

2021
ICAO **TRIP**
VIRTUAL SYMPOSIUM

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TRIP2021



NEXTT

nextt.iata.org

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**NEXTT New Experience Travel
Technologies**



#NEXTTjourne

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NEXTT

The NEXTT vision - a quick recap

**Moving more
off-airport**

**Using advanced
processing technology**

**Harnessing
interactive
decision-making**

Aircraft journey:

**Predictable, safe
and fully coordinated aircraft
turnaround processes every time**

Cargo journey:

**Efficient operations and modern
technologies support easier, smarter
and faster movement of cargo**

**NEXTT
vision**

Passenger journey:

**Seamless, secure and efficient
walking pace journey that is
highly personalized throughout**

Baggage journey:

**Convenient and hassle free
handling and tracking of baggage
for passengers, with greater choice
of services offerings**

Some concepts are no longer a vision of the future – but trialed and implemented today

Narita Airport, Amadeus and NEC introduce Japan's first end-to-end biometric boarding process

By HAZEL KING — April 13, 2021 No Comments

in LinkedIn Tweet Share



SFO trials touchless check-in and boarding system

By LAWRENCE BUTCHER — April 7, 2021 No Comments

in LinkedIn Tweet Share



TORONTO PEARSON AIRPORT CORPORATION COMMUNITY SERVICES



Ongoing innovation

We're working with our partners every day to continue living our response to COVID-19 with your health top of mind.

In trialing new solutions to enhancing existing policies and processes, we're constantly looking at new ways to make your airport experience healthier.

IATA launches data information service for air cargo industry

IATA ONE Source will provide the air cargo industry with a wide range of information on infrastructure capabilities and the certifications of service



Air Transport Association (IATA) has launched 'IATA ONE Source', an online platform for air cargo industry match shipping needs with the availability of infrastructure certifications of service providers across the value chain. This is particularly timely as medical supplies and pharmaceuticals need accurate shipments.

2020 民航趋势论坛 AVIATION TRENDS CONFERENCE 疫情新常态下中国民航的突围之道与竞争力

CARNOC.com 行业引擎

Home News NEWS Air Travel Exhibition CADAS report article Translation

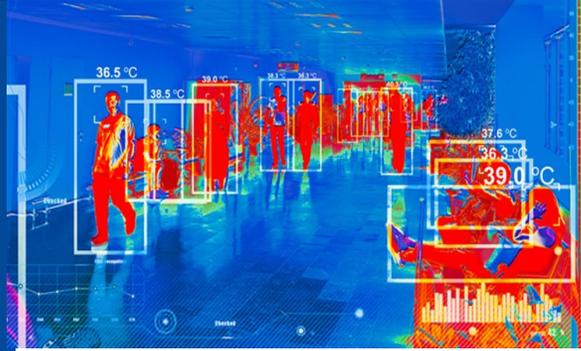
Shenzhen Airport takes the lead in launching a full-process "luggage door to door" service among domestic airports

2020.09.30 Source: Civil Aviation Resource Net Author: Fan Ye Zhang Dings Yi Submission: 2020.09.30 09:04:08



Covid-19 accelerated ongoing trends

Biometrics and
Contactless
Journey



Mobile and Self-
Service
Technology



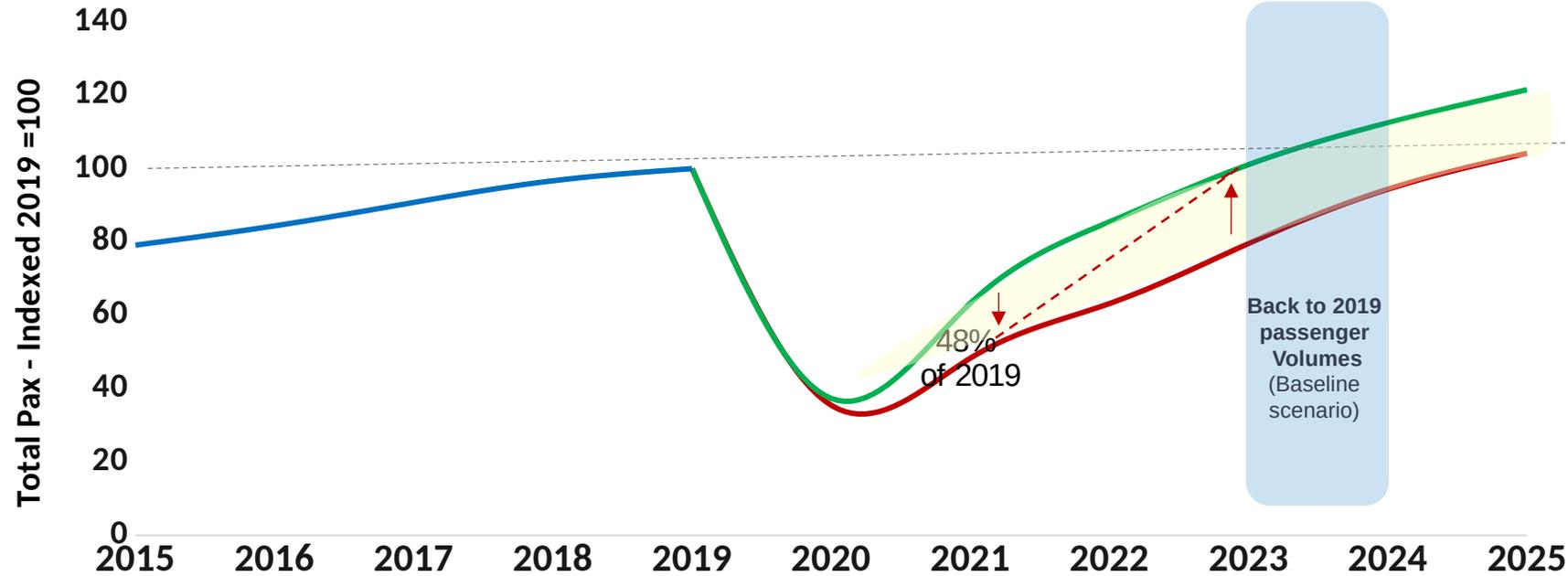
Dynamic
management of
passenger flows



Hygiene



The industry is on a journey to recovery



High baseline scenario – 2023 return

- Effective vaccine(s) mostly distributed throughout 2021
- Systematic removal of international travel restrictions
- Strong rebound in pax confidence and airlines fleet recovery

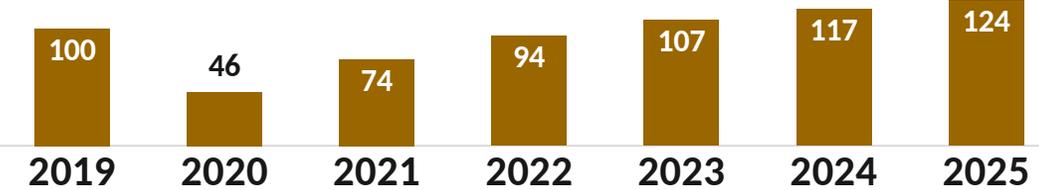
Low scenario – 2024/2025 return

- Effective vaccine(s) in 2021 but complex supply chain requirements
- Limited vaccine supply with new variants
- Fear of traveling still present
- Prolonged economic downturn
- Slow airline fleet recovery

International baseline pax forecast (indexed, 2019=100)



Domestic baseline pax forecast (indexed, 2019=100)



Our world is changing, and the journey is faster than ever

Acceleration of the Five Megatrends with COVID-19



Source: PwC



NEXTT is on a journey, from vision to adoption

Paths to NEXTT adoption
Going from vision to adoption



NEXTT Collaborations
Validating the ideas



NEXTT Vision
The ideas



Possible paths to adoption

Lessons learnt

How can someone's experience benefit others elsewhere?

Tools

How does innovation happen in successful organizations?

Contacts

Who has the solution I need?

Visibility

Who is doing what? Which solutions are "trending"?





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Thank You

