



When replying please quote:

Ref.: NT-N1-18 — **E.OSG - NACC85159**

5 March 2021

To: States, Territories and International Organizations

Subject: **Invitation – Webinar on Unruly and/or disruptive passengers, an emerging issue - AVSEC/FAL/RG Working Group Zoom, 25 March 2021**

Action

Required: **Take note and register participants**

Dear Sir/Madam,

We make reference to the letter *E.OSG - NACC84481* dated 22 December 2020, where it was recalled that during the Second Extraordinary Virtual Meeting of the ICAO/LACAC NAM/CAR and SAM Aviation Security and Facilitation Regional Group; held on 24 September 2020, it was decided to create a Working Group led by the Latin American Civil Aviation Commission (LACAC) and with the participation of Argentina, Bolivia, Brazil, Canada, Dominican Republic, Nicaragua, Panama, Paraguay, United States and Uruguay.

This Working Group was entrusted with the analysis and evaluation of the cross-cutting aspects of this matter, which involves issues related to Annex 9 – *Facilitation*, Annex 17 – *Security*, International Conventions and the ICAO *Manual on the Legal aspects of the behaviour of unruly or disruptive passenger*, and the development of guidance material for the States to detect and manage different situations that can generate disruptive passengers in the air transport, an issue that has increased due to the COVID-19 pandemic.

Additionally, within the activities planned by the Working Group, a webinar was considered: "Unruly and/or disruptive passengers, an emerging issue", and the reason why an invitation is extended to attend the meeting scheduled for **Thursday March 25 2021 at 09:30 AM Mexico Time (UTC – 6)**. This webinar will have simultaneous interpretation in Spanish and English.

In this sense, please register interested participants in the following link:

<https://icao.zoom.us/meeting/register/tJAufuyqrzosGtHytQvbGXJc2KjpCG0SPJfE>

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Accept, Sir/Madam, the assurances of our highest consideration.



Jaime Binder
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Latin American Civil
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