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# The ICAO TRIP Communication Platform

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## ICAO TRIP: Building Trust in Travel Document Security

16 October 2015



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## ICAO TRIP Communication Platform

- A knowledge sharing website database platform that is :
  - currently in Beta testing pilot stage
  - for exchanging general, as well as, technical information on travel documents and Border Control from various States,
  - only accessible for authorised authorities:
    - ICAO member States;
    - International Organizations; and
    - other travel document issuing entities/authorities



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## Background

- The work implemented by the TAG/MRTD heavily relies on States' resources, and uses internet-based communications to achieve most of its work.
- Currently, the web sites supporting these activities are not integrated nor fully functional.
- The exchange of relevant information is a basic resource for travel document issuing authorities.
- The necessity of having a web-based platform for a secured exchange of information, expertise and knowledge is necessary and timely.



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## Objectives

- To provide the TAG/MRTD and its working groups a robust, integrated and sustainable platform to support its work;
- To provide a worldwide network for effective and efficient communication among users.
- To assist officials who work with travel documents to broaden their knowledge.
- To be a worldwide single point of reference for technical information on all travel documents and Border Control issues.
- To share documents, experiences, best practices etc. on secure and reliable information, via the website.



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# Benefits

- Central platform to share information on TDs and technology
- Communication with expert colleagues in different fields of expertise
- Making use of the most advanced States' expertise
- Possible to survey participants
- Information on conferences around the world
- Automatic notices via email



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## Structure of the site

- This site has been built to be user-friendly, both informative and with extended communication capabilities:
  - News & Alerts
  - Events (Calendar)
  - Discussions
  - Resources (Documents, Reports, Handbooks, etc.)
  - Forms (Surveys, Questionnaire)
  - Live Meetings
  - Webinar Lite



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## Security features

### Two-Factor Authentication

### Access through e-mail address

Link sent to e-mail address to be able to access the site

### Acceptance of the following:

- Terms of use;
- Terms and conditions;



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## Current Status

- Getting border agencies involved is key, and it was suggested that IATA and Border Control Authorities be informed about the site.
- Launch date of TRIP Website Platform for January 2016
- Proposal to include the **IFTBC** Information For Travel Documents and Border Control - on the TRIP Portal





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## Timelines

- |                              |   |
|------------------------------|---|
| <b>May 2015:</b>             | Finalization of the Webinar Lite  |
| <b>June 2015:</b>            | End of testing of the Beta Test (by ICBWG Members)<br>and consolidation of the feedback received by ICT |
| <b>July and August 2015:</b> | Adjustment of the portal  |
| <b>September 2015:</b>       | Opening of the platform and loading of information &<br>Article in the MRTD Report Magazine             |
| <b>October 2015:</b>         | Promotion of the Website at the 11 <sup>th</sup> MRTD Symposium   |
| <b>January 2016:</b>         | Official launch   |