New Ulaanbaatar International Airport (MN)				Outbound			
		RF - CJI ₀₅	LJ - PUS ₃₀	7C - PUS ₄₀	00:00	OZ - ICN ₂₀	TW - TAE ₅₀		
			MR - PKX ₄₅	IO - IKT ₀₀	01:00	7C - PUS ₄₀	LJ - PUS ₅₀		
			OM - ICN ₄₅	OM - HET ₁₅	02:00	IO - IKT ₀₀	RF - CJI ₀₅		
				OM - IST ₃₀	03:00				
				OM - ICN ₃₀	04:00				
				OM - FRA ₁₀	05:00				
					06:00	OM - PEK ₁₀			
					07:00	OM - ULG ₂₅	OM - NRT ₄₅	OM - IST ₅₅	
					08:00	OM - ICN ₄₀			
					09:00	OM - FRA ₅₀	UA - IAH ₅₅		
		KE - ICN ₅₀	CA - PEK ₅₀	CA - HET ₀₀	10:00	MR - MXV ₃₀			
				OZ - ICN ₅₅	11:00	CA - HET ₁₀	CA - PEK ₅₀	MO - ICN ₀₀	
		OM - ULG ₂₀	OM - PEK ₀₀	7C - ICN ₂₀	12:00	OM - HKG ₅₅			
			TW - ICN ₅₀	MR - MXV ₁₀	13:00	7C - ICN ₂₀	KE - ICN ₀₀	OM - ULZ ₃₀	OZ - ICN ₂₀
				CA - PEK ₀₅	14:00	MR - ERL ₀₀			
					15:00	TW - ICN ₂₀			
					16:00	CA - PEK ₃₀			
		OM - ULZ ₁₀	OM - ICN ₀₀	MR - ERL ₃₅	17:00				
				MO - ICN ₁₀	18:00	CA - PEK ₃₀	OM - ICN ₁₅	OM - LTI ₂₀	
				OM - NRT ₁₅	19:00	MR - PKX ₅₅			
					20:00	OM - ICN ₃₀			
					21:00				
				OM - LTI ₀₅	22:00	OM - PEK ₃₀			
					23:00				

Display a menu

Source:

Opportunity: Identity Verification Platform + Passports

- AI driving bots from 50% to 90% of Internet traffic
- Blend of methods to verify a persons identity
 - upload a government ID
 - take a selfie
 - record a video turning head or blinking
 - scan NFC chip embedded in a passport
- OPPORTUNITY for ICAO to make passport more useful beyond border

Thank You

