

VENUE OF THE FORUM:

Civil Aviation Authority of Oman headquarter is located in the capital, Muscat, near Muscat International Airport, and next to The Wave Muscat.

[How to get to CAA](#)



Muscat map where Civil Aviation Authority is located

General Information:

- CALAF/2 will be conducted in the English and Arabic.
- Forum materials and topics will be provided in electronic format. Accordingly, participants are required to bring their devices/laptops configured with Microsoft Windows operating system.



Weather

Oman has hot to warm weather with little variation throughout the year. While in the winter the temperatures are low and you can expect 20 mm of precipitation during the entire month of February



in Muscat at this time of the year. For more confirmations about the weather conditions in Muscat in February 2023, please visit

<https://met.gov.om/opencms/export/sites/default/dgman/en/home/index.html>

Amenities Nearby:

▪ Restaurants

We recommend these restaurants:

Name	location	Reservation
Bait Al Luban	Mattrah	http://www.baitalluban.com/
Clouds Cave	Mutrah	https://www.instagram.com/cloudscave/
others		https://www.instagram.com/oman_restaurant_guide/

▪ Automated Teller Machines (ATM)

Automated Teller Machines (ATMs) can be found everywhere especially in banks, airports, gas stations, and shopping malls.

Accommodations:

Online booking is available in most hotels in the Sultanate through their websites. Participants are required to make their hotel reservations and indicate that they are attending an ICAO event to benefit from the special accommodation offers. Recommended hotels/lodges are listed in the table below:



Hotel	Rate	Address / Location	Email	Telephone	Mobile	Distance to CAA
Mysk Al Mouj Hotel ****	SBB: 40.679 OMR DBB: 45.609 OMR B&B Inclusive of all Taxes	Al Mouj, Seeb, Muscat, Oman	firmas.alamri@myskhotels.com reservations.almojumuscat@myskhotels.com	+968 24274400	+968 92790082	4 km
AL Thabit Modern Hotel Apartment	S 13 OMR D 14 OMR 1 BHK 15 OMR 2 BHK 25 OMR	Near the Airport	Muscat@gghotels.com Nitish.gghotels@gmail.com		+968 99387789 +968 99342901	1 km
JARZEZ HOTEL APARTMENT	S =15.750 OMR D =31.750 OMR B&B INCLUSIVE OF ALL TAX Single room is for a maximum 2 person Double room is for a maximum 4 person	AL HAIL SHAMALIYA OMAN BOX 24 PC 105	jarzez@fayedatours.com www.jarzezhotel.com	+968 24551738	+968 96417847	1.8 km
Avani Muscat Hotel & Suites	S room: OMR 35 net with breakfast D room: OMR 40 net with breakfast	Sultan Qaboos Highway, Right beside Al-Araimi Boulevard Mall, P.O. Box 3371, PC 111 Muscat – Sultanate of Oman	Ms. Naima Al Rashdi: nrashdi@avanihotels.com Avani Muscat Hotel Reservations Department: res.vmus@avanihotels.com	Avani Muscat Hotel Reservations Department: +968 2262 6000	Ms. Naima Al Rashdi: +968 9927 4409	12 km



Holiday Inn Muscat Al Sebb	S 35 OMR Net inclusive breakfast D 40 OMR Net inclusive breakfast	Very close to Al Mouj, the airport, and City Center Muscat Mall	mouza.alrajhi@holidayinnmuscat.com reservations@holidayinnmuscat.com www.holidayinn.com	+968 22080531/53	+ 968 91402596	2.0 km A 5 minutes car drive
BLUE PENINSULA HOTEL	SSB: 12 OMR SDB: 8 OMR WITHOUT BREAKFAST TAXES INCLUDED	NORTH AL-HAIL	peninsulahotel2@gmail.com		968-92222488	15 km
CITY CENTER HOTEL	Standard Queen OMR 14 Standard Twin OMR 13 Superior King OMR 17 Superior Twin OMR 16 Junior Suite OMR 23 (incl. taxes) Rate is room only (breakfast not incl.)	Mawaleh (Next to City Center Mall)	sylvia.dani@citycenterhoteloman.com		968 22866655 968 22866644	4.5 km (5 minutes)
Kempinski Hotel Muscat	S: 87 OMR D: 99 OMR B&B Inclusive of all tax	Al Mouj, Seeb, Muscat, Oman	Waleed.alabri@kempinski.com kempinski.com/muscat		+968 92536075	4 km

SBB = Single, Bed & Breakfast

DBB = Double, Bed & Breakfast

Notes:

1. When making your reservation, please specify that you are attending an ICAO event to benefit from the special rates.
2. The above rates are as of January 2023 and are subject to change by the hotel without prior notice.

VISA EXEMPT COUNTRIES:

List No. 1 (who are eligible for a tourist visa and exempted from entry visas for stays up to 14 days, subject to extension):

Countries			
Argentina	Norway	Uruguay	China
Brazil	Iceland	Kazakhstan	Thailand
Germany	Ireland	Iran	Chile
Italy	Australia	Ukraine	Turkey
Japan	Spain	Britain	South Africa
Greece	America	Belgium	Seychelles
Austria	Andorra	Paraguay	Macau Island
Vatican	Ecuador	Bolivia	Georgia
Portugal	Czech	Bulgaria	Romania
Denmark	Estonia	Poland	Russia
Sweden	Indonesia	Taiwan	Slovakia
Slovenia	Serbia	Cyprus	Liechtenstein
Singapore	French Guiana	Colombia	Luxembourg
San Marino	Finland	Canada	Lithuania
Switzerland	France	Croatia	Latvia
Suriname	Venezuela	Lebanon	Malaysia
Monaco	Malta	Macedonia	Moldova
Hong Kong	Hungary	Netherlands	

List No. 2 (eligible for a conditional visa and exempted from entry visas for stays up to 14 days that cannot be extended, provided that they have a USA visa, Australian visa, Japan visa, Canada visa, Schengen visa, or are residents of the GCC countries):

Countries			
Morocco	Bosnia and Herzegovina	Mexico	Tajikistan
Panama	India	Bhutan	Guatemala
Peru	El Salvador	Kyrgyzstan	Vietnam
Armenia	Azerbaijan	The Maldives Islands	Nicaragua
Albania	Uzbekistan	Laos	Costa Rica
Cuba	Honduras		



List No. 3 (exempted from entry visas for stays up to 14 days, provided that they are residents of the GCC countries):

Countries	
Tunisia	Egypt
Mauritania	Jordan
Algeria	

Useful Travel Information:

To facilitate your entry into the Sultanate of Oman, please make sure that you have:

- Valid passport with **minimum 6 months validity** prior to entering Oman.
- Visa for entry into Oman (if applicable). Please visit <https://evisa.rop.gov.om/#> for a list of countries requiring a visa.
- Participants are advised to ascertain at the respective Embassies whether or not they are exempt from the Omani entry visa requirement.
- **It is important to apply for visas well in advance to avoid delays and inconveniences.**

Telecommunication Facilities:

Worldwide direct connections are available, using the international code or telephone operator as necessary. From outside Oman, the international dialing code is + (968). There are four (4) cellular phone (mobile) operators in Oman: Omantel, Ooredoo, Vodafone, and Friendi.

Where to purchase?

There are available at Muscat International Airport or through mobile operators' websites.

<https://portal.omantel.om/> Omantel

<https://www.ooredoo.om/> Ooredoo

<https://www.vodafone.om/> Vodafone



Friendi <https://www.friendimobile.com/en-om?home>

Complimentary Wi-Fi is available in CAA.

Health :

It is strongly recommended that participants should have travel insurance (including health) for the duration of their stay in Oman. Participants should particularly ensure that their insurance is applicable in Oman. Furthermore, they should carry evidence of current health/hospitalization insurance such as cards that may be produced for health institutions should the need arise. Participants are also encouraged to provide information during registration, on their next of kin who may be contacted on behalf of the participant should the need arise.



Transportation:

There are two national transportation options in Oman such as (Mwasalat) by bus or (Taxi) by car. Mwasalat operates public transportation buses within the capital. The timing and routes of these buses are shown at <https://mwasalat.om/>.

Taxis usually have parking spaces outside hotels, outside shopping malls, and markets, but you can easily book your Taxi through Otaxi App. It is also worth noting that Muscat airport has its own pre-paid taxi service, you can visit the Muscat Airport website for more information: <https://www.muscatairport.co.om/> Any other inquiries could be made at the airport information desks.





TO THE FORUM VENUE:

Transportation will be available from the recommended hotels listed above to the CAA and vice versa. Buses will depart at 7:00 am daily from the Participants' hotels to the CAA, and will transport participants back to the hotels. Participants who book in any hotels that aren't mentioned above have to arrange their transportation to and from CAA.

Currency and Services:

The local currency is Omani Riyal (OR). For the change rate, you can visit <https://www.xe.com/>

The Omani Rial (OMR) is the third highest-value currency in the world. 1 Omani Rial is divided into 1,000 'Baisa.' Rial banknotes range from OMR 1 to OMR 50, while Baisas are available in note form in denominations of 100 and 500. Coins are also available in 5, 10, 25, and 50 Baisas denominations but may not be accepted at all stores and outlets.

Cash is widely used in Oman, although credit and charge cards are also popular. The quickest way to withdraw cash is to use automated teller machines (ATMs), which can be found everywhere, in banks, airports, gas stations, stores, and shopping malls.

TAX REFUND:

Departing tourists can claim a VAT refund on personal purchases provided the value of these goods are not less than RO 25 (not inclusive of VAT). Moreover, the goods should have been purchased not earlier than three months before the departure of the passenger and must be transported in their baggage. However, cigarettes and other tobacco-related products, food and beverage items, and oil and gas products or their derivatives are ineligible for a refund. Other items could be potentially added to the list of merchandise that is not eligible for a refund according to tax authorities.



The VAT regulations define tourists as individuals who do not have a permanent place of residence in Oman or the wider GCC region. Furthermore, VAT refunds cannot be claimed by those staying in the country for more than three months at a stretch. Crew members of a flight, ship, road transport, or ferry service are not eligible for a refund as well.

Things to do in Oman:

There are many activities that you can do in Oman. For example, you can enjoy wildlife activities like snorkeling or scuba diving in the Daymaniyat islands. You can also see dolphins in their natural habitat off the shores of Muscat. The Ras Al Jinz Turtle Reserve is another place to visit, but you have to book it in advance as it is a nature reserve with limited access.

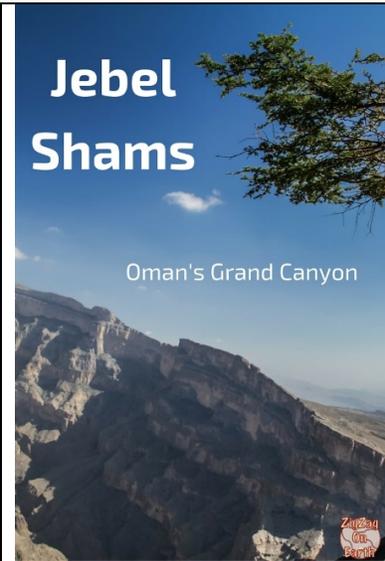
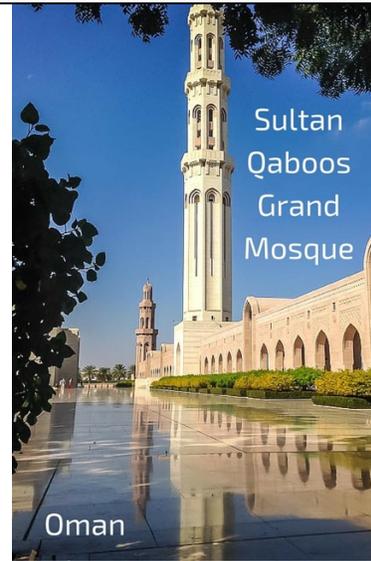
Built between 1995 and 2011, the Sultan Qaboos Grand Mosque is a breathtaking piece of Islamic architecture. Located in the flat area of Muscat, the structure of the mosque, its garden, and its five minarets stand out in the landscape.

You can visit Opera in the evening and enjoy the activities there. Almouj, which is located near the CAA, is another place where you can find many restaurants and coffee shops.

Oman is famous for its mountains, especially the areas of Jebel Akhdar (the Green Mountain) and Jebel Shams, the highest mountain in Oman and part of the Al Hajar Mountain Range.

For more information, please visit:

<https://visitoman.om/>



ETIQUETTE:



Omanis are warm and welcoming people. In return, it is still important for the visitors to familiarize themselves with the culture therein. You have to wear suitable outfits in public, regardless of gender. However, women do not need to cover their heads unless entering a mosque. Don't take photos of locals without their permission and avoid taking photos of government buildings. Recreational drones are also illegal in Oman. Always be friendly and polite, and avoid offensive language and offensive gestures. Avoid public displays of affection.

SAFETY:

Although Oman is among the safest and stable countries in the world, everyone should be vigilant of personal safety. As is the case in any other country, don't leave belongings unattended, and make sure rental cars are completely locked.



Driving in Oman is quite safe, but always stay alert and make sure to follow the rules of the road for your safety because traffic laws are strictly enforced. Road conditions in Oman are generally adequate, but can vary by region. Poor lighting and wandering livestock can pose a danger to drivers, especially at night. Seat belts are required for all occupants of a vehicle.

Despite its location, the threat of terrorism in Oman is one of the lowest in the world. In fact, the Sultanate received a zero rating on the Global Terrorism Index in 2013 and 2015, indicating high levels of safety.

IMPORTANT CONTACTS:

In case of any emergency, the following contacts might be helpful.

For general emergencies, call: 9999

For immediate police assistance, call: 9999

To order a taxi in Muscat, call: +968 9914 3222

For car accidents causing vehicle damage, call the police: 9999

If your car breaks down in Muscat, call a tow truck: +968 9914 3222

Keep in mind that the working days in Oman start from Sunday to Thursday. Most foreign embassies and consulates are located in Muscat and may be closed during the weekend.

CONTACT US:

Civil Aviation Authority

Tel: (968) 9784966 office hours

Email: m.altobi@caa.gov.om

Website: <https://www.caa.gov.om/>