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# ELECTRONIC VISA APPLICATION SYSTEM

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## ICAO TRIP: Building Trust in Travel Document Security



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## Turkey as a Tourism Attraction

Turkey ranks as the world's 6th most popular tourism destination. Around **40 million tourists** visited Turkey in 2014.





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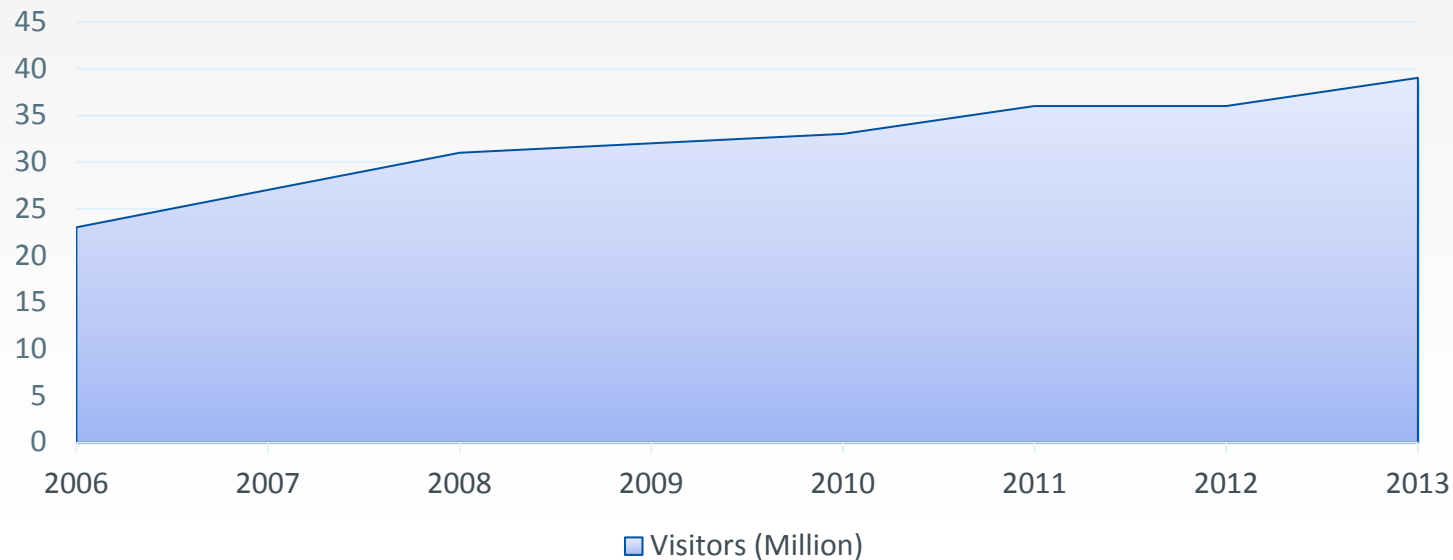
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## Turkey as a Tourism Attraction



Number of International Touristic Arrivals (Million)



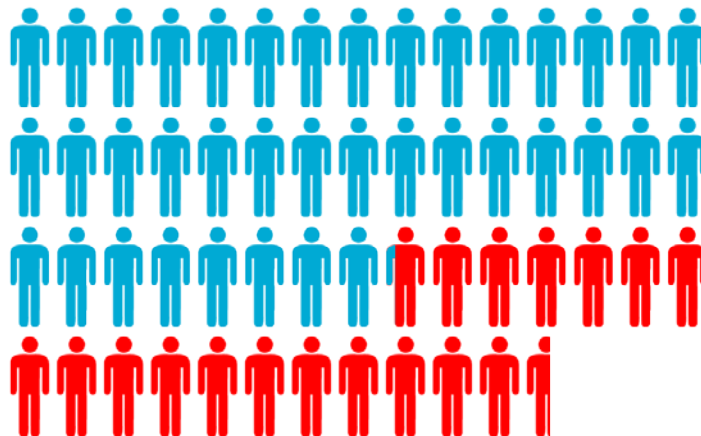


## Oustanding Numbers, Challenging Outlook



Total visitors at Istanbul  
Atatürk Airport:  
**56.9 million**

International Arrivals:  
**38.2 million**







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## Oustanding Numbers, Challenging Outlook



■ With Visa    ■ Without Visa

**60%** of these tourists were exempt from visa.

Remaining **40%** had to obtain visas.





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There are currently 3 options for obtaining a **Turkish Visa**.



**Consular  
Offices**



**Ports of  
Entry**



**Electronic  
Visa Application  
System**



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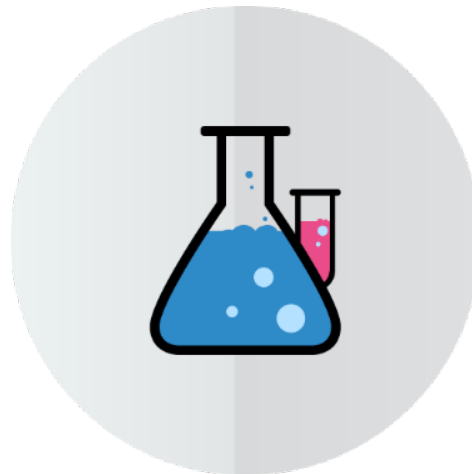
- **A simple, easy-to-use, comprehensible way needed**
- **Security as crucial as simplicity**
- **More efficiency achievable, processing should be online**
- **Consular Offices already integrated with MoI database**
- **More efficiency needed, processing should be online**

The word "eVisa" in a stylized, outlined font, with a star replacing the dot of the 'i'. The logo is set against a light blue grid background.



## Two Principal Goals:

- **Secure Processing**
- **Simple and user-friendly interface**





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#1

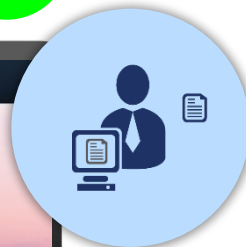
**Apply**

#2

**Make Payment**

#3

**Download**





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## Türkiye Cumhuriyeti Elektronik Vizesi

Electronic Visa, Republic of Turkey

B1



EV 123456789012

<b>Referans No</b> <i>Reference No</i>	: 1A2-B3C4
<b>Adı</b> <i>Name</i>	: Peter
<b>Soyadı</b> <i>Surname</i>	: Onyango
<b>Doğum Yeri</b> <i>Place of Birth</i>	: Nairobi
<b>Doğum Tarihi</b> <i>Date of Birth</i>	: 01 Oca/Jan 1960
<b>Uyruk Adı</b> <i>Nationality</i>	: Kenya
<b>Seyahat Belgesi</b> <i>Travel Document</i>	: Umuma Mahsus Pasaport : Ordinary Passport
<b>Belge No</b> <i>Travel Document No.</i>	: Z1234567
<b>Belge Veriliş T.</b> <i>Travel Doc. Issue Date</i>	: 01 Nis/Apr 2010
<b>Belge Geçerlilik T.</b> <i>Travel Doc. Expiry Date</i>	: 01 Nis/Apr 2020

<b>Giriş Sayısı</b> <i>Number of Entries</i>	: Tek Giriş : Single Entry
<b>Geçerlilik Tarihi</b> <i>Valid From</i>	: 01 Haz/Jun 2013
<b>Geçerlilik Bitişi</b> <i>Valid Until</i>	: 30 Haz/Jun 2013
<b>İkamet Süresi</b> <i>Duration of Stay</i>	: 30 Gün / Days



123456789012



## Regular Consular Office Procedure

1. Enrollment
2. Check on MoI Databases
3. Request for Authorisation
4. Payment
5. Issuance





## e-Visa Procedure

1. Enrollment
2. Check on MoI Databases
3. Payment
4. Issuance
5. Control at Border of Entry







## Utilization of e-Visa

- **For certain countries, Applicants must meet a series of criteria such as; a valid visa/residence permit issued by a Schengen Area Country, OECD Member State, UK and USA authorities, documents that certify applicants purpose of visit. (Hotel Reservation, Return Ticket etc.)**
- **Applicants proclaim that they meet all the criteria**
- **Border authorities check for reconfirmation**





## e-Visa: Numbers

System in operation:  
**17 April 2013**

- **Over 11 million e-Visas over e-Visa Application System.**
- **Over 250 million USD transferred online to the Treasury as visa fees,**
- **1 millionth e-Visa in 334 days,**
- **10 millionth in 27 days after ninth**





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## Information Pages



**15 things** that you need to know before making an application.



## e-Visa: Multilingual Interface

- English
- French
- Spanish
- Dutch
- **Norwegian\***
- Polish
- German
- Chinese
- Arabic
- Turkish





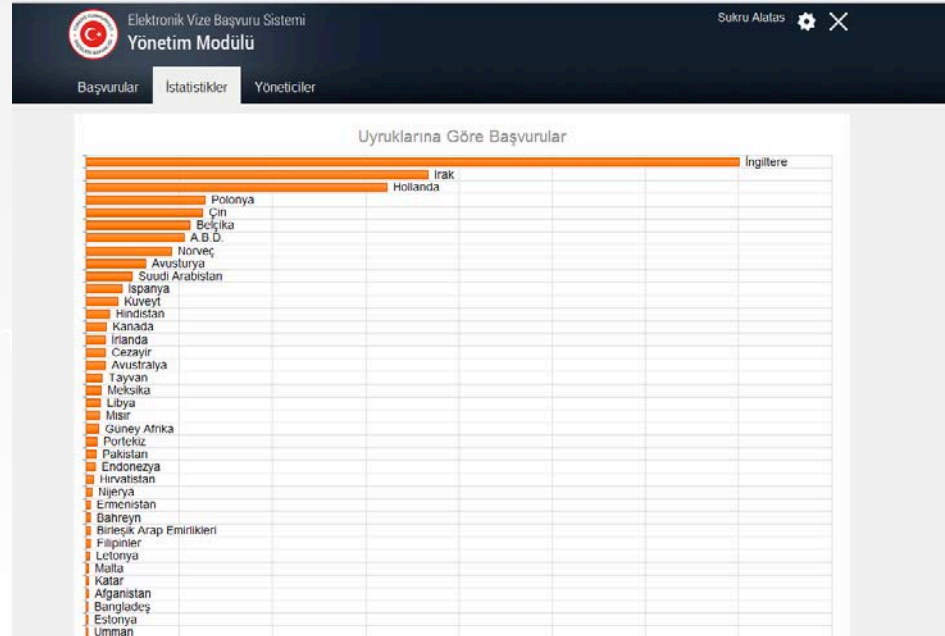
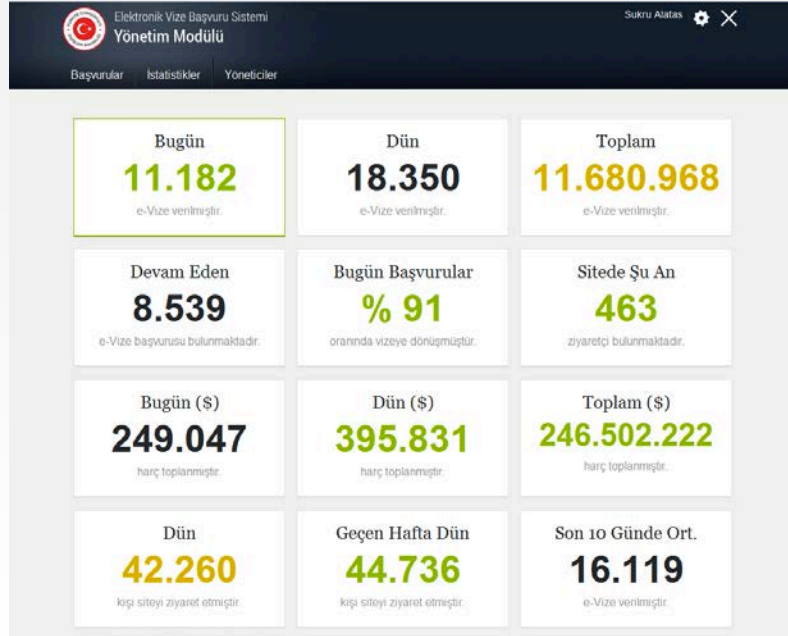
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## e-Visa: Administrative Dashboard





## e-Visa: Administrative Dashboard



Elektronik Vize Başvuru Sistemi  
Yönetim Modülü

Yasin Temizkan

Başvurular İstatistikler

Q Ara Detaylı Ara

Kriter Ekle: -- Kriter Seçin --

Alan Adı: -- Kriter Seçin --

Son Değişiklik: Uyruk, Seyahat Belgesi, Referans

VE

Filtre: Değer

Arasında: 10.03.2014-03.03.2014

Sil

Q Aramayı Başlat

Ref No	Durum	Doğum Tarihi	Pasaport No	Vize No	Uyruğu
ETD-1023	Vize No	24.07.2003	A4460138		Irak
UEE-8474	Ad	13.08.1991	A4460132		İngiltere
UAG-L27Y	ABDULKADIR	10.01.1990	A4460116	537440337808	Irak
ES4-6CPC	LUSA	25.09.2009	PA676011		Avusturya
SAG-VUF2	center elucifer	03.05.1937	NTMCC0P5		Hollanda
EH6-80UN	Caner	29.10.1993	56760022		İngiltere
ETD-8420	Rene-Francoise Jacobus	26.05.1963	N4460106		Hollanda
DMY-8800	MECHTUDIN GURME BILGIRAL	01.10.1979	A4460107		Irak
BPT-10P6L	Mervat	13.04.1978	7561006	71414076263	Avusturya
WED-4303	Charlotte Guldberg	01.08.1995	27630749		Norveç

Sayfa 1 Toplam 5731 10 adet

Gösterilen 1 - 10 / Toplam 57305 adet





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## e-Visa: Support Desk



**eVisa** République de Turquie  
Système de Demande de Visa électronique

Pages d'information  
Contactez-nous

Centre d'Appels:

États-Unis & Canada +1 888 566 7656	Royaume-Uni +44 203 608 8090	Pays-Bas +31 1076 60007
Autriche +43 720 115890	Allemagne +49 3030 80 7090	France +33 180 146 335

Pour tous les autres pays:  
+90 312 292 2929

Formulaire de contact

Type de Commentaires:

Prénom (s):

Nom de famille:

Adresse e-mail:

Votre nationalité:

Commentaires:

Veuillez envoyer vos commentaires en anglais seulement.

Contrôle de sécurité:

*forp*

Qu'est-ce l'e-visa? >  
Que me faut-il pour faire une demande de visa électronique? >  
Quels sont les avantages de l'e-Visa? >  
Qui peut demander un e-Visa? >





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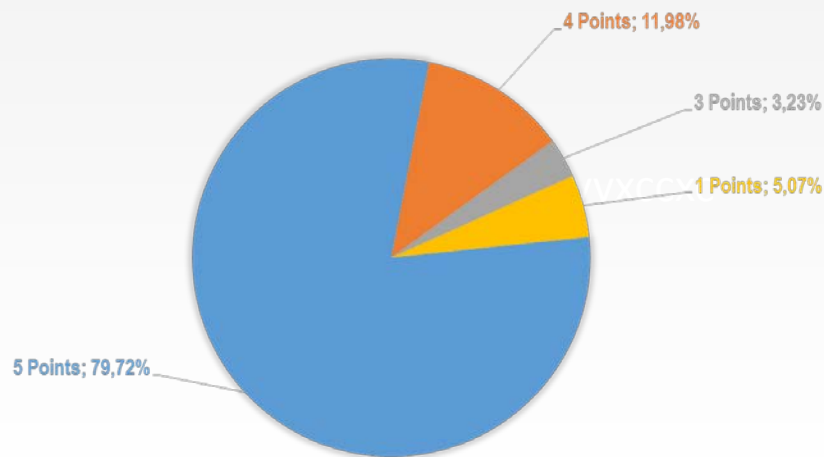
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## e-Visa: User Evaluation



**Electronic Visa Application System**  
Survey Results (5 Point the highest)








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## e-Visa: User Evaluation

 Republic of Turkey  
Electronic Visa Application System

English



Information

Comments

P. L. (United Kingdom) 08.10.2015 17:24

“ The website flows from one stage to the next, It would be a big surprise if any one has trouble navigating it. Thank you. ”

G. T. (United Kingdom) 07.10.2015 15:01

“ Very smooth passage through all steps easy to amend mistakes and return to the application Very good ”

V. S. (India) 06.10.2015 14:04

“ FANTASTIC EXPERIENCE. COULD NOT BELIEVE I FINISHED GETTING E VISA IN FLAT 3 MINUTES, ITS AMAZING, NEVER COME ACROSS ANY FAST VISA PORTAL LIKE THIS, KEEP IT UP. ”

R. Y. (India) 03.10.2015 21:03

“ This is the first time in my entire life I was issued a visa in the shortest possible time without going to any consulate or any Embassy. Definitely a great way of inviting foreign tourists to the country of the diverse cultural heritage. ”

C. J. (U.S.A) 22.09.2015 22:14

“ I did these for myself and my wife and it was very easy and fast. I am very impressed. Nice job on both the website design and the speed of your servers. ”





## e-Visa: Strengths of EVAS

- Provides outreach to regions without consular offices
- Available 24/7 hours anywhere with Internet connection.
- Family application and group application have been integrated into the system.
- New payment methods of e-Visa fee (Credit card or debit card) have been included in the system.

55-hkfccc5fbvvxcxc





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## e-Visa: Benefits



Country	Number of tourists (thousands)	Drop rate in front of visa counters at the borders of entry	Drop rate in regular visa applications to Missions
UK	940,457	87 %	12 %
Netherlands	580,996	55 %	10 %
USA	275,675	42 %	52 %
Belgium	273,316	66 %	52 %
Austria	208,819	50 %	20 %



## e-Visa: China Example

May 2013 – May 2015

Regular Stamp Visa Issuance by  
Consular Offices dropped by **%87.15**

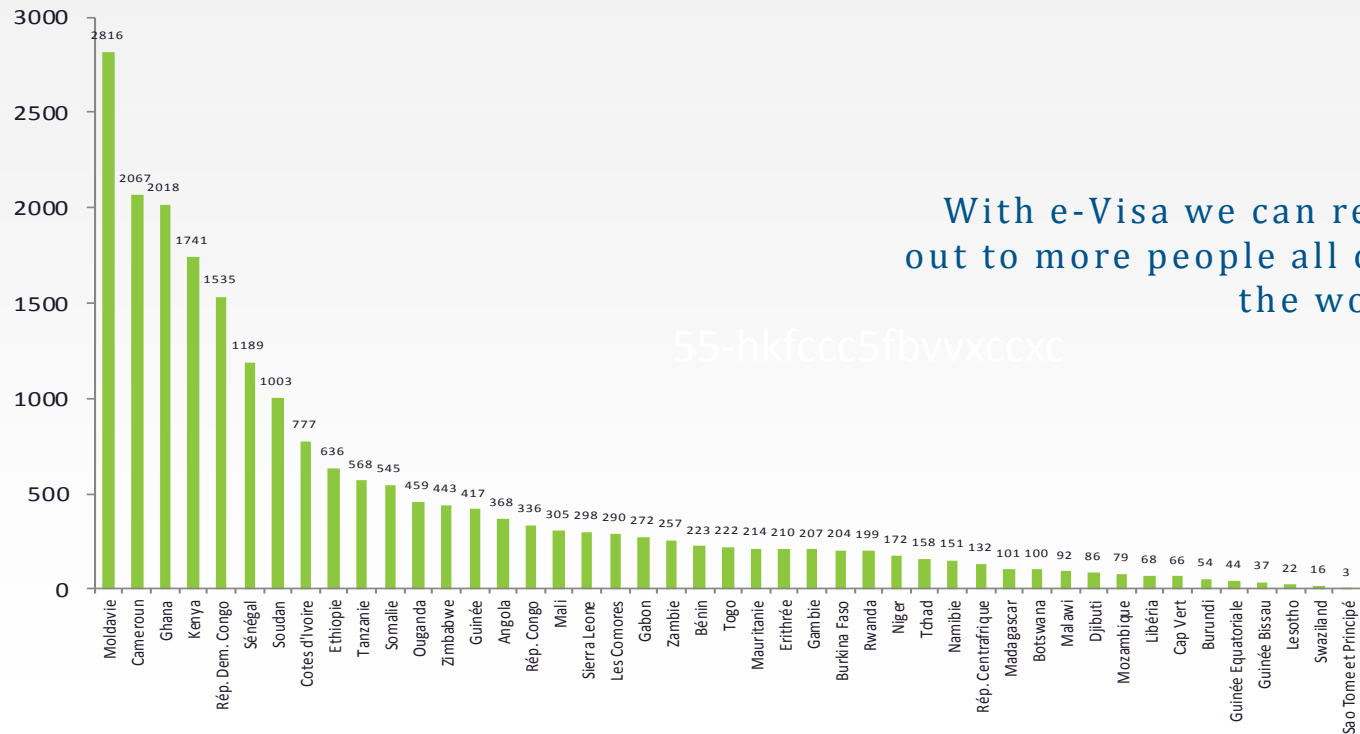
Total visas issued for PRC citizens  
increase rate: **%260.94**



eVisa



## e-Visa as a new gateway



With e-Visa we can reach out to more people all over the world.





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## Contact Details

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