# Eighth Meeting of the North American, Central American and Caribbean Directors of Civil Aviation (NACC/DCA/8)

## Ottawa, Canada, 31 July to 2 August 2018

#### PANEL 2

Title of Panel: ICAO NACC Regional Office Transformational Approach to Perfromance-

based -Sustainability of the performance of ICAO Systematic Assistance

Programme

Agenda Item: Agenda Item 6.1

**Length (in minutes):** 40 minutes

Target Audience: States and Territories

Description/Objectives: Exchange among States the outcomes and perspectives for ICAO to

continue and sustain optimum support and assistance to States for the continuation of States/Territories compliance with ICAO SARPS and

Global/ Regional Plans.

Participants: Moderator: ICAO RD - Melvin Cintron

Panelist Bahamas
Panelist Jamaica
Panelist El Salvador
Panelist Guatemala

Why should we care (States) on this subject:

approach on assistance to States and a performance-based/result-oriented leadership. Such approach has been reported annually by the Director of the ICAO NACC Regional Office. The panel seeks to open the discussion for a sincere feedback on the performance of this approach by the NACC Regional Office, to receive the perspective of States to improve and amend as needed the mechanism of assistance and overall, sustainability of the good performance addressed to maximize States' benefits and continuous compliance of States with ICAO SARPs.

Since 2015, the ICAO NACC Reginal Office has implemented a new

### Discussion:

ICAO NACC NCLB Assistance Programme has worked very successfully to NACC States in their three years of implementation. Based on this success the Programme has evolved into a Systematic Assistance Programme, renewing some of its content and lines of work with the States to continue satisfying the hands-on assistance to States. The Panel seeks to capture the users' perspectives, and recommendations for continuing the activities and the work toward an efficient and effective support to States, focusing on best practices and ways to achieve the sustainability of the results and best performance to States.

#### General Question:

How effective and practical has the ICAO Assistance Programme been to your States?