



**Siew-Huang Tay**  
**Director, Air Traffic Inspectorate,**  
**CAA, Malaysia**

Ms. Siew-Huang Tay is the Director of Air Traffic Inspectorate, CAA Malaysia, who heads the regulatory division that oversees Air Navigation Services (ANS) Standards, and its implementation by the ANS providers in Malaysia. With more than 15 years of experience as an operational Air Traffic Controller after attaining all five ATC ratings including SAR Mission Coordinator accreditation, Ms. Tay was reassigned regulatory duties in 2000 that involved the licensing of air traffic controllers, investigating ATC-related incidents, and conducting ANS safety audits and promoting safety awareness.

From 2006 to 2010, Ms. Tay was seconded to the Safety Oversight Audit Unit, ICAO Headquarters in Montreal by the Malaysian Government, where she became a Team Leader, Lead ANS Auditor and Organization Auditor under the Universal Safety Oversight Audit Programme (USOAP) Comprehensive Systems Approach (CSA) for more than 25 ICAO Member States until the audit programme's completion in 2010.

Currently, Ms. Tay is also serving as a Short-term Seconded ICAO Accredited ANS Auditor under ICAO USOAP Continuous Monitoring Approach (CMA), and as an ICAO Combined Action Team (CAT) member - ANS Expert, for ICAO Asia-Pacific Missions.

Ms. Tay holds a Bachelor of Science (Hons) degree from the University of Malaya, Kuala Lumpur and a Masters of Philosophy (Science) from the Institute of Higher Learning, University of Malaya. She is an English Language Proficiency Rater and a member of the International Civil Aviation English Language Association (ICAEA). Since 2017, she was appointed as the Expert-on-Call in the area of ANS for the Ministry of Transport, Malaysia.