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A community perspective

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Session 6: Community engagement and
cooperation





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MONTREAL, CANADA, NOVEMBER 29-30, 2017



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How to establish long-term
transparent dialogue?

.... and how to manage
expectations in doing so?

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- Key ingredients:
 - Trust
 - Ability to influence outcomes
 - Information
 - Metrics that present likely impacts on communities in a way that is meaningful and relates to their experiences



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- Trust

- Challenge is to address perception that:
 - engagement rarely results in positive actions
 - regulators and industry place needs of industry ahead of environmental issues
- Requires greater visibility in the process from regulators
- Access to independent advice – evidence suggests that trust develops where industry facilitates access
- Close the loop! Provide feedback on how public comments have been considered and outcomes



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- Information

- Clarity on why airspace change is being sought e.g. is the primary reason capacity, efficiency, environmental protection?
- Need for consistent presentation of the data
- Provide as much granularity as possible
- Wide publicity: don't limit engagement to known community groups



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- **Metrics**

- Less reliance on average noise contours and more specific information about changes to numbers, aircraft types, and times of day/night
- Capable of presenting advantages of respite
- Capture effects of low background noise
- What is the objective? Some decisions show benefits of PBN reducing the number of people affected, but mask the increased impact on those under concentrated flightpaths



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- Ability to influence the outcome
 - Important to seek community views at an early stage
 - Provide options
 - Not all communities want the same approach (e.g. concentration or dispersal) so need the ability to be flexible
 - Do communities have the resources to engage on technical issues?



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Thank you

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