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Al responder haga referencia a:

Ref.: NT-N1-7 — E.OSG – NACC83855

9 de octubre de 2020

Para: Estados y Territorios

Asunto: **Serie de webinarios OACI-CANSO – Estándar de excelencia en la seguridad operacional de la navegación aérea (SEANS – Safety)**  
Del 4 de noviembre al 2 de diciembre de 2020

Señor:

Con el objetivo de fomentar y apoyar a los estados en su implementación de la gestión de la seguridad operacional; en coordinación con CANSO, nos complace en invitar a los Estados y Territorios de las Regiones NAM/CAR a participar en la serie de cinco webinarios “Estándar de excelencia en la seguridad operacional de la navegación aérea (SEANS – Safety)”, del 4 de noviembre al 2 de diciembre de 2020. Las sesiones serán de dos horas todos los miércoles en las siguientes fechas y horarios:

- 4 de noviembre de 2020 a las 10:00 hrs. EST (15:00 hrs. UTC)
- 11 de noviembre de 2020 a las 10:00 hrs. EST (15:00 hrs. UTC)
- 18 de noviembre de 2020 a las 14:00 hrs. EST (19:00 hrs. UTC)
- 25 de noviembre de 2020 a las 10:00 hrs. EST (15:00 hrs. UTC)
- 2 de diciembre de 2020 a las 10:00 hrs. EST (15:00 hrs. UTC)

Los webinarios están dirigidos a puntos focales de los Estados y los Proveedores de Servicios de Navegación Aérea (ANSP) responsables de la implementación del Sistema de Gestión de Seguridad Operacional (SMS), y cualquier persona responsable de supervisar la implementación del SMS en el Estado. El idioma de trabajo de los eventos será el **inglés**, y se adjunta a la presente la carta invitación enviada con la información de registro e instrucciones (en inglés únicamente).

Le ruego acepte el testimonio de mi mayor consideración y aprecio.

  
Firma Digital ICAO-OACI-ИКАО  
for Melvin Cintron  
Director Regional  
Oficina Regional para Norteamérica,  
Centroamérica y Caribe (NACC)

**Adjunto: Lo indicado**

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**From:** Javier Alejandro Vanegas  
Director  
Latin America and Caribbean Affairs

**To:** NACC Contracting States

**Date:** 8 October 2020

**Subject:** Invitation – ICAO CANSO Standard of Excellence in Air Navigation Safety (SEANS – Safety) webinar series

Dear Sir/Madam,

I wish to invite your Administration to participate in the ICAO - CANSO Standard of Excellence in Air Navigation Safety (SEANS – Safety) series of five webinars starting 4 November to 2 December 2020.

The SEANS – Safety programme, developed and administered by CANSO, offers Air Navigation Services Providers (ANSPs) guidance in assessing their Safety Management Systems (SMS) maturity levels, which helps with building, implementing and improving their SMS to suit the size and operational complexity of their organisation and meet international standards aligned with the International Civil Aviation Organization's (ICAO's) Annex on Safety Management (Annex 19). It provides ANSPs and their regulators with confidence that their SMS meet and exceeds ICAO Annex 19 requirements. Additionally, SEANS-Safety allows ANSPs to identify weaknesses in their Safety Management Systems (SMSs) and strive to exceed both ICAO and regulatory requirements.

The SEANS – Safety programme was recognised by the ICAO 39th Assembly as an industry-led initiative by CANSO to improve the assessment and performance of safety maturity systems of air navigation service providers; and it was noted that States could use the SEANS-Safety evaluation as part of their ANSP assessment.

#### **ICAO CANSO Standard of Excellence in Air Navigation Safety (SEANS – Safety) webinar series**

The SEANS-Safety programme is based on the CANSO Standard of Excellence (SoE) in SMS, which incorporates recent developments in safety management thinking and practice and supports the clear message from the Global Aviation Safety Plan (GASP), promoted by the ICAO Safety Management Manual, that achievement of the highest level of SMS maturity is a long-term process that must proceed in a very deliberate stepwise manner. The revised SoE in SMS consists of a system enabler (Safety Culture) and a framework of five components addressing 16 Safety Management elements.

A series of five webinars will be organized with the aim to support Air Navigation Services Providers (ANSPs) with a more objective and thorough method than a self-assessment questionnaire; using the CANSO Standard of Excellence (SoE) in SMS as the tool to measure and understand SMS maturity levels and demonstrate alignment with regulation, including ICAO's Annex 19.



## How to participate

The webinars are aimed at States and ANSPs focal points responsible for the implementation of the safety management system (SMS), and anyone who is responsible in overseeing the SMS implementation in the State. The working languages of the meeting will be English.

The Provisional Agenda of the ICAO – CANSO Standard of Excellence in Air Navigation – Safety (SEANS – Safety) Webinar is at Appendix A. Please note session 2 will start at a different time.

It is important to note that all participants need to have a Zoom account as all sessions scheduled by ICAO are only for authenticated users. The series of Webinars will be held on **4 November 2020** from 10:00 to 12:00 hours EDT (15:00 hrs. UTC). In order to confirm your participation at this meeting and obtain the Zoom connection information, you need to register at the following link:

[https://icao.zoom.us/webinar/register/WN\\_WQFeFbHqQRWjz9eghQZrkg](https://icao.zoom.us/webinar/register/WN_WQFeFbHqQRWjz9eghQZrkg)

Once registered, Zoom will generate a unique connection link for the registered participant and he/she will receive a confirmation email from Zoom containing information about joining the meeting; please note that the connection link is unique to the registered participant and cannot be shared with other users. **Please ensure to save this message, as you will need it to connect to the event.**

Although this event will be held in the Zoom platform, in case your State does not have access to Zoom, please let us know of your interest in participating in this event so we can send you a GoToMeeting link that will broadcast this event.

If you require any further information regarding the meeting, please contact me at [javier.vanegas@canso.org](mailto:javier.vanegas@canso.org) or Mr Shayne Campbell, Safety Programme Manager ([Shayne.campbell@canso.org](mailto:Shayne.campbell@canso.org)).

Yours sincerely,



Javier Alejandro Vanegas  
Director  
Latin America and Caribbean Affairs

## Appendix A

Session 1	<p>Wednesday  <b>4 November 2020</b>  <b>10:00 – 12:00EDT // 16:00 – 18:00 CET</b></p> <p>1:30HRS Session  30MIN Q&amp;A</p>	<p>Greetings  ICAO Opening Remarks  CANSO LAC Opening Remarks  <b>SMS Fundamentals – The CANSO 5 Pillars of the SMS</b></p> <p><i>Importance of Safety Culture (Element 1)</i></p>
Session 2	<p>Wednesday  <b>11 November 2020</b>  <b>14:00 – 16:00EDT // 20:00 – 22:00 CET</b></p> <p>1:30HRS Session  30MIN Q&amp;A</p>	<p><b>Safety Policy and Objectives (Pillar 1)</b></p> <p><i>Safety Policy (Element 2)</i>  <i>Safety Accountabilities (Element 3)</i>  <i>Compliance with International Obligations (Element 4)</i>  <i>Coordination of Emergency Response Plan (Element 5)</i>  <i>SMS Documentation (Element 6)</i></p>
Session 3	<p>Wednesday  <b>18 November 2020</b>  <b>10:00 – 12:00EDT // 16:00 – 18:00 CET</b></p> <p>1:30HRS Session  30MIN Q&amp;A</p>	<p><b>Safety Risk Management (Pillar 2)</b></p> <p><i>Risk Management Process (Element 7)</i>  <b>Safety Achievement (Pillar 3)</b></p> <p><i>Safety Interfaces (Element 8)</i>  <i>Safety by Design (Element 9)</i>  <i>Fatigue Risk Management (Element 10)</i></p>
Session 4	<p>Wednesday  <b>25 November 2020</b>  <b>10:00 – 12:00EDT // 16:00 – 18:00 CET</b></p> <p>1:30HRS Session  30MIN Q&amp;A</p>	<p><b>Safety Assurance (Pillar 4)</b></p> <p><i>Safety Reporting (Element 11)</i>  <i>Safety Surveys and Audits (Element 12)</i>  <i>Safety Performance Monitoring (Element 13)</i>  <i>Management of Change (Element 14)</i></p>
Session 5	<p>Wednesday  <b>2 December 2020</b>  <b>10:00 – 12:00EDT // 16:00 – 18:00 CET</b></p> <p>1:30HRS Session  30MIN Q&amp;A</p>	<p><b>Safety Assurance (Pillar 4) Continued</b></p> <p><i>SMS Continual Improvement (Element 15)</i>  <b>Safety Promotion (Pillar 5)</b></p> <p><i>Safety Communication (Element 16)</i>  <i>Training and Education (Element 17)</i></p>