

# PRE-CONFERENCE SYMPOSIUM



Tan Sri Bashir Ahmad Abdul Majid Managing Director and CEO, Malaysia Airports Holdings

- Mr. Sri Bashir Ahmad has been Berhad's Managing Director/CEO since 2003. Malaysia Airports is a public listed company and operates KL International Airport and 38 other airports in Malaysia.
- He began his career with Malaysia Airlines, Malaysia's national carrier. Over a 29 year period, he served as Director of Corporate Planning, Senior Vice-President of Commercial and eventually Executive Vice-President of the airline.
- In 2001 Tan Sri Bashir was appointed as the Aviation Advisor to the Ministry of Transport Malaysia and held the position till his appointment as Managing Director/CEO of Malaysia Airports.
- Apart from Malaysia Airports' Main Board and Committees, he also sits on the Boards of Hyderabad International Airport, Delhi International Airport, Sabiha Gokcen International Airport and Malé International Airport.
- He is the current President of ACI Asia-Pacific Region and also sits on the Executive Committee of the ACI World Governing Board.



**Dr. Elijah Chingosho**Secretary General and CEO of AFRAA

- Dr. Elijah Chingosho is the Secretary General and CEO of AFRAA and in this capacity provides strategic direction to the Association and promotes the common interests of member airlines in conjunction with the Executive Committee.
- Elijah holds a Doctorate in Business Administration, and three Masters Degrees in Aeronautical Engineering and Design, Business Administration and Transport Economics. He holds several professional qualifications including being a Chartered Engineer with the United Kingdom Engineering Council, a Fellow of the Royal Aeronautical Society, and Fellow of the Chartered Institute of Transport and Logistics.
- ▶ Elijah is a retired Group Captain from the Air Force of Zimbabwe where he was the Director of Engineering, and then he became General Manager Engineering for Air Zimbabwe. Elijah joined AFRAA in January 2002.
- ▶ Elijah has authored some books including Elementary Aircraft Propulsion in 1989, African Airlines in the Era of Liberalization in 2005, General Management (2007) and Strategic Management, Text and Cases in 2007.



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Mr. John W. Crichton
President and CEO, NAV CANADA

- Mr. Crichton served as Chairman of the Board of NAV CANADA from August 1995 to October 1997, and was instrumental in bringing about the unique consensus among customers, unions and the federal government that created the world's first privatized air navigation service (ANS).
- In addition to his role as Chair of NAV CANADA, he also served as President and CEO of the Air Transport Association of Canada (ATAC) from April 1994 until November 1997.
- Prior to joining ATAC Mr. Crichton spent 24 years in commercial aviation, the majority of which was as Executive Vice President of First Air, after becoming a commercial pilot in 1969.
- Throughout the period between incorporation of the company in May 1995 and the closing of the transaction on November 1, 1996, Mr. Crichton led the NAV CANADA negotiating team while serving as Board Chairman.
- In 2006, Mr. Crichton was selected as the Transportation Person of the Year for his "remarkable contributions to the air transportation industry over a long and successful career." Presented by the Transportation Association of Canada, the award recognizes an industry leader who has contributed to the improvement or advancement of the transportation industry.
- In 2008, John Crichton received the Glen A. Gilbert Memorial Award from the Washington-based Air Traffic Control Association (ATCA). The international award honours Mr. Crichton's lifelong achievements in the field of aviation.
- In 2009 he was presented with the C. D. Howe Award by the Canadian Aeronautics and Space Institute. The award recognizes long term leadership in the fields of policy and planning combined with achievements that are deemed to be of permanent significance and unassailable in the light of history.
- In 2011, John Crichton was inducted into Canada's Aviation Hall of Fame, at the official ceremony on May 26th at the Canadian Warplane Heritage Museum in Hamilton, Ontario.



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**Mr. Robert Deillon** CEO, Genève Aéroport

- Robert Deillon has over 30 years of expertise in the hotel and travel industry and has held several executive functions within the Swissair Group, at Gate Gourmet, in Switzerland and abroad. He is currently CEO of Genève Aéroport. Thanks to his dynamism, Geneva Airport has received several awards within IATA "Eagle Award" 2009 for the most improved airport, notably in charges policy, financial transparency, infrastructures improvements and environmental policy, and also the "European workplace mobility plan award". In 2010, 2011 and 2012 the Air Transport Research Society named it as the most efficient airport in the category of airports handling under 15 million passengers a year.
- Robert Deillon is leading the mutation of Geneva Airport through a long list of infrastructure improvements so the airport continues to be a fundamental asset for the region.
- ▶ He also holds the following positions:
  - Chairman of SIAA (Swiss International Airports Association)
  - Chairman of the Regional Consultative Board of the Swiss National Bank (Geneva)
  - Member of the Board of Aero-Suisse (Swiss aviation trade association)
  - ▶ Member of the Board of ACI Europe, Central Sub-Region
  - Vice President of ALFA-ACI (association of French-speaking airports)
  - Member of the Board of ACI Fund for Developing Nations' Airports (ACI fund for training assistance to airports in developing countries).



**Prof. Dr. Regula Dettling-Ott**Vice-President EU Affairs Lufthansa Group

- Prof. Dr. iur. Regula Dettling-Ott, attorney-at-law, joined Lufthansa in 2010 as Vice-President EU Affairs. In this function she is responsible to handle all matters related to aeropolitical and industry affairs at the EU for the Lufthansa group. Prior to working for Lufthansa, Regula Dettling-Ott was Managing Director for International Relations & Government Affairs at Swiss International Air Lines, in charge of securing traffic rights for SWISS after the integration of the airline into Lufthansa and was responsible for government and environmental affairs. Before joining SWISS, Regula Dettling-Ott worked as an attorney, specializing in air law. She handled liability and accident investigation issues in connection with major accidents and regulatory affairs for aviation and helicopter companies.
- Regula Dettling-Ott is a graduate of the University of Bern (Switzerland) and has done post-graduate studies at Georgetown University in Washington D.C. She holds a doctorate of the University of Bern; her dissertation was on the settlement of investment disputes. In 1993 she was admitted to the faculty of law at the University of Bern with her study on carriage by air (Habilitation). She lectures on air law and has published extensively on various subjects in this field.



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**Prof. Martin Dresner**President, Air Transport Research Society

- Mr. Dresner has served on the faculty of the R.H. Smith School of Business at the University of Maryland since 1988, where he is currently Professor and Chair of the Logistics, Business and Public Policy Department. He received his Ph.D. from the Sauder School of Business at the University of British Columbia. Dresner's research focuses on two broad areas, air transport policy and logistics management. He has published papers in leading transportation, logistics, and supply chain journals, as well as in related fields. In addition, Dresner has co-authored a book on supply chain management.
- Professionally, he serves on the editorial board of several professional journals and is Vice President of the Air Transport Research Society, and a member of the Scientific Committees of the World Conference on Transportation Research and the European Aviation Conference. Dresner has testified before the U.S. House Aviation Subcommittee, and has worked on consulting projects for a number of organizations, including the Maryland Aviation Administration, the Federal Aviation Administration and the U.S. Department of Energy.



Mr. Klaus Geil
Head of Sector "External Aviation Policy", European Commission

- Klaus Geil is the Head of Sector "External Aviation Policy" in charge of general coordination of EU external aviation policy including EU aviation negotiations and implementation of agreements.
- Prior to taking up position in the International Affairs Unit of the Air Transport Directorate of the European Commission (Directorate-General for Mobility and Transport – DG MOVE) in 2003, Klaus worked in the Gas Unit of the Directorate-General for Energy and Transport DG TREN. He was mainly involved in the negotiations on the EU Gas Directive and the implementation of it; preparations for enlargement (Central and Eastern European gas sector); trans-European gas networks; security of EU gas supply and contacts with the EU gas industry.
- In 2002, he was the Senior Regulatory Advisor for Shell Gas & Power based in London, where he was responsible for providing advice on regulatory and legislative issues to Shell Gas & Power business developers world-wide in relation to integrated gas supply projects from up-stream production to down-stream marketing and to gas-fired power supply projects. Involved in projects in China, Russia, Republic of Korea, Australia, Turkey, Mexico, Oman, Lebanon, Angola and Europe.
- Klaus has a Master's Degree in Economic Geography from the University of Aarhus (Denmark) and has a degree in International Trade from Copenhagen Business School (Denmark).



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# **BIOGRAPHIES**



Ms. Angela Gittens
Director General, Airports Council International (ACI World)

- Angela Gittens, a 25-year airport veteran, began her tenure as Director General of Airports Council International (ACI World) in 2008. She was formerly CEO for two of the largest US airport systems, Miami and Atlanta, and deputy at another, San Francisco International Airport. In other previous roles, Gittens served as Vice-President, Airport Business Services for HNTB Corporation, where she led the firm's practice in airport business and strategic planning. And as Vice President at TBI Airport Management, she oversaw the transition to private ownership of London Luton Airport and managed operations contracts at several airports in the US and Canada.
- Gittens has served on numerous aviation industry boards and committees including FAA and NASA advisory committees, the Executive Committee of the National Academy of Science's Transportation Research Board and the Board of Directors of JetBlue Airways.



Mr. Alexandre de Gunten

Executive Director, Latin American and Caribbean Air Transport Association (ALTA)

- As Executive Director of ALTA, Alexandre de Gunten is responsible for leading a multinational team of professionals and over 30 member airlines on critical safety, governmental, regulatory, financial and operational issues that affect safety, environment and efficiency in aviation in the Latin America and Caribbean regions.
- De Gunten's broad range of executive management experience in the airline industry includes serving as Managing Director International of Orbitz, CEO of RepWorld Holdings, Vice President International LanChile Airlines (today LAN), and Director General for Latin America for Canadian Airlines International (now part of Air Canada). He is an active leader in local and international communities, frequently speaking at leading international organizations and media outlets, such as ICAO, CNN, Routes, Airline Business, ACI as well as many other global and regional forums and he is presently Co-Chairman of RASG PA (Regional Aviation Safety Group Pan America) under the auspices of ICAO. He has served in the past as a member of the board of the Greater Miami Aviation Association (GMAA), as well as Vice President of the Chile-U.S. Chamber of Commerce in Miami. He was also Vice President of the Canadian Chamber of Commerce in Mexico, and Director of the Airline Chamber of Mexico (CANAERO).
- Fluent in English, Spanish and French, de Gunten was born in Spain and received his Masters in Business Administration with a major in International Business at Queen's University in Ontario, Canada and a Bachelor of Engineering with a major in chemical engineering and minor in management from McGill University in Quebec, Canada.



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Mr. John Hanlon Secretary General, European Low Fares Airline Association (ELFAA)

- ▶ John joined British Airways in 1968 as a graduate trainee and spent 30 years in overseas Regional General Management positions in Europe, the Middle East and Africa. His last position with British Airways was as General Manager Africa and the Indian Ocean, based in Johannesburg.
- Awarded OBE in 1993 for services to British aviation interests in Nigeria.
- Joined Flybe in 2000, becoming Director Alliances.
- In June 2006 appointed Secretary General of ELFAA European Low Fares Airline Association, having previously chaired the Airspace Work Group within ELFAA.
- ELFAA member airlines carry over 200 million passengers a year, operating a combined fleet of over 800 of the most environmentally-efficient aircraft. Low Fares account for over 43% of point-to-point intra-European traffic, a share forecast to grow to 60% by 2020.



**Dr. Paul Hooper**Director Policy & Regulation, Abu Dhabi Department of Transport

- Paul Hooper is the Director, Policy and Regulation in the Emirate of Abu Dhabi Department of Transport where he is responsible for economic regulation of Abu Dhabi's rapidly growing aviation industry. Prior to taking up this position five years ago, Paul was Chief, Economic Analyses & Databases Section of ICAO's Air Transport Bureau after moving to Montreal from ICAO's Asia Pacific Regional Office in Bangkok. Paul previously had worked for state and federal government agencies in Australia and had been a consultant on policy and economic research matters in Asia Pacific. Paul also was the Deputy Director of the University of Sydney's Institute of Transport Studies since its inception in 1991, and later was a member of the faculty in the Economics and the Public Policy Programme at the National University of Singapore.
- Paul has a PhD from the University of Sydney and he has been a member of the Networking Committee of the Air Transport Research Society since 1995.



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**Dr. Kostas latrou**Managing Director, Air Transport News

- Dr. Kostas latrou is the co-founder and Managing Director of Air Transport News. He holds a PhD in Air Transport Management from Cranfield University, UK. He is co-author of the book "Airline Choices for the Future: From Alliances to Mergers". He has participated both as moderator and as speaker in numerous air transport conferences all over the world including ICAO, IATA, AFRAA, ATRS and ACI. He is a Visiting Lecturer at Cranfield University and at the Aviation MBA of LUISS business school and he was Assistant Visiting Professor at Daniel Webster Aviation College. His articles have featured in numerous air transport publications, such as the Journal of Air Transport Management, the Journal of Air Transportation, the Journal of Airport Management, the Annals of Air and Space Law of McGill University, Aerlines and he is Associate Editor of the Journal of Air Transport Studies.
- He is a Member of the Networking Committee of ATRS and was the Chairman of the Organizing Committee of the 12th ATRS World Conference. Finally, he is the Secretary General of Hellenic Aviation Society and the Advisor of DATTEA Consulting. In his free time he is a plane spotter. In 2009 was deputy Mayor of Ekali, Greece, where he lives with his wife, Evgenia and his sons, George and Yiannis.



Mr. Chris Lyle
Representative to ICAO, World Tourism Organization (UNWTO)

- Chris Lyle, a graduate of Cambridge University and a Fellow of the Royal Aeronautical Society, has a career spanning British Airways, the United Nations Economic Commission for Africa and ICAO as well as the World Tourism Organization.
- ▶ At ICAO, Chris was for some years Deputy Director of the Air Transport Bureau.
- Since joining UNWTO in 2003, Chris' activities have included security and facilitation of travellers, connectivity and air transport policy including liberalization and safeguards such as the development of essential tourism air services, consumer protection, and mitigation of GreenHouse Gas emissions.
- Chris has led delegations to many meetings of international governmental and non-governmental bodies, participated in high-level negotiations on aviation environmental policy matters, is a frequently invited speaker in international fora and is author of a number of articles on the economic and environmental regulation of air transport.
- Chris also heads up his own consultancy, Air Transport Economics.



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Prof. Tae Hoon Oum, PhD, MBA
Chairman, Air Transport Research Society
UPS Foundation Chair Professor at Sauder School of Business, University of British Columbia

- Dr. Tae Oum is the UPS Foundation Chair Professor at Sauder School of Business, University of British Columbia, and Chairman of the Air Transport Research Society (ATRS). He serves on Editorial Boards of twelve international journals on transport/logistics and economics field. His research and teaching interests are in the areas of economics, management and policy analysis in transport/logistics sectors.
- He has authored/co-authored 35 books, over 110 refereed journal papers, and numerous reports for international organizations including World Bank, OECD, International Transport Forum, APEC, and for various government agencies, regulatory commissions and major corporations (Canada, United States, United Kingdom, Netherlands, Japan, Republic of Korea, Australia, New Zealand, Singapore). He has delivered over 300 keynote addresses, invited speeches/seminars, and presentations.
- The honors and distinctions include the Distinguished Career Research Achievement Award from the (US) Transportation Research Forum (TRF, 2006); The Overall Best Paper Prize from the US TRF (2009 Annual Conference); The Overall Best Paper Prize from The World Conference on Transport Research Society (1998); Killam Research Prize of Canada-Senior Science Category (2002); Killam Research Fellowship (1988). He has been a Distinguished Fellow of the Transportation and Public Utilities Group of AEA (TPUG) since 2004. He was decorated with a Medal of National Order of Merit by the President of the Republic of Korea.



Mr. Fredrick "Rick" J. Piccolo, A. A. E.
President and CEO, Sarasota Bradenton International Airport

- Fredrick Piccolo has over forty-two years' experience in the aviation industry and has been President, Chief Executive Officer of the Sarasota Bradenton International Airport since 1995. He began his career as a janitor at the Buffalo International Airport, and after earning a BS degree in Business Administration from the State University of New York at Buffalo, held several airport positions at the Greater Buffalo International Airport including Building Superintendent and Assistant to Airport Manager. He then took the position of Assistant Director of Operations at Tampa International Airport and just prior to his position at SRQ, he was the Assistant Airport Director at the St. Petersburg-Clearwater International Airport.
- Mr. Piccolo has served as President of the Florida Airports Council, an association that advocates the general advancement of aviation through cooperative efforts of professional airport managers throughout the State. He has also served as the 2007 Chair of the Airports Council International North America (ACI-NA), an aviation organization that represents local, regional, state, and national governing bodies that own and operate commercial airports in the United States, Canada, and the Virgin Islands. He presently serves as Vice Chair on the Board of Directors of Airports Council International World, which unites all the airports in the world into a single organization.



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- He has achieved executive accreditation to the American Association of Airport Executives and is past Chairman of the Sarasota Chamber of Commerce and is a recipient of the Premier Volunteer Award, an honor given for his significant leadership and commitment to his community.
- ▶ The Florida Department of Transportation selected Mr. Piccolo as the 2005 Aviation Professional of the Year. The Federal Aviation Administration also chose him as the 2005 Airport Manager of the Year. In October 2009, Airport Revenue News announced Mr. Piccolo as the winner of the Small Airport CEO of the Year.
- Mr. Piccolo is married with three sons.



Mr. Gus Nezer
Director, Central Service Center, Federal Aviation Administration
Chairman, Operations Standing Committee, Civil Air Navigation Services Organization

- Mr. Nezer has over 31 years experience in the aviation industry, having hired on with the Federal Aviation Administration (FAA) in 1982. He has worked in several FAA facilities; such as New York, Ft. Worth, and Oakland ARTCCs, a high-density tower and TRACON in Phoenix, regional offices in Fort Worth and Los Angeles, and Washington Headquarters on three different occasions. Positions held at these locations include Controller, Staff Specialist, Operations Supervisor, Assistant Enroute Air Traffic Manager, Terminal Facility/Hub Manager, Branch Manager, and Assistant Division Manager.
- Currently, Mr. Nezer serves in the position of Director of the ATO Central Service Center located in Fort Worth, Texas. He is also a member of the ATO's Service Area Leadership Council, and the ATO's Mission Support Leadership Team.
- Additionally, he serves as the chairman of the Air Traffic Operations Standing Committee (OSC) for the Civil Air Navigation Services Organization (CANSO). The OSC is tasked, on behalf of CANSO's membership, to establish and exchange information on air traffic management best practices, and to represent CANSO's position on a broad range of operational and technical issues to relevant governmental, regulatory, legislative, and research bodies.
- Mr. Nezer holds a Master's degree in Public Administration from the University of North Texas, and a Bachelor's degree in Business Management from Adelphi University in New York. He is also a licensed private pilot, and a certified mediator with the State of Arizona Superior Court.
- Mr. Nezer holds a Master's degree in Public Administration from the University of North Texas, and a Bachelor's degree in Business Management from Adelphi University in New York. He is also a licensed private pilot, and a certified mediator with the State of Arizona Superior Court.



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Mr. Jeff Poole
Director General of Civil Air Navigation Services Organisation (CANSO)

- ▶ Jeff was appointed Director General of CANSO on 1 December 2012. In addition to managing the association, he has overall responsibility for representing the CANSO membership as the Global Voice of Air Traffic Management, delivering the CANSO vision for the future of air navigation services, further expanding CANSO's worldwide membership, and governing the association's relationship with its industry peers and stakeholders.
- ▶ Jeff was previously the IATA Director, Government and Industry Affairs for 18 months with a mandate to further develop a strong, credible and proactive IATA role in that area. Prior to that, from 1 February 2004 to 30 April 2011, Jeff was Director Industry Charges, Fuel and Taxation for IATA. He was responsible for achieving significant cost reductions in airport costs and air navigation charges to IATA Member airlines for their international operations (US\$ 54 billion per year, about 10% of the global operational costs of all airlines). He was also responsible for IATA's commercial fuel activities, including fuel charges and reliability of fuel supply, and for industry taxation matters affecting IATA Member airlines. Under Jeff's personal leadership, the IATA External Costs Campaign has secured savings for airlines of over US\$ 24 billion from reduced charges, fees and taxes.
- Jeff joined IATA in February 2004 following a career at Airbus, Toulouse and in the defence industry with BAESYSTEMS. His last position at Airbus was as Senior Vice President for Procurement Strategy and Services, covering a \$20 billion per annum spend. Prior to that, Jeff was responsible for development of all business aspects of the Airbus A3XX (now A380) programme. His previous positions in the defence industry covered commercial, contractual, business development and strategy aspects of a number of major defence programmes and businesses in the UK and internationally. He also has extensive experience of working with Governments and major international institutions.



Mr. Vijay Poonoosamy
Vice President International & Public Affairs, Etihad Airways and
Chair of the IATA Industry Affairs Committee

- Mr. Vijay Poonoosamy, a national of Mauritius, is a barrister (Middle Temple) with a law degree from the University of Nottingham, a Masters degree in International Law from the London School of Economics and Political Science, a Post Graduate Diploma in Air & Space Law from the London Institute of World Affairs and a Certificate in Company Direction from the Institute of Directors in New Zealand.
- Vijay was an Aviation Lawyer in London, the Managing Director of Air Mauritius and the Executive Chairman of Airports of Mauritius before joining Etihad Airways where he is the Vice President International & Public Affairs.
- Vijay was the ICAO Rapporteur and Chairman of the 1999 ICAO Special Group on the Modernisation of the Warsaw Convention, Chairman of the historical 1994 ICAO World-wide Air Transport Conference and Vice Chairman of ICAO's 2009 Special Committee on Aviation Security Conventions.
- He was also Chairman of the Air Transport Committee of the African Civil Aviation Commission, Chairman of the IATA Legal Advisory Council and Chairman of the IATA Task Force on International Aviation Issues.



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# **BIOGRAPHIES**

Vijay is the Chair of IATA's Industry Affairs Committee and a member of the Routes Advisory Panel and of the Advisory Board of the World Tourism Forum Lucerne.



Mr. Matthias Ruete
Director General of the Directorate General for Mobility and Transport (DG MOVE).

- Since 2010 Matthias Ruete has been Director General of the Directorate General for Mobility and Transport (DG MOVE). Between 2006 and 2009 he was Director General for Energy and Transport.
- In 2005 he worked as Director in DG Enterprise and Industry for "coordination for competitiveness"; from 2000 to 2004 he was Director in DG Enlargement dealing with the coordination of negotiations, pre-accession and financial instruments, first for the ten countries that finalized negotiations in 2002 and then for Bulgaria, Romania and Turkey.
- From 1998 to 2000 Matthias Ruete was Director in DG Transport in the area of international relations, trans-European transport and infrastructure networks.
- ▶ His initial post at the European Commission was in DG Social Affairs (Health and Safety) before moving to DG Internal Market (administrator for media legislation, then assistant to the Director General), becoming Head of the Industrial Cooperation Unit in DG Industry in 1993. Before being appointed Director, he was Member of Cabinet, afterwards Deputy Head of Cabinet of Edith Cresson, the Commissioner for Research, Innovation and Education (1995 to 1998).
- Mr Ruete's academic background is in the field of law and political sciences. He holds a Master's (London) and doctorate (Giessen) in law and the German state exams in law. Before joining the European Commission, he lectured in Constitutional, European and International Public Law at Warwick University.



Mr. Marthinus van Schalkwyk
Minister of Tourism of the Republic of South Africa

- Mr. Marthinus van Schalkwyk is the Minister of Tourism of the Republic of South Africa since 11 May 2009. He has also been a member of Parliament since 1990; member of Executive Council of the United Nations World Tourism Org anisation (UNWTO) since October 2009.
- Mr. van Schalkwyk holds a Masters of Arts degree in Political Science from Rand Afrikaans University (RAU); a B Proc degree from RAU and Bachelor of Arts honours degree in Political Science from RAU. He matriculated at Pietersburg High School in 1977.
- Mr. van Schalkwyk has lectured in Political Science at Rand Afrikaans University and University of Stellenbosch. He has served as Premier of Western Cape Province from 21 June 2002 to 28 April 2004 and has also served as a Minister of Environmental Affairs and Tourism of the Republic of South Africa from April 2004 to April 2009.
- He was a Chairperson of the Aviation, Travel and Tourism Industry Agenda Council of the World Economic Forum (WEF) for the 2010/2011 period and also chaired the inaugural meeting of the T-20 Tourism Ministers, and hosted the UNWTO summit on sport, tourism and mega-events in Johannesburg in February 2010. He was a member of the Legacy and Legal Committee of the Local Organising Committee (LOC) for the FIFA 2010 Soccer World Cup.



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Mr. David P Scowsill
President and CEO. World Travel & Tourism Council

- Prior to joining WTTC in November 2010, David worked for 6 years in private equity and venture capital, completing deals in technology and travel sectors.
- David was CEO of Opodo, pan-European online travel company from 2002 to 2004, building the business from start up to a €500mn transaction turnover, before it was sold to Amadeus.
- ▶ He joined the board of Hilton International in 1997 as senior VP sales, marketing and IT, leading the brand re-unification programme between the two Hilton shareholder companies.
- David rejoined British Airways from 1993 to 1997 as regional general manager Asia/Pacific. He established the Joint Service Agreement and global alliance with Qantas.
- He joined American Airlines in 1991 as managing director sales, Europe Middle East and Africa
- David's earlier career was with British Airways, with a variety of operational and sales roles in US, Europe, Latin America, Gulf States, Africa, and Asia.



Mr. Michael Steen
Executive Vice President and Chief Commercial Officer, TIACA

- Michael T. Steen is responsible for all aspects of the Company's global sales and marketing activities, including strategy, new products and services, brand positioning and marketing communications. He joined the company in April 2007. He was appointed Executive Vice President in 2010.
- Mr. Steen has extensive experience in air cargo and logistics, having served as Senior Vice President of Sales and Marketing for EXEL Freight Management and Technology Sector and Vice President for the Americas for KLM Cargo.
- Mr. Steen led the sales and marketing activities for Exel Freight's management and technology sector. Following Exel's acquisition by Deutsche Post World Net, he held seniorlevel positions with the merged company in global supply chain logistics.
- As a veteran air cargo executive, he served in a variety of roles with KLM Cargo over 11 years. In addition to Vice President of the Americas, he was head of global sales and marketing for the logistics business unit and Director of Sales for northern Europe.
- Mr. Steen serves as the Chairman of The International Air Cargo Association (TIACA) and is also the Chairman of the Global Air Cargo Advisory Group (GACAG).
- Mr. Steen earned a degree in economic science and is an alumnus of the Advanced Executive Program at the Kellogg School of Management at Northwestern University.



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Mr. Steven H. Taylor
Vice President, Regulatory and Industry Affairs, FedEx Express

Steve became the Vice President, Regulatory and Industry Affairs, of FedEx Express in September, 2004 after serving as Senior Vice President and General Counsel of FedEx Ground. Steve started with the Federal Express Legal Department in 1992, serving as both Staff Attorney and Managing Attorney in the Labor and Employment Group. He was promoted to Vice President and later Senior Vice President at FedEx Ground in 1998. He is the recipient of numerous awards and honors, including the Federal Express' Five Star Award, its highest award for employee excellence. He received his Bachelor's degree from the University of Tennessee, his law degree from Southern Methodist University School of Law, and his Master's from Cornell University. He serves on the Board of Directors of the Express Association of American, and serves on the Board and is the General Counsel of the Tennessee Chamber of Commerce. He is also a member of the Governing Committee of the American Bar Association's Forum on Air and Space Law, currently serving as the Chairperson.



Mr. Michael Tretheway
Executive Vice President
InterVISTAS Consulting Inc.

Mike Tretheway is Executive Vice President and Chief Economist the with InterVISTAS Group and President of InterVISTAS Consulting Inc. (Canada) Dr. Tretheway earned a Ph.D. in economics from the University of Wisconsin and served for 14 years as Associate Professor in the Sauder School of Business at the University of British Columbia, where he continues as an Adjunct Professor. He has served as an advisor to governments, industry and consumer groups in the U.S., Canada, Australia, New Zealand, Africa, and the European Union. He has taught in Canada, France, Brazil, China and Malaysia. Dr. Tretheway is a past member of the Board of Tourism British Columbia, the editorial board of the Quarterly Journal of Finance and Accounting and the Journal of Air Transport Management, and is a member of the Board of Experts of the United Nations World Tourism Organisation.



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**Mr. Tony Tyler**Director General and CEO, International Air Transport Association (IATA)

- Tony Tyler became the sixth person to lead IATA when he took on the role of Director General and CEO from 1 July 2011.
- Prior to joining IATA, Tyler built his career at John Swire & Sons in Hong Kong starting in 1977. From 1978 he moved within the Swire Group to Cathay Pacific Airways, eventually serving as its Chief Executive from July 2007 to March 2011. Before this, Tyler held various senior positions at the airline, including Chief Operating Officer (2005-2007) and Director of Corporate Development (1996-2005).
- Concurrent with his work at Cathay Pacific, Tyler was engaged in various responsibilities within the Swire Group. He was Chairman of Hong Kong Dragon Airlines Ltd. (2007-2011), Director of Hong Kong Aircraft Engineering Company (1996-2008), a Director of John Swire & Sons (H.K.) Limited (2008-2011) and a Director of Swire Pacific Limited (2008-2011).
- Internationally, Tyler served on the IATA Board of Governors from 2007 to 2011 and was its Chairman from June 2009 to June 2010.
- Tyler, a British national, was born in Egypt in 1955 and graduated from Oxford University in Jurisprudence. He has broad international working experience in Australia, Canada, Hong Kong, Italy, Japan, the Philippines and the United Kingdom. At IATA, he will work from both its main offices in Montreal, Canada and Geneva, Switzerland.



**Dr. Stephen D. Van Beek**Executive Director, Policy and Strategy, LeighFisher

- Dr. Stephen D. Van Beek has over 25 years of experience as a senior executive, policy analyst and transportation professional. In his current position he advises airport and transport clients on government policy, business strategy as well as funding and finance.
- In addition to his current role, he serves as a member of the Federal Aviation Administration's Management Advisory Council and as a Senior Transport Advisor to the North Atlantic Treaty Organization in Brussels.
- Previously, he served as the President and CEO of the Eno Transportation Foundation, a non-profit private foundation specializing in developing transportation leaders and devising innovative policy solutions for the transportation industry and government.
- As the Executive Vice President of Policy for Airports Council International, North America, Dr. Van Beek previously worked on behalf of 180 U.S. and Canadian airports, providing guidance on aviation policy issues including capacity, congestion management, privatization, security, and other matters. As part of his duties, he coordinated international and regional aviation policies with ACI's counterparts in Europe, Asia and Latin America as well as with the International Civil Aviation Organization.
- Prior to his position at ACI-NA, Dr. Van Beek was appointed by President Clinton to serve as Associate Deputy Secretary of the U.S. Department of Transportation and Director of its Office of Intermodalism. In this position, he was primarily responsible for setting intermodal and multi-modal strategies to serve passengers and shippers in the U.S. transportation system.

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# **BIOGRAPHIES**

Dr. Van Beek holds his M.A. and Ph.D. in Government and Foreign Affairs from the University of Virginia and his B.A. in Political Science from the University of California, Santa Barbara.



Mr. Thomas Stephen Windmuller
Senior Vice President, Member & Government Relations and and Corporate Secretary
International Air Transport Association (IATA)

- Thomas Windmuller has served the global airline industry in a broad cross section of positions over the past 22 years. Currently IATA's Senior Vice President, Member & Government Relations & Corporate Secretary, he is responsible for IATA's relations with its Member airlines, governments & industry partners around the world. As Corporate Secretary, he is responsible for meetings of the Membership & its Board of Governors, & serves as the senior political advisor to the Director General & CEO.
- Mr. Windmuller came to the world of civil aviation following a career of diplomatic service for the United States Government. Among his diplomatic assignments, he was responsible for U.S. aviation relations with the European Union & for U.S. aviation security policy. He also served as the U.S. Civil Air Attaché at the U.S. Embassy to the Federal Republic of Germany.
- Mr. Windmuller is a graduate of Cornell University & holds a Masters degree in economics & diplomacy from the Fletcher School of Law & Diplomacy.



Mr. Stan Wraight
Managing Partner and Co-Founder of Strategic Aviation Solutions (Hong Kong) (SASI)

- ▶ He established Strategic Aviation Solutions (SASI) in 2005 with two partners with backgrounds in Forwarding, Aviation, Integrators and express. SASI is engaged in consulting and management services for airlines, airports and financial institutions. He has over 40 years of senior airline experience as CEO, sales, operations and marketing management and with four major global airlines.
- Having lived and traveled extensively in America, Asia and Europe, he is extremely aware of the cultural and business requirements in each part of the world. His extensive management back ground includes his positions as Vice-President Global Cargo Sales and Marketing for KLM Royal Dutch Airlines; Senior Vice President Atlas Air Holdings for the U.S. firm Atlas Air; and CEO for Volga Dnepr's first global 747F cargo airline in Eastern Europe AirBridgeCargo in 2003
- Mr. Wraight is the recipient of two prestigious awards for "Lifetime Achievement", by Air Cargo News UK in 2008 and STAT Times of India in 2012. He was also named one of the "100 most influential people in freight" by IFW Lloyds list of the UK for 2012.
- He holds Certificates in Management and Executive Development from McGill University, Montreal.

# PRE-CONFERENCE SYMPOSIUM



**Dr. Nasim Zaidi**Former Permanent Secretary, Ministry of Civil Aviation, Government of India (Presently Election Commissioner of India)

- Dr. Zaidi has served the country as Permanent Secretary of Civil Aviation in India from 2010 to 2012 handling policy issues at Government level. He launched a number of new initiatives in India on formulation of an economic oversight framework, setting up of new regulatory institutions such as Civil Aviation Authority, Independent Air Accident Investigation Board, National Aviation University & also flow of investment in infrastructure.
- He also served as Director General of Civil Aviation in 2009 & 2010. He brought about systemic changes in regulatory framework for aviation safety including introduction of SSP & SMS. He has also served as Chairman of Airports Authority of India.
- ▶ He was Permanent Representative of India on the Council of ICAO from 2005 to 2008. In ICAO, he held key positions like Chairman of the First ICAO Working Group on Efficiency & Effectiveness of the Council; Chairman of Finance Committee in 2006-2007; Member of Air Transport Committee; Member of Technical Cooperation Committee etc. and contributed to governance of ICAO.
- In Asia-Pacific region, Dr. Zaidi also held position as Chairman of Cooperative Aviation Security Programme- Asia Pacific (CASP-AP) from June 2011 to June 2012.
- Dr. Zaidi holds Doctorate in Biochemistry, Masters in Public Administration from Harvard University and Business Finance from India.