#### **SMS AERODROMES PERSPECTIVE**

JAIME CALDERON
AGA REGIONAL OFFICER
ICAO NACC REGIONAL OFFICE

#### What is SMS?



- An SMS is a system to assure the safe operation of aircraft through effective management of safety risk.
- This system is designed to continuously improve safety by identifying hazards, collecting and analyzing data and continuously assessing safety risks.









## Safety Management System



- The following stakeholders may provide inputs to service providers depending upon their potential impact on safety performance:
  - a) aviation professionals;
  - b) aviation regulatory and administrative authorities;
  - c) industry trade associations;
  - d) professional associations and federations;
  - e) international aviation organizations;
  - f) subcontractors or principals of a service provider; and
  - g) the flying public.

#### **SMS Framework**

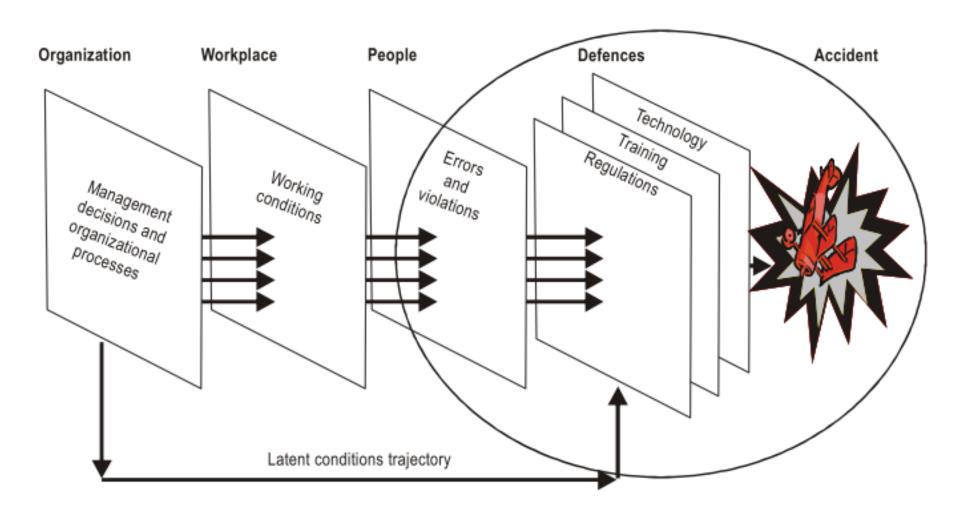


The ICAO SMS framework comprises the four following components as well as twelve underlying elements:

- a) safety policy and objectives;
- b) safety risk management;
- c) safety assurance; and
- d) safety promotion.

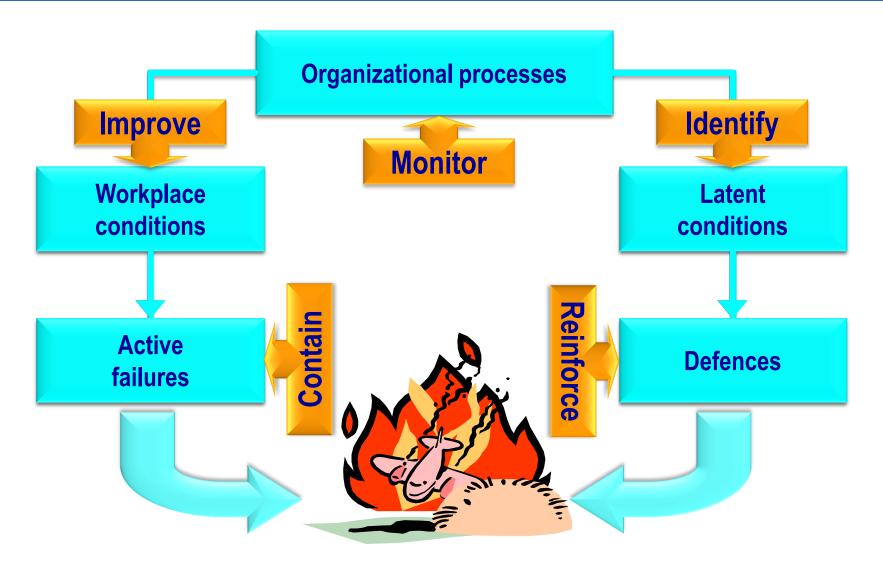


## The concept of accident causation





## The organizational accident





## Workplace interaction

- → Aviation workplaces involve complex interrelationships among components
- To understand operational performance, we must understand the interrelationship among components of the work place



#### SHEL MODEL

Software (S) (procedures, training, support, etc.); Hardware (H) (machines and equipment); Environment (E) (the operating circumstances in which the rest of the L-H-S system must function); and Liveware (L) (humans in the workplace)

## Management =

active (proactive)



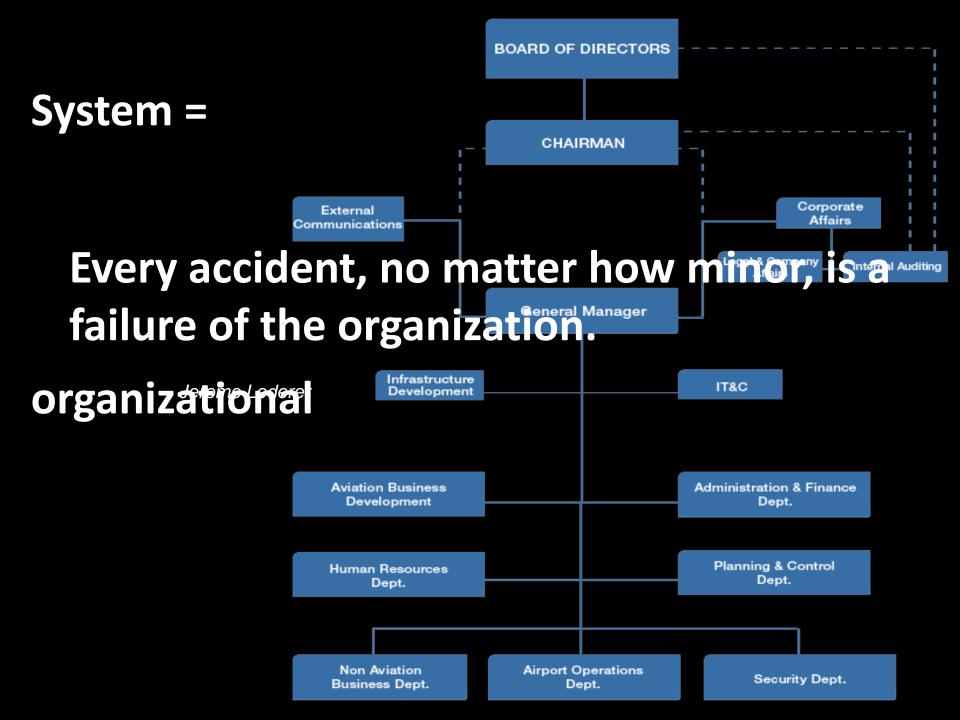
## Management =

AIRLINE INDUSTRY

planning

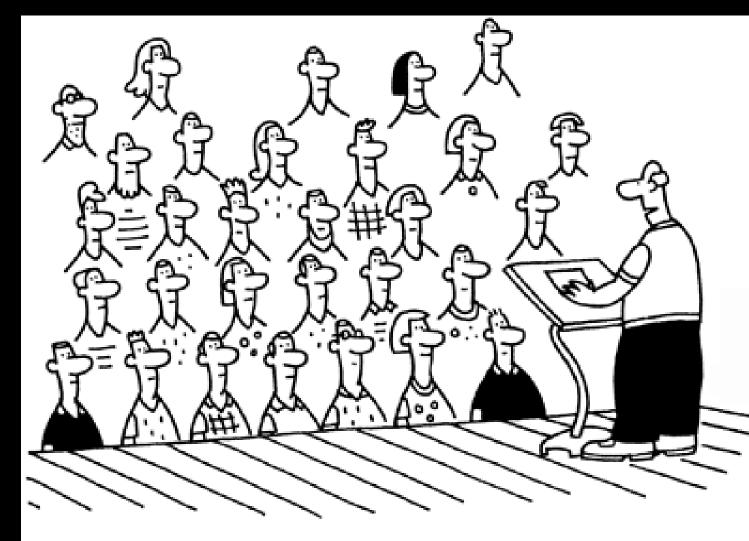
## Management =





#### System =

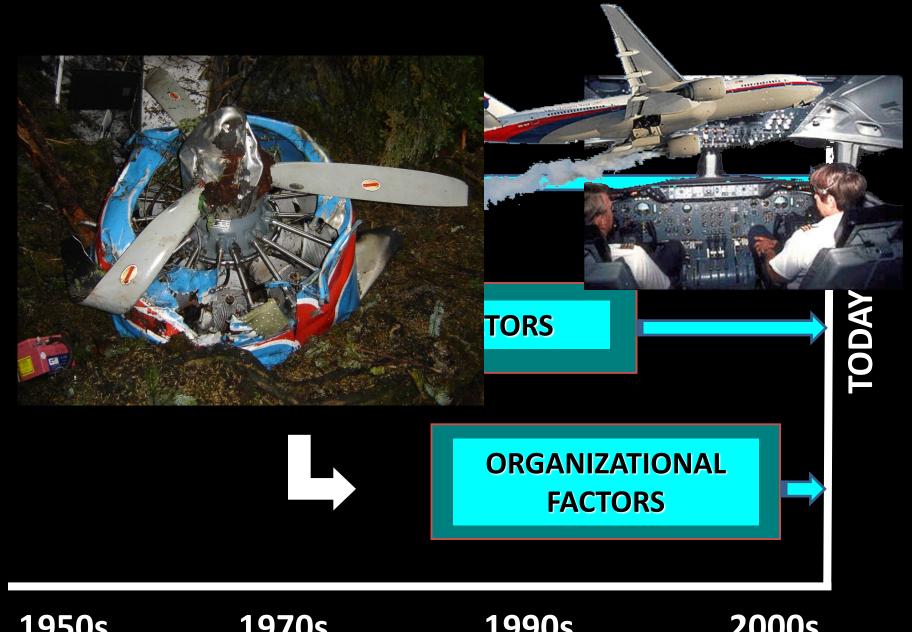
### cultural



"If you skipped the last safety meeting, please raise your hand, assuming you still have one."

## System =

"big picture"



**1970**s 1950s 1990s **2000s** 

## What is the objective of a business organization?







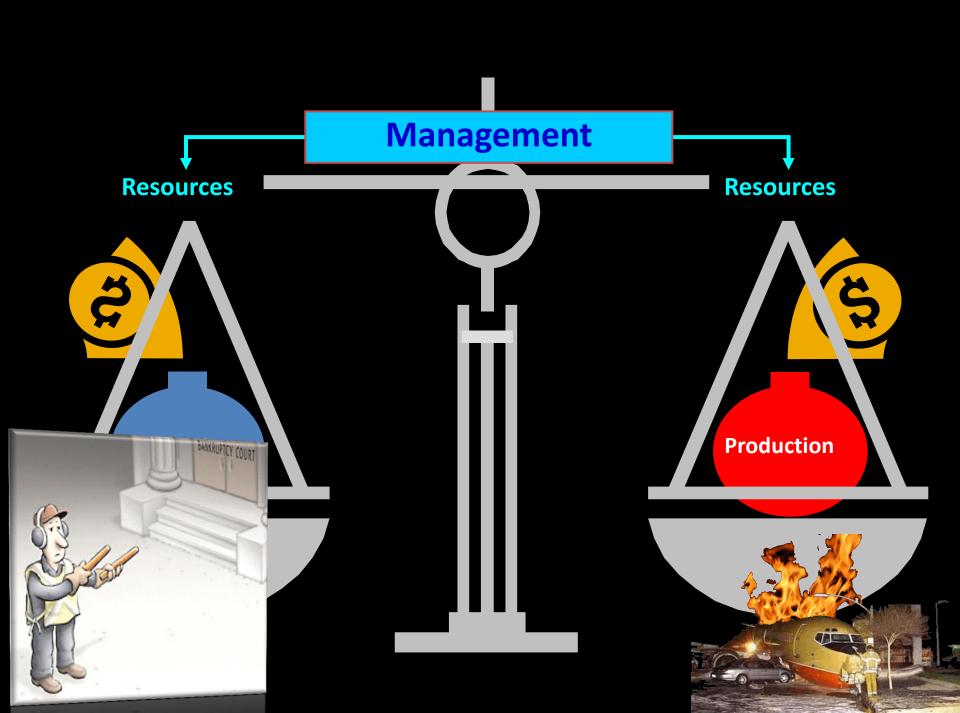
## Safety management – Rationale

- In order to achieve its production objectives, the management of any aviation organization requires the management of many business processes
- Managing safety is one such business processes



## Safety management – Rationale cont.

- → Safety management is a core business function (financial management, HR management, etc.)
- → There is no aviation organization that has been created to deliver only safety
- This brings a potential dilemma for management





No matter how interested individual employees might be, or what assistance a manufacturer offers, or how insistent a certificating authority might be — none of these factors will have a significant effect on safety without support from top management.

John O'Brian

ALPA's Engineering and Air Safety Department



Performance Indicators



1



Feedback

Education/ Training

Data Collection Reactive vs. Proactive







## The Business of Safety

Part of the Comprehe

**Monetary Commitme** 

**Consequences of Accidents** 



# If you think safety is expensive... try an accident. Dr. Trevor Kletz Institution of Chemical Engineers









## Important Definitions

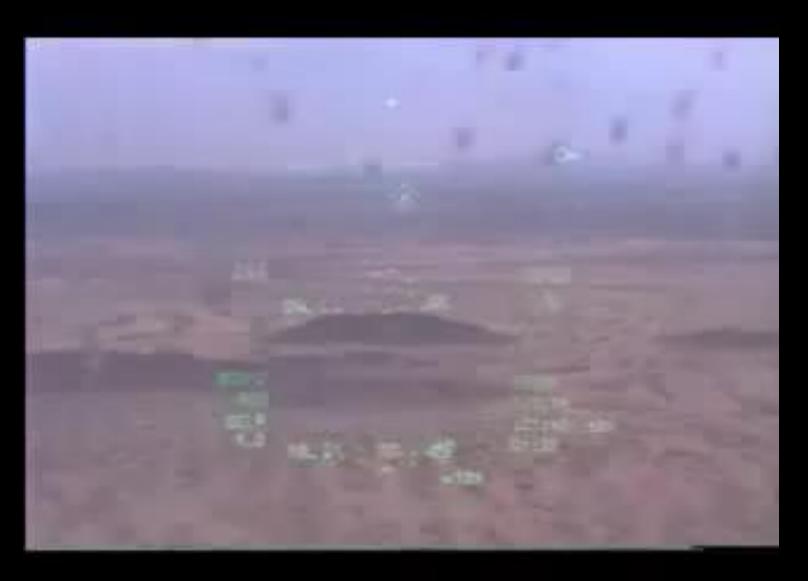
Safety is the state in which the risk of harm to persons or property damage is reduced to, and maintained at or below, an acceptable level through a continuing process of <a href="https://nanagement.com/hazard">https://nanagement.com/hazard</a> identification and <a href="mailto:risk">risk</a> management.

Hazard is a condition, object or activity with the potential of causing injuries to personnel, damage to equipment or structures, loss of material, or reduction of ability to perform a prescribed function.

Risk is the chance of loss or injury, measured in terms of <u>severity</u> and <u>probability</u>. The chance that something is going to happen, and the <u>consequences</u> if it does.

**Risk** = **p** • **s** 

### SMS and Wildlife Control



# Birdstrike Reporting

# Biologist / Wildlife Control









#### Maintenance





# Operations









# Pilots



#### Air Traffic Control







#### Ground Crews





# **IBIS**

|  |   |           |                | Form Ap  | oproved OMB N      | IO. 2120-0045<br>09/30/2006 |
|--|---|-----------|----------------|--|--------------------|-----------------------------|
| U S. Department of Transportation Federal Aviation Administration  | THER WILDLI   | FE STR    | IKE RE         | PORT   |                    |                             |
| 1. Name of Operator  | 2. Aircraft Make/Mode   | el        |                | 3. Engine Make/Mode  | el                 |                             |
| 4. Aircraft Registration   | 5. Date of Incident  Month Day Year   |           |                |  |                    |                             |
| 7. Airport Name  | 8. Runway Used 11. Speed (IAS)  |           |                | 9. Location ii Eli Route   | ivealest Town/Rele | rence & State)              |
| <b>3</b> ()  |   |           |                |  |                    |                             |
| 2. Phase of Flight   | 13. Part(s) of Aircraft S   |           |                | I  | Character          | Damagad                     |
| A. Parked B. Taxi C. Take-off Run D. Climb E. En Route F. Descent G. Approach H. Landing Roll    4. Effect on Flight None Aborted Take-Off Precautionary Landing Engines Shut Down | A. Radome B. Windshield C. Nose D. Engine No. 1 E. Engine No. 2 F. Engine No. 3 G. Engine No. 4  15. Sky Condition No Cloud Some Cloud Overcast | Struck    | Damaged        | H. Propeller I. Wing/Rotor J. Fuselage K. Landing Gear L. Tail M. Lights N. Other: (Specify)  16. Precipitation Fog Rain Snow None | Struck             | Damaged                     |
| Other: (Specify)   |   |           |                |  |                    |                             |
| 17. Bird/Other Wildlife Species  | 18. Number of birds so Number of Birds 1 2-10 11-100 more than 100  | Seen      | Struck  Struck | 19. Size of Bird(s)  Small  Medium  Large  |                    |                             |
| 20. Pilot Warned of Birds Yes No   |   |           |                | (c   |                    |                             |
| 1. Remarks (Describe damage, injuries and other pertinent)   | information)  |           |                |  |                    |                             |
|  | DAMAGE / COST I   | NFORMATIO | N              |  |                    |                             |

Paperwork Reduction Act Statement: The information collected on this form is necessary to allow the Federal Aviation Administration to assess the magnitude and severity of the wildlife-aircraft strike problem in the U.S. The information is used in determining the best management practices for reducing the hearard to aviation safety caused by wildlife-aircraft strikes. We estimate that it will take approximately 6 minutes to complete the form. The information collected is voluntary-Please note that an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number associated with this collection is 2120-0045. Comments concerning the accuracy of this burden and suggestions for reducing the burden should be directed to the FAA at: 800 Independence Ave SW, Washington, DC 20591, Attn: Information Collection Clearance Officer, ABA-20

hours

22. Aircraft time out of service:

Reported by (Optional)

Title

23. Estimated cost of repairs or replacement (U.S. \$):

24. Estimated other Cost (U.S. S) (e.g. loss of revenue, fuel, hotels):

Date

#### AMC IN-FLIGHT EMERGENCY AND UNUSUAL OCCURRENCE WORKSHEET

Information provided is collected under the provisions of AFI 91-204 solely for the purpose of mishap prevention within the United States Air Force and to determine all factors relating to the incident in order to prevent recurrence. All statements contained herein are not protected under the promise of confidentiality. Destroy in accordance with AFMAN 37-139 when no longer needed for mishap prevention purposes. Contact an appropriate Air Force safety officer if you have any questions concerning military safety privilege.

| SECTION I.               |                    | FOR CREWUSE                 |                               |   |
|--------------------------|--------------------|-----------------------------|-------------------------------|---|
| 1. DATE                  | 2. TIME (ZULU)     | 3. LAT/LONG                 |                               | 4. CLOSEST AIRFIELD ICAO                                |
| 5. REPORTING BASE (ICAO) | 6. MISSION NUMBER  | 7. TYPE AIRCRAFT            | 8. TAIL NO.                   | 9. HOME STATION (ICAO)                                  |
|                          |                    |                             |                               |   |
| 10. WING                 | 12. ALTITUDE (MSL) | 13. WEATHER (VFR, IF. ETC.) | R, THUNDERSTORMS,             | HAIL, LIGHTNING, TURBULENCE, RAIN, ICING,               |
| 11. SQUADRON             |                    |                             |                               |   |
| 14. PHASE OF FLIGHT      |                    | - C. D                      | 85-740                        | 75  |
| TAXI TAKEOF              |                    | CRUISE                      | _                             |   |
| 15. TIME FROM ALERT TC   | MISSED APPROACH    |                             | RN TOUCH & SYSTEM(S) INVOLVED |   |
| INCIDENT                 |                    | ATION 18. AIRCRAFT          | STSTEM(S) INVOLVED            | 19. ENGINE SHUTDOWN  NO YES                             |
|                          |                    |                             |                               | POSITION NO: 1 2 3 4  EADING TO THE OCCURRENCE, ACTIONS |
|                          |                    |                             |                               |   |

## Notification













#### Performance Indicators?

#### **Number of strikes**









#### Risk Factors

Overall population size Size of individual animal Average number of individuals (flock) **Amount of time in environment** Time of day when active Location Time spent moving Number of historical strikes **Ability to avoid aircraft** Ability to influence animal