ELECTRONIC VISA APPLICATION SYSTEM

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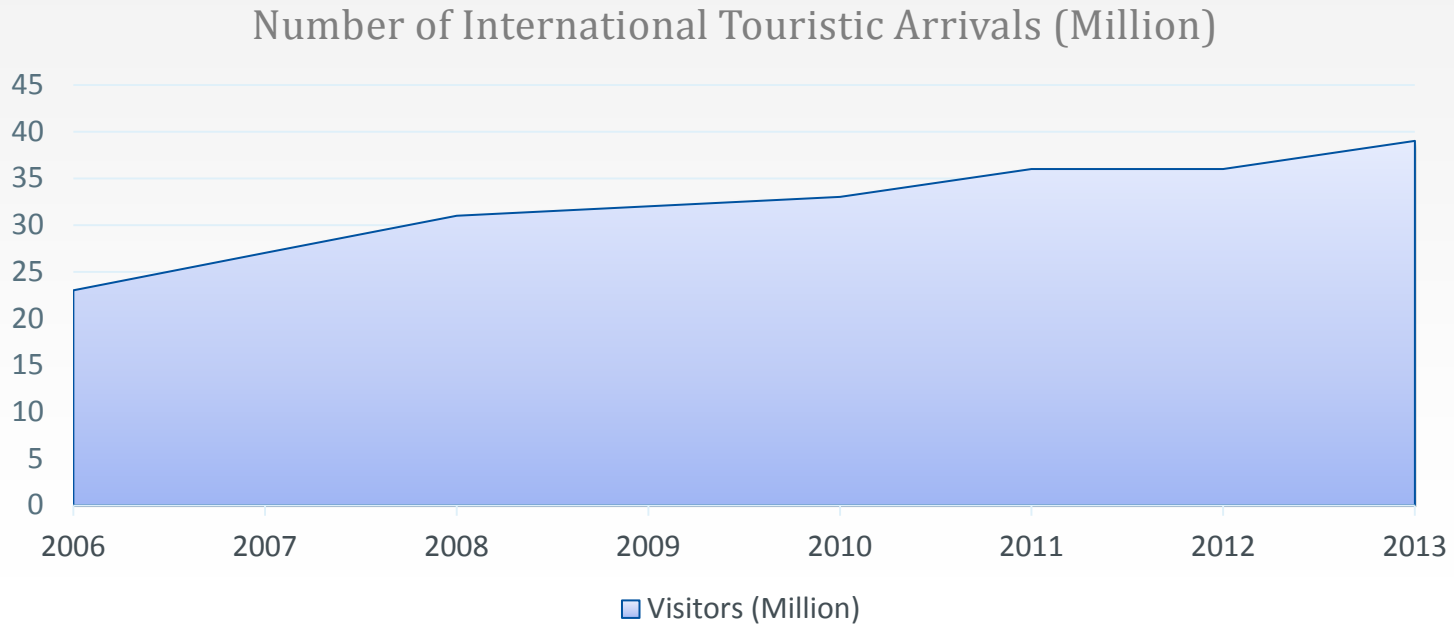
ICAO TRIP: Building Trust in Travel Document Security

Turkey as a Tourism Attraction

Turkey ranks as the world's 6th most popular tourism destination. Around **40 million tourists visited Turkey in 2014.**

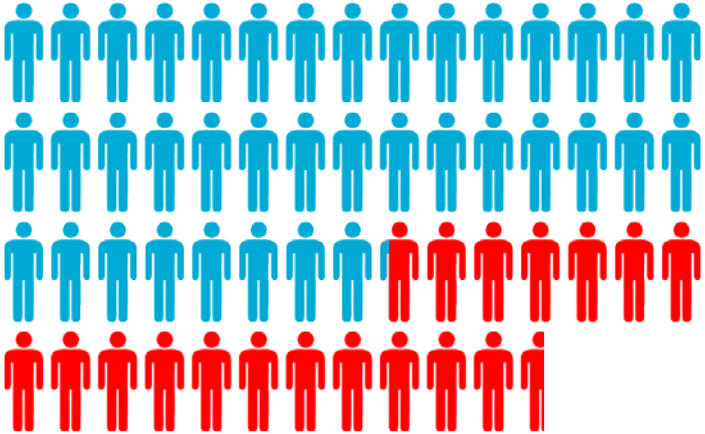
Turkey as a Tourism Attraction



Oustanding Numbers, Challenging Outlook

Total visitors at Istanbul Atatürk Airport:
56.9 million

International Arrivals:
38.2 million



Oustanding Numbers, Challenging Outlook

60% of these tourists were exempt from visa.

Remaining **40%** had to obtain visas.

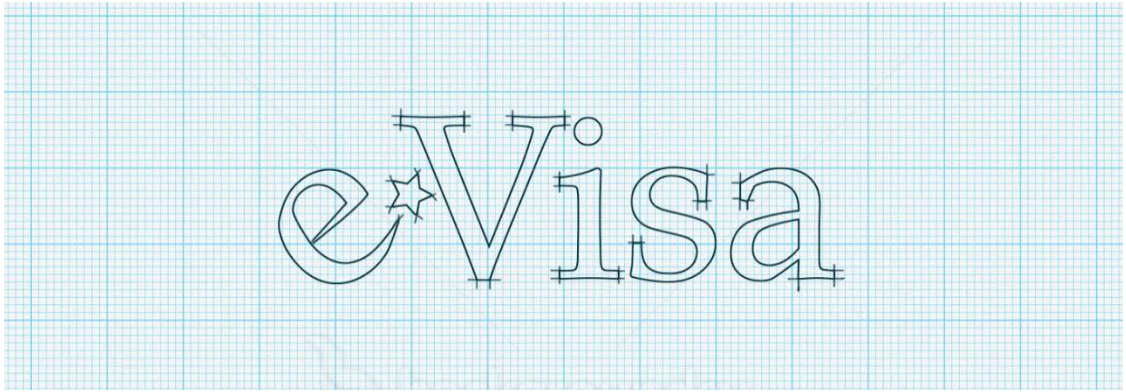
There are currently 3 options for obtaining a **Turkish Visa.**

Consular Offices

Ports of Entry

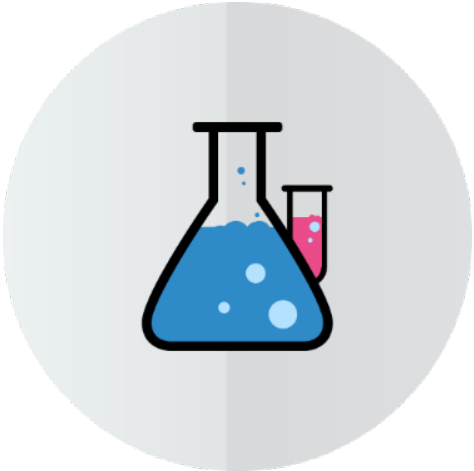
Electronic Visa Application System

- A simple, easy-to-use, comprehensible way needed
- Security as crucial as simplicity
- More efficiency achievable, processing should be online
- Consular Offices already integrated with MoI database
- More efficiency needed, processing should be online



Two Principal Goals:

- **Secure Processing**
- **Simple and user-friendy interface**



#1 **Apply**

#2 **Make Payment**

#3 **Download**

Türkiye Cumhuriyeti
Elektronik Vizesi

Electronic Visa, Republic of Turkey

Referans No *Reference No*	: 1A2-B3C4
Adı *Name*	: Peter
Soyadı *Surname*	: Onyango
Doğum Yeri *Place of Birth*	: Nairobi
Doğum Tarihi *Date of Birth*	: 01 Oca/Jan 1960
Uyruk Adı *Nationality*	: Kenya *Kenya*
Seyahat Belgesi *Travel Document*	: Umuma Mahsus Pasaport *Ordinary Passport*
Belge No *Travel Document No.*	: Z1234567
Belge Veriliş T. *Travel Doc. Issue Date*	: 01 Nis/Apr 2010
Belge Geçerlilik T. *Travel Doc. Expiry Date*	: 01 Nis/Apr 2020

B1

EV 123456789012

Giriş Sayısı *Number of Entries*	: Tek Giriş *Single Entry*
Geçerlilik Tarihi *Valid From*	: 01 Haz/Jun 2013
Geçerlilik Bitişi *Valid Until*	: 30 Haz/Jun 2013
İkamet Süresi *Duration of Stay*	: 30 Gün / Days

1234567890<2

Regular Consular Office Procedure

1. Enrollment
2. Check on MoI Databases
3. Request for Authorisation
4. Payment
5. Issuance

e-Visa Procedure

1. Enrollment
2. Check on MoI Databases
3. Payment
4. Issuance
5. Control at Border of Entry

Utilization of e-Visa

- For certain countries, Applicants must meet a series of criteria such as; a valid visa/residence permit issued by a Schengen Area Country, OECD Member State, UK and USA authorities, documents thats certify applicants purpose of visit. (Hotel Reservation, Return Ticket etc.)

- Applicants proclaim that they meet all the criteria

- Border authorities check for reconfirmation

e-Visa: Numbers

System in operation:
17 April 2013

- **Over 11 million e-Visas over e-Visa Application System.**
- **Over 250 million USD transferred online to the Treasury as visa fees,**
- **1 millionth e-Visa in 334 days,**
- **10 millionth in 27 days after ninth**

Information Pages

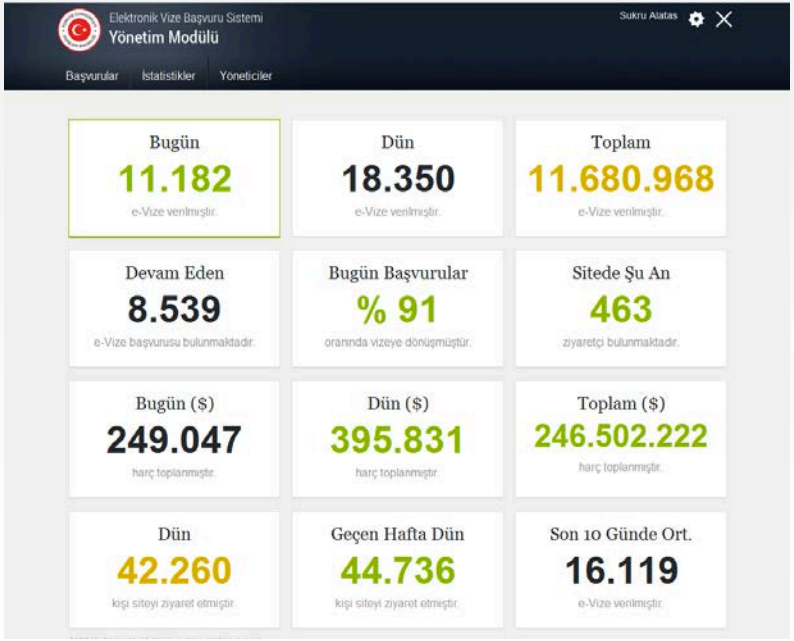
15 things that you need to know before making an application.

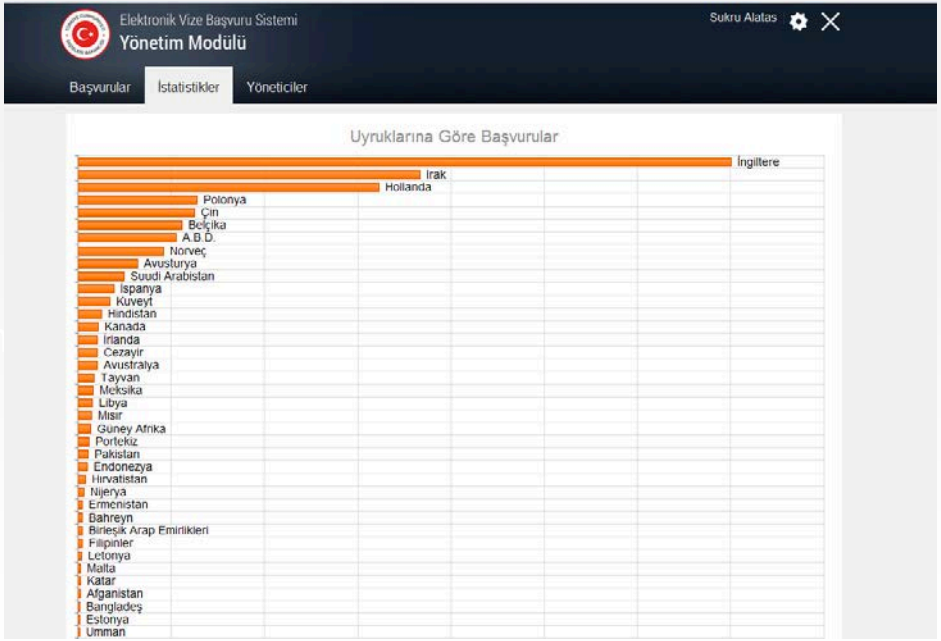
Frequently Asked Questions

e-Visa: Multilingual Interface

- English
- French
- Spanish
- Dutch
- **Norwegian***
- Polish
- German
- Chinese
- Arabic
- Turkish

e-Visa: Administrative Dashboard





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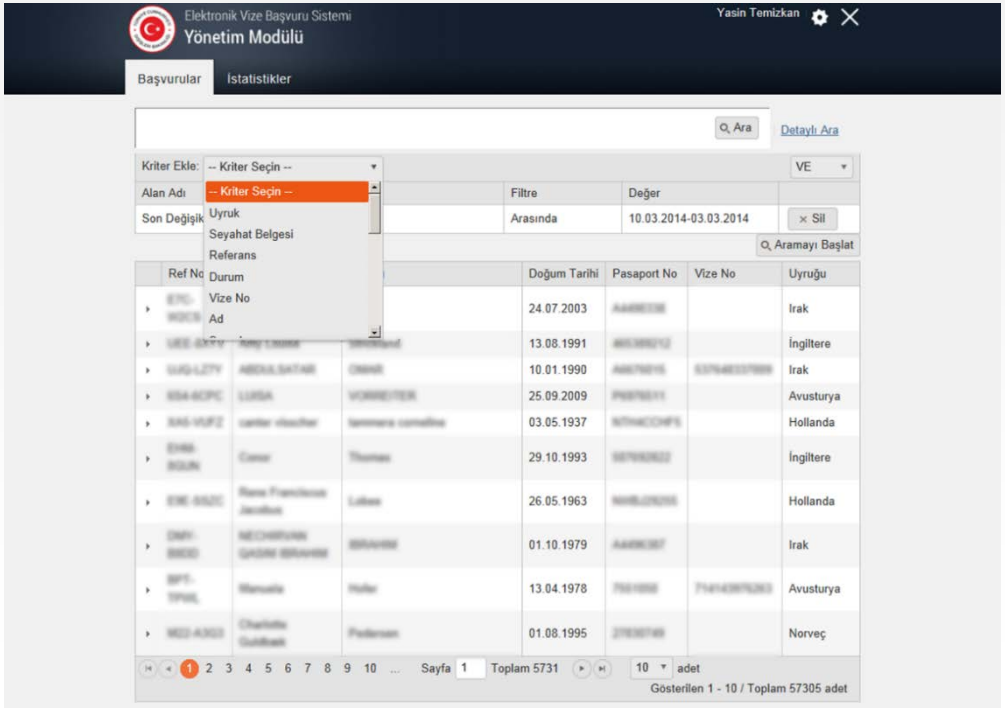
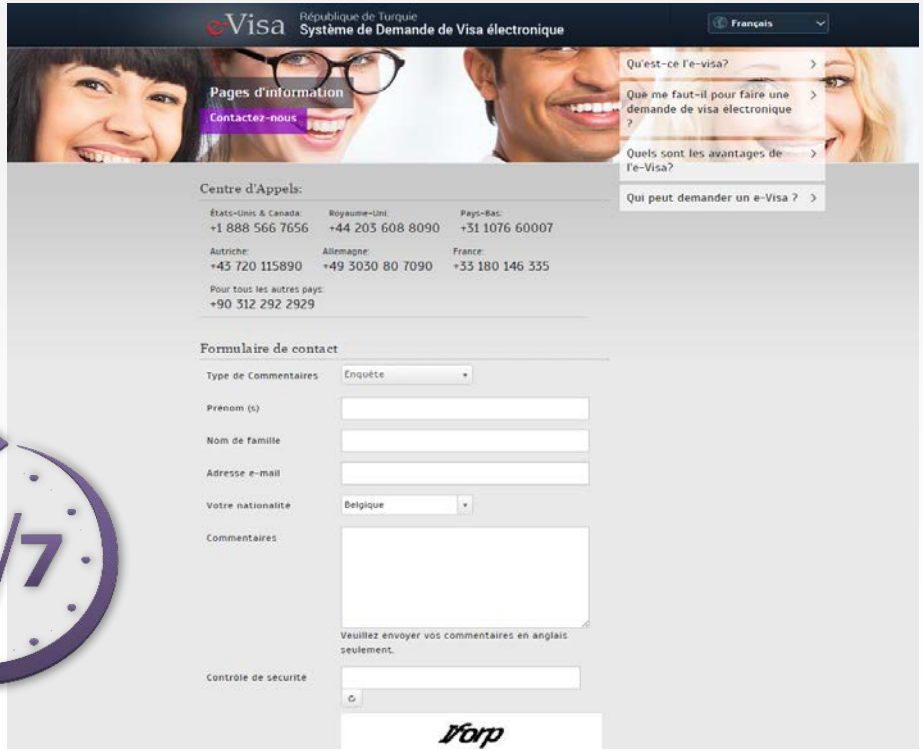
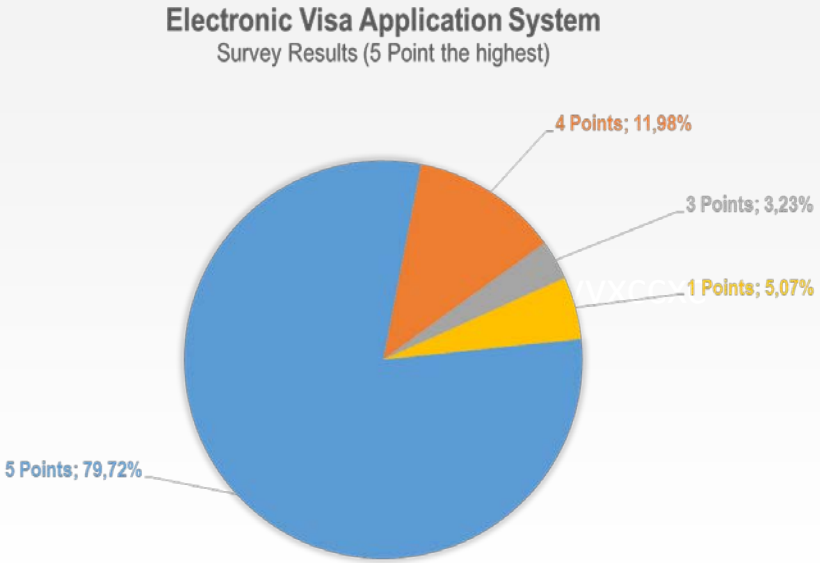


e-Visa: Support Desk



e-Visa: User Evaluation



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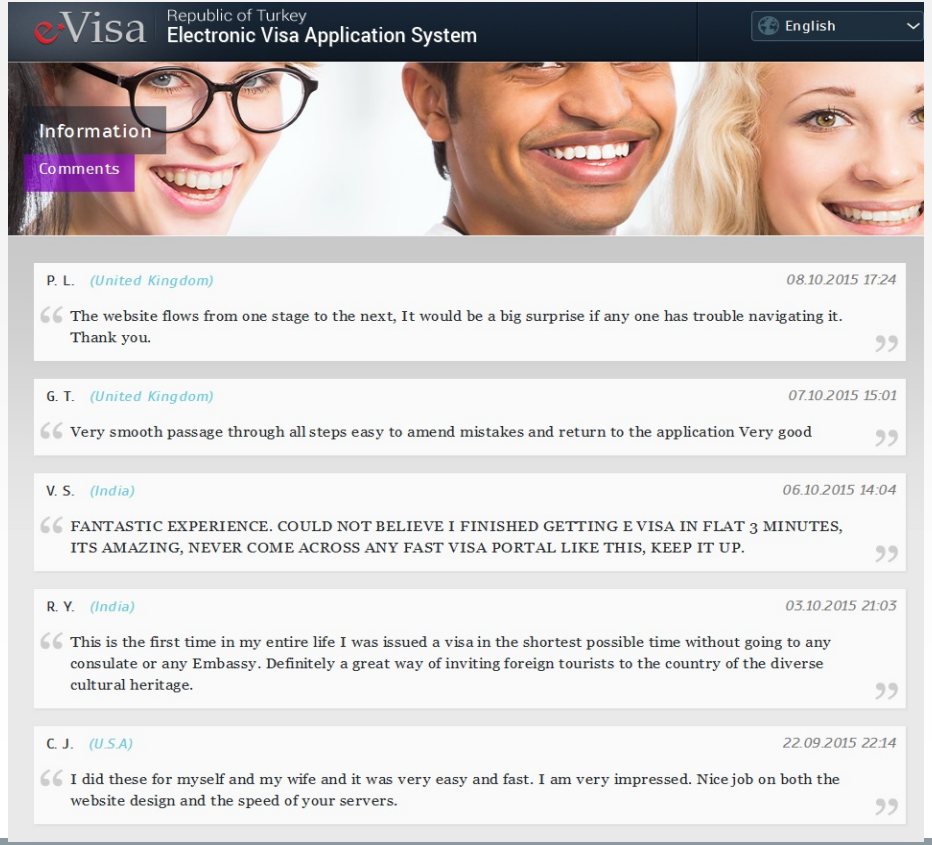

e-Visa: Strengths of EVAS

- Provides outreach to regions without consular offices
- Available 24/7 hours anywhere with Internet connection.
- Family application and group application have been integrated into the system.
- New payment methods of e-Visa fee (Credit card or debit card) have been included in the system.

e-Visa: Benefits

Country	Number of tourists (thousands)	Drop rate in front of visa counters at the borders of entry	Drop rate in regular visa applications to Missions
UK	940, 457	87 %	12 %
Netherlands	580,996	55 %	10 %
USA	275,675	42 %	52 %
Belgium	273,316	66 %	52 %
Austria	208,819	50 %	20 %

e-Visa: China Example

May 2013 – May 2015

Regular Stamp Visa Issuance by Consular Offices dropped by %87.15

Total visas issued for PRC citizens increase rate: %260.94

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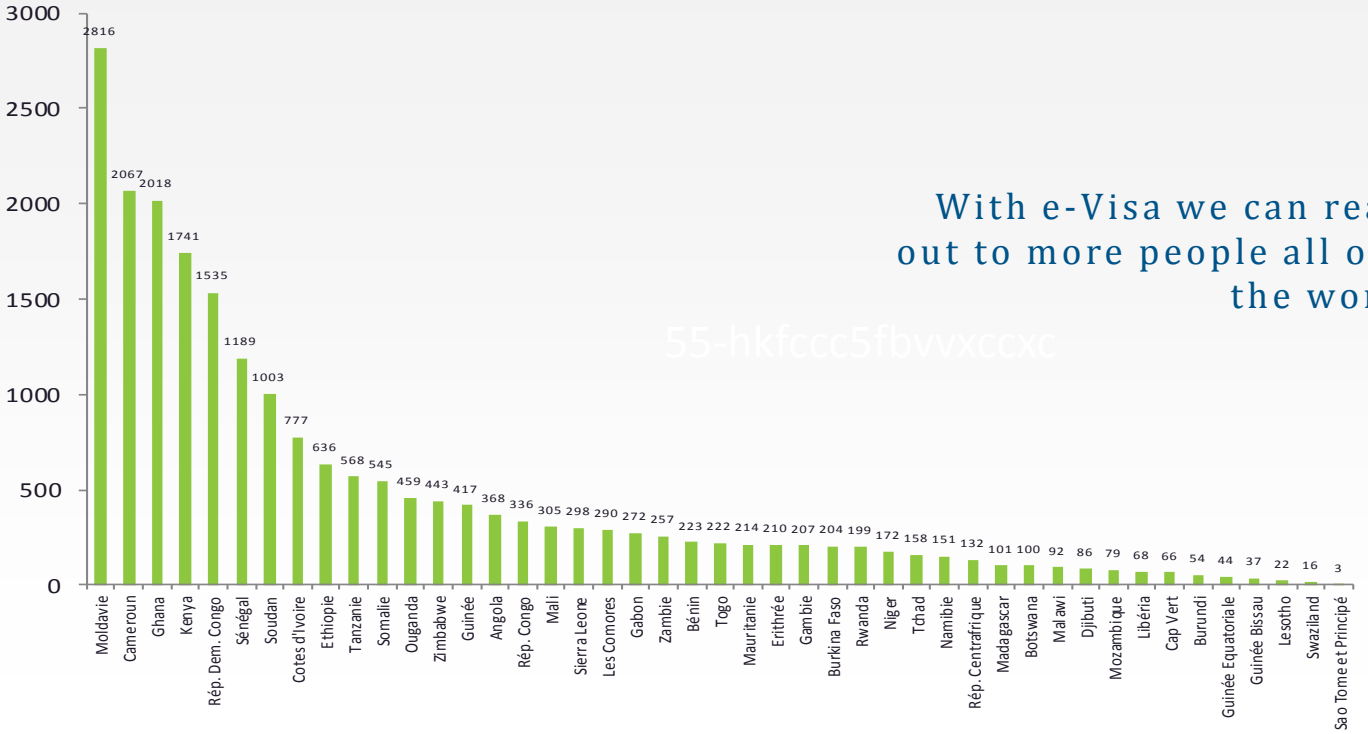
e-Visa

e-Visa as a new gateway



With e-Visa we can reach out to more people all over the world.

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