

ICAO
TRIP
2017

Passport

Passeport Pasaporte

护照 Паспорт جواز سفر



JAMAICA
KINGSTON
Caribbean Sea

ICAO
TRIP
2017

PASSPORT

TRIP2017

Traveller Identification Programme

Regional Seminar Montego Bay



Online Passport Applications

David Chadwick

Director, Passport Standards & Biometrics, Australian Passport Office

ICAO TRIP: Making the Air Travel more Secure and Efficient

TOWARDS A BETTER TRAVELLER IDENTIFICATION MANAGEMENT

FOR ENHANCED BORDER CONTROL INTEGRITY



Australian Passport Facts and Figures

- Issued over **2 million** passports in 2016-17
- Approx **9,000** passports are printed and despatched every day
- Passport possession rate in Australia is **56%**
- Network = 8 State/ Territory offices, 1600 Aus Post outlets, 1 contact centre
- Diplomatic (**2805**) & Official (**18,144**) passports issued in 2016-17
- Lined up end to end, 2m passports would stretch from Sydney to Canberra! (around 280km/180miles)




Passport Redevelopment Program - \$101m Budget Initiative in 2009/10

- Once in a 20 year opportunity to upgrade systems
- Consisted of 4 key capabilities
 - Bulk Print capability
 - Facial Recognition redevelopment
 - Redesign of eligibility workflow
 - **Digital capture of online application information**
- Will position Australia well for a forecast surge in passport applications over the next decade and beyond



New Online Passport Application



Australian Government
Department of Foreign Affairs and Trade

AUSTRALIAN
PASSPORT OFFICE

HOME

APPLY OR RENEW


PASSPORTS EXPLAINED

URGENT APPLICATIONS

RESUME OR TRACK

USING YOUR PASSPORT

REPORT LOST OR STOLEN



Apply or renew	
Fees	
Passports explained	+
Priority processing service	+
Resume or track	+
Using your passport	+
Report lost or stolen	
Forms	
About us	

Try our NEW online application

You will need a printer and an email address.

The priority service is not available for this NEW online application.

[Want to know more?](#)



Would you like to use the **NEW** online application?

☐ Yes ☐ No

Next

Traveller Identification Programme

Regional Seminar Montego Bay



Application Summary



Australian Government
Department of Foreign Affairs and Trade

APPLICANT COPY ONLY – DO NOT LODGE

Application Summary Adult Australian Passport Application

Your application number is: **AB002555 W**
Application checklist expires on: **14/08/2017**

Personal details

I am completing this application for myself
Family name John James
Given names Citizen
Gender Male
Date of birth 01/01/1970
Country of birth AUSTRALIA
Place of birth Sydney
What was your mother's family name at her birth (Mother's maiden name)? Melbourne

Contact details

Residential Address Line 1 44 Sydney Ave
Residential Suburb FORREST
Residential State ACT
Residential Postcode 2603
Residential Country AUSTRALIA
Deliver to a different address? No
Primary contact method Mobile
Primary contact country name Australia
Primary contact number 0409181308
Email address Elizabeth.arnold@dfat.gov.au

Checklist



Australian Government
Department of Foreign Affairs and Trade

*1234
AB002555 W
14082017
1
1



Adult Passport Application Checklist

JOHN JAMES

CITIZEN

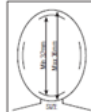
01/01/1970

1. Provide two identical passport photos

Lodgement officer to place:

PHOTO FACE UP

PHOTO FACE DOWN

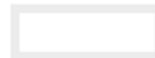


Write full name
on back of one
photo

2. Sign inside this box

- I understand that my photos and personal information will be used for biometric and data matching purposes, even in the event that the application is withdrawn.
- I declare that the information I have provided in, or in connection with, this application is true and correct.

Signature of applicant (must be in the white box)



Unable to sign ☐

Date signed (DD/MM/YYYY) / /

3. Bring the following original documents when you lodge the application

Document	Details
AUST BIRTH CERTIFICATE	CITIZEN JOHN JAMES
DRIVER LICENCE	JOHN JAMES CITIZEN
MEDICARE CARD	JOHN J CITIZEN

Official use only
signature Date attached
☐
☐
☐

4. Bring payment of \$277.00 Expires 14/08/2017 (10 year PPT)

Upgrade to priority processing, fee charged at lodgement.

Official use only

☐ Sub page attached
☐ Correct Passport Office

☐ Applicant address matches ID document
44 Sydney Ave, FORREST ACT 2603

I have confirmed the information provided in this application for an Australian passport against original documentation presented. I have attached copies of original documentation where required and a true photo of the applicant - for applicants 16 and over, present at lodgement.

Warning: Making a false or misleading statement and/or giving false or misleading information is a serious offence.

Lodgement officer's signature

Work Centre Code

\$ Attachments

Date signed (DD/MM/YYYY) / /

Lodgement officer's ID



Rollout Timeline

	Domestic	Overseas
Adult - First Time applicant	Nov 2017	Mid – Late 2018
Adult - Renewal	Nov 2017	Mid – Late 2018
Adult - Replacement	Nov 2017	Mid – Late 2018
Child	Mid 2018	Mid – Late 2018
Non-Citizen	Late 2018	Late 2018



Key Points to Note

- Australian policy that all applications and renewals take place in person
- Complete documentation is essential
 - Checklist will advise applicants exactly what they need to provide
- New online application for child applicants – expected Mar/Apr 2018
- Policy regarding Diplomatic / Official passports is largely unchanged
 - Sponsorship letter is still required
 - Referee still required to sign photographs
- Concurrent passports available, but strictly controlled
- Online is the preferred method of applying
- Rapid take-up – very few issues – applicants expect online forms!

ICAO
TRIP
2017

PASSPORT

TRIP2017

Traveller Identification Programme

Regional Seminar Montego Bay



Contact Details

Name: David Chadwick

Email: david.chadwick2@dfat.gov.au