

# Ireland

Turnkey implementation of a multi-applicative Public Services Card for the Department of Social Protection by Morpho



Herman Hemels  
VP Market Development

Morpho  
Government Identity Solutions  
BU Identity Documents

# Presentation

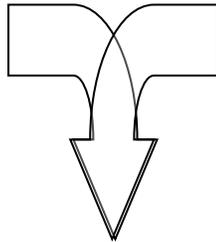
1. **Introduction**
2. **Project Objectives and Benefits**
3. **Project Overview**
4. **Business Process Description**
5. **Smart ID Card**
6. **Central Perso Site BCS**
7. **Future eGovernment services**

**/01/**

# INTRODUCTION

# Introduction

- è In 2008 the Department of Social Protection of Ireland has awarded a Consortium formed between Morpho, DLRS and Conduit a contract for the production, personalisation and delivery of Public Services Cards.



**/02/**

# **OBJECTIVES AND BENEFITS**

# Objectives and benefits

## è Objectives

- § Tackle fraud in collecting social welfare payments
- § Convenient access to public services and secure authentication of users
- § Replace Social Services Card for a high secured chip card
  - ú Collect social welfare payments
  - ú Free Travel Pass
- § Secure Access to Public Services
  - ú Make it easy for (public) service providers to verify the identity of their users
  - ú Secure identification and authentication of users
- § Generate savings through economies of scale; shared services
- § Offer eGovernment / online services; PSC card with eID functionality

# Objectives and benefits

## è **Benefits**

- § Validation of identity:
- § Substantial costs reduction in the rate of fraude and error
- § More secure payment token
- § SAFE registration (STORK registration and authentication)
- § Efficiencies across the Public Service

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# PROJECT OVERVIEW

# Objectives and benefits

## è **2010 development phase**

- § Graphical card design
- § Card request messages
- § Card Management System
- § Authentication cards

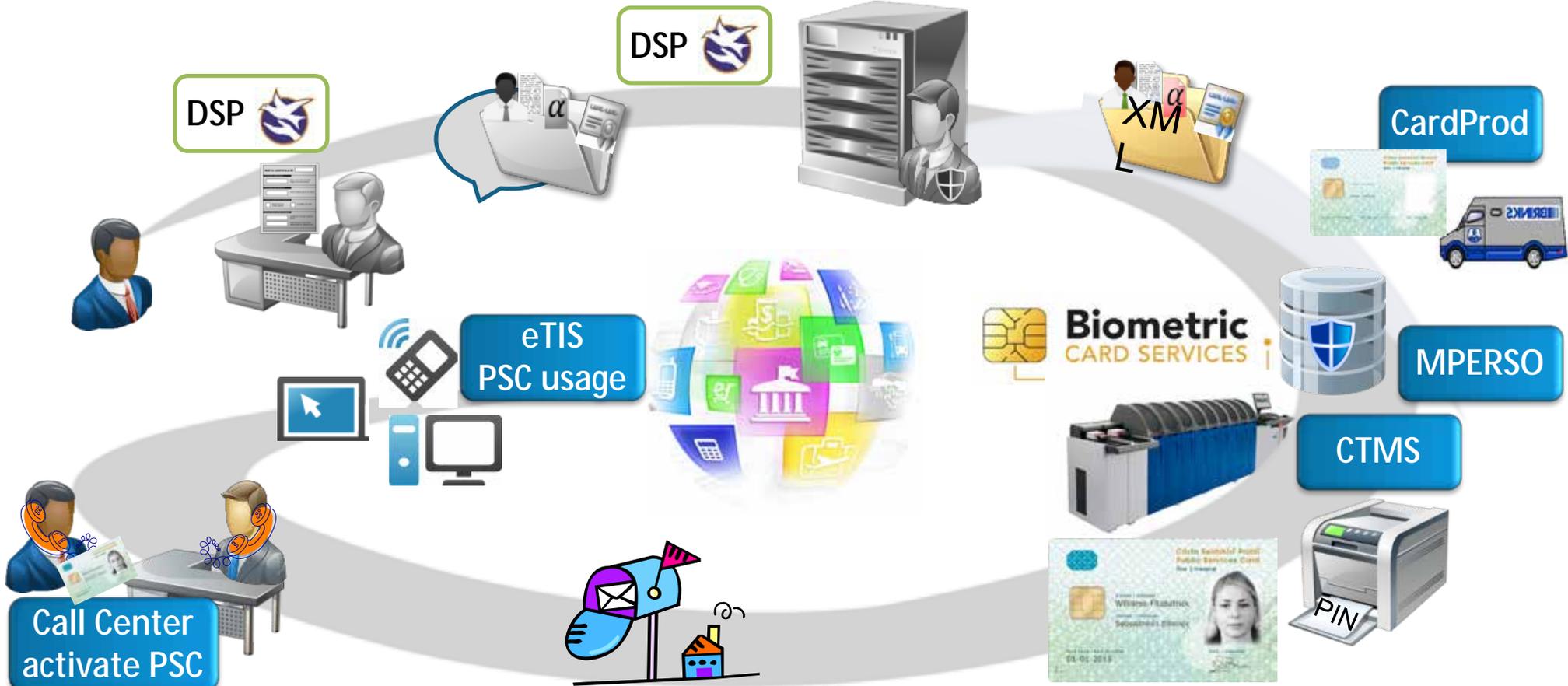
## è **2011 Go Live with standard PSC card**

## è **2013 PSC card with Free Travel functionality**

**/04/**

# **BUSINESS PROCESS DESCRIPTION**

# Business Process Overview



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# SMART ID CARD

# ID card design

## è Material

- § Polycarbonate (PC) card body
- § Laser engraving personalization
- § Security design with transparent Kinogram
- § First and second line security features

## è Chip and OS solution

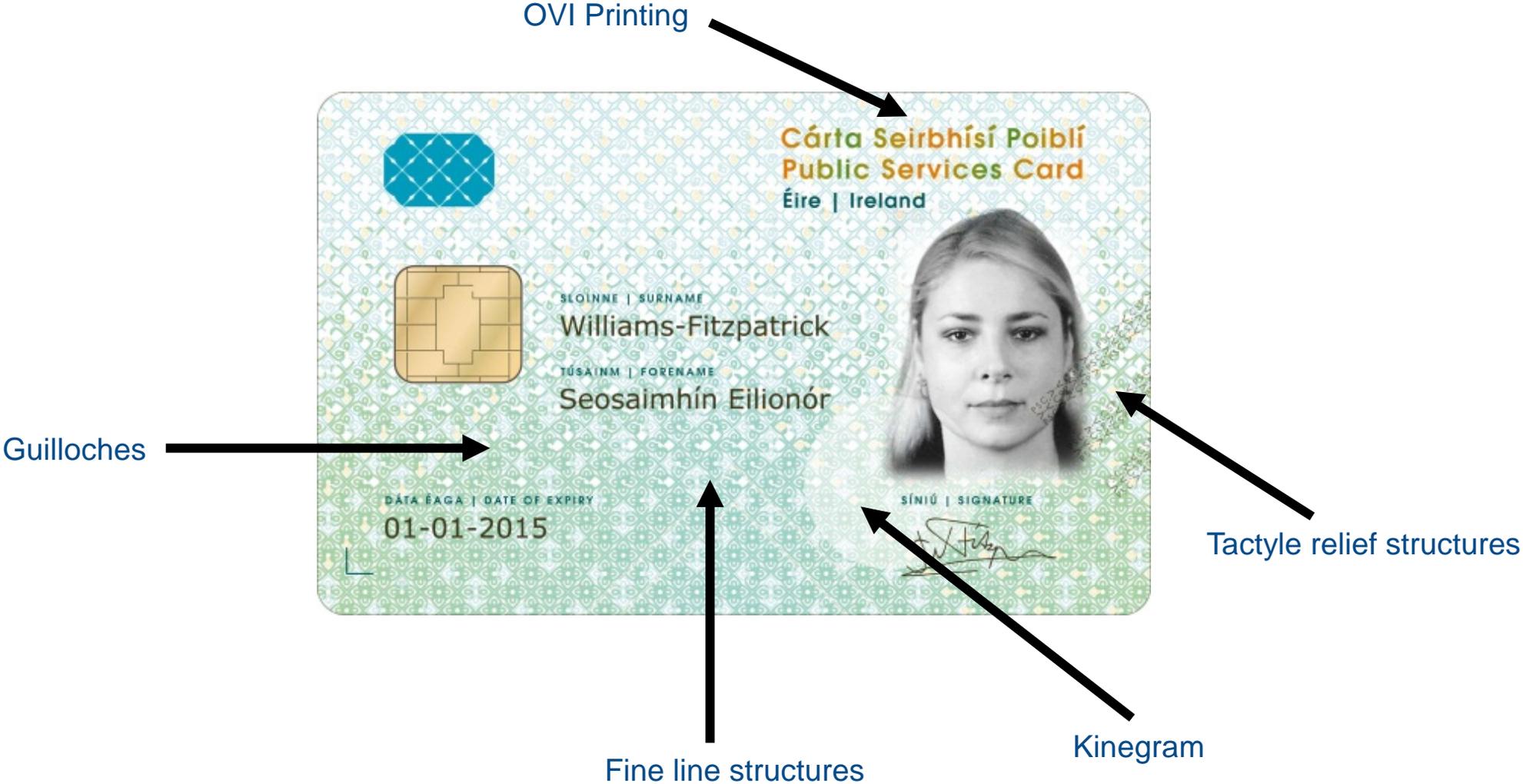
- § Hybrid chip card (contact and contactless chip)
- § 60K SLE contact chip for PSC functionality
- § 8K Desfire contactless chip for Free Travel application
- § Magstripe (An Post benefit)



Front

Reverse

# ID card design



**/06/**

# **CENTRAL PERSO SITE BCS**

# Central Personalisation Site

è **Morpho and DLRS created a joint-venture Biometric Card Services (BCS) in Bray for a state of the art ID Document Personalisation Centre.**

- § Complete re-design of the premises
- § Renovation of all service facilities including ICT infrastructure
- § Secure site with secure access and controls (CCTV) in place
- § 2 laserengraving machines (chip encoding), mailing system and pin mailer
- § Operational management by DLRS

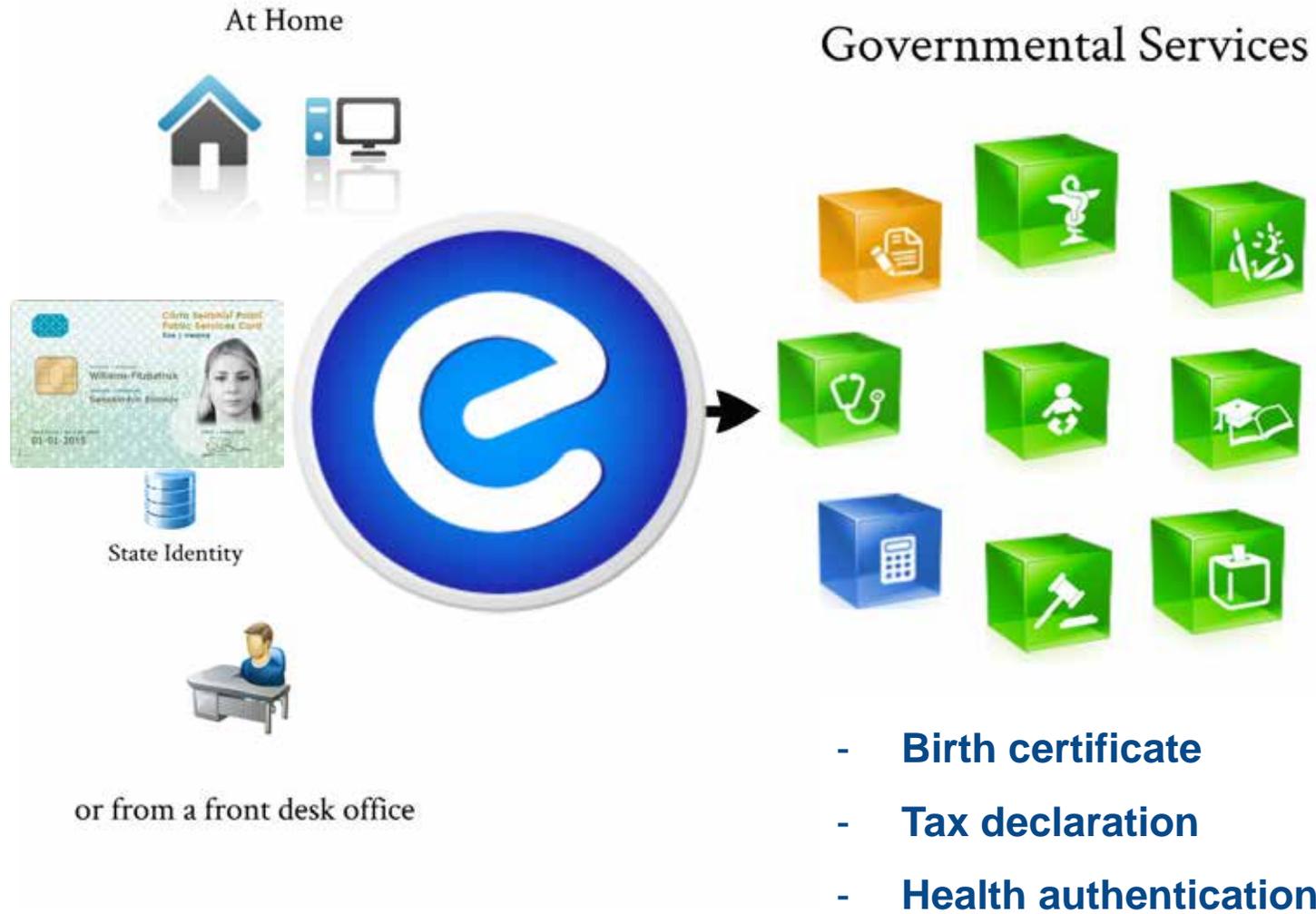
è **BCS is certified for ISO 9001 and ISO 27001.**



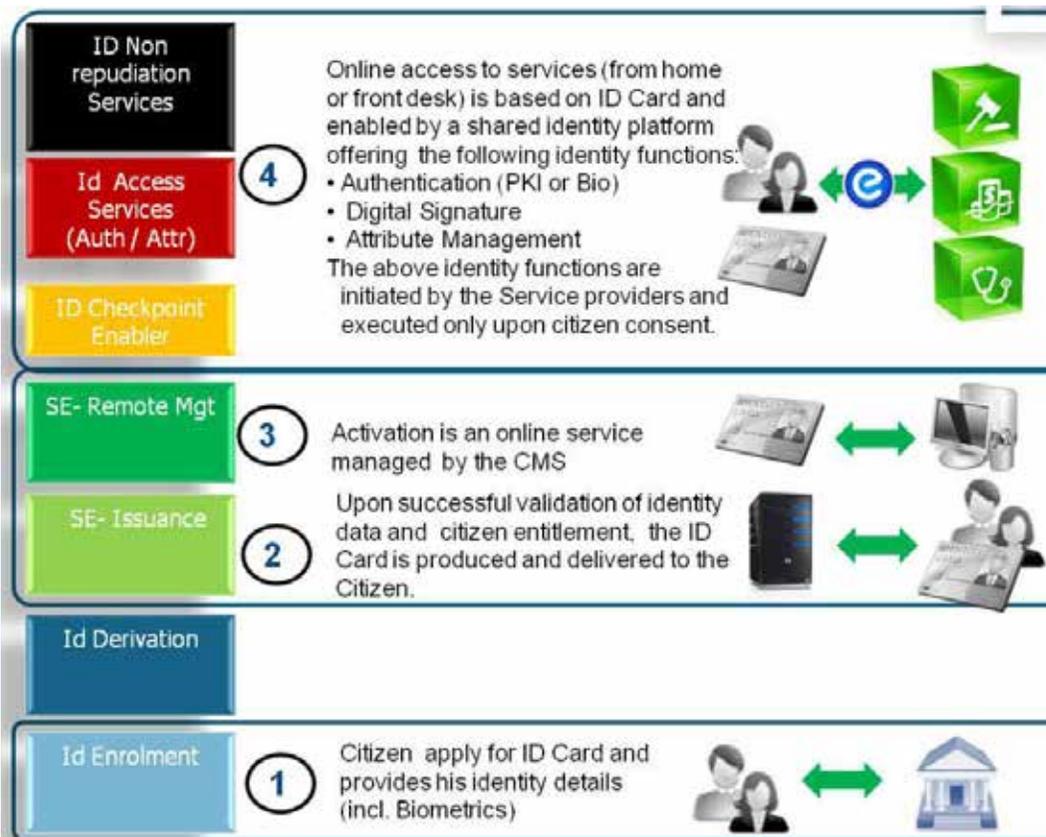
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# **FUTURE eGOVERNMENT SERVICES**

# eGovernment services



# PSC ready for eGovernment services



*PSC eTIS Demo website*

<https://etis.morpho.com/etrust-demo>

*Use cases: ID check, proof of age*



# eGovernment services

## è **Benefits for external service providers**

- § Secure access to their online services
- § By authentication of users
- § With SAFE level 2 security
- § Interface to CTMS
  - ú Mapping against hotlist of terminated and revoked cards
- § Compliant with Data Protection Act
  - ú Only trusted service providers
  - ú Only the minimum data required is viewable by the service provider

# Thanks for your attention



# MORPHO

MAKING LIFE SAFER AND EASIER