



STA/10-WP/47
26/11/09

TENTH SESSION OF THE STATISTICS DIVISION (STA/10)

Montréal, 23 to 27 November 2009

DRAFT REPORT ON AGENDA ITEM 14

The Plenary, on 27 November 2009, approved the draft report on Agenda Item 14.

Agenda Item 14: ICAO Strategic Objectives and associated metrics**Review of the Different Key Performance Indicators (WP/30)****14.1 DOCUMENTATION**

14.1.1 In WP/30, it was stated that in order to monitor the improvements in the working methods of the Organization, Strategic Objectives were defined. These Objectives set out ICAO's priorities for the medium term and provided a global framework for international civil aviation. As part of the ongoing process to improve the effectiveness and efficiency of ICAO, High Level Indicators (HLIs) were established which would be useful to the Council for ascertaining overall progress towards achievement of certain Strategic Objectives of the Organization as well as to better assess the civil aviation environment as it related to the Strategic Objectives. The paper also reviewed the different HLIs built in ICAO as well as some of the Key Performance Indicators (KPIs) used by the air transport industry stakeholders.

14.2 DISCUSSION

14.2.1 Some members pointed out that as some other international organizations might have different priorities than the ones set out by ICAO, it was not seen as necessary to harmonize the indicators used by the different air transport industry stakeholders. Other members suggested that as the Secretariat had clearly indicated the evolving nature and number of the ICAO Strategic Objectives, it would be necessary to update the HLIs accordingly.

Recommendation 14/1**Taking into account the foregoing views, the Division recommends that:**

The current HLIs used by ICAO to monitor the progress towards achievement of its Strategic Objectives achievement be updated when ICAO adopts new Strategic Objectives
