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SECURITY & FACILITATION

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Acquisition of Machine Readable Travel Document Goods and Services

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So many points to watch
planning an MRTD project!

RFID chip?

PKI & PKD?

Secure
processes?

Doc 9303
compliance?

Building
security?

Project –
mgmt?

Quality
assurance?





Purpose of the Guide:

- Self-Assessment Tool for States planning procurement
- Reference paper for donors, supporting States in need
- Identify synergies with ICAO Procurement Section, Technical Cooperation Bureau (TCB)

We have NO intention to:

- Provide technical specifications
- Provide legal contracts
- Making reference to vendors or products

Collection of best practices for acquisition of Machine Readable Travel Document (MRTD) Goods and Services

For Publication on the ICAO Website



Collection of Best Practices For Acquisition of Machine Readable Travel Document Goods and Services

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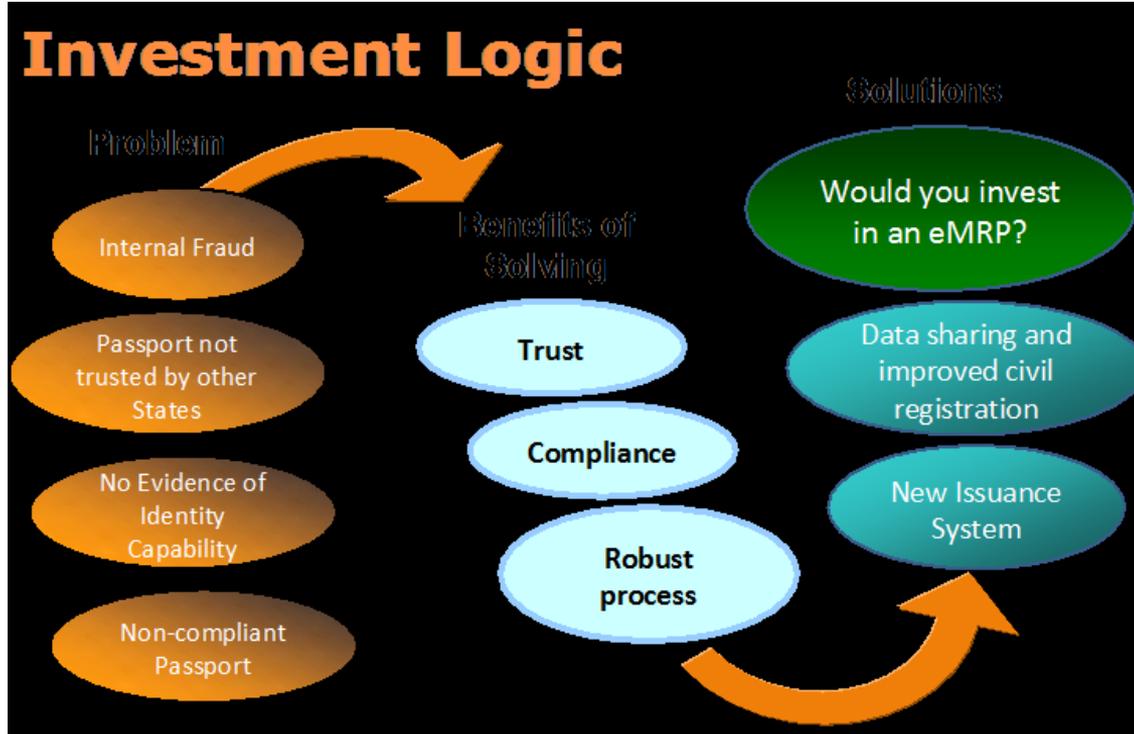
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Investment Logic





These principles not necessarily just for MRTD though:

Translation Services

Telephone customer helpline

Corporate Wear

Courier services

Photo-Booths

SMS Text Service

Passport Readers

Website

Feedback touchscreens to show customer satisfaction



ICAO Publication

- The Guide is available for free download here:
- States are welcome to contribute to enhance the guide with us!

<http://www.icao.int/Security/mrtd/Pages/Guides.aspx>

Thank you for your attention



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