



Monitoring Safety Culture

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- Metrics
- What to monitor
- How to manage

Metrics

➤ Numeric

- Number of reports
- Survey results – survey design

➤ Defined period

- Calendar time
- Number of flights

Monitoring

- Current Numbers
- Current Rates and Trends
- Emerging Issues

Managing

➤ Top Priorities

- By Risk vs by Number

➤ Defined Targets

- Measurable, Reasonable

➤ Perceptions

- Are very important

Thank You

