

BUILDING RECOVERY FOR TRAVEL AND TOURISM

ICAO TRIP Virtual Symposium
25 May 2021
Zoritsa Urosevic Director, Institutional
Relations and Partnerships
Department
zurosevic@unwto.org



Presentation

Flow





Setting the scene: 2020 international tourism arrivals



Drivers of Recovery

03

Global Tourism Crisis Committee

04

Priorities for Global Tourism Recovery

05

Possible solutions to restart tourism 06

Digital and innovative opportunities



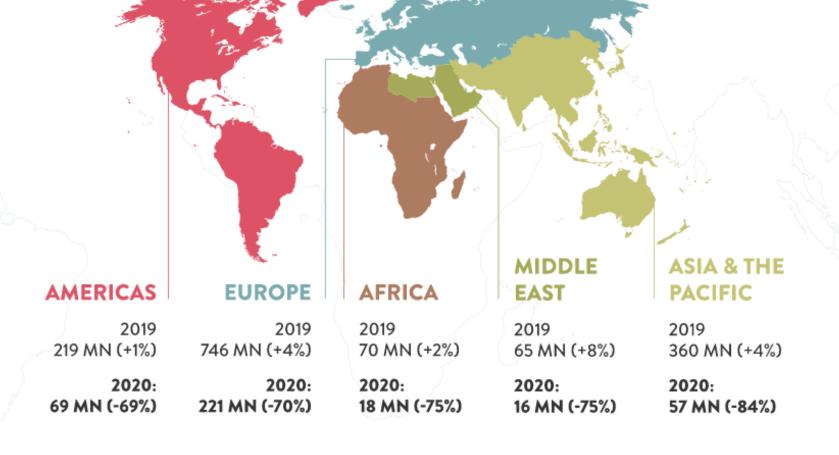


Unprecedented fall of International Tourism -73% in 2020





2019: 1.5 BILLION (+4%) 2020: 381 MILLION (-74%)





SOURCE: WORLD TOURISM ORGANIZATION (UNWTO), JANUARY 2021



Tourist Arrivals down -87% in January 2021



International Tourism and COVID-19

- 1 billion fewer international tourist arrivals
- Loss of US\$ 1.3 trillion in total export revenues from international tourism
- 100 to 120 million direct tourism jobs at risk



International Tourist arrival in 2020 and Scenario for 2021



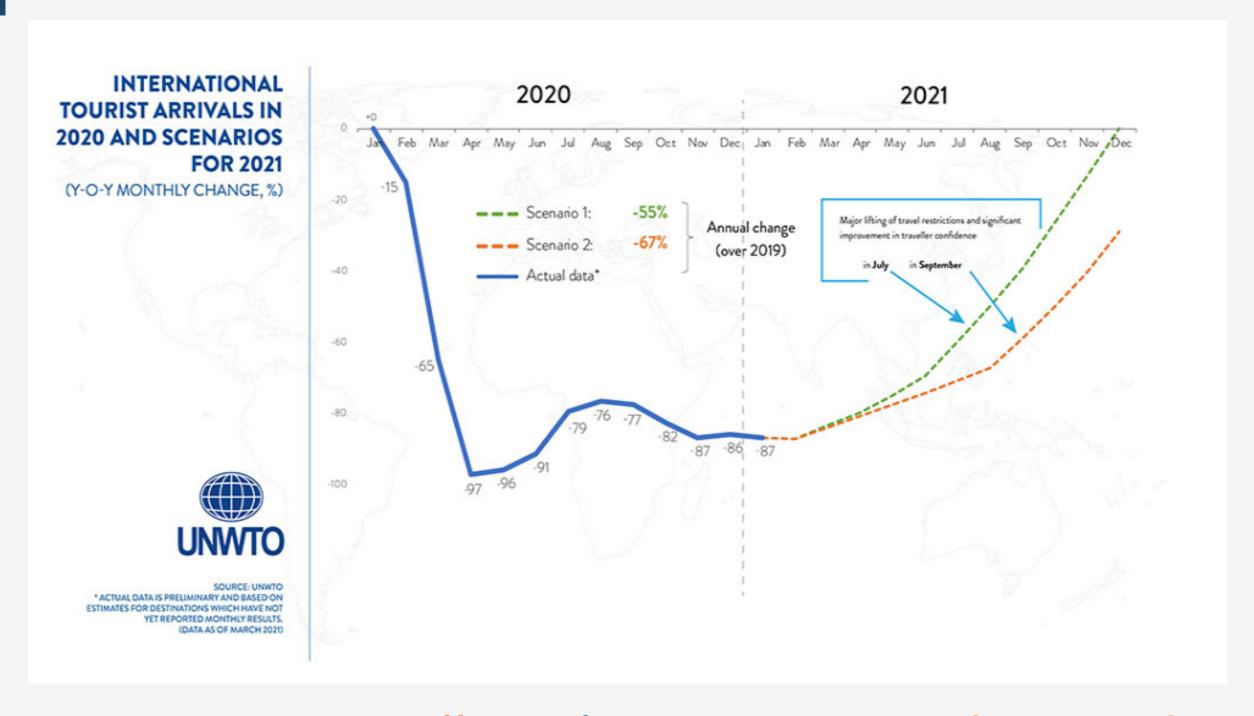
Scenario 1: -55%



Scenario 2: -67%



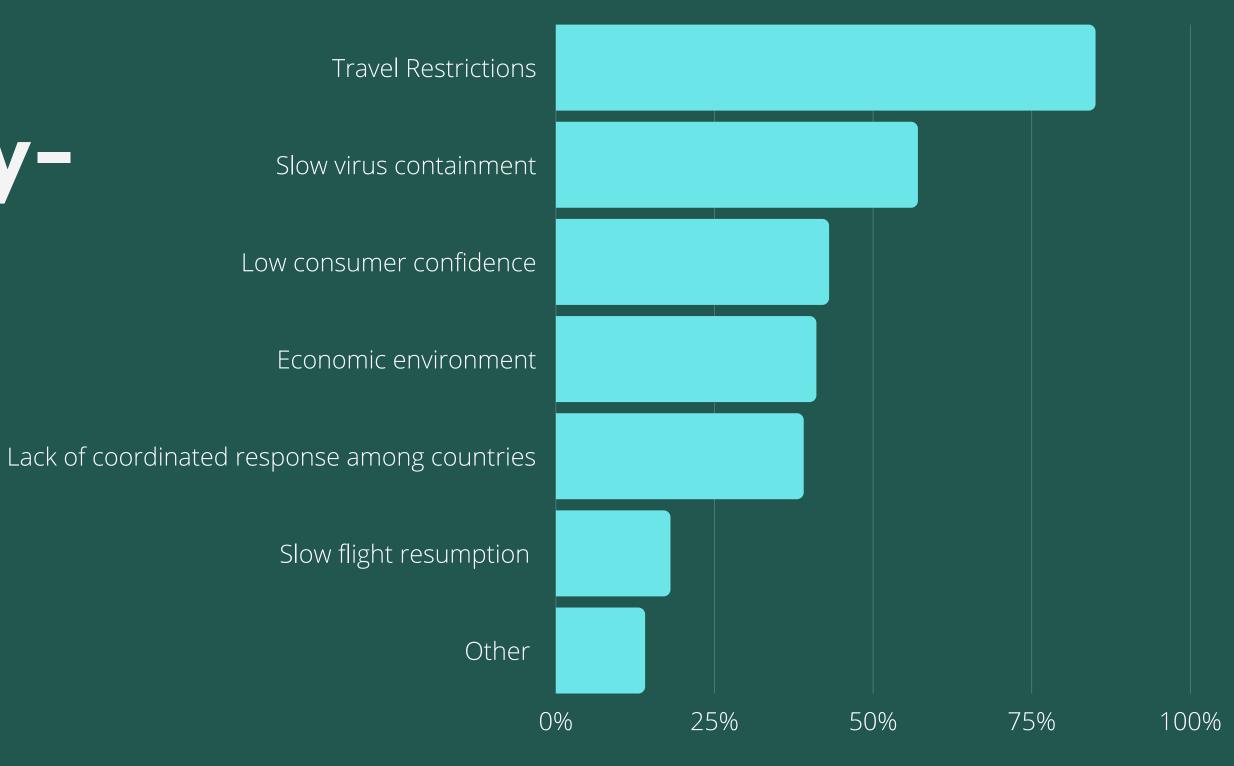
Actual data*



100 to 120 million direct tourism jobs at risk



What do Experts saydrivers of recovery?























Global Tourism Crisis Committee

guiding the sector as it responds to the COVID-19 crisis and building the foundations for future resilience and sustainable growth.

The Committee comprises representatives of UNWTO's Member States and Affiliate Members, alongside the

- World Health Organization (WHO),
- International Civil Aviation Organization (ICAO),
- International Maritime Organization (IMO)
- Airports Council International (ACI),
- Cruise Lines International Association (CLIA)
 International Air Transport Association (IATA)
- World Travel and Tourism Council (WTTC)

to ensure a coordinated and effective response.





The Committee called for:

- Stepping up the coordination, within the framework of the International Health Regulations2, of vaccination certificates to ensure timely monitoring, definition, and implementation of common, harmonized digital-related travel principles, protocols, and documents.
- Support the standardization, digitalization, and interoperability of testing protocols and certification systems, based on commonly agreed evidence and rik -assessment indicators for origin and destination country/territory
- Support of the Organisation of Economic Co-operation and Development (OECD)'s initiative for the development and coordination of a harmonized system in all countries to open borders safely in coordination with World Tourism Organization (UNWTO), International Civil Aviation Organization (ICAO), the International Maritime Organization (IMO) and the World Health Organization (WHO).
- The implementation of the ICAO CART Take-off Guidance, including the Manual on Testing and Cross-border Risk Management Measures establishing Public Health Corridors (PHCs), in order to advance the harmonization of testing protocols requirements.
- Countries to ensure that measures affecting international traffic are risk-based, evidence-based, coherent, proportionate, and time-limited.



Building Recovery and Resilience for People, Planet and Prosperity

SUPPLY SIDE SHOCK

Existing constraints disrupt Tourism operations

- Jobs at risk
- Tourism SMEs, Airlines survival
- Lack of Insufficient Financial packages/support
- Destinations preparedness

Government's lack of Financial Capacity, need Debt Relief, new financial package for health and socioeconomic recovery

AID IS NOT DISAGGREGATED FOR TOURISM

ADAPTIVE

BUILD RESILIENT AND INCLUSIVE TOURISM

- ECONOMIC DIPLOMACY Advocacy and lobby with IFI, IO, UN and Government to include Tourism in Fin recovery packages
- BETTER POLICIES for Jobs, SMEs, Financing, Sustainability, Safety of Tourism Value Chain and suppliers, institutional strengthening for policies changes
- BUSINESS INNOVATION and PPP for required changes in business VC operations and process (Health/Safety)

TOURISM & TRAVEL ECOSYSTEM DISRUPTION

- Coordinate at ALL levels (UN, IFIs, IOs, CSO)
- Monitor Socio-Economic Impacts
- Boost Competitiveness and Financing
- Enable Digitalization of the Tourism Ecosystem
- Foster Safety, Sustainability and Inclusive Green Growth

COVID-19
OUTBREAK

SQUEEZED TOURISM CAPACITY

DEMAND SIDE SHOCK

Difficulty for Policy makers and industry unlocking demand

- Fear to travel (safely)
- Shrinking purchasing power
- Uncertainity of foreseen return to 'normal'
- Dependance on source markets travel restrictions
- Spread of virus/control

Government Containment Measures,
Travel Restriction
NEED FOR AGILE Harmonized Protocols,

based on COMMON CRITERIA

BUILD CONFIDENCE FOR WORKERS AND MARKETS

Adapt to changing Gov Measures, BE READY

- ENSURE SAFETY AND CONSUMER
 PROTECTION at all parts of the Journey
- TRUSTED INFORMATION from Destinations and Business about Health and Safety
- DIVERSIFY AN AGILE TOURISM OFFER reinvent a new SAFE business model
- INNOVATION AND DIGITALIZATION scale up for Market demand and uptake





ICAO TRIP VIRTUAL SYMPOSIUM May 2021 UNWTO

EMPOWER TOURISM GOVERNANCE

Tourism Ecosystem Disruption - Monitoring Impacts, Providing Intelligence, Guidelines, Collaboration



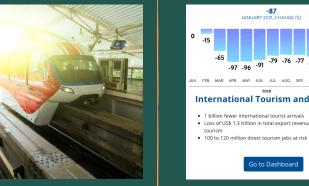
RECOMMENDATION FOR ACTION

- Supporting Jobs and Economies through Travel & Tourism
- A call for action to mitigate the socioeconomic impact of COVID-19 and accelerate recovery



LATEST IMPACT **ASSESSMENT**

• The UNWTO World Tourism Barometer monitors short-term trends on a regular basis to provide global tourism stakeholders with up-to-date analysis on international tourism



UNWTO GLOBAL TOURISM DASHBOARD

- Provides statistics and insights on key indicator for inbound and outbound tourism
- Data covers tourist arrivals, tourism share of exports, contribution to GDP, etc.



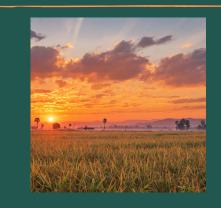
REPORT: TRAVEL RESTRICTIONS

• The UNWTO Travel Restrictions Report provides a comprehensive overview of the regulations in place in 217 destinations worldwide.



MEASURES TO SUPPORT TOURISM

• A compilation of country and international policy responses monitoring worldwide measures to mitigate the effects of COVID-19 crisis and accelerate recovery



TOURISM RECOVERY TECHNICAL ASSISTANCE PACKAGE

• Structured around 3 main pillars of: Economic Recovery, Marketing and Promotion and Institutional Strengthening and **Building Resilience**



COURSES. WEBINARS & **RESOURCES**

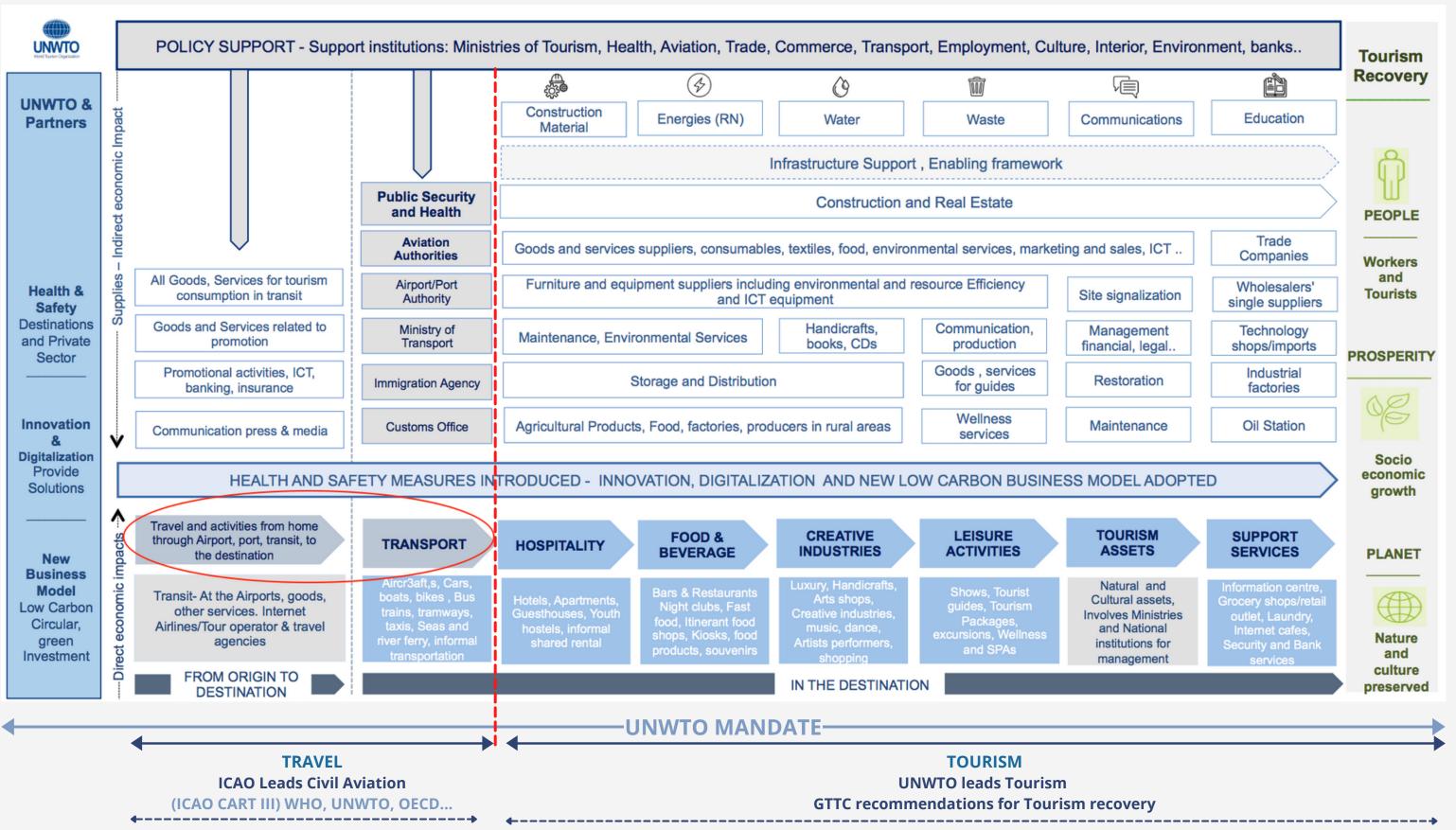
• Improving skills and knowledge through webinars delivered by UNWTO and those created and delivered directly by our partner institutions and expers.

Accelerate Safe, Inclusive and Green Recovery / Policy and Industry Support and Technical Assistance for Tourism Recovery for People, Planet and Prosperity



UNLOCKING TRAVEL &TOURISM

UNWTO is working jointly with ICAO and WHO in developing CART III recommendations for resuming safe travel





RECOMMENDATIONS

Key Areas



Resume safe cross borders travel



Promote safe travel at all points of the journey



Provide
liquidity to
companies and
protect jobs



Restore Traveller's Confidence



Resume safe Cross-border travel

Proposal for a COVID-19 Common Travel Scheme (CTS)



Build a harmonized risk management framework to resume safe travel

Facilitate the implementation of risk management framework and intergovernmental dialogue

Enable interoperability and digital solutions

Build a global monitoring system on travel restrictions and requirements





Resume safe cross-border mobility

Restoring safe cross border mobility

PILLAR 1

Common Risk Assessment Criteria
- COUNTRIES Colour Code Map
(not applicable to vaccinated citizens)

PILLAR 2

Harmonized Travel Protocols

PILLAR 3

Digitalization of travel documents (testing, vaccination and antigens)

Notification rate- number of newly notified COVID-19 cases per 100,000 population in the last 14 days at regional level

Test positivity rate - the percentage of positive tests among all tests for COVID-19 infection carried out during the last week

Testing rate- the number of tests for COVID-19 infection per 100,000 population carried out during the last week.

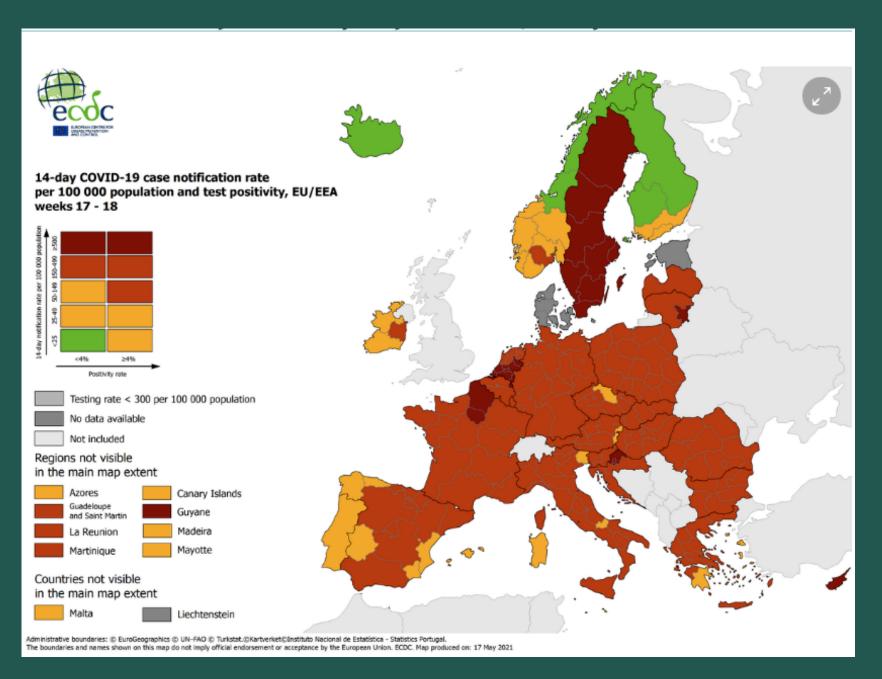
This condition would only be met if a State meets a testing capability of 250 tests per 100,000 people per week

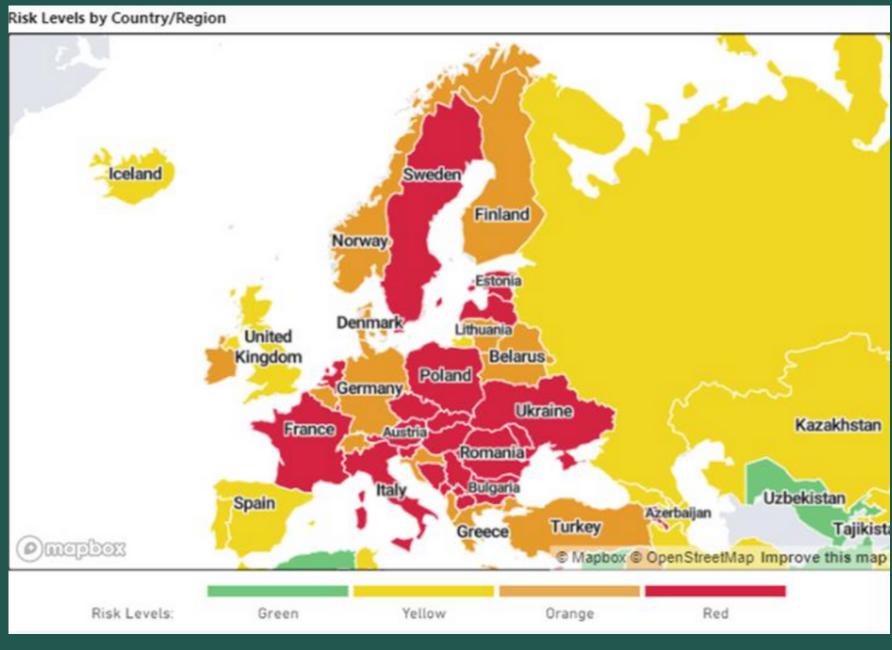
COMMON CRITERIA

Building upon the work of the International Civil Aviation Organization work on the development of the Take-Off: Guidance for Air Travel through the COVID-19 Public Health Crisis (Third Edition)



Countries need to Agree on a common Risk Assessment Criteria for harmonized Protocol





EUROPEAN UNION COUNTRIES (Common Criteria)

Common Criteria

- Testing rate
- Test positivity rate
- 14 day cumulative cases

WORLD (Common Criteria)

Common Criteria

- Number of cases per 100,000 people
- 7 days new cases moving average
- Number of deaths



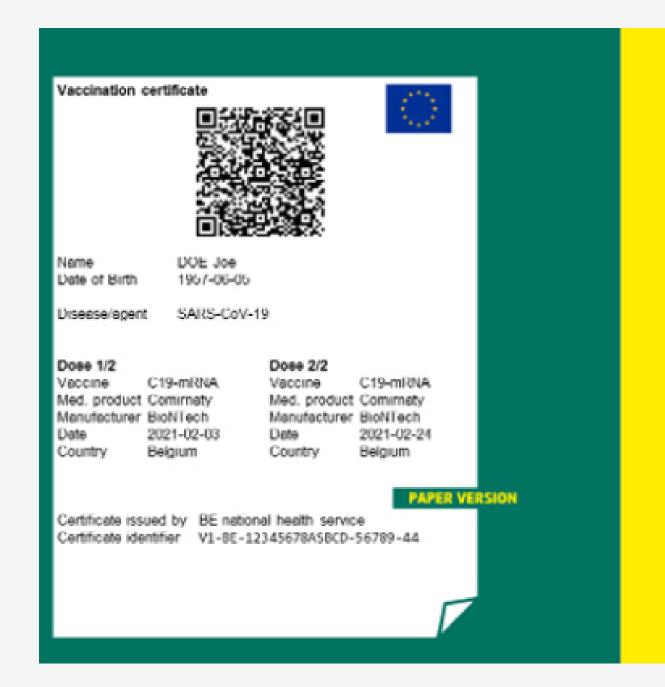
VIRTUAL

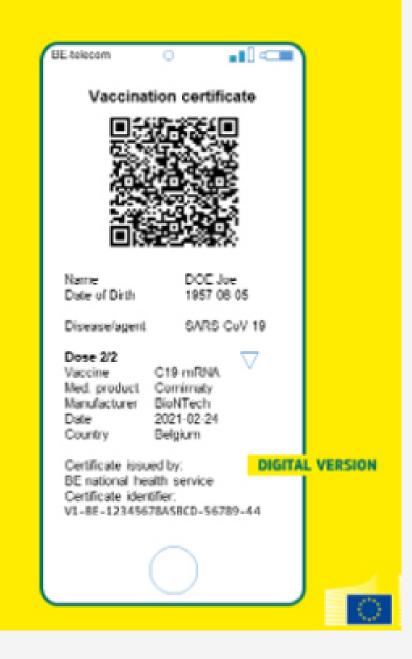
SYMPOSIUM May

2021| UNWTC

The example of EU Digital Green Pass

- facilitate safe free movement inside the EU during the COVID-19 pandemic
- a proof that a person has
 - been vaccinated against COVID-19
 - received a negative test result
 - recovered from COVID-19
- free of charge
- digital or paper format
- QR code to ensure security and authenticity of the certificate







Provide liquidity to companies and protect jobs



Multilateral Financing

Specific National Tourism Support Programmes

Human workforce development

Skills and Development & Digital Transformation

Consolidating the tourism innovation system



Priorities for Global Tourism Recovery



Provide liquidity and protect jobs



Recover confidence through safety and security



Public private collaboration for an efficient reopening







Added value jobs through new technologies



Innovation and Sustainability as the new normal



Financial Resources and investments for building an inclusive and low carbon TOURISM sector!





Thank you!

UNWTO Madrid (HQ)
Calle Poeta Joan Maragall 42
28020 Madrid, Spain
+34915678100
info@unwto.org

UNWTO Geneva Liaison Office 54-56 Rue de Montbrillant 1202 Geneva, Switzerland +41227300396 geneva-representative@unwto.org