



**Summary and words of Closure by the  
Regional Director, ICAO Asia and Pacific (APAC) Office  
International Civil Aviation Organization (ICAO)  
Mr. Tao Ma  
2025 ICAO Facilitation Regional Forum  
Ulaanbaatar, Mongolia 7-8 July 2025**

Dear State Secretaries, Mr. Batbold Sandagdorj, Mr. Munkhtushig Lkhanaajav,  
Distinguished Participants, Ladies and Gentlemen

1. As we conclude this ICAO FAL Regional Forum, I want to extend my sincere thanks to all of you for your dedication and participation throughout the Forum.
2. A special ‘Thank You’ to all the panelists and speakers that have contributed to the rich deliberations in the Forum.
3. The Forum has clearly identified that air transport facilitation is critical for assuring connectivity and boosting economic and social development in the Asia-Pacific region, particularly with the anticipated air travel growth and challenges for the region’s Landlocked Developing Countries and Small Island Developing States.
4. We have heard and learned of increased understanding of the value of national and regional collaborative mechanisms and best practice approaches for establishing and maintaining necessary collaborative structures.

5. We have also discussed the continuing emphasis on leveraging technology to enhance the passenger experience while maintaining the necessary human oversight, and at the same time, improving on the management of border governance.
6. There is appreciation for the role of ICAO's regulatory standards and international specifications in assuring global interoperability and security of travel documents, implementation of passenger data systems and overall improvement of border management capabilities.
7. In the areas of collaboration between governments and businesses, new avenues for the implementation of the ICAO Digital Travel Credential and the ICAO Public Key Directory present opportunities for businesses to engage in innovative solutions.
8. This Forum has certainly been a fruitful and successful event.
9. Thank you again to the Government of Mongolia for the timely reminder of the criticality of facilitation in aviation by hosting this Forum. Thank you, on behalf of ICAO, to the entire team involved, across the Ministry of Foreign Affairs, Civil Aviation Authority, Ministry of Transport and other governmental entities who have spent long hours in advance and during this forum to assure success and the positive experience we have all enjoyed. Your model of cooperation and collaborative cross-entity spirit we advocate in facilitation has been truly impressive!
10. Also, Congratulations once more on your 100-year Anniversary of civil aviation in Mongolia.

11.I look forward to our continuing works at the 60th Conference of Directors General of Civil Aviation, Asia and Pacific Region at Sendai, Japan at the end of July and the ICAO Assembly in September.

12.Have a safe trip to your next destination. See you all at future events!

Thank you.

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