



# Competency-based training

For Air Traffic Controllers

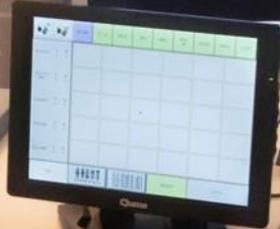
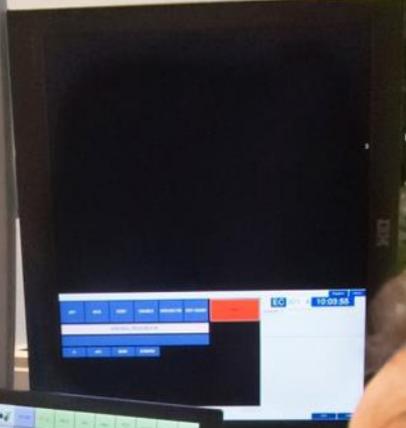
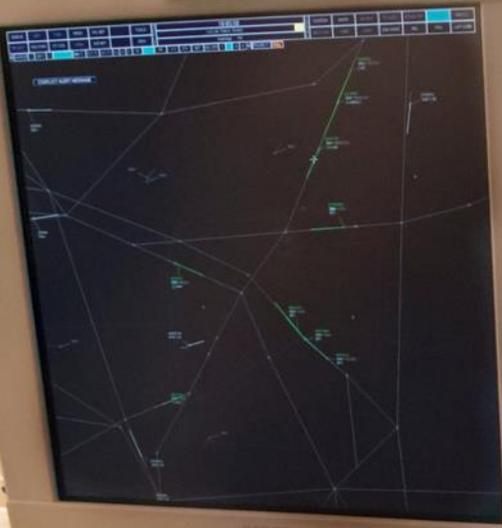
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EUROCONTROL

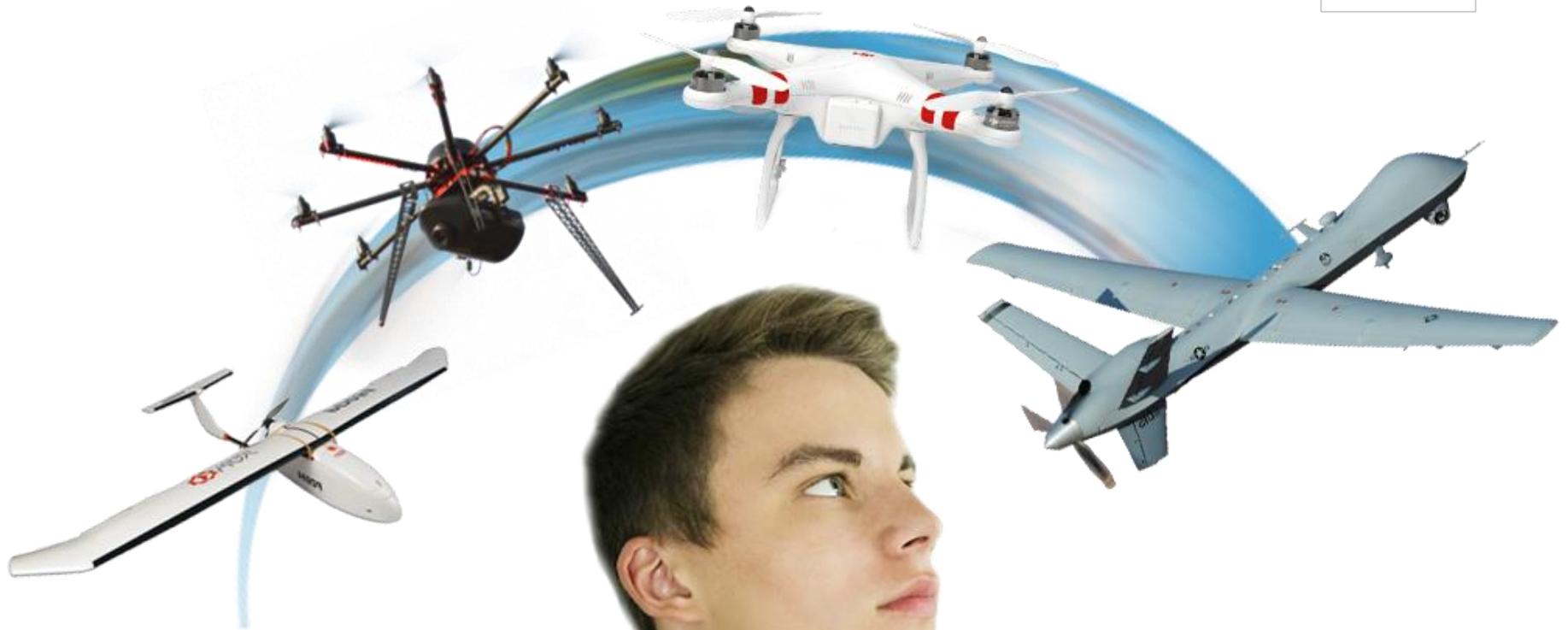




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CWP Sector Plate



0231  
Produktion  
Lern- und  
Teambuilding







**You have to know what to look for**



• • • Situational Awareness

• • • Traffic & Capacity Management

• • • Separation & Conflict Resolution

• • • Communication

• • • Coordination

• • • Management of Operations

• • • Problem-solving & Decision-making

• • • Self-Management & Continuous Development

• • • Workload Management

• • • Teamwork



**STARTER  
KIT**

## ... Traffic & Capacity Management

### Observable Behaviour

- Manages traffic using prescribed procedures
- Uses a variety of techniques to effectively manage the traffic
- Increases safety margins when deemed necessary
- Takes aircraft performance into account when issuing clearances and instructions



# ICAO PANS Training



ICAO

Doc 9868

PROCEDURES FOR AIR NAVIGATION SERVICES

## Training

Second Edition, 2016



This edition supersedes, on 10 November 2016, all previous editions of Doc 9868.

INTERNATIONAL CIVIL AVIATION ORGANIZATION



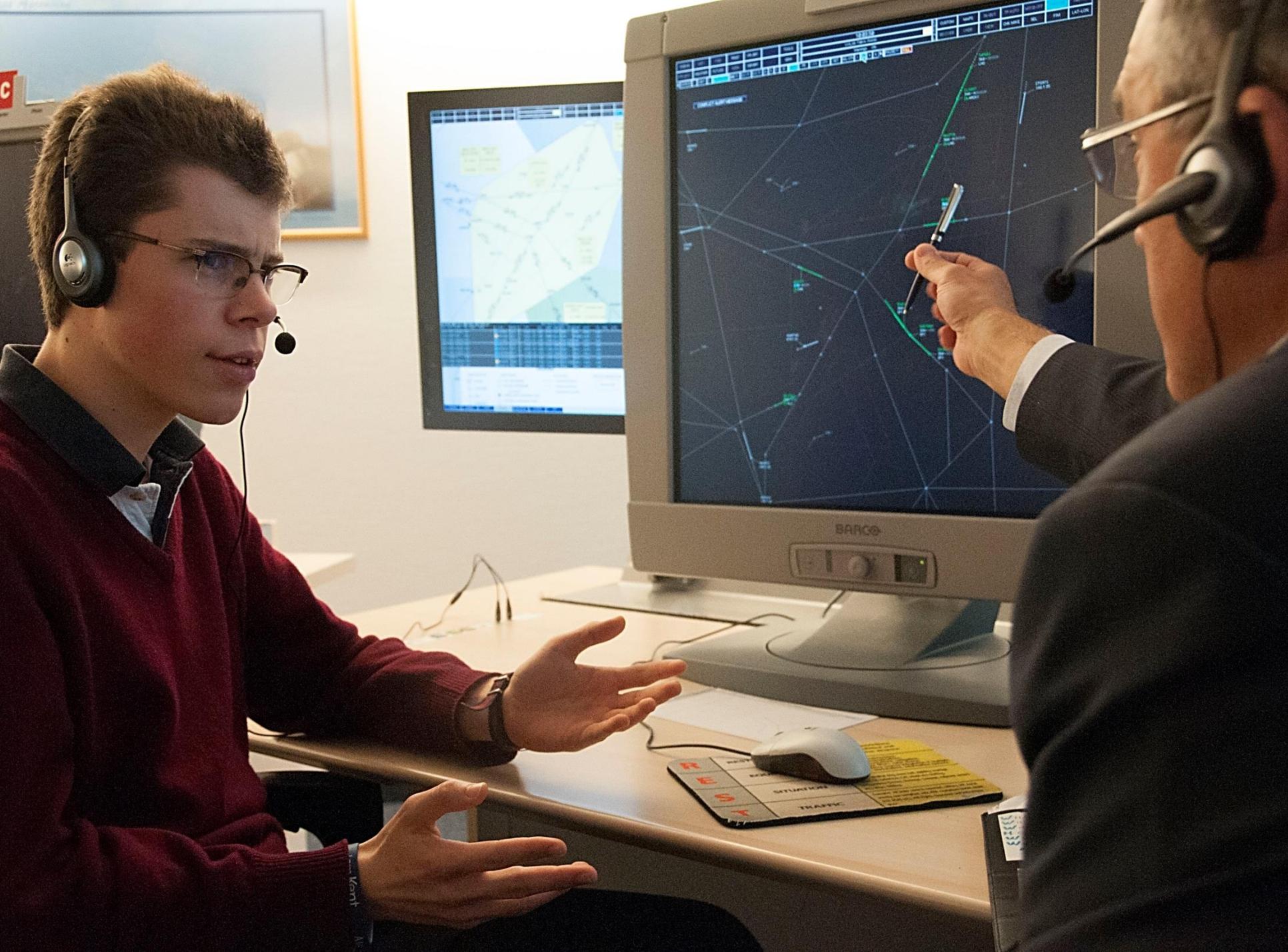
# Local Competency Model

Initial training

Refresher training

Unit training







**Focussed, relevant, consistent instructing**





**Multiple  
observations**

**S**





