

# ICAO/IATA Seminar Unruly Passengers



1<sup>st</sup> April 2016

GENEVA  
SWITZERLAND



# AGENDA\*

**08:00 – 09:00**

## **Registration**

**09:00 – 09:15**

## **Opening Speeches**

- Michael Gill, Director and IATA Chief Delegate at the Diplomatic Conference on the Revision of the Tokyo Convention
- Dr. Jiefang Huang, Senior Legal Officer, ICAO

**09:15 – 09:30**

## **Unruly Passengers - how big is the issue, what are some of the triggers and who is affected by these incidents?**

- Michael Gill, Director and IATA Chief Delegate at the Diplomatic Conference on the Revision of the Tokyo Convention

**09:30 – 10:30**

## **Dealing with unruly passengers and practical problems involved in seeking prosecutions – from the airline perspective**

- Captain Paul D. McCarthy, Attorney and former Representative of the International Federation of Air Line Pilots Association (IFALPA) at ICAO
- Mr. Brian Kinane – Air Crew Security Training Manager at Emirates Airline

**10:30 – 11:00**

## **COFFEE BREAK**

**11:00 – 11:30**

## **The Montreal Protocol 2014 – what changes will it bring?**

- Ms. Tan Siew Huay, Director (Legal), Civil Aviation Authority of Singapore and President of the Diplomatic Conference to consider amending the Tokyo Convention 1963

**11:30-12:30**

## **How can the Montreal Protocol 2014 contribute to deterring unruly passenger behavior?**

- Can we expect widespread ratification of MP14 and will this help to reduce the incidents of unruly behavior?
- Some States have already implemented domestic laws that include some of the provisions included in MP14 – what are the implications for them when ratifying MP14?
- What are some of the practical challenges that States may face when preparing to become parties to MP14?
- What guidance or support materials are available to States to help them when considering the legal aspects of unruly passengers

## **Moderator: Dr Jiefang Huang, Senior Legal Officer, ICAO**

- Dr. Malgorzata Polkowska, Permanent Representative of Poland to ICAO and Chair of the ICAO Task Force on the revision of Circular 288
- Mr. Michael Jennison, Assistant Chief Counsel, International Affairs and Legal Policy, Federal Aviation Administration, US
- Mr. John Thachet, Legal Counsel, Transport Canada
- Auguste Hocking, Senior Legal Counsel, IATA

**12:30 – 13:30**

## **LUNCH BREAK**

\*Subject to change

**13:30 – 14:30**

**Legal aspects of dealing with unruly passengers**

- What is ICAO Circular 288 and how can it help States when dealing with legal aspects of unruly passengers?
- To what extent is enforcement a missing link in tackling unruly passengers? For example, is lack of criminal prosecution in all but the most serious cases of unruly behavior compromising the deterrent effect?
- Could other legislative models such as civil penalty/ administrative regimes be more effective in less serious cases and are there examples of where these have been implemented by States?
- What practical measures can be taken to inform law enforcement authorities of the growing problem of unruly passenger behavior?

**Moderator: Leslie MacIntosh, Deputy General Counsel, IATA**

**Panelists:**

- Dr. Malgorzata Polkowska, Permanent Representative of Poland to ICAO and Chair of the ICAO Task Force on the revision of Circular 288
- Dr. Matti Tupamaki, Deputy to the Director General of Civil Aviation, Finnish Transport Safety Agency, Finland
- Rachel Nazarin, Legal Counsel, IATA
- Jean-François Bisson-Ross, Counsel-Litigation, Air Canada

**14:30-15:00**

**COFFEE BREAK**

**15:00 – 15:15**

**Why a multi-stakeholder solution is required to the problem of unruly passengers and what does it look like?**

- Tim Colehan, Assistant Director External Affairs, IATA

**15:15 – 16:00**

**Prevention is better than cure: initiatives aimed at reducing unruly passenger incidents in the UK**

- Importance of prevention to avoid inflight incidents
- The link between excessive drinking before the flight and unruly behavior on flights
- UK examples of multi-stakeholder initiatives that have been developed to tackle issue involving airlines, airports, restaurant and bar operators, police and handling agents, etc., and the results
- What lessons could other airlines and States learn from these initiatives?
- Nathan Stower, Chief Executive, British Air Transport Association (BATA)

**16:00 – 16:15**

**The way forward**

- Mr. Terry Olson, Chairman of ICAO Legal Committee and Conseil d'État, France

**16:15 – 16:30**

**Wrap up and Close**

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