



PROGRAMME

ICAO/McGill Pre-Assembly Symposium | ICAO Headquarters, Montréal | 21 – 22 September 2013

ENHANCING AIR TRANSPORT CONNECTIVITY AND PROFITABILITY: PASSENGERS, CARGO AND TECHNOLOGY

Saturday, 21 September 2013

07:30 – 08:30 **BREAKFAST** sponsored by the **Airports Council International (ACI)**



08:45 – 09:15 **OPENING STATEMENTS**

- Raymond Benjamin, Secretary General, International Civil Aviation Organization (ICAO)
- Daniel Jutras, Dean, Faculty of Law, McGill University

09:15 – 10:30 **SESSION 1 – Setting the Scene: Panel Discussion**

Moderator: **Boubacar Djibo**, Director, Air Transport Bureau, ICAO

Speakers

- Olivier Jankovec, Director General, Airports Council International (ACI - Europe)
- Jeff Poole, Director General, Civil Air Navigation Services Organisation (CANSO)
- Tony Tyler, Director General and CEO, International Air Transport Association (IATA)
- Martin Craigs, CEO, Pacific Asia Travel Association (PATA)
- Oliver Evans, Chairman, The International Air Cargo Association (TIACA)

Air transport is an essential part of today's global economy and, as such, will play a pivotal role in its recovery. How should challenges to growth, such as restrictions on traffic rights and air carrier ownership and control, as well as inadequate funding of infrastructure, be addressed? What is the interaction between economic development and commercial aviation? How does efficiency and productivity of airport and air navigation services impact airline profitability?

10:30 – 11:00 **COFFEE BREAK** sponsored by the **Delegation of Cameroon to ICAO**



Saturday, 21 September 2013

11:00 – 12:30

SESSION 2 – Focusing on the User (Presentations)

Moderator: Chris Lyle, Representative to ICAO, World Tourism Organization (UNWTO)

Speakers:

- Laura Logan, Director, Security Systems and Regulatory, Air Canada
- Steven H. Taylor, Vice President, FedEx
- Kurt Edwards, Director General, International Business Aviation Council (IBAC)
- Craig Bradbrook, Deputy Director General, Airports Council International (ACI) World & Former General Manager, Hong Kong Airport Authority

What challenges are users facing when using the commercial transportation network? How do we ensure that the inherent advantages of air transport, particularly speed, are not eroded by regulatory, technological, procedural and structural impediments to efficiency? How do we enhance seamless connectivity between carriers and transport modes? How do we balance security and facilitation?

12:30 – 14:00

LUNCH sponsored by Airbus

Keynote Speaker: **Sylvain Lambert** VP, Head of Public Affairs France, EU and International Organizations, Airbus

14:00 – 15:30

SESSION 3 – Enhancing Connectivity through Technology (Presentations)

Moderator: Vladimir Zubkov, Vice-President, Volga-Dnepr Group of Companies & Board Member, TIACA

Speakers:

- Nancy Graham, Director, Air Navigation Bureau, ICAO
- Rajesh Rajeshkumar, CEO, Auctorizium
- Jan Vana, Director, WheelTug
- James Anderson, Vice President, Global Network and Business Development, Earth Networks
- Thomas Windmuller, Senior Vice President, Airport, Passenger and Cargo Services, IATA

How well does existing and future technology facilitate the flow of passengers and air freight? Where will we find the billions of dollars in infrastructure investment needed for financing airports and air navigation systems? Can we improve overall system performance through a value-chain approach to State policy-making, legislation and regulation? Is the technology only as good as the people who run it?

15:30 – 16:00

COFFEE BREAK sponsored by Holland & Knight**Holland & Knight**

Saturday, 21 September 2013

16:00 – 17:15

SESSION 4 – Regulatory Responses to Consumer Concerns (Panel discussion)

Moderator: **Kenneth Quinn**, Partner, Pillsbury Winthrop Shaw Pittman LLP

Speakers:

- **Paul Fitzgerald**, Former Senior Policy Advisor, Office of the Minister of Transportation, Canada
- **Anita Mosner**, Partner, Holland & Knight
- **Andrew Herdman**, Director General, Association of Asia Pacific Airlines (AAPA)
- **George Petsikas**, President, National Airlines Council of Canada (NACC)
- **Novianto Herupratomo**, Executive Vice President Operations, Garuda Indonesia

Flight delays, cancellations, denied boarding and major traffic disruptions have drawn increased public attention to the concerns and rights of air transport end users. Do security and consumer protection regulations serve the public well? What are the current challenges and potential improvements on the regulatory horizon? What should governments and industry do in the future to improve the end users' experience as air traffic, trade and tourism grow?

17:15 – 17:30

Wrap-up: **Paul Dempsey**, Professor, McGill University

17:45 – 20:00

RECEPTION sponsored by the Delegation of Indonesia to ICAO



Sunday, 22 September 2013

07:30 – 08:30

BREAKFAST sponsored by the **Delegation of Burkina Faso to ICAO**

08:45 – 09:00

Introductory Remarks:

Boubacar Djibo, Director, Air Transport Bureau, ICAO

09:00 – 10:30

SESSION 5 – The Costs of Regulatory Divergence (Panel discussion)

Moderator: Richard Janda, Professor, McGill University

Speakers:

- **Matthew Baldwin**, Director for Aviation and International Transport Affairs, European Commission (EC)
- **John Byerly**, Former Deputy Assistant Secretary of State, United States
- **Nasim Zaidi**, Commissioner, Election Commission of India (Former Secretary of Civil Aviation, India)
- **Frank Manuhutu**, Chief Legal Counsel, European Aviation Safety Agency (EASA)
- **Andrew Parker**, Director Executive Government and International Affairs, Qantas Group

What are the operational, commercial, and legal challenges associated with having different consumer protection regulations, different technical standards for security and facilitation, and safety? Do States adequately coordinate their domestic safety and security laws to avoid duplication and conflict? Does the traditional silo approach to industry governance still work for an air transport system that is global in nature?

10:30 – 11:00

COFFEE BREAK sponsored by the **Delegation of Libya to ICAO**

11:00 – 12:30

SESSION 6 – Moving Towards Seamless Travel (Presentations)

Moderator: Barry Kefauver, International Organization for Standardization (ISO)

Speakers:

- **Jim Marriott**, Chief, Aviation Security Branch, ICAO
- **Billie Vincent**, CEO, ASI International & Former Head of Aviation Security, Department of Transportation, United States
- **Jim Peters**, Chief Technology Officer, Société Internationale de Communications Aéronautiques (SITA)
- **Steven Grant**, Consultant in Identity and Border Management

How well do e-passports, e-visas and other documentation deal with emergent threats to security? What is the level of false positives in current technology? What are the privacy concerns of accumulating related databases? What are the human factors concerns of the interaction of sophisticated technology with personnel and training?

Sunday, 22 September 2013

12:30 – 14:00 LUNCH

14:00 – 15:30 **SESSION 7 – Taxes, Fees and Charges (Presentations)**

Moderator: Paul Dempsey, Professor, McGill University

Speakers:

- Elijah Chingosho, Secretary General and CEO, African Airlines Association (AFRAA)
- John Hanlon, Secretary General, European Low Fare Airlines Association (ELFAA)
- Ann-Frederique Pothier, Head of Section, CRCO, Eurocontrol
- Brian Havel, Professor, DePaul University
- Charles Schlumberger, Lead Air Transport Specialist, World Bank

The terms proliferation of *taxes, charges, surcharges and fees* have been heard many times. Is there a need for a better way to communicate information on taxes and charges to users? What guidance can be offered to ensure that information provided to users is clear, precise and complete? Are security fees in excess of providing security services?

15:30 – 16:00 **COFFEE BREAK sponsored by CANSO**16:00 – 17:15 **SESSION 8 – Tools to Foster Convergence (Panel discussion)**

Moderator: Vijay Poonoosamy, Vice President International & Public Affairs, Etihad Airways

Speakers:

- Siew Huay Tan, Director (Legal), Civil Aviation Authority, Singapore
- Narjess Abdennebi, Chief Economic Analysis and Policy Section, ICAO
- John Kiser, Chief Multilateral Affairs, Department of Transportation, United States
- Helena Faleiro, Director, Economics Regulation Directorate, Portuguese Civil Aviation Authority

How to implement the necessary changes for the modernization of the regulatory framework, to ensure that all stakeholders of air transport take advantage of the best possible benefits while meeting the needs of users and society as a whole? What are the common conceptual tools, policy guidance, and best practices that might foster harmonization of laws and regulations across boundaries? How to improve cooperation through ICAO.

17:15 – 17:45

Wrap-up and Closing Remarks: Boubacar Djibo, Director, Air Transport Bureau, ICAO

17:45 – 20:00 **RECEPTION sponsored by the International Air Transport Association**