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Agenda Item 6: NAM/CAR Regional Safety/Air Navigation/Aviation Security/Facilitation

Implementation Matters

6.2 Safety Implementation Matters

NAM/CAR REGIONAL STATE SAFETY PROGRAMME (SSP) IMPLEMENTATION STRATEGY 2018-2023

(Presented by the Secretariat)

EXECUTIVE SUMMARY

This Working Paper presents the ICAO NAM/CAR Regional State Safety Programme (SSP) Implementation Strategy for 2018-2023, which encourages the participation in a pilot project for the SSP implementation to those NAM/CAR member States with a solid SSP Foundation according to the Universal Safety Oversight Audit Programme - Continuous Monitoring Approach (USOAP CMA) and the SSP Foundation Tool.

| Action: | Suggested Actions are presented in Section 4. | | | | | |
|--------------------------|--|--|--|--|--|--|
| Strategic Objectives: | Safety | | | | | |
| References: | ICAO Doc 9859 - Safety Management Manual (SMM) (Disclaimer) ICAO Doc 10004 - 2017–2019 Global Aviation Safety Plan Seventh Meeting of the North American, Central American and Caribbean Directors of Civil Aviation (NACC/DCA/07), Washington, D. C., United States, 19 – 21 September 2017 Twenty - Ninth Regional Aviation Safety Group — Pan America Executive Steering Committee Meeting (RASG-PA ESC/29), ICAO NACC Regional Office, Mexico City, Mexico, 29 - 30 November 2017 | | | | | |

1. Introduction

- 1.1 Enhancing global civil aviation safety is one of the five strategic objectives of ICAO. Annex 19 to the Convention on International Civil Aviation *Safety Management,* requires States to implement a SSP in order to manage safety effectively.
- 1.2 The implementation of SSP requires certain maturity level of implementation of Critical Elements (CEs) and areas to support an effective safety oversight system that integrates the prescriptive and the performance base concept.

2. Discussion

- 2.1 During the RASG-PA ESC/29 Meeting, regarding the progress on the State Safety Plan (SSP)/Safety Management System (SMS) implementation, the ICAO NACC Regional Office introduced its strategy to promote implementation under the No Country Left Behind (NCLB) strategy framework. The strategy is supported by the identification of Champion States, using the iStars SSP Foundation tool to engage in an implementation action plan, with a follow-up project under the ICAO NACC NCLB strategy. This could include a dual approach to cover the SSP and the Safety Management System (SMS) for the Air Navigation Service Provider (ANSP).
- 2.2 The ICAO Global Aviation Safety Plan (GASP) 2017-2019 provides a strategy to enhance the implementation of the safety initiatives presented in the global aviation safety roadmap, and to assist States to meet their safety responsibilities. It establishes that any State that reaches 60% of Effective Implementation (EI) according to the results of the ICAO Universal Safety Oversight Audit Continuous Monitoring Approach (USOAP CMA) has the maturity level for transitioning from the prescriptive way of doing safety oversight into the performance base oversight.
- 2.3 Therefore, those States with an EI above 60% should perform an SSP Gap Analysis using the tool provided by ICAO on SPACE/iSTARS 3.0. This result in combination with the Protocol Question (PQ) Self-assessment should then be used to plan the remaining tasks required to implement an SSP.
- ICAO also developed the SSP Foundation PQ tool, which is available on SPACE/iSTARS 3.0. This application displays a sub-set of 299 PQs out of the 1,047 PQs used to calculate the USOAP EI level. This sub-set of PQs is considered as the foundation for an effective SSP implementation. The SSP Foundation Indicator is calculated, as the percentage of PQs which are either validated by USOAP or submitted as completed through the Corrective Action Plans (CAP) on the USOAP CMA Online Framework (OLF). This sub-set of PQs aims to assist the States to build a solid safety oversight foundation for the implementation of SSP and identify the real gap. The sub-set of PQs is grouped by 17 subjects based on the Annex 19 Amendment 1 and the 4th Edition of the Safety Management Manual (Doc 9859). States with EI above 60% may still have PQs to address, which are fundamental for their SSP. These PQs can be prioritized and addressed when conducting the SSP Gap Analysis or while defining the SSP implementation/action plan.

NAM/CAR Regional State Safety Programme (SSP) Implementation Strategy

- 2.5 ICAO NACC Regional Office conducted an analysis (February 2018) for the NAM/CAR Regions and determined that several States would be ready to initiate and/or complete the implementation of the SSP. See **Appendix** for details.
- 2.6 The NACC/DCA/7 Meeting during the deliberations about safety management concluded that:
 - NAM/CAR States and Regions should prioritize initiatives associated with Safety Performance Enablers (standardization, resources, collaboration and safety information exchange) as established in the GASP to first establish effective safety oversight and then address safety risks effectively
 - States should build upon fundamental safety oversight systems to implement SSPs, including SMS by service providers
 - Transition to an SSP requires increased collaboration across operational domains to identify hazards and manage risks
- 2.7 Based on these, the NACC/DCA/ 7 Meeting formulated Conclusion NACC/DCA/07/6:

CONCLUSION NACC/DCA/07/6

NACC SSP IMPLEMENTATION STRATEGY

That the ICAO NACC Regional Office develops a Regional SSP Implementation Strategy to be presented by the NACC/DCA/9 meeting, linking all existing safety oversight implementation initiatives, and use the Champion States concept to provide practical assistance, allowing SSP implementation based on the experience of States that have already been able to develop meaningful experience in the subject.

- 2.8 Therefore, ICAO NACC Regional Office, under the NCLB Programme considers supporting the safety management implementation in the NAM/CAR Regions as follows:
 - 1. All NAM/CAR States: Supported by the ICAO NACC NCLB Hand Holding Strategy, continue working to address USOAP CMA CAPs to complete the SSP Foundation implementation as required;
 - NAM/CAR States with a SSP Foundation Overall Index Above 95%: Agree with the ICAO NACC Regional Office a SSP Implementation Plan, and receive technical assistance as required to implement SSP by 2020;

- 3. NAM/CAR States with a SSP Foundation Overall Index Above 85%: Agree with the ICAO NACC Regional Office a SSP Implementation Plan, and receive technical assistance as required to implement SSP by 2021;
- 4. NAM/CAR States with a SSP Foundation Overall Index Above 75%: Agree with the ICAO NACC Regional Office a SSP Implementation Plan, and receive technical assistance as required to implement SSP by 2022;
- 5. NAM/CAR States with a SSP Foundation Overall Index Above 60%: Agree with the ICAO NACC Regional Office a SSP Implementation Plan, and receive technical assistance as required to implement SSP by 2023;
- 6. NAM/CAR States that complete any phase of the SSP implementation can be considered as Champion States to support other States in the implementation of the phases that have already completed.
- 2.9 In 2017, the ICAO NACC Regional Office had provided technical assistance to member States under the NCLB Programme. Based on the ICAO NACC Regional Office Operating Plan that includes -Assist States in the implementation of policies and provisions on Safety Management in the NAM/CAR Regions (SAF.NACC.1). The activity was initiated with the regional safety awareness process that included SSP and SMS workshops for member States, as well as safety workshops, teleconferences and technical assistance.
- 2.10 For 2018, the ICAO NACC Regional Office will continue with the NAM/CAR Regional safety awareness activities initiated in 2017, and will offer technical assistance to those States willing to initiate or continue the implementation of the SSP following the Global Aviation Safety Roadmap (GASR) of the ICAO GASP.
- 2.11 This technical assistance will be the pilot programme for the NAM/CAR Regions supported by Subject Matter Experts (SME) as in-kind contribution by Champion States, ICAO NACC Regional Officers, and logistically supported by the RLA/09/801 Project *Multi Regional Civil Aviation Assistance Programme (MCAAP)*, as needed.
- 2.12 The ICAO NAM/CAR SSP Implementation strategy for 2018-2023 is presented in the Appendix to this paper.

3 Conclusion

- 3.1 The evolution into Safety Management provisions requires effort and the allocation of financial and human resources by all stakeholders. It includes the implementation of the SSP by States and SMS by service providers.
- 3.2 According to the GASP, member States need to achieve SSP implementation by 2022.

- 3.3 To reflect Amendment 1 to Annex 19 and the fourth edition of the Doc 9859 Safety Management Manual (SMM) (Disclaimer), a dedicated set of SSP-related PQs will be developed and used in the assessments of the SSP implementation of select States, on a voluntary and non-confidential basis, under the USOAP CMA. The SSP implementation assessments (voluntary) will start in the last quarter of 2018. Starting 2020, ICAO will perform audits using the amended SSP-related PQs on States which will meet the criteria to be established by ICAO, in line with GASP.
- 3.4 Champion States are encouraged to provide support for the NAM/CAR Regional SSP implementation. Those NAM/CAR States willing to participate in this SSP implementation pilot programme must be committed to comply with the SSP implementation programme as agreed in the proper timeframe.
- 3.5 The ICAO NACC Regional Office will coordinate and monitor the strategy, and provide technical assistance on this matter.

4. Suggested Actions

- 4.1 The NACC/DCA/8 Meeting is invited to:
 - a) Take note of the SSP Strategy for the NAM/CAR Regions; and
 - b) review the goals and targets of the Strategy and its alignment with the GASP, as well as any future actions with Regional Aviation Safety Group–Pan America (RASG-PA).

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APPENDIX ICAO NAM/CAR REGION STATE SAFETY PROGRAMME (SSP) IMPLEMENTATION STRATEGY FOR 2018-2023

Objective:

Assist member States to comply with the requirements for the implementation of State Safety Programmes (SSPs) by States and safety management systems (SMS) by service providers as established in the GASP.

- 1. Near Term Objective: 50% NAM/CAR member States to achieve SSP implementation by 2020.
- 2. Mid Term Objective: All CAR member States to achieve SSP implementation by 2023.

Activities:

The activities comprise direct actions to assist NAM/CAR member States to complete the implementation of every element required for the SSP implementation, including, meet with State high level decision makers to establish and empower the SSP implementation team, support to complete the SSP gap analysis, agree and approve a SSP implementation plan, technical assistance missions and collaboration with champion States to tailor specific SSP elements as required by the States, periodic follow-up implementation teleconferences. Additional activities may include courses, workshops, seminaries, personnel training, and/or technical cooperation as required.

Benefits:

The main benefits are:

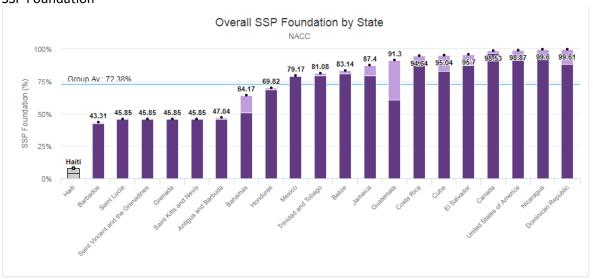
- 1. Enhance the effectiveness of safety oversight by member States
- 2. Increase NAM/CAR Region level of implementation on the Annex 19 SARPs
- 3. Prepare States for the USOAP CMA SSP assessments
- 4. Increase level of implementation of State Safety Programme (SSP) and Safety Management Systems (SMS) in member States
- 5. Reduce fatality risk in the CAR Region

Beneficiaries:

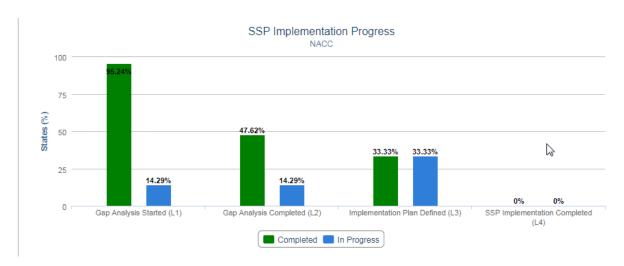
The main beneficiaries are member States and their associated civil aviation systems.

NAM/CAR Regional Status

SSP Foundation



SSP Implementation Progress (Gap Analysis)



| | | | | | | Search: | | |
|------------------------------|----------------------------------|----|-----------------------------|---|---------------|---------|------|--|
| Code | State Name | ÷. | Progress | L | Level (Up %) | - | | |
| CAN | Canada | | Implementation Plan Defined | L | L3 / 80% L4 | | | |
| CUB | Cuba | | Implementation Plan Defined | L | L3 / 50.9% L4 | | | |
| DOM | Dominican Republic | | Implementation Plan Defined | L | L3 / 76.4% L4 | | | |
| GTM | Guatemala | | Implementation Plan Defined | L | L3 / 65.5% L4 | | | |
| HND | Honduras | | Implementation Plan Defined | L | L3 / 61.8% L4 | | | |
| NIC | Nicaragua | | Implementation Plan Defined | L | L3 / 34.5% L4 | | | |
| USA | United States of America | | Implementation Plan Defined | L | L3 / 98.2% L4 | | | |
| ATG | Antigua and Barbuda | | Gap Analysis Started | L | L1 / 54.5% L2 | | ••00 | |
| BHS | Bahamas | | Gap Analysis Started | L | L1 / 94.5% L2 | | ••00 | |
| CRI | Costa Rica | | Gap Analysis Started | L | L1 / 63.6% L2 | | ••00 | |
| SLV | El Salvador | | Gap Analysis Started | L | L1 / 32.7% L2 | | •000 | |
| GRD | Grenada | | Gap Analysis Started | L | L1 / 54.5% L2 | | ••00 | |
| JAM | Jamaica | | Gap Analysis Started | L | L1 / 16.4% L2 | | •000 | |
| MEX | Mexico | | Gap Analysis Started | L | L1 | | ●000 | |
| KNA | Saint Kitts and Nevis | | Gap Analysis Started | L | L1 / 54.5% L2 | | ••00 | |
| LCA | Saint Lucia | | Gap Analysis Started | L | L1 / 54.5% L2 | | ••00 | |
| VCT | Saint Vincent and the Grenadines | | Gap Analysis Started | L | L1 / 56.4% L2 | | ••00 | |
| BRB | Barbados | | Gap Analysis Completed | L | L2 / 98.2% L3 | | | |
| BLZ | Belize | | Gap Analysis Completed | L | L2 / 96.4% L3 | | | |
| тто | Trinidad and Tobago | | Gap Analysis Completed | L | L2 / 20% L3 | | •••• | |
| HTI | Haiti | | - | | | | 0000 | |
| howing 1 to 21 of 21 entries | | | | | | | | |

The NAM/CAR Regions Status according to overall SSP Foundation Protocol Questions (PQs) results by State (iSTARS March 2018) showed the following:

- 1. Above 95% (6 States): Dominican Republic, Nicaragua, United States of America, Canada, El Salvador and Cuba;
- 2. Between 85-94.9% (3 States): Costa Rica, Guatemala and Jamaica;
- 3. Between 75-84.9% (3 States): Belize, Trinidad and Tobago, and Mexico;
- 4. Below 75% (9 States): Honduras, Bahamas, Saint Vincent and Grenadines, Saint Lucia, Antigua and Barbuda, Grenada, Saint Kitts and Nevis, Barbados, and Haiti

ICAO NACC Regional Office proposes the following grouping scheme of States for the SSP implementation:

- 1. Tier 1: States that currently have a SSP Foundation Index Above 95%, agree with the ICAO NACC Regional Office a SSP Implementation Plan, and receive technical assistance as required to implement SSP by 2020;
- 2. Tier 2: States that have a SSP Foundation Index Above 85%, agree with the ICAO NACC Regional Office a SSP Implementation Plan, and receive technical assistance as required to implement SSP by 2021;

- 3. Tier 3: States that have a SSP Foundation Index Above 75%, agree with the ICAO NACC Regional Office a SSP Implementation Plan, and receive technical assistance as required to implement SSP by 2022;
- 4. Tier 4: States that have a SSP Foundation Index Above 60%, agree with the ICAO NACC Regional Office a SSP Implementation Plan, and receive technical assistance as required to implement SSP by 2023;
- 5. NAM/CAR States that complete any phase of the SSP implementation can be considered as Champion States to support other States in the implementation of the phases that have already implemented

Note: we expect that no State has an EI below 60% by 2022.

ICAO NACC Regional Office will monitor the progress of the CAR Region SSP Implementation Programme 2018-2023 as follows:

- 1. Indicator: progress in SSP implementation
- Metrics:
 - a. Percentage of completed Protocol Questions (PQs) from the SSP Foundation PQs from iSTARS
 - b. Number of implementation SSP Phases accomplished SSP based on ICAO Safety Management Manual (SMM) (Doc 9859)