



INTERNATIONAL CIVIL AVIATION ORGANIZATION (ICAO)  
ORGANIZACIÓN DE AVIACIÓN CIVIL INTERNACIONAL (OACI)

COMISIÓN LATINOAMERICANA DE AVIACIÓN CIVIL (CLAC)  
LATIN AMERICAN CIVIL AVIATION COMMISSION (LACAC)



**SEGUNDA REUNIÓN DEL GRUPO REGIONAL SOBRE SEGURIDAD DE LA AVIACIÓN Y FACILITACIÓN  
(AVSEC/FAL/RG/2)**

Antigua y Barbuda, 16 al 18 de mayo de 2012

AVSEC/FAL/RG/2 ô NE/14  
10/05/12

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**Cuestión 7 del  
Orden del Día:** Instrucción, cooperación y asistencia

**7.1 Informe sobre el Proyecto de calificaciones del personal, instrucción  
y factores humanos**

**7.1.1 Certificación**

**CERTIFICACIÓN**

(Presentada por el Proyecto de calificaciones del personal, instrucción y factores  
humanos ó Coordinado por Jamaica)

**RESUMEN**

A pesar de la norma de certificación para los inspectores, varios Estados todavía encuentran difícil aplicar la norma de la OACI. Este Grupo de Trabajo, ha propuesto prestar asistencia adicional al proporcionar material de orientación sobre lo que los Estados deben solicitar o proporcionar a las entidades que requieran certificación. El proceso se recomienda empezar después de que el Estado ha participado en el Taller de Certificación Nacional de Inspectores. Es de notar que en muchos Estados de la región, la inspección se hace por una entidad del gobierno (militar, de aduanas, policía) o por seguridad contratada y en algunos casos no vienen bajo el control directo o la autoridad de la Autoridad Competente responsable de la aplicación de la Anexo 17 (SARP).

**Referencias:**

- Informe final del AVSEC/FAL/RG/1 (Asunción, Paraguay, 25 al 27 de mayo de 2012)

<b>Objetivos Estratégicos</b>	<i>Esta nota de estudio se relaciona con el Objetivo estratégico B de la OACI.</i>
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**1. Introducción**

1.1 De acuerdo con el Anexo 17, los Estados deben asegurar que las personas que llevan a cabo inspecciones de seguridad de la aviación estén certificados. A pesar de esta norma, dentro de la región, varios Estados no han sido capaces de implementar el proceso de certificación. Con el fin de ayudar a los Estados en cumplir con la norma, la OACI ha ofrecido un Taller sobre el Programa Nacional de Certificación de Inspectores (NSCP) el cual permite a los Estados a desarrollar una política que defina lo que se requiere. Sin embargo, quiere a pesar de esto varios Estados están con retraso en la implementación del Programa de Certificación por varias razones. Habiendo completado el Taller NSCP, este Grupo de Trabajo se alegrará de brindar la orientación necesaria a los Estados cuando sea necesario con el fin de llevar el proceso al siguiente paso.

**2. Discusión**

2.1 Habiendo revisado el cumplimiento en la Región, al Grupo de Trabajo le gustaría dividir las categorías en dos grupos. Grupo 1, la inspección es conducida por una Agencia/Gobierno (militar, de aduanas, policía del aeropuerto). Grupo 2, la inspección es conducida por el personal privado contratado. Esta NE intenta alcanzar en principio al Grupo 2, ya que en varios Estados es posible que la Agencia de Gobierno que realiza las inspecciones no opera bajo la autoridad directa de la Autoridad Competente de la Seguridad de la Aviación.

**3. Acción Sugerida**

3.1 El Programa recomienda a los Estados que desean certificar a las empresas privadas en seguridad utilice el **Apéndice** adjunto como guía.

3.2 Expertos sobre la materia dentro del Grupo Regional sean utilizados para ayudar a los Estados en una base de términos cortos por medio de talleres o asistencia técnica para tratar la necesidad específica a ese Estado o grupo de Estados.

**APPENDIX / APÉNDICE**  
*Available only in English / Disponible únicamente en inglés*

**NATIONAL SCREENERS CERTIFICATE**  
**IMPLEMENTATION PROCESS**

**TABLE OF CONTENTS**

1. NCSP IMPLEMENTATION OVERVIEW
2. APPENDIX 1 - NSCP TABLE OF CONTENTS
3. APPENDIX 2 ó SCREENERS CERTIFICATION APPLICATION FORM
4. APPENDIX 3 - INITIAL TRAINING FOR SCREENERS MODULES

### NATIONAL SCREENER CERTIFICATION PROGRAMME (NSCP)

ICAO defines Certification as a formal evaluation and confirmation by or on behalf of the appropriate authority for aviation security that a person possesses the necessary competencies to perform assigned functions to an acceptable level as defined by the appropriate authority.

The **Appropriate Authority** has embarked on a programme of certification of screener officers operating in an aviation capacity. The screeners are primarily employed to security companies, both private and government owned that are contracted to conduct screening of passengers, carry-on baggage, hold luggage, staff accessing restricted areas and vehicles accessing restricted areas.

The inclusion of regulations to implement the NSCP for States is paramount. The **State** has the **Civil Aviation Regulations** has provisions in law for the certification of screening officers. This is further expanded in the National Civil Aviation Security Programme (NCASP)

The certification of screeners can be achieved through two primary methods: 1) certification of individual screeners, or 2) certification of the companies that perform the screening function. **The State**'s decision was taken to certify the companies that employ screeners which would require the approval of company operations manuals, training manuals, training personnel, and quality control programme.

The implementation of the NSCP in **the State** had to take into consideration the existing security companies in operations and their staff. The security companies would not have been met the requirements of the NSCP therefore a system of bringing the companies up-to-date had to be employed. The security companies were written to and given 18 months to comply with the requirements of the NCSP. To achieve compliance the JCAA conducted workshops to introduce the NSCP and its requirements, the workshops were run over 3-4 day periods. Security companies and other entities with screeners were required to complete the following:

- Security Operations Manuals,
- Security Screeners Training Manuals

The companies would have to bring the security screeners in line with the requirements of the NSCP and those screeners that did not meet the requirements were given remedial assistance to meet compliance.

Upon the completion of the certification process the **Civil Aviation Authority** would inspect the companies who have submitted successful screener's certification programs and test the level of compliance with the regulations. Once it is verified that the companies are fully compliant with the regulations a letter of certification is issued to the companies as a Certified Screening organization and this certificate stays in effect for two years after which recurrent training is required in furtherance of recertification.

**APPENDIX 1 – NSCP TABLE OF CONTENTS****FORWARD****RECORD OF AMENDMENTS****TABLE OF CONTENTS****LIST OF EFFECTIVE PAGES****MODULE 1 GENERAL SECURITY AWARENESS****MODULE 2 AIRPORT SECURITY PROGRAMME – PROCEDURES  
AT YOUR AIRPORT****MODULE 3 RESTRICTED AREA ACCESS CONTROL****MODULE 4 SEARCHING PEOPLE****MODULE 5 SEARCHING PASSENGER AND STAFF BAGGAGE****MODULE 6 VEHICLE CHECKING****MODULE 7 RECOGNITION OF FIREARMS, EXPLOSIVES, INCENDIARY  
DEVICES AND DANGEROUS GOODS****MODULE 8a USING CONVENTIONAL X-RAY EQUIPMENT****MODULE 8b USING EXPLOSIVES DETECTION SYSTEMS (EDS)****MODULE 8c USING THREAT IMAGE PROJECTION (TIP)****MODULE 8d USING EXPLOSIVE TRACE DETECTION EQUIPMENT  
IN CABIN BAGGAGE SCREENING****MODULE 9 USING WALK THROUGH METAL DETECTORS AND HAND HELD  
METAL DETECTORS****MODULE 10 SEARCHING – CHECKING AIRCRAFT****MODULE 11 CONTROLLING ACCESS TO AIRCRAFT****MODULE 12 ASSESSMENT OF TRAINING**

**APPENDIX 2 – SCREENERS CERTIFICATION APPLICATION FORM****APPLICATION FOR AVIATION SECURITY SCREENER CERTIFICATION**

1. The Form once completed should be returned to the Authority
  2. Failure to complete this form may result in a delay in processing the application
  3. The issuing of this form does not in itself constitute an authorization to perform aviation security screening functions.
  4. Throughout this form, the term "operator" refers specifically to that entity so identified in question 1.1.
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**1. GENERAL INFORMATION**

1.1 Full Legal Name of the Operator/Security Institution:

1.2 Name of the person with overall responsibility for Aviation Security Services ( Security Coordinator):

1.3 Address of the Operator/Security Institution:

1.4 Type of Training offered:

Item	Category of Security Screening Specialized Personnel	Training Manual submitted: (check box)	Type of Training (check box)
1.	Passenger and Carry-on Baggage Screening	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> I <input type="checkbox"/> R <input type="checkbox"/> IR
2.	Hold Baggage Screening	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> I <input type="checkbox"/> R <input type="checkbox"/> IR
3.	Access Control (Staff and Vehicle Screening)	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> I <input type="checkbox"/> R <input type="checkbox"/> IR
4.	Cargo Screening	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> I <input type="checkbox"/> R <input type="checkbox"/> IR

* Type of Training:	Initial (I)	Recurrent (R)	Initial & Recurrent (IR)
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**2. TRAINING MANUAL**

The company shall submit the complete screener training programme and at a minimum shall include:

- 2.1 Procedures to perform screening functions, including operating equipment;
- 2.2 Screener testing standards;
- 2.3 Test administration requirements;

- 2.4 Threat Image Projection (TIP) standards and operating requirements or an equivalent system for testing screener recognition capability;
- 2.5 Data collection methods; and
- 2.6 Performance standards

The Screener Certification Programme will reflect a generic standard for the training material presented however any training variations that a third party requires must be reviewed and approved by the Authority.

A complete copy of the course syllabus and instructor lesson plans must be submitted. Instructor qualifications must be submitted with valid Dangerous Goods Certification for the instructor(s).

Items Completed by (Print Name):	Signature:
Title:	Date:
Telephone Number (s):	Fax: E-Mail:

**APPENDIX 3 - INITIAL TRAINING FOR SCREENERS MODULES**

- A. THREATS TO CIVIL AVIATION**
- B. OVERVIEW WITH REGARDS TO SCREENING, TO INCLUDE ALL RELEVANT DOCUMENTS**
- C. FAMILIARIZATION WITH THE ORGANIZATION OF THE SCREENING FACILITY**
- D. RECOGNITION OF FIREARMS, COMPONENTS OF EXPLOSIVE/INCENDIARY DEVICES AND DANGEROUS GOODS**
- E. PROCEDURES REGARDING SPECIAL CATEGORY OF PASSENGERS, TO INCLUDE PROCEDURES REGARDING PASSENGERS WITH REDUCED MOBILITY**
- F. SITUATIONS REQUIRING SPECIAL SCREENING CONSIDERATIONS**
- G. APPLICABLE HEALTH AND SAFETY OBLIGATIONS**
- H. ACCESS CONTROL AT THE SECURITY SCREENING CHECKPOINT**
- I. RESPONSE PROCEDURES FOR SUSPICIOUS ITEMS/BAGS**
- J. STATE LAWS AND LEGISLATION**
- K. CUSTOMER SERVICE**
- L. TARGETING AND PROFILING**
- M. FIRST RESPONDERS (FIRST AID)**
- N. PHYSICAL SEARCH TECHNIQUE**
- O. ANY OTHER TOPIC DEEMED NECESSARY**