



Kenya Airports Authority
SETTING OUR SIGHTS HIGH

ICAO Regional FAL Seminar

Dakar, Senegal 5th - 8th March 2018

- National Air Transport Facilitation Committee/Programme
 - KENYA EXPERIENCE

Presented by

- Dokers Chemo
 - Kenya

National Facilitation Program/Committee

- Kenya has a well established National Facilitation Programme and the National FAL committee legalized through a Gazette Notice

Objectives of NFP

- Ensure coordination of all entities involved in facilitation and promote the growth of a viable air transport industry
- Eliminate unnecessary obstacles and delays at international airports in the country
- Ensure controls and security procedures cause minimal delays among others

National Air Transport Facilitation Committee (NFALC)

- Established as per Std 8.19 (FAL Annex 9)
- Membership:
 - ✓ State Department of Transport
 - ✓ Kenya Civil Aviation Authority
 - ✓ Kenya Airports Authority
 - ✓ Kenya Revenue Authority (Customs and Border Control)
 - ✓ State Department of Livestock (Vet Services)

Cont.....

- ✓ State Department of Agriculture (KEPHIS)
- ✓ Ministry of Foreign Affairs (Protocol directorate)
- Ministry of Health (Public Health)
- ✓ State Department of Tourism
- ✓ State Department of Immigration and Registration of Persons
- ✓ Kenya Airport Police Unit
- ✓ Frontier Control
- ✓ Representative of Airline Operators
- ✓ Secretariat to the National Civil Aviation security Committee

National Air Transport Facilitation Committee (NFALC)

The mandate of this Committee is to implement and manage the provisions of the Programme and provide a forum for consultation amongst the stakeholders.

The Committee meetings are convened and chaired by the Ministry of Transport on a quarterly basis.

AIRPORT FACILITATION PROGRAMME/COMMITTEE

- The Airport Facilitation Programme/Committees are established at every international airport that have relevant agencies coordinating civil aviation.

Airport FAL Committee Cont...

- **The Airport Facilitation Committees are represented by same membership as the National committee but on operational level and report to the National Facilitation Committee**
- **The committee deals with operational matters and escalates issues that require more attention to NFALC.**
- **Meetings are chaired by the Airport manager and are held on a monthly basis**

EAC Consultative Meeting on FAL issues

- Comprises of the five member states of the EAC (Burundi, Kenya, Rwanda, Tanzania & Uganda)
- Membership is drawn from the NFALCs of each state as well the EAC Secretariat

Purpose of EAC Consultative FAL

- Sharing of information on FAL issues within the region and exploring ways of addressing them
- Informing stakeholders of relevant developments at both EAC level and global level
- Visit airports in the Region to check on compliance with Annex 9 SARPs and recommend improvements
- The forum is bi-annual on rotational basis among the 5 states

Challenges

- ✓ Stakeholder priority and overlapping interests
- ✓ Lack of participation from all concerned agencies
- ✓ Implementation and coordination of relevant legislation is complex
- ✓ Lack of awareness on provisions of Facilitation Annex 9 by some stakeholders

Challenges cont...

- Participation in committee meetings in the National level and EAC level is faced by budgetary issues.
- Staff turnover in key government agencies create gaps in terms of continuity hence slowing down the implementation of key objectives

Challenges cont....

- Increasing passenger traffic raises greater demands on the scarce resources i.e. limited facilities and personnel
- Security takes precedence as opposed to facilitation which is equally core to customer experience among many others

Way forward

- Initiate Facilitation trainings and develop instructors
- Encourage off airport processing which reduces bottlenecks and congestion in airports
- Expand Airport infrastructure and improve airport-city links
- Improve airport facilities for passenger convenience



THANK YOU!



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