ICAO Facilitation Regional Forum

Ulaanbaatar, Mongolia 7 to 8 July 2025 Hosted by:



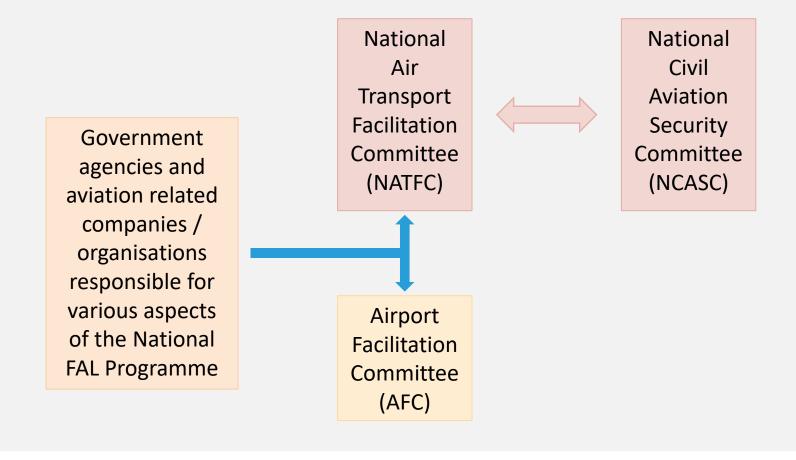
Improving National FAL Programme Coordination

Tan Lye Teck EVP, Safety & Security Changi Airport Group

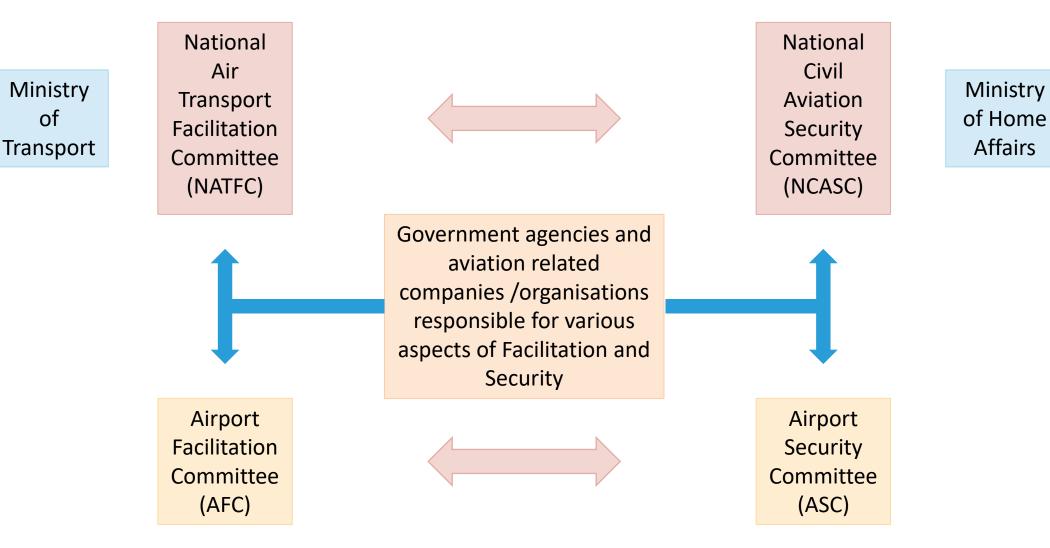
Overall objective of a National FAL Programme:

... to facilitate the movement of aircraft, crews, passengers, cargo, mail and stores, by removing unnecessary obstacles and delays

Coordination of the National FAL Programme



Coordination between Facilitation and Security is key



NATFC members may include:

Govt Ministries Civil Aviation Authority

Customs Immigration

Security Foreign Affairs

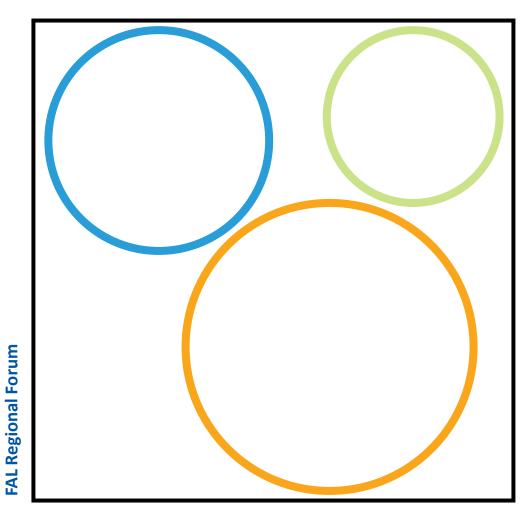
Agriculture Environment

Tourism Public Health

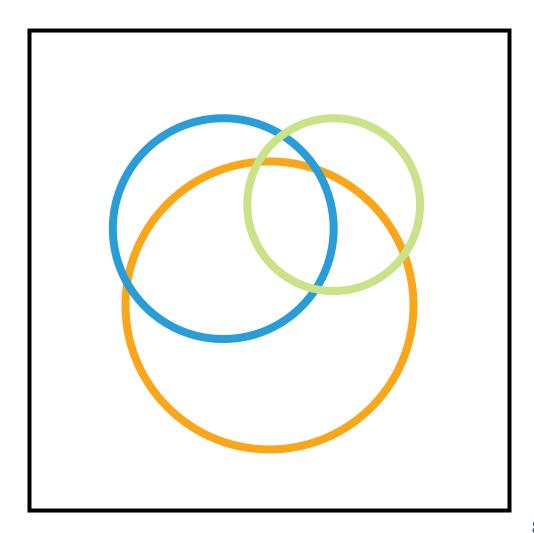
Airlines Airports

Aircraft Operators Ground handling

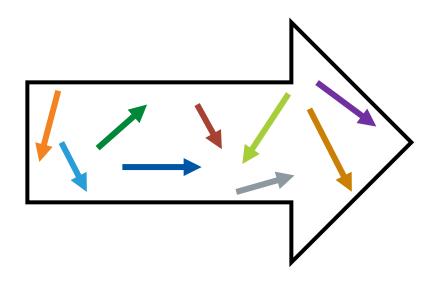
Common ground ...



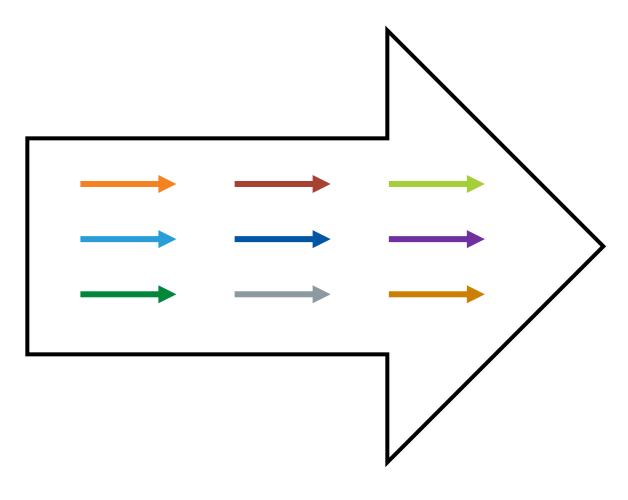
Common ground ...



Alignment ...



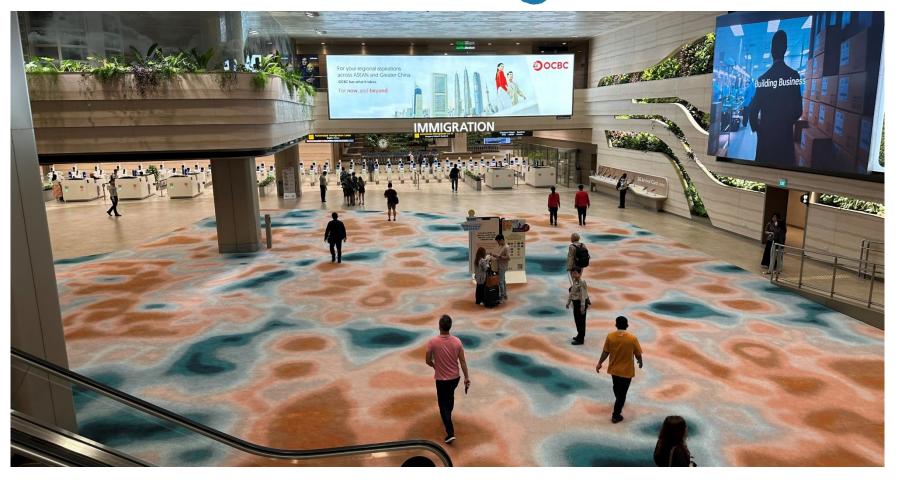
Alignment ...



Making it work ...

- Seek common ground
- Set agreed goals and targets
- Have annual plan
- Track performance
- Raise awareness
- Collect feedback
- Recognise good contributions & results
- Collaborate and learn from others

Thank you



Tan Lye Teck
EVP, Safety & Security
Changi Airport Group (CAG)
tan.lyeteck@changiairport.com

Thank You

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(NACC) Office
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