

# ICAO Facilitation Regional Forum

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Ulaanbaatar, Mongolia  
7 to 8 July 2025

Hosted by:



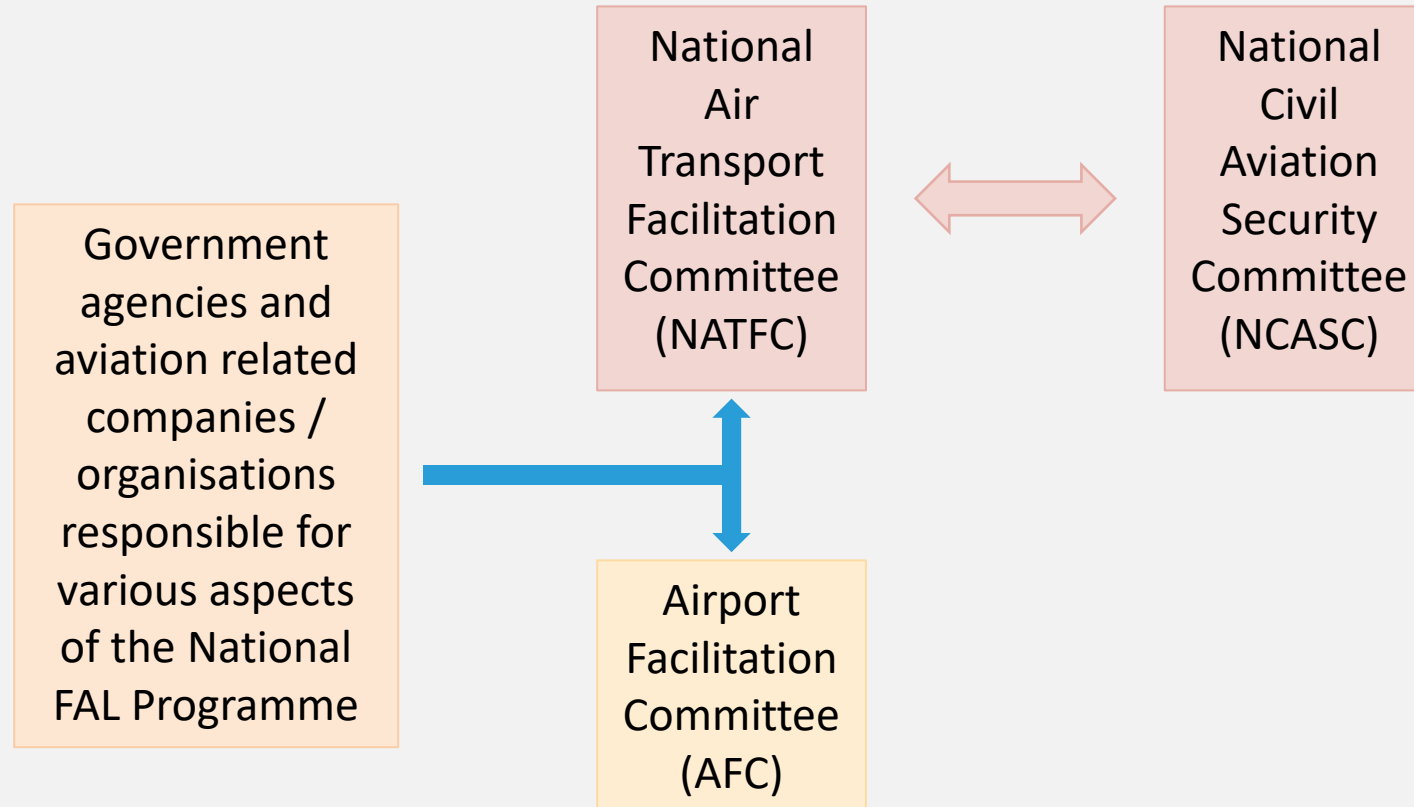
# Improving National FAL Programme Coordination

Tan Lye Teck  
EVP, Safety & Security  
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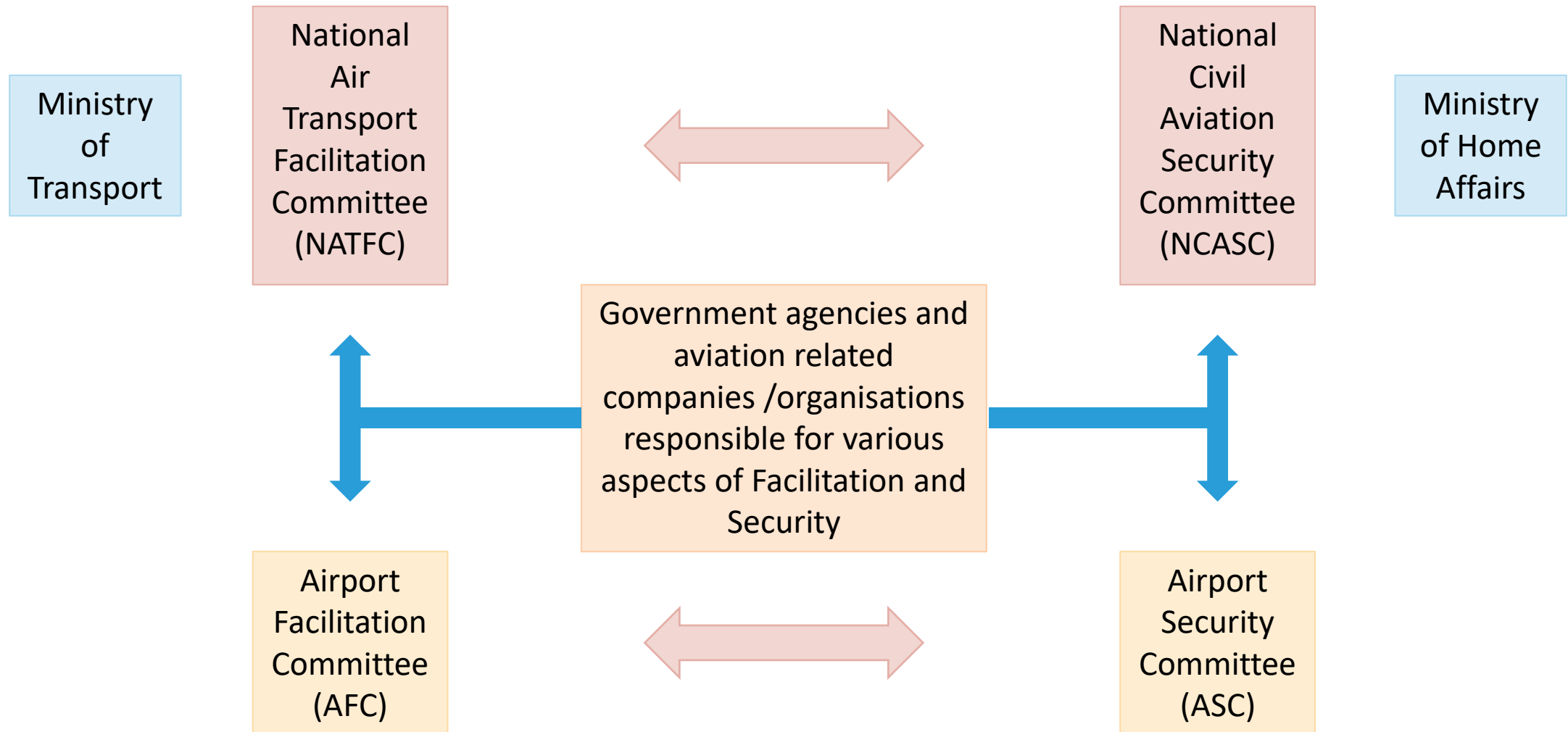
Overall objective of a National FAL Programme:

... to facilitate the movement of aircraft, crews, passengers, cargo, mail and stores, by removing unnecessary obstacles and delays

## Coordination of the National FAL Programme



# Coordination between Facilitation and Security is key

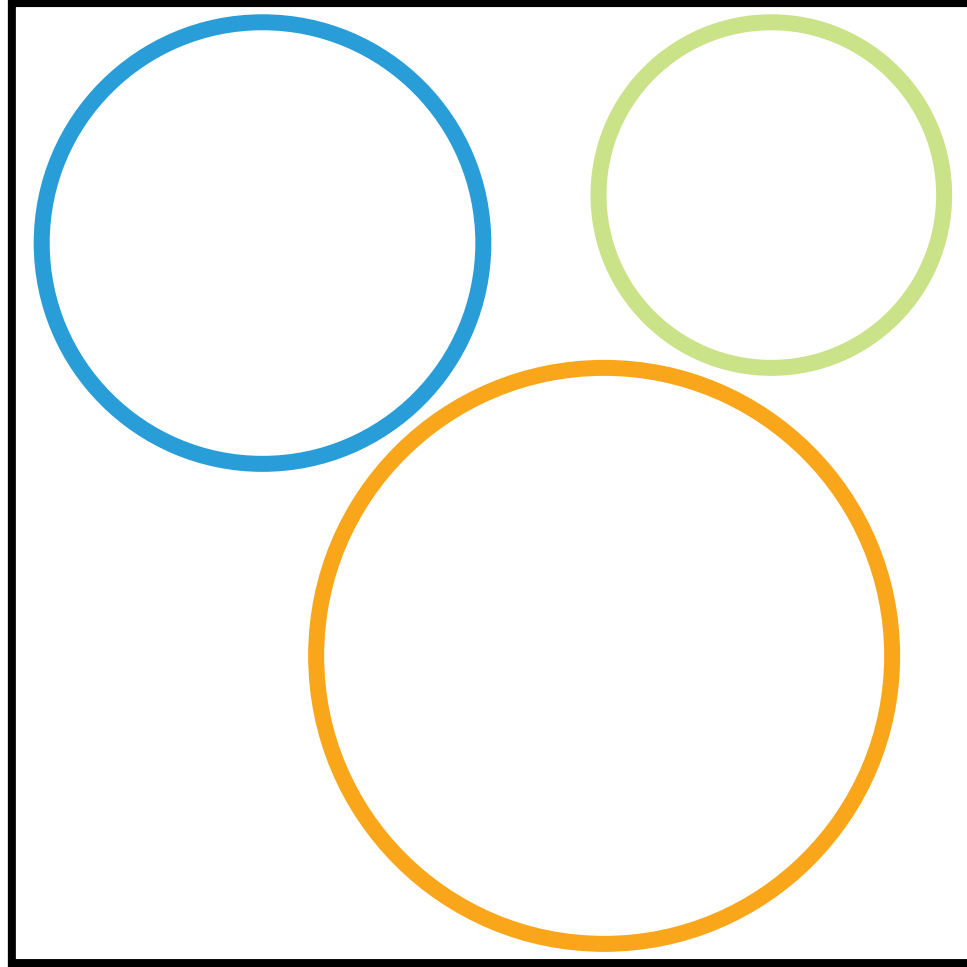


# NATFC members may include:

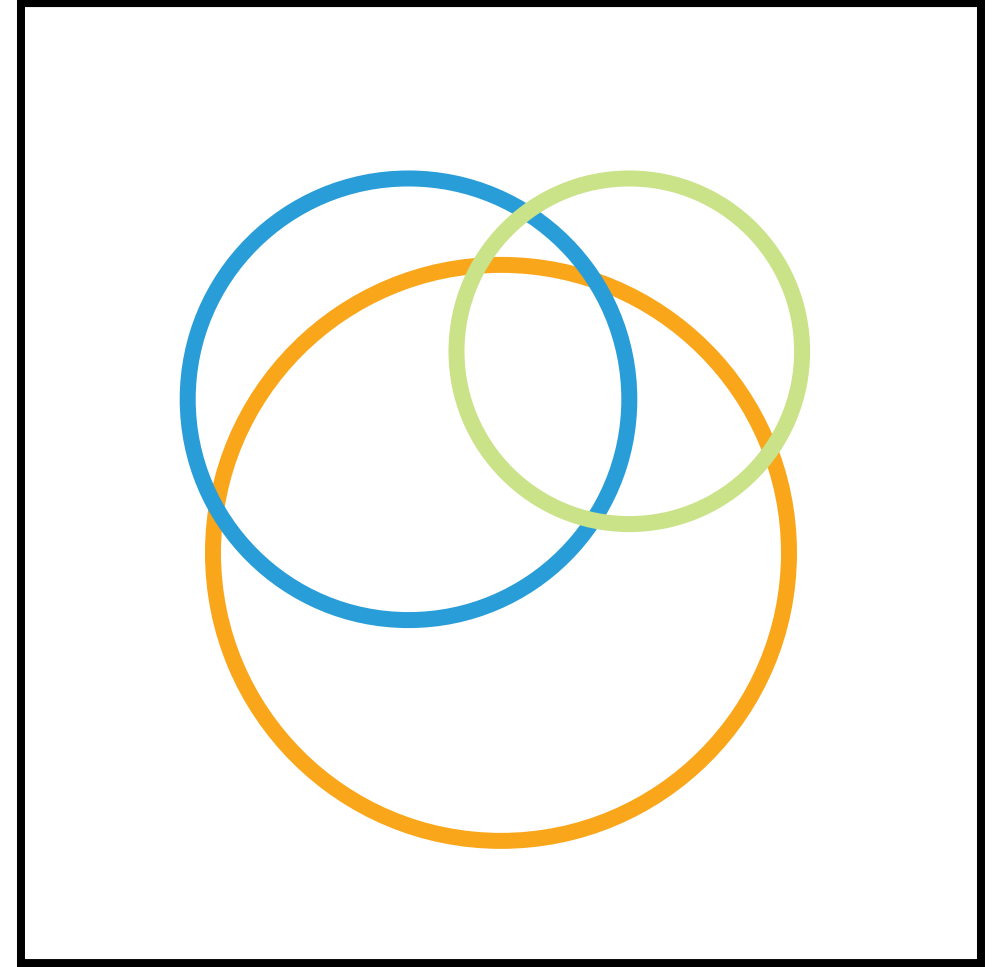
Govt Ministries  
 Customs  
 Security  
 Agriculture  
 Tourism  
 Airlines  
 Aircraft Operators

Civil Aviation Authority  
 Immigration  
 Foreign Affairs  
 Environment  
 Public Health  
 Airports  
 Ground handling

# Common ground ...

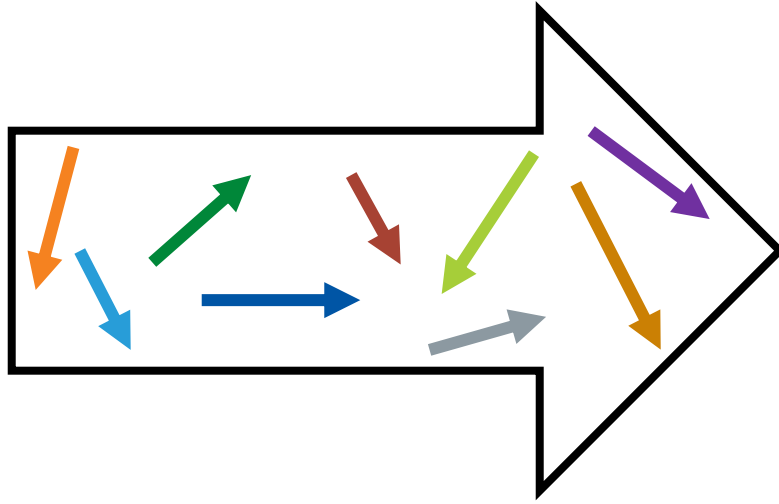


# Common ground ...

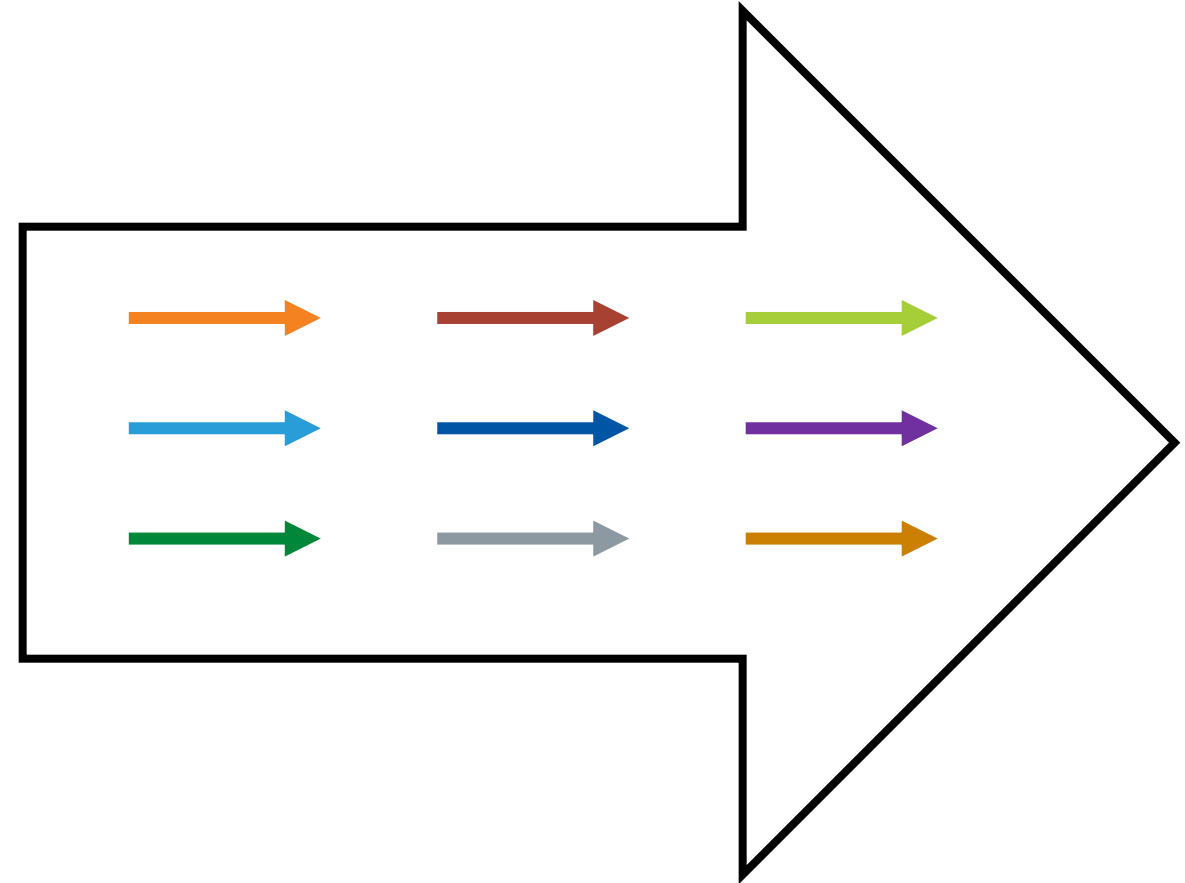




# Alignment ...



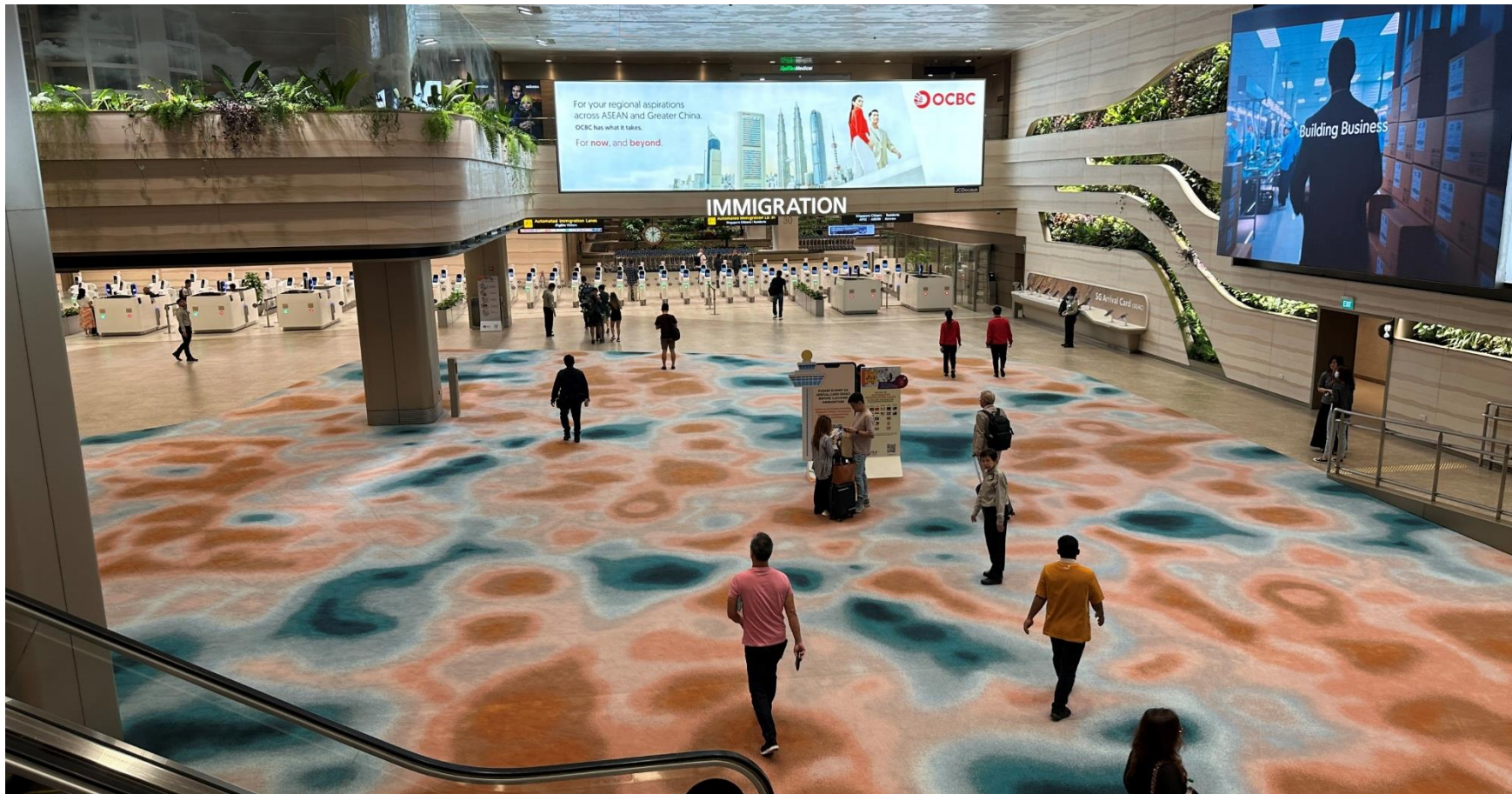
# Alignment ...



# Making it work ...

- Seek common ground
- Set agreed goals and targets
- Have annual plan
- Track performance
- Raise awareness
- Collect feedback
- Recognise good contributions & results
- Collaborate and learn from others

# Thank you



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# Thank You

