

Namibian Civil Aviation Authority State Safety Program

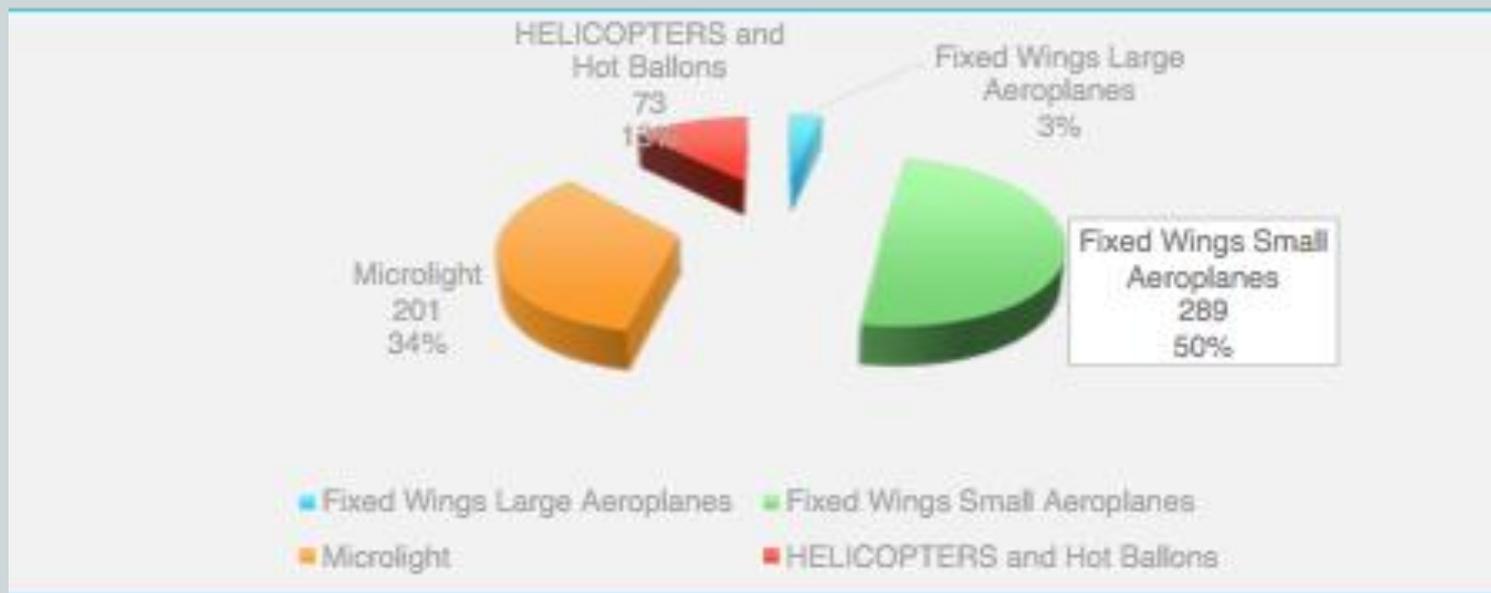


**FOSTERING TRUST, ENSURE INTEGRITY
WITHIN AN ENFORCEMENT FRAMEWORK**

Session 2 - Safety Management Interfaces
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Oversight Complexity

- AOCs 23 including 3 Large/Medium size operators
- 9 Large/Medium Foreign Operators Approvals



NCAAs understanding of Interaction between SSP and SMS



SSP



SMS required for:

- ✓ All AOC
- ✓ All AMO
- ✓ All certified Airports
- ✓ ANSP (NCAA)
- ✓ ATOs

Effective engagement and Who are they?

- Airport is a public/private good that must be managed sustainably,
- Public Sector buy in critical, system must be seen from total approach i.e., everyone is responsible and have a critical part to play to enable the State to respond effectively to its obligations under the Chicago Convention.
- State Actors not defined as participants but important key players with complementary enforcement powers with equal responsibilities.

Engagement and Partnership to Fostering Trust with industry



- **Self-regulatory (National Airline IOSA certified)**
- **Industry and Regulatory environment very antagonistic & punitive in nature**
- **Change at a very pivotal point (EU) looming threat. Political will heightened, investment through ICAO Project and gradual training of Inspector numbers, competencies and competitiveness of the DCA.**
- **Earning the respect and trust of industry due to investment in building a civil aviation safety oversight system to foster trust and engage them as partners.**
- **Improving oversight capability whilst addressing perturbed perceptions by creating a level playing field / favouritism.**
- **Biggest obstacles include total eradication of we-have-always-done-it-like-this-attitude**

Ensuring Integrity



Namibian Experience and Challenges

- **The manner in which the State Oversight Regulatory Entities are organised i.e., poorly coordinated, wasteful of opportunities to work together without a set of set values undermine the effectiveness and responsiveness of a aviation oversight system.**
- **Important where the State is a participant (i.e., Service Provider, national airline, airport operator, the screener service provider (Namibian Police) and the regulator) to ensure it too is expected to lead by example.**
- **Drafting and enacting of robust Legislation (i.e., Fit and Proper Person Test)**
- **Previous Act not being binding on Government.....**
- **Managing the different interfaces is important particularly at State Level and the SSP Implementation is critical to the NCAA's reasserting its autonomy, particularly within the public sector sphere.**

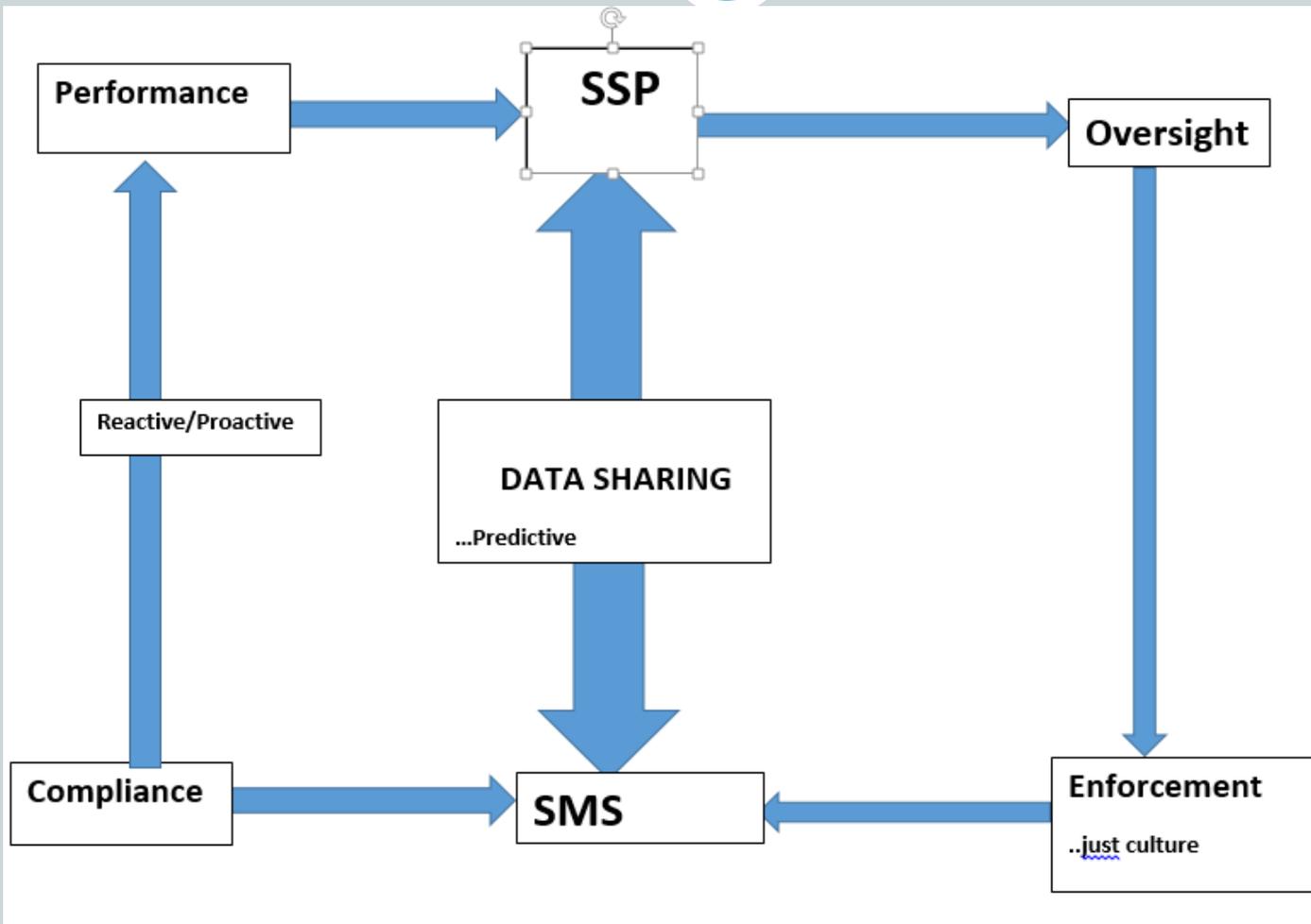
Interface Management



Managing Conflict Intelligently

1. The ANSP/DCA conflict was resolved by the introduction of an Autonomous Authority
2. ANSP operation in the Absence of a Regulator.
3. No updated required procedures, processes, manuals let alone implementation.
4. Invested in training from procedural controlling to radar environment
5. Lack oversight infrastructure. -Two costly civil law-suits are still pending before the High Court of Namibia.
6. The establishment of the ANSSO wing within the Authority
7. The establishment of an ANS Safety Oversight unit has not only restore the integrity of the ANS operation but has improve the quality of decision making and introduces processes and procedures and best practices.
9. Exceptions carefully handled, with proper case studies being carried out.

Interface theorem



Finding the Way - Our Next Steps



National Level

- Sensitising effective Implementation of Annex 19
- SMS/SSP Advisor hired
- Gap Analysis conducted, identified legislative provisions that were omitted to legally established a SSP.
- Drafting of the Relative SSP/SMS Regulatory provisions
- Executive Director appointed as SSP/SMS Focal
- The appointment of a Steering Stakeholders Committee
- Promulgation of the drafted Regulatory Provisions - September 2018.

Continuation



Organisational Level

- **Strengthen the Inspector competencies to oversight the increasingly complex environment.**
- **Fill critical positions by attracting required technically, experienced, qualified personnel to maintain the independence of the NCAA and continue to instill its credibility**
- **Advocacy and education on the State Safety Program and the importance of safety reports of an ongoing consistent nature objective nature**
- **Sensitising at high level the benefits of SMS/SSP**

Questions??

