



**canso**  
civil air navigation services organisation

# Session 5

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# **SAFETY ASSURANCE: Continuous Improvement of SMS**



## Continuous Improvement of the SMS

- Continue to promote safety, its standing within the organisation and lessons learned through the application of the SMS
- Continue to gather information on operational safety and SMS best practices from industry
- Continued sharing of safety and SMS-related best practices with industry stakeholders



# SAFETY PROMOTION

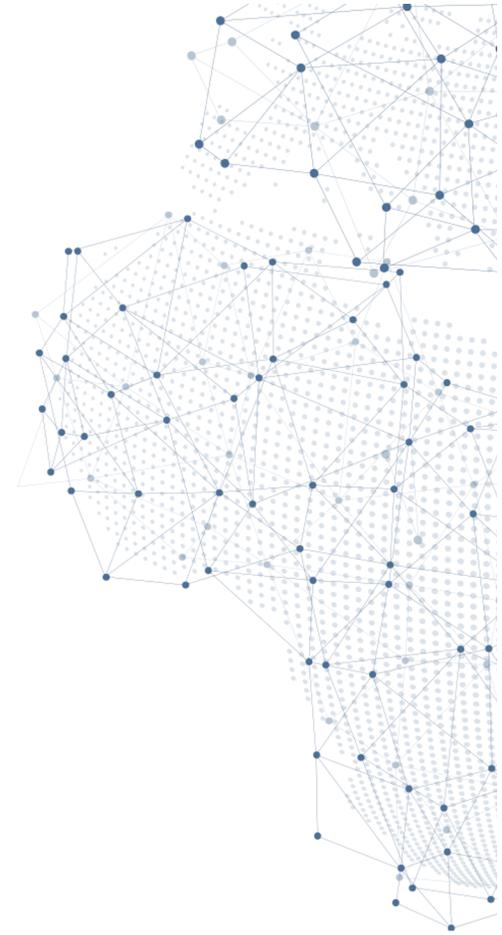


## Safety Promotion

- Safety Communication
- Training and Education



# **SAFETY PROMOTION: Safety Communication**

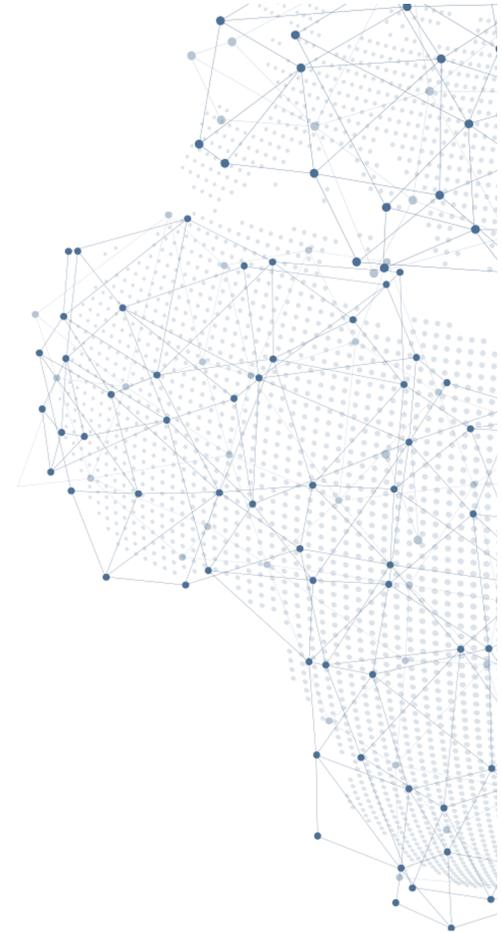


## Objectives of Safety Communication

- Implement practices to ensure staff are aware of the safety management standards relevant to them.
- Build a lessons learned capability.
- Share safety information and knowledge with industry stakeholders.
- Disseminate information on safety performance to the general public.



# **SAFETY PROMOTION: Training and Education**



## Safety Competencies

- ***Critical competency*** – Should be mastered for the role.
- ***Essential competency*** – Should be well understood by a safety professional for application in the role.
- ***Support competency*** – Safety professional should have general knowledge when performing the role.



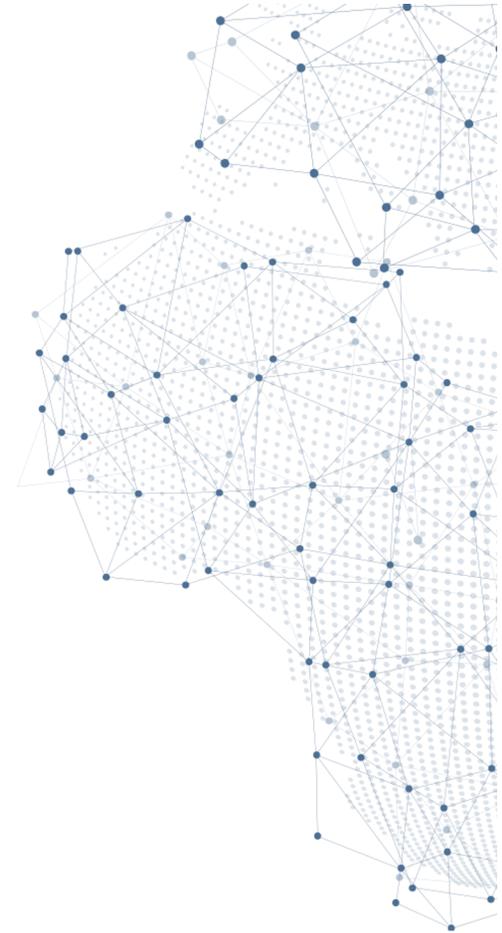
## Safety Competencies

- Proficiency in the Application of Risk Management to Evaluate Changes
- Develop, Implement and Administer SMS Programmes
- System Thinking
- Auditing
- Safety Requirements Verification and Validation



## Safety Competencies

- Facilitation
- Training
- Safety Documentation Development
- Investigation
- Safety Culture and Promotion
- Safety Data and Trend Analysis





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