



INTERNATIONAL CIVIL AVIATION ORGANIZATION

A United Nations Specialized Agency

Atelier sur la méthode de surveillance continue (CMA) de l'USOAP

Module 5

Aperçu du site web iSTARS 3.0

Objectif



L'objectif de ce module est :

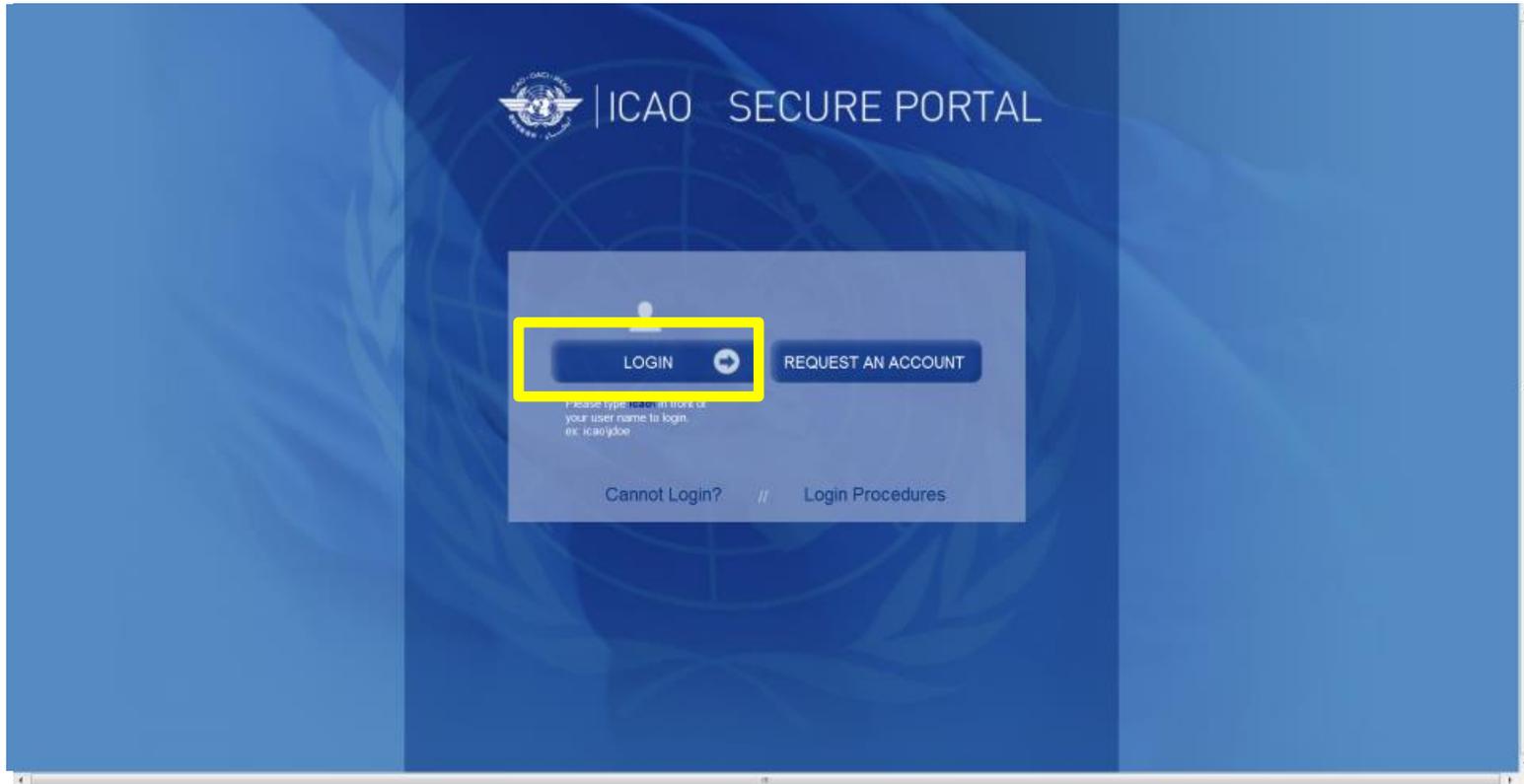
- De présenter un aperçu de iSTARS 3.0 et ses fonctionnalités.



Introduction à iSTARS 3.0 :

- Accès par le site du portail sécurisé de l'OACI
- Page d'accueil et onglets variés
- Comment utiliser *MYAPPS*
- Autres onglets

Accès par le site du portail sécurisé de l'OACI



Accès par le site du portail sécurisé de l'OACI (suite)



<https://portal.icao.int>

A screenshot of the ICAO Secure Portal interface. The header shows the ICAO logo and the text 'ICAO SECURE PORTAL'. Below the header, there are navigation tabs for 'ICAO Secure Portal', 'ICAO Public Site', and 'Profile'. The main content area displays a welcome message: 'Welcome to the ICAO Secure Portal. You have access to the following groups:'. A scrollable list of groups is shown, with the 'SPACE' group highlighted in a yellow box. The list includes 'ICAO-NET ICAO-NET Secure Site', 'ARS Aircraft Registry System;', 'CMO Continuous Monitoring and Oversight;', and 'SPACE iSTARS 2.0 SPACE'. A left sidebar contains links for 'Profile', 'Access Rules', and 'FAQ'.

Group Name	Description
ICAO-NET	ICAO-NET Secure Site
ARS	Aircraft Registry System;
CMO	Continuous Monitoring and Oversight;
SPACE	iSTARS 2.0 SPACE

iSTARS 3.0 : Page d'accueil



-  [MY APPS](#) | [CATALOGUE](#) | [GROUP MANAGER](#) | [SPACE-EXCHANGE](#) | [WORKSHOP](#) | [NEWS](#) | [MY ACCOUNT](#) | [CONTACT US](#) | [PROFILE](#)

Latest News

- 04 AUG** PDF generator service interruption [Read +](#)
- 20 JUL** REVISED: Upcoming Maintenance (29-30 July) [Read +](#)
- 19 JAN** Register your Runway Safety Team [Read +](#)

Analysis Workshop



Welcome to iSTARS 3.0

You and 5 other users are currently online

Hello, Thomas! Welcome to iSTARS. You have installed **23** apps.

View the Catalogue for the full list of all iSTARS apps, which allow provide granular user access and faster response as they are connected to our cloud based Safety Intelligence Engine (SIE).

Keep in mind that some iSTARS apps are in beta (pre-release), so please contact us if you experience any problems.

View the Catalogue...

You are on a free account. Enjoy.

Most Installed Apps

Total Apps Installed: 26067 (+8 per day)

-  ICAO DOCs (1518)
-  ADREP et al. (1285)
-  USOAP DataTables (1174)

[Go to my Apps >](#)

Latest Applications

[View full catalogue >](#)



Tweets by @icao



iSTARS 3.0 : MY APPS



MY APPS | CATALOGUE | GROUP MANAGER | SPACE-EXCHANGE | WORKSHOP | NEWS | MY ACCOUNT | CONTACT US | PROFILE

My Applications Help

Desk 1

USOAP DataTables

Safety Audit Information

ICAO DOCs

USOAP Info

Activity Manager

Airport Briefings

SSP Foundation

Safety Margins

Affiche toutes les applications choisies par l'utilisateur.

Cliquez sur l'icône pour accéder à l'application

iSTARS 3.0 : CATALOGUE



Affiche toutes les applications disponibles par catégories.

Toutes les catégories disponibles pour les utilisateurs.

Toutes les applications disponibles dans chaque catégorie.

SPACE
iSTARS 2.0

HOME | MY APP | **CATALOGUE** | GROUP MANAGER | NEWS | SUPPORT | CONTACT US | PROFILE

Catalogue

List of available SPACE Applications

The below list contains all applications which are available for you on SPACE based on your user permissions.

Catalogue (20) | Invitations (2) | Owners (0)

Select a category or use the search box:

All (20) | Accident Stats (3) | ACE (3) | Airlines (1) | Airports (5) | Documentation (1) | Fleet (2) | Integrated Analysis (7) | Natural Hazards (2) | SSP/SMS (1) | State Information (15) | Traffic (4) | USOAP (8)

Icon	Name/Category	Description	Installed
	ADREP List of Accidents and Incidents	A global repository of accidents and incidents including official (ADREP) and unofficial (Aviation Safety Network, etc.) sources since 2000	Open
	Airport Punctuality Airport punctuality based on departure data	Departure punctuality on a daily basis for all major airports	To My Apps
	Airports Airport specific characteristics	Information about airports with scheduled commercial traffic including number of flights in 2013, number of runways and layout for airports selectable by State of region	Open

iSTARS 3.0 : CATALOGUE (suite)



Cliquez sur “To My Apps” pour ajouter l’application choisie à la plateforme personnelle = page MY APPS.

“Open” = L’application fait déjà partie de la plateforme personnelle ou de la page MY APPS.

SPACE
iSTARS 2.0

MY APPS | CATALOGUE | GROUP MANAGER | NEWS | SUPPORT | CONTACT US | PROFILE

Catalogue

List of available SPACE Applications

The below list contains all applications which are available for you on SPACE based on your user permissions.

Applications (2) | Owners (0)

Search:

All (20) | Accidents (1) | Airports (5) | Documentation (1) | Fleet (2) | Integrated Analysis (7) | Natural Hazards (2) | SSP/SMS (1)

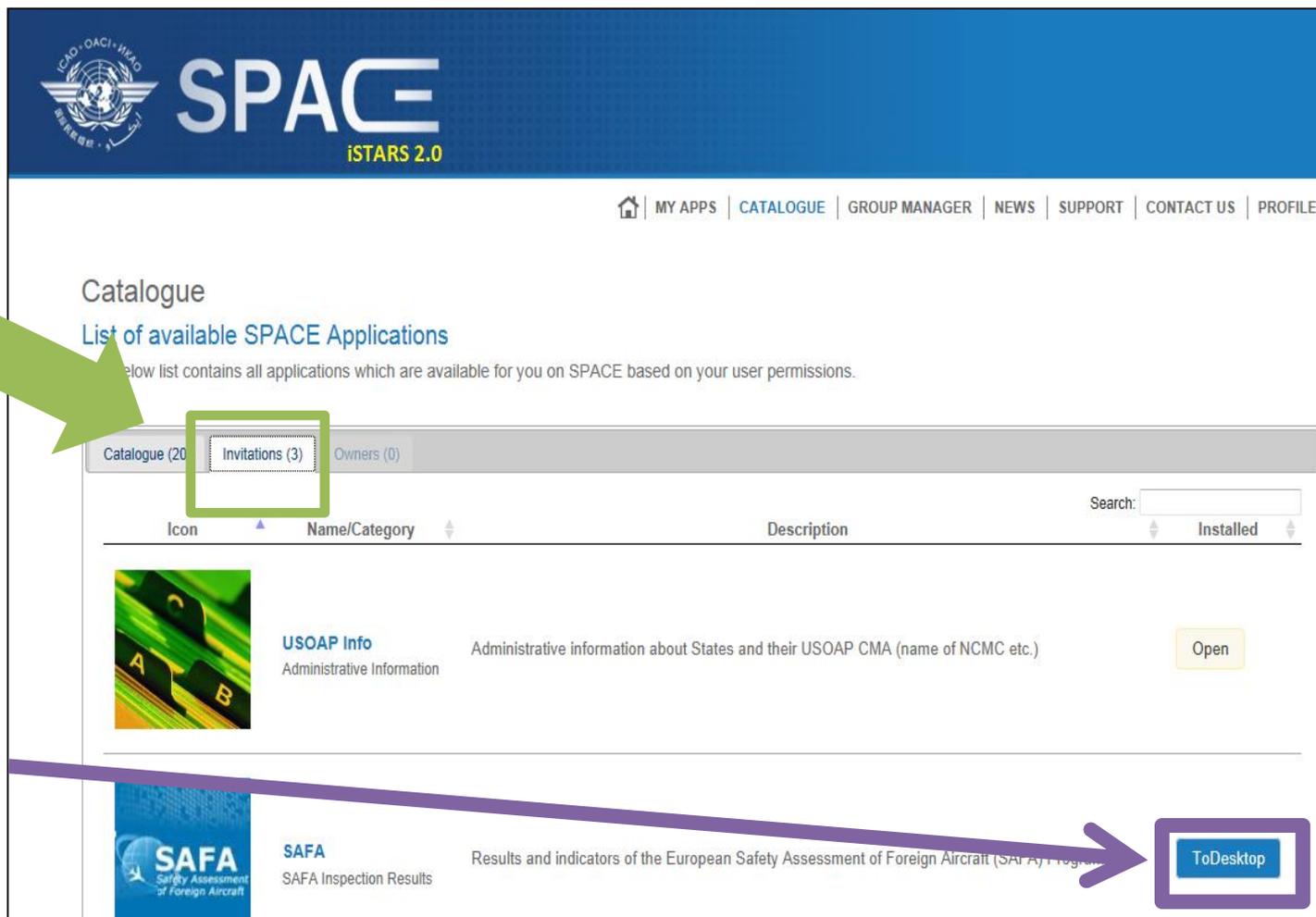
State Information (15) | Traffic (4)

Icon	Name/Category	Description	Installed
	Airport Punctuality Airport punctuality based on departure data	Departure punctuality on a daily basis for all major airports	Open To My Apps
	Airports Airport specific characteristics	Information about airports with scheduled commercial traffic including number of flights in 2013, number of runways and layout for airports selectable by State of region	Open

iSTARS 3.0 : CATALOGUE (suite)

“Invitations” =
Permet aux utilisateurs d'accéder aux applications avec une permission.

“To Desktop” indique que l'application ne fait pas partie de la plateforme personnelle (**MY APPS**). Cliquez pour ajouter à la page **MY APPS**.



Comment utiliser MY APPS



Comment utiliser
la page **My Applications**.

EXEMPLE 1:

LEI by Traffic

Cliquez pour
explorer cette
application en
profondeur.

SPACE
iSTARS 2.0

MY APPS | CATALOGUE | GROUP MANAGER | NEWS | SUPPORT | CONTACT US | PROFILE

My Applications [Help](#)

Desk 1

Fleet Info

ADREP

Airports

LEI by Traffic

USOAP Charts

USOAP DataTables

Safety Audit Information

PQ Tester

Safety DNA

USOAP Info

Activity Manager

SAFA

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Exemple 1 : LEI by Traffic (LEI selon le trafic)

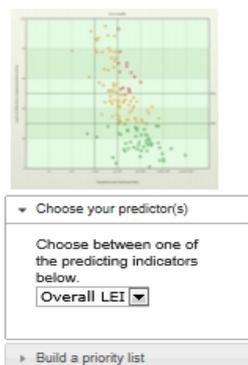


LEI by Traffic

Mesure la LEI des États individuels selon le nombre de leurs départs réguliers.

Illustre la tendance régionale/mondiale.

Les États qui figurent au-dessus de la ligne de tendance (en surligné) ont une LEI supérieure à celle-ci et sont une préoccupation pour l'OACI. Il s'agit d'un des facteurs utilisés pour prioriser les activités USOAP dans les régions.

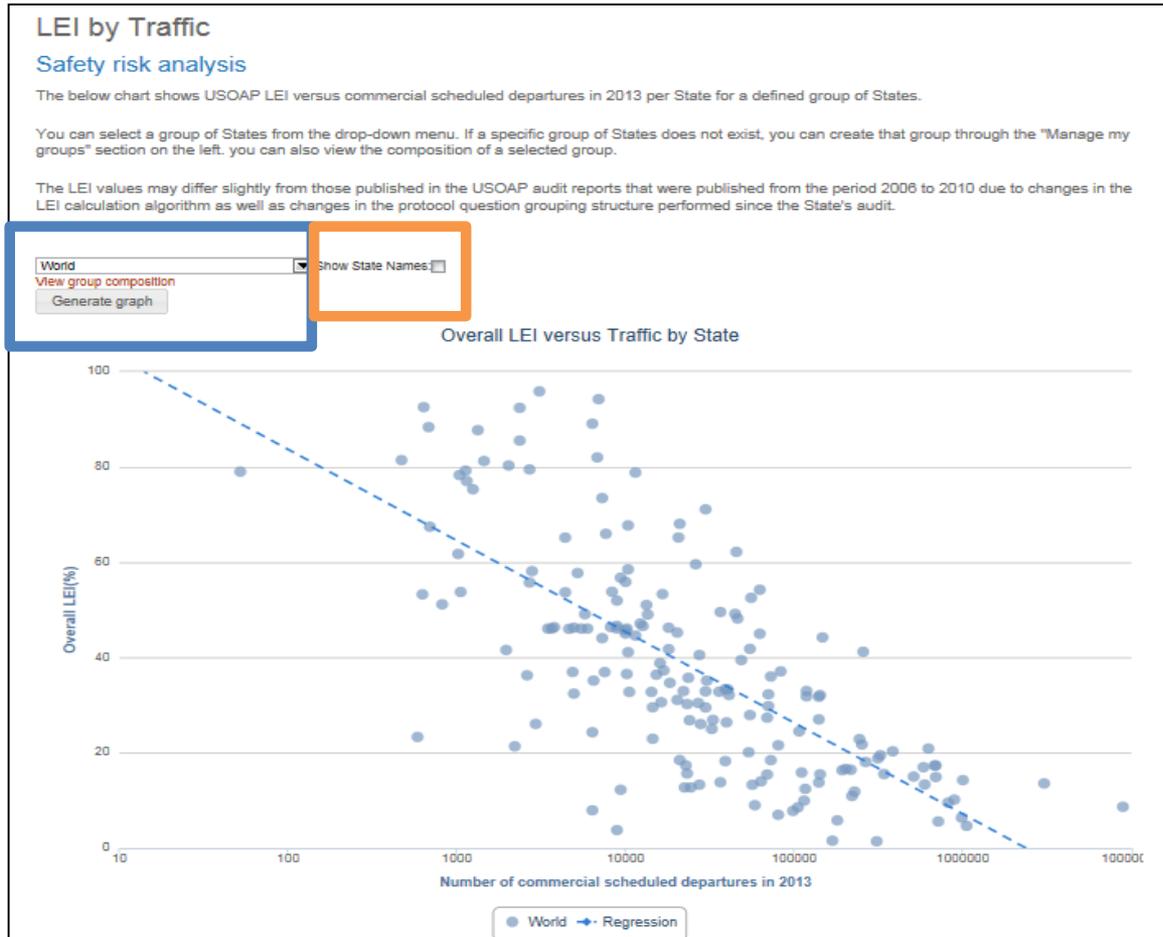


Exemple 1 : LEI by Traffic (LEI selon le trafic) (suite)



Cliquez **“Generate graph”** pour consulter les graphiques selon le groupe, c.-à-d. mondial, régional, sous-régional et autres.

Cochez la case pour afficher les noms des États (**“Show State names”**).



Exemple 2 : USOAP Data Tables (Tableaux de données USOAP)



Comment utiliser
la page **My
Applications.**

EXEMPLE 2 :

USOAP Data Tables (Tableaux de données USOAP)

Il s'agit d'une autre
application très
utile pour
permettre aux États
de mesurer leur
performance par
rapport aux autres
États.

The screenshot shows the 'SPACE iSTARS 2.0' application interface. At the top, there is a navigation bar with the ICAO logo and the text 'SPACE iSTARS 2.0'. Below this, there is a navigation menu with links: 'MY APPS', 'CATALOGUE', 'GROUP MANAGER', 'NEWS', 'SUPPORT', 'CONTACT US', and 'PROFILE'. The main content area is titled 'My Applications' and contains a grid of application icons. The 'USOAP Data Tables' icon, which features a blue circle with a white percentage sign, is highlighted with a green border. Other icons include 'Fleet Info', 'ADREP', 'Airports', 'LEI by Traffic', 'USOAP Charts', 'Safety Audit Information', 'PQ Tester', 'Safety DNA', 'USOAP Info', 'Activity Manager', and 'SAFA'. The bottom right corner of the page contains the copyright notice: '© International Civil Aviation Organization (ICAO)'.

My Applications [Help](#)

Desk 1

Fleet Info ADREP Airports LEI by Traffic

USOAP Charts **USOAP Data Tables** Safety Audit Information PQ Tester

Safety DNA USOAP Info Activity Manager SAFA

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Exemple 2 : USOAP Data Tables (Tableaux de données USOAP) (suite)



USOAP Data Tables
(Tableaux de données USOAP) Permettent aux États de mesurer leur taux de mise en œuvre effective (EI) ou leur absence de mise en œuvre effective (LEI) par **domaine d'audit** ou par **élément crucial**.



SPACE
ISTARS 2.0



▼ Export Data

Export the data (csv format).

CSV

MY APPS | CATALOGUE | GROUP MANAGER | NEWS | SUPPORT | CONTACT US | PROFILE

USOAP Data Tables

Implementation Indicators

View or download the Lack of Effective Implementation (LEI) data in table format for each State evaluated by USOAP and LEI by area and critical element

Select an Indicator: Effective Implementation (EI) ▼

By Area By CE

Name	Overall	LEG	ORG	PEL	OPS	AIR	AIG	ANS	AGA
Albania	53.92	46.43	45.45	47.06	51.16	50.96	28.57	74.51	52.78
Algeria	58.19	42.86	50	62.5	66.13	68.38	38.14	55.61	60.54
Andorra	26.33	71.43	54.55	66.67	35.71	51.28	12.36	15.38	13.25
Angola	34.8	76.19	72.73	36.71	60	85.32	6.32	9.09	17.78
Antigua and Barbuda	53.92	71.43	75	86.49	92.62	74.17	68.75	16.32	22.92
Argentina	86.25	90.48	92.31	91.78	90.63	92.66	96.84	72.82	81.88
Armenia	96.22	100	83.33	93.51	91.34	99.15	90.72	99.49	99.32
Australia	82.67	77.27	100	82.72	71.31	76.8	96.97	81.31	91.03
Austria	72.99	68.18	64.29	96.78	85.48	95.71	59.38	67.51	44.22
Azerbaijan	58.25	31.82	41.67	68.42	61.9	86.96	44.79	47.72	55.77
Bahamas	45.76	47.37	27.27	73.02	76.42	77.88	65.63	23.23	2.14
Bahrain	66.62	52.38	54.55	75.95	50	86.92	72.16	56.41	73.79
Bangladesh	50.45	33.33	53.85	65.82	81.15	72.97	3.09	34.67	54.68
Barbados	54.3	71.43	72.73	65.71	45.16	52.38	46.39	55.79	57.66
Belarus	53.39	66.67	41.67	57.5	63.41	54.05	59.79	43.61	49.65
Belgium	67.03	72.73	50	82.05	78.4	82.52	37.23	48.48	78.21
Belize	63.99	60.87	78.57	75	56	69.03	32.99	73.85	68.03
Benin	42.26	57.14	57.14	53.16	56.67	72.38	1.03	28.26	44.37
Bhutan	38.26	40.91	36.36	58.73	51.22	53.98	1.03	11.23	68.99
Bolivia (Plurinational State of)	72.08	80.95	50	93.75	79.84	83.93	74.74	46.88	76.67
Bosnia and Herzegovina	67.57	66.67	61.54	88	69.05	76.42	48.96	61.03	71.22
Botswana	53.37	71.43	41.67	55	41.73	63.89	70.53	51.56	43.8
Brazil	85.75	80.95	93.33	91.46	80.95	83.8	95.83	95.41	69.59
Brunei Darussalam	84.84	76.19	100	83.61	49.58	85.66	37.11	55.15	70.73

Exemple 3 : USOAP Charts (Graphiques USOAP)



Comment utiliser la page **My Applications**.

EXEMPLE 3 :

USOAP Charts (Graphiques USOAP)

Une autre application très utile pour que les États mesurent leur performance par rapport aux autres États ou régions, et pour les aider à effectuer une analyse détaillée portant sur des PQ spécifiques.

My Applications [Help](#)

Desk 1

- Fleet Info
- ADREP
- Airports
- LEI by Traffic
- USOAP Charts**
- USOAP DataTables
- Safety Audit Information
- PQ Tester
- Safety DNA
- USOAP Info
- Activity Manager
- SAFA

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Exemple 3 : USOAP Charts (Graphiques USOAP) (suite)



USOAP Charts (Graphiques USOAP)

En sélectionnant la moyenne régionale ou mondiale, les États peuvent mesurer leur taux **global** de mise en œuvre effective (EI) selon la sélection effectuée.

SPACE
ISTARs 2.0

[MY APPS](#) | [CATALOGUE](#) | [GROUP MANAGER](#) | [NEWS](#) | [SUPPORT](#) | [CONTACT US](#) | [PROFILE](#)

USOAP Charts

State USOAP data

These two column charts display the lack of effective implementation for the selected group of States. Clicking on a column on the upper graph will generate the view for that area on the lower graph.

You can select a group of States from the drop-down menu. If a specific group of States does not exist, you can create that group through the "Manage my groups" section on the left. You can also view the composition of a selected group. By clicking or hovering over the bars in the graph, a bubble tooltip appears with the name of the State. Clicking on that name brings you to the detailed USOAP results for that State (not implemented on iPads).

The LEI values may differ slightly from those published in the USOAP audit reports that were published from the period 2006 to 2010 due to changes in the LEI calculation algorithm as well as changes in the protocol question grouping structure performed since the State's audit.

Select Group World and State Canada

Toggle Distribution Chart
Toggle Timeline Chart

Overall EI

Canada versus World

State EI: 95.33% World Av.: 61.81%

EI (%)

EI by Area

Canada versus World

Area	EI (%)
LEG	90.33%
ORG	93.75%
PEL	97.02%
OPS	89.33%
AIR	96.33%
AIG	91.00%
ANS	88.00%
AGA	98.75%

EI by CE

Canada versus World

CE	EI (%)
CE1	96.00%
CE2	96.00%
CE3	98.00%
CE4	97.00%
CE5	94.00%
CE6	92.00%
CE7	98.00%
CE8	92.00%

Options

Show statistical lines and bands on the chart

Numbers as EI (100-LEI)

Help

Exemple 3 : USOAP Charts (Graphiques USOAP) (suite)



Cette analyse peut être réalisée de façon plus détaillée par domaine d'audit ou par élément crucial (EC).

SPACE
ISTARs 2.0

[MY APPS](#) | [CATALOGUE](#) | [GROUP MANAGER](#) | [NEWS](#) | [SUPPORT](#) | [CONTACT US](#) | [PROFILE](#)

USOAP Charts

State USOAP data

These two column charts display the lack of effective implementation for the selected group of States. Clicking on a column on the upper graph will generate the view for that area on the lower graph.

You can select a group of States from the drop-down menu. If a specific group of States does not exist, you can create that group through the "Manage my groups" section on the left. You can also view the composition of a selected group. By clicking or hovering over the bars in the graph, a bubble tooltip appears with the name of the State. Clicking on that name brings you to the detailed USOAP results for that State (not implemented on iPads).

The LEI values may differ slightly from those published in the USOAP audit reports that were published from the period 2006 to 2010 due to changes in the LEI calculation algorithm as well as changes in the protocol question grouping structure performed since the State's audit.

Select Group World and State Canada

Toggle Distribution Chart
Toggle Timeline Chart

Overall EI

Canada versus World

Category	EI (%)
State EI	95.33%
World Av.	61.81%

EI by Area

Area	EI (%)
LEG	90.37%
ORG	93.75%
PEL	97.02%
OPS	89.02%
AIR	96.31%
AIG	91.00%
ANS	98.0%
AGA	98.79%

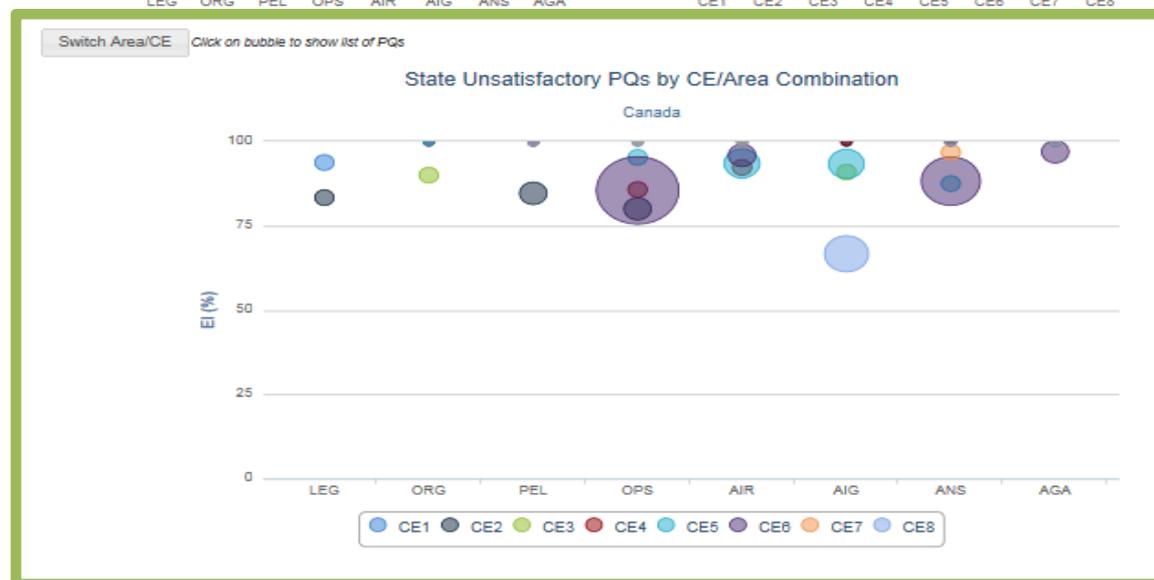
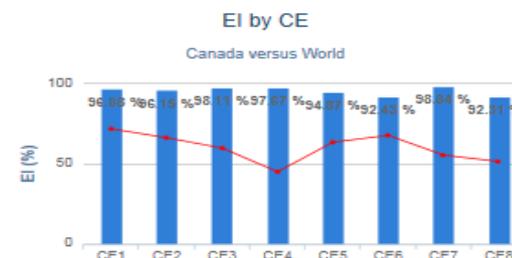
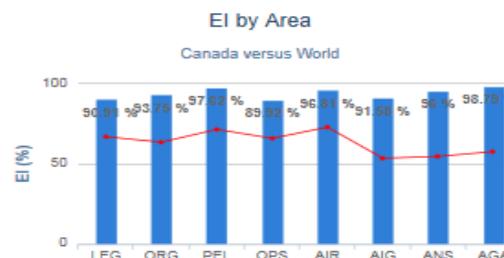
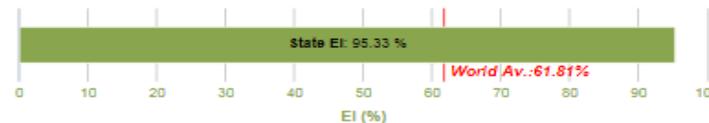
EI by CE

CE	EI (%)
CE1	96.05%
CE2	96.05%
CE3	98.11%
CE4	97.87%
CE5	94.87%
CE6	92.78%
CE7	98.84%
CE8	92.31%

Exemple 3 : USOAP Charts (Graphiques USOAP) (suite)



Cette analyse peut être réalisée de façon encore plus détaillée en séparant chaque domaine d'audit par EC (chaque combinaison étant représentée par un cercle).



Exemple 3 : USOAP Charts (Graphiques USOAP) (suite)



En défilant sur l'un quelconque des cercles (chacun représentant un EC), les utilisateurs peuvent déterminer quels sont les taux EI et LEI, ventilés par EC pour chaque domaine d'audit.

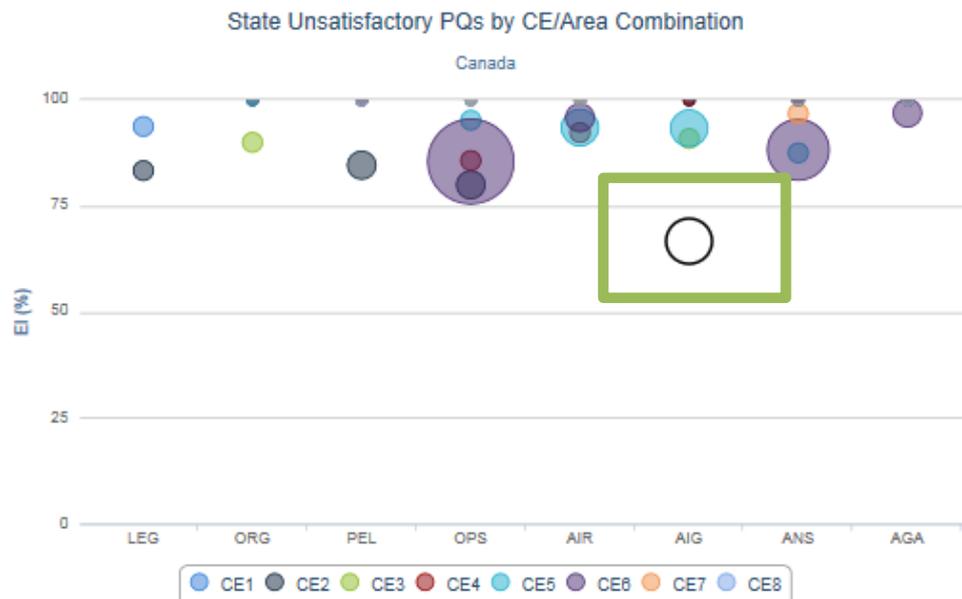
Par exemple : En défilant sur le cercle BLEU, nous constatons qu'il y a 4 PQ non satisfaisantes dans le domaine d'audit AIG représentant l'EC-8 et que le taux EI total de cette combinaison EC 8-AIG est de 66.67 pour cent.



Exemple 3 : USOAP Charts (Graphiques USOAP) (suite)



En cliquant sur le cercle, les utilisateurs trouveront les PQ ayant été jugées “non satisfaisantes” dans le cercle correspondant à la combinaison sélectionnée dans la diapo précédente (EC 8-AIG).



Unsatisfactory PQs (4) for CAN in CE8 related to AIG

Search:

PQNumber	Question	Area	CE
6.431	Has the State, as the State conducting the investigation, developed and implemented procedures to ensure that it sends preliminary reports, when the aircraft involved in an accident is of a maximum mass of over 2 250 kg, to all involved States and ICAO?	AIG	8
6.435	Has the State, as the State conducting the investigation, developed and implemented procedures to ensure that it sends accident data reports involving aircraft of a maximum mass of over 2 250 kg to ICAO, as soon as practicable after the investigation?	AIG	8
6.437	Has the State, as the State conducting the investigation, developed and implemented procedures to ensure that it sends incident data reports to ICAO for investigations into incidents to aircraft of a maximum mass of over 5 700 kg?	AIG	8
6.509	Is the database created in a standardized format to facilitate data exchange?	AIG	8

Showing 1 to 4 of 4 entries

Plus sur MY APPS



Plusieurs autres applications intéressantes sont disponibles pour mesurer les performances des États par rapport aux moyennes régionales et mondiales.

iSTARS 3.0 : Group Manager (Gestionnaire du groupe)



Les utilisateurs peuvent créer leur(s) propre(s) groupe(s) aux fins d'analyse.

1. Cliquez sur l'encadré "Add" sous l'onglet "Create a new group" (Créer un nouveau groupe).

2. Remplissez les champs requis dans la boîte de message "Create a new group".

3. Cliquez sur les États qui vous intéressent et ensuite sur l'encadré "Create" au bas.

The screenshot shows the 'Group Manager' interface in the iSTARS 2.0 application. The main header includes the ICAO logo and the text 'SPACE ISTAR 2.0'. The navigation bar contains links for 'MY APPS', 'CATALOGUE', 'GROUP MANAGER' (highlighted with a green box), 'NEWS', 'SUPPORT', 'CONTACT US', and 'PROFILE'. The main content area is titled 'Group Manager' and 'Manage Groups of States and Territories'. It features a 'Create a new group' modal window with the following fields: 'Custom group name *', 'Description *', 'Is iSTARS Group' (checkbox), and 'Share my group' (checkbox). A 'States *' dropdown menu is open, displaying a list of 253 available options, including 'Asia (52)', 'Afghanistan', 'Armenia', 'Azerbaijan', 'Bahrain', 'Bangladesh', 'Bhutan', 'Brunei Darussalam', 'Cambodia', 'China', 'China, Macao Special Administrative Region', 'Cyprus', and 'Democratic People's'. The 'Create' button at the bottom right of the modal is highlighted in red.

iSTARS 3.0 : News (Nouvelles)



Toute modification ou introduction de nouvelles applications sera annoncée dans la page “**NEWS**”.

A screenshot of the iSTARS 2.0 SPACE NEWS page. The page has a blue header with the iSTARS 2.0 logo and navigation links: MY APPS, CATALOGUE, GROUP MANAGER, NEWS (highlighted), SUPPORT, CONTACT US, and PROFILE. The main content is titled 'News & Updates' and contains two news items. The first item, dated 17 DEC, is 'MAP Builder released' and describes a new feature for building maps. The second item, dated 20 SEP, is 'iSTARS 2.0 SPACE (beta) is ready' and provides information about the beta version, including a list of new features and instructions for users.

SPACE
iSTARS 2.0

🏠 | MY APPS | CATALOGUE | GROUP MANAGER | **NEWS** | SUPPORT | CONTACT US | PROFILE

News & Updates

17 DEC MAP Builder released

It is now possible to build choropleth, country colored maps online directly on iSTARS SPACE. You can use any metric available to color the countries and even choose the colors. Give the MAP Builder app a try.

20 SEP iSTARS 2.0 SPACE (beta) is ready

Dear iSTARS user,

You may have seen on the <https://portal.icao.int> welcome page that you have been added to a group called “**iSTARS 2.0 SPACE (beta)**” which can be accessed directly via <https://portal.icao.int/space>. This is the new version of iSTARS, with a lot of new features including:

- a **Catalogue** of apps you can search and filter to find what you need
- a **personalized desktop** where you can manage and layout your apps like on a mobile tablet
- **Faster** response times through extensive use of our cloud based **Safety Intelligence Engine (SIE)**

All apps which are currently under Occurrences, Compliance and Risk are present in the **SPACE catalogue**. Some of them have already be upgraded to 2.0, others still point to the current version. We expect that all apps will be upgraded to 2.0 SPACE before end of Octobre 2013.

You can start using SPACE right away and experience its enhanced usability and check out the **terrain, weather and PBN apps**. SPACE is still in beta test mode until all apps are upgraded, so do not hesitate to contact us if you experience any problems.

The iSTARS Team

iSTARS 3.0 : Support (Soutien)



Le service Questions et réponses peut être obtenu dans la page “**SUPPORT**”.

A screenshot of the iSTARS 2.0 website's 'Technical Support' page. The page has a blue header with the iSTARS logo and navigation links: 'MY APPS', 'CATALOGUE', 'GROUP MANAGER', 'NEWS', 'SUPPORT', 'CONTACT US', and 'PROFILE'. The 'SUPPORT' link is highlighted with a green box. The main content area is titled 'Technical Support' and contains a list of common user issues with links to their respective solution pages. The issues listed are: 'The page layout seems strange, some parts of the pages seem squeezed (1)', 'Pages, graphs or tables do not load and some button clicks have no effect (5)', 'I want to update information (action plans, accidents etc.) but the system does not allow me to do that (1)', 'I want to fill-in forms offline but it does not work (1)', and 'I get an error when I want to upload some files (2)'. The first issue is expanded to show a sub-section titled 'Browser is not iSTARS friendly' with instructions to use Internet Explorer 8 or higher. The second issue is expanded to show a sub-section titled 'Javascript is not enabled in your Browser' with instructions to enable Javascript in the browser settings. The third issue is expanded to show a sub-section titled 'Flash is not installed'.

iSTARS 3.0 : *Contactez-nous*



Contactez l'administrateur iSTARS 3.0 en cliquant l'onglet "CONTACT US" pour toute aide.



SPACE
iSTARS 2.0

[HOME](#) | [MY APPS](#) | [CATALOGUE](#) | [GROUP MANAGER](#) | [NEWS](#) | [SUPPORT](#) | [CONTACT US](#) | [PROFILE](#)

Contact Us

Feel free to provide us with your feedback such as general comments, bugs found or specific requests for SPACE by contacting us through the information below. The SPACE team reads every submission and replies to it in due time.



Mr. Marco Merens

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Mailing Address:



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International Civil Aviation Organization (ICAO)

999 University Street,

Montréal, Quebec H3C 5H7, Canada

Introduction à iSTARS 3.0 :

- Accès par le site du portail sécurisé de l'OACI
- Page d'accueil et onglets variés
- Comment utiliser *MYAPPS*
- Autres onglets



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Dakar

European and
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(EUR/NAT) Office
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(MID) Office
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