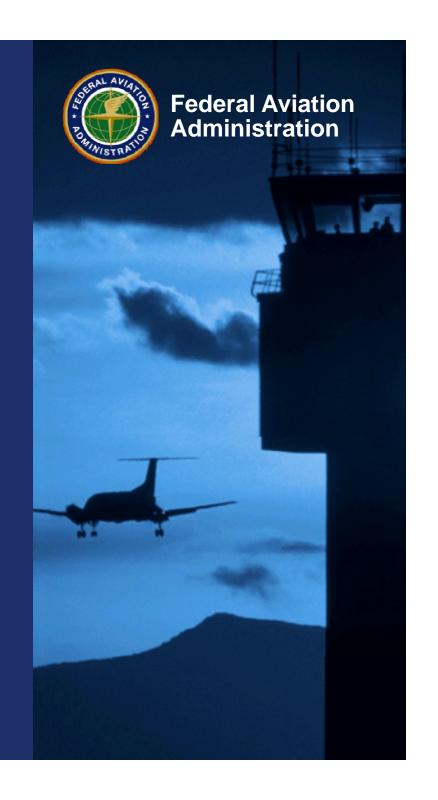
AMHS Implementation Workshop

Suggested
Transition Process
for AMHS Service

Miami, Florida, USA April 10-12, 2012



International Team – Points of Contact

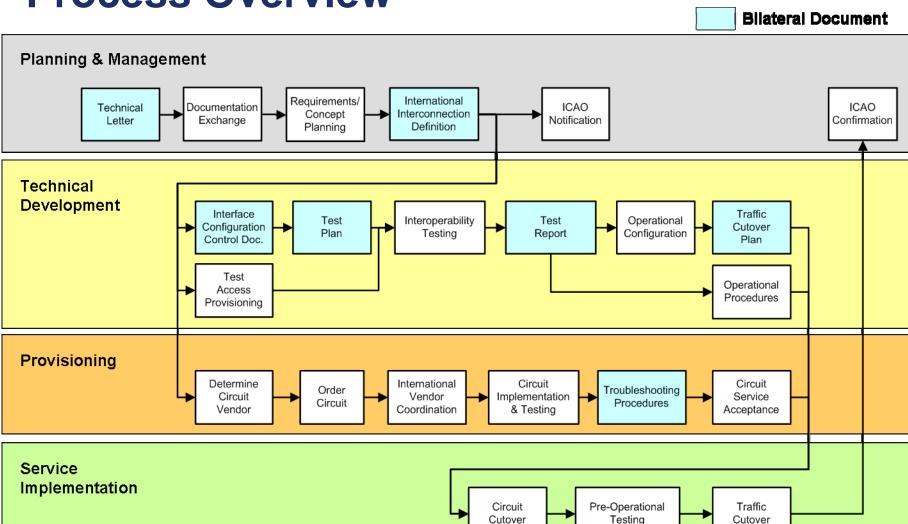
- ✓ EPS (Enterprise Product Support) Lead
 - Luci Holemans: +1.609.485.6590 <u>luci.holemans@faa.gov</u>
- ✓ EPS International Points of Contact
 - Europe&Canada: Luci Holemans +1.609.485.6590 <u>luci.holemans@faa.gov</u>
 - CAR/SAM: Dulce Roses +1.305.716.1830 <u>dulce.roses@faa.gov</u>
 - Asia-Pacific: Hoang Tran +1.202.493.5995 hoang.tran@faa.gov
- ✓ EPS International Support
 - Olivier Delperdange: +1.202.488.5408 <u>olivier.delperdange@noblis.org</u>
 - Tayloe Lewis: +1.202.651.2420 <u>tayloe.ctr.lewis@faa.gov</u>
 - Daniel Nguyen: +1.202.280.0669 <u>dan.ctr.nguyen@faa.gov</u>

Purpose of a Transition Process

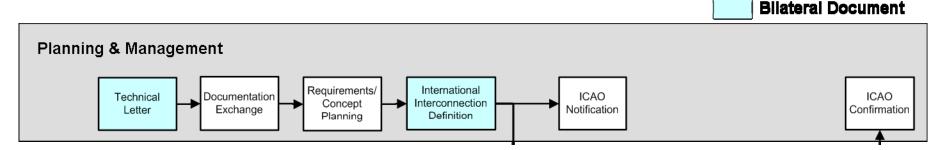
- ✓ Provide a well-defined set of activities that can be used to coordinate effort between international partners
- ✓ Allow planning and scheduling of people and resources
- ✓ Address all aspects of the cut-over exercise
- ✓ Provide and plan for an orderly procedure to maximise safety and mitigate risk

Lessons learned

✓ To note some observations from previous FAA activities that may assist States in their AMHS transition planning and execution



Planning & Management



✓ Technical Letter

➤ Declares a non-binding intent, at the Technical Level, to establish or change an international interconnection; signed by Technical Management from interconnecting parties based on an overarching International Agreement

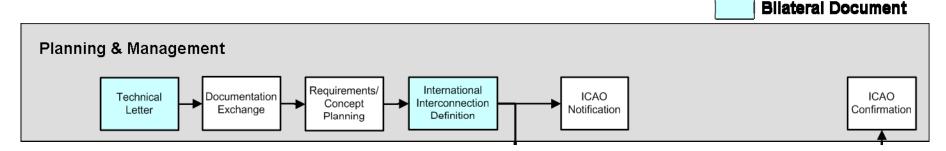
✓ Documentation Exchange

> Exchange of interface and other documentation

√ (Technical Interchange Meetings)

- > Hold regular Project Status meetings
- > Lesson Learned: Establish a core team for the meetings

Planning & Management



✓ Requirements/Concept Planning

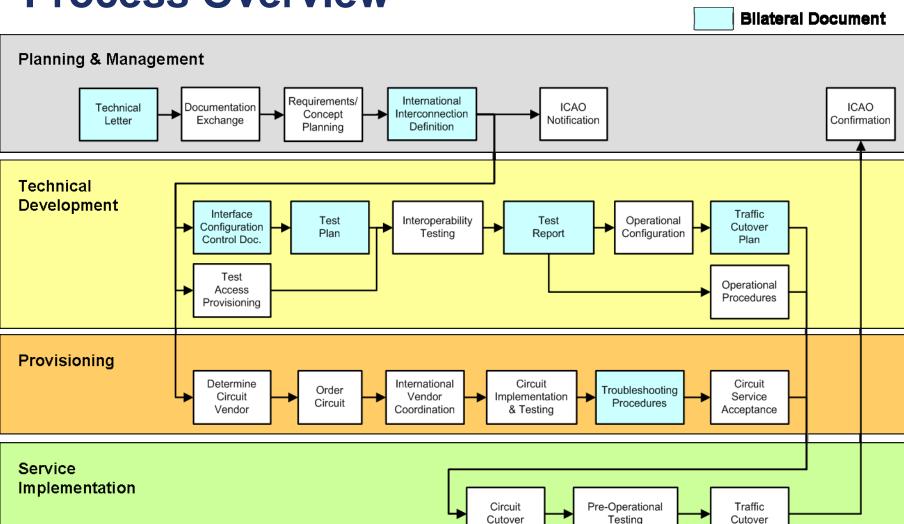
- > Determine the operational interconnection architecture
- > Lesson learned: Define monitoring capabilities and expectations

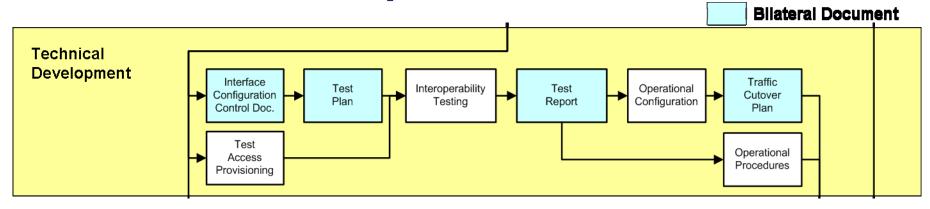
✓ International Interconnection Definition

➤ Document the interconnection architecture to allow parties to start telecommunications services procurement, and ICAO notification

✓ ICAO Notification

➤ Notify ICAO of a planned new or changed connection



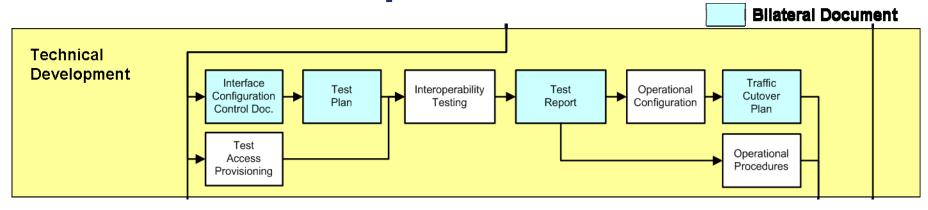


✓ ICCD (Interface Configuration Control Document)

➤ Describe the agreed configuration values, parameters and options (excluding IP addresses) for all levels of the interconnection

✓ Test Access Provisioning

Configure and establish a test connection, usually via the Internet, for application to application interoperability testing

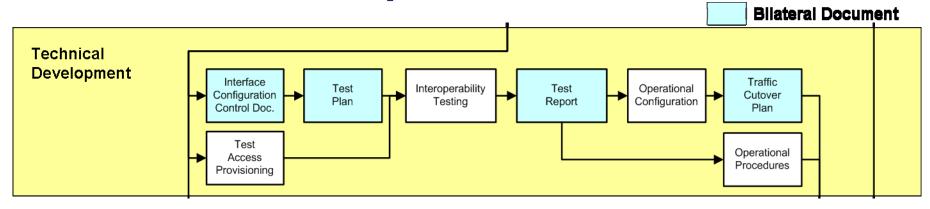


√ Test Plan

- Document the agreed interoperability tests
- ➤ Lesson learned: Use the EUR-AMHS Manual Appendix E as the basis for interoperability tests (EUR Doc 020)
- ➤ Lesson learned: Use realistic test data as close to live as possible

✓ Interoperability Testing

- > Execute the agreed interoperability Test Plan
- ➤ Testing with the WJHTC NADIN/AMHS Test Bed within the FTI National Test Bed (FNTB) with a test Enterprise Security Gateway

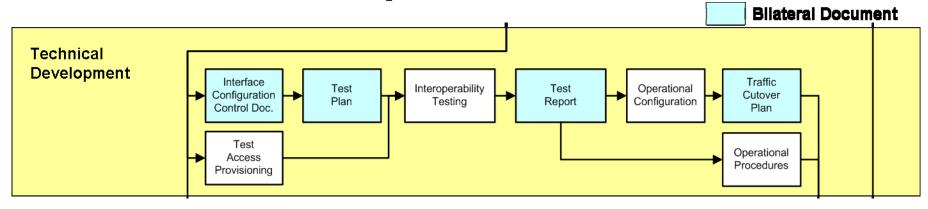


√ Test Report

➤ Document the results of interoperability testing; must be considered successful before proceeding

✓ Operational Configuration

- > Configure operational equipment
- Lesson learned: Test as much of the operational configuration as possible prior to traffic cutover

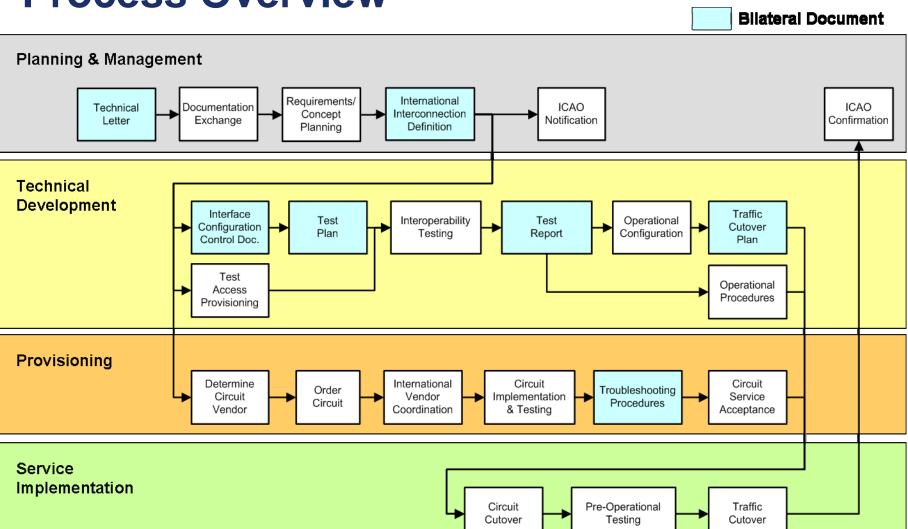


✓ Traffic Cutover Plan

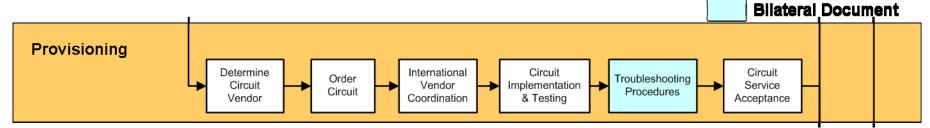
- > Describes the series of steps to test and implement live traffic on the interconnection
- ➤ Lesson learned: A well-defined cutover plan can avoid confusion and maintain orderly execution with maximum efficiency
- Lesson learned: Plan to cut-over traffic incrementally to minimize potential impact in the event of a problem
- ➤ Lesson learned: Pre-define fallback procedures

✓ Operational Procedures

> Configure monitoring and management procedures for the new link



Provisioning



✓ Determine Circuit Vendor

➤ Based on the International Interconnection Definition submit RFPs to telecommunications vendor(s)

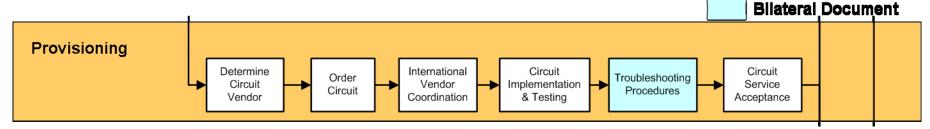
✓ Order Circuit

> Choose the vendor and order the circuit

✓ International Vendor Coordination

- ➤ Ensure that the chosen vendor is in communication with the International partner's vendor to implement connectivity
- ➤ Lesson learned: Hold a teleconference with telecommunication vendors and International partners to establish POCs and ensure implementation coordination

Provisioning



✓ Circuit Implementation & Testing

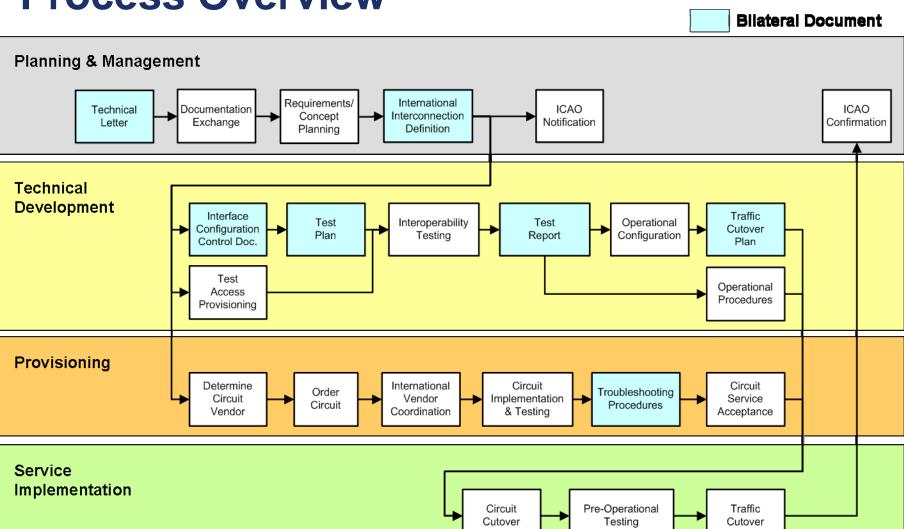
Performed by telecommunications vendor(s)

√ Troubleshooting Procedures

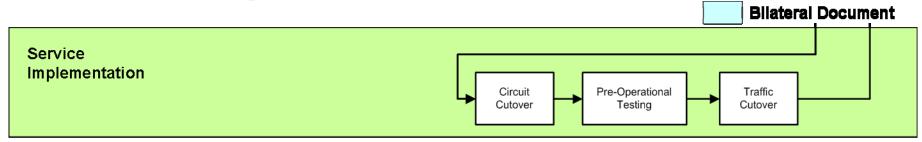
- ➤ In concert with telecommunications vendors describe procedures and responsibilities for troubleshooting circuit faults
- ➤ Lesson learned: Document Points of Contact (POC) information

✓ Circuit Service Acceptance

- > Accept the circuit from the telecommunications vendor
- ➤ Test any agreed IP monitoring (e.g. 'pings' of external firewall equipment)
- ➤ No application connection is made at this stage



Service Implementation



✓ Circuit Cutover

➤ Providing interoperability testing is successful, this permits test connection between AMHS applications - no live traffic

✓ Pre-Operational Testing

Exchange test messages between AMHS applications as described in the Traffic Cutover Plan

✓ Traffic Cutover

- > Execute the Traffic Cutover Plan for live AMHS traffic
- Lesson learned: Maintain a fallback AFTN circuit for some period

✓ ICAO Confirmation

➤ Notify ICAO of a new or changed service

