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Sustainability Reporting at Toronto Pearson International Airport

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44.3M
passengers

flew through Toronto
Pearson in 2016

8%
growth

in passenger traffic,
year over year

2nd
largest

North American airport
by international passengers

31.5%
connecting

flights relative to
overall traffic

144
destinations

internationally via
non-stop service

8.8%
international

traffic growth compared
to 2015



MONTREAL, CANADA, NOVEMBER 29-30, 2017



Our Connection



VISION

The best airport in the world:
Making a difference, connecting the world.

STRATEGIC GOALS

- Passenger & Customer Service
- Safety
- People
- Financial Sustainability
- Aviation Growth
- Corporate Responsibility



RULES OF THE RUNWAY

- Results First - Safety Always
- Act Now - Be Transparent - Be Accountable
- Win As A Team
- Relationships Matter

VALUES

Respect ♦ Integrity

BEHAVIOURS

Execute Flawlessly ♦ Lead People ♦ Improve and Innovate ♦ Influence

Corporate Responsibility Vision

At Toronto Pearson, corporate responsibility shapes our activities and operations. Achieving our vision to be the best airport in the world relies on managing the airport responsibly. We're working hard to maximize the economic benefits that Toronto Pearson brings, while carefully managing our environmental responsibilities and being a good neighbour to our local communities.





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Corporate Responsibility Outreach



Malton
Healthy Roots
Program 2015

Save the Date!

Sustainability Fair

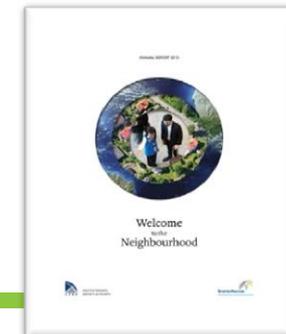
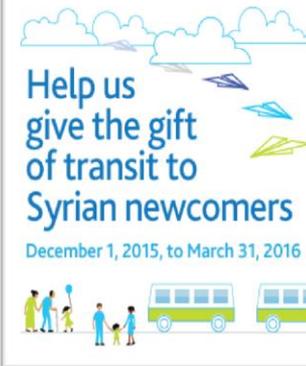
When: April 14, 10 a.m.–2 p.m.

Where: Administration Building

Learn about what you can do to help you and our Toronto Pearson community become more sustainable.



Pearson airport sees greenhouse gas emissions drop almost by half



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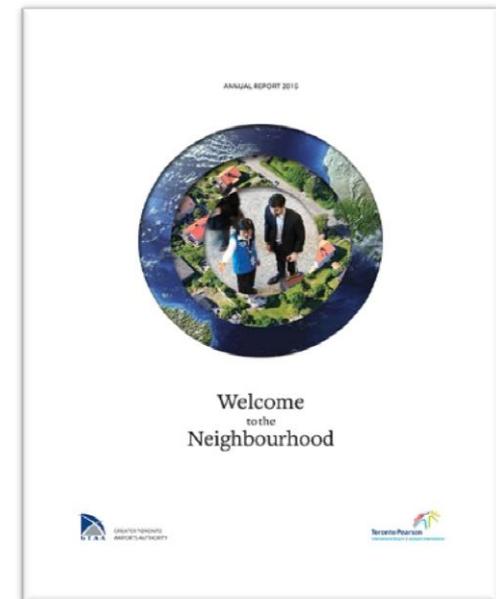
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Why We Report

- Engrained in our corporate goals:
Toronto Pearson Airport will engage stakeholders and build trust through open, transparent, and reliable outreach, communications and engagement
- Sustainability Report Card

How Reporting Has Evolved

- First sustainability report released in 2005
- Global Reporting Initiative (GRI) aligned report
- Airport Sector Supplement
- In 2012, we moved to integrated reporting
- Currently using the most recent GRI standards





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Report Content

- How we identify and interact with our stakeholders
- Social Impact: community engagement, noise management, community investment
- Environmental Impact: energy, GHG, waste management, stormwater management
- Economic Impact: local employment, government relations, transportation planning
- GRI Supplement



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Future Reporting

- Transitioning to story telling
- Allows us to connect with our stakeholders differently
- Provides opportunities for dialogue

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Questions?

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