# Module 5 Selection of indicators for performance measurement of CAR Region Air Navigation Services

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CAR Virtual workshop for the preparation of the CAR/SAM/ANP-VOL III
Online from 14 to 18 February 2022

# **Objetive**

- ★Select the key performance indicators (KPI) from the GANP sixth edition catalogue to be incoporated un the CAR/SAM ANP Volume III.
- ★Agree, premilinarily, the input from the CAR Region for the content in the tables of the CAR/SAM ANP Volume III.



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#### Performance Based Approach: Step by Step

- ★Step 2: Identify opportunities, issues and set (new) objectives
  - ★Step 2.1: Develop a list of present and future opportunities and issues that require performance management attention
  - ★Step 2.2: Focus efforts by defining and prioritizing performance objectives as needed

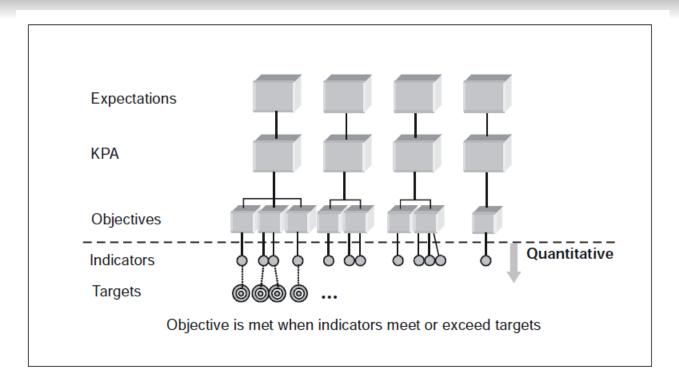


Figure II-2-1. Mapping of ATM community expectations to performance targets

# **Catalogue of Performance Objectives**

- ★ Efficiency
- ★ Capacity
- ★ Predictability
- ★ Safety
- ★ Security
- ★ Environment
- ★ Cost-effectiveness
- ★ Global interoperability
- ★ Access and equity
- ★ Participation by the ATM community
- ★ Flexibility

- **★KPI 01 Departure punctuality**
- **★KPI 02 Taxi-out additional time**
- **★KPI 03 ATFM slot adherence**
- ★KPI 04 Filed flight plan en-route extension
- **★KPI 05 Actual en-route extension**

- ★KPI 06 En-route airspace capacity
- **★KPI 07 En-route ATFM delay**
- **★**KPI 08 Additional time in terminal airspace
- **★KPI** 09 Airport peak capacity
- ★KPI 10 Airport peak throughput

- **★KPI 11 Airport throughput efficiency**
- **★KPI** 12 Airport/Terminal ATFM delay
- **★**KPI 13 Taxi-in additional time
- **★KPI 14 Arrival punctuality**
- **★**KPI 15 Flight time variability

- **★**KPI 16 Additional fuel burn
- **★KPI 17 Level-off during climb**
- **★KPI 18 Level capping during cruise**
- **★KPI** 19 Level-off during descent

#### Performance Based Approach: Step by Step

- ★Step 3: Quantify objectives
  - ★Step 3.1: Define how progress in achieving performance objectives will be measured and which data are required to do so
  - ★Step 3.2: Define the desired speed of progress in terms of baseline and target performance

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