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## Regional Meeting of USOAP CMA National Continuous Monitoring Coordinators (NCCMs)

# South African Civil Aviation Authority

Ishmael Sebogodi

*Deputy NCCM*

Dakar, 15 to 18 July 2019



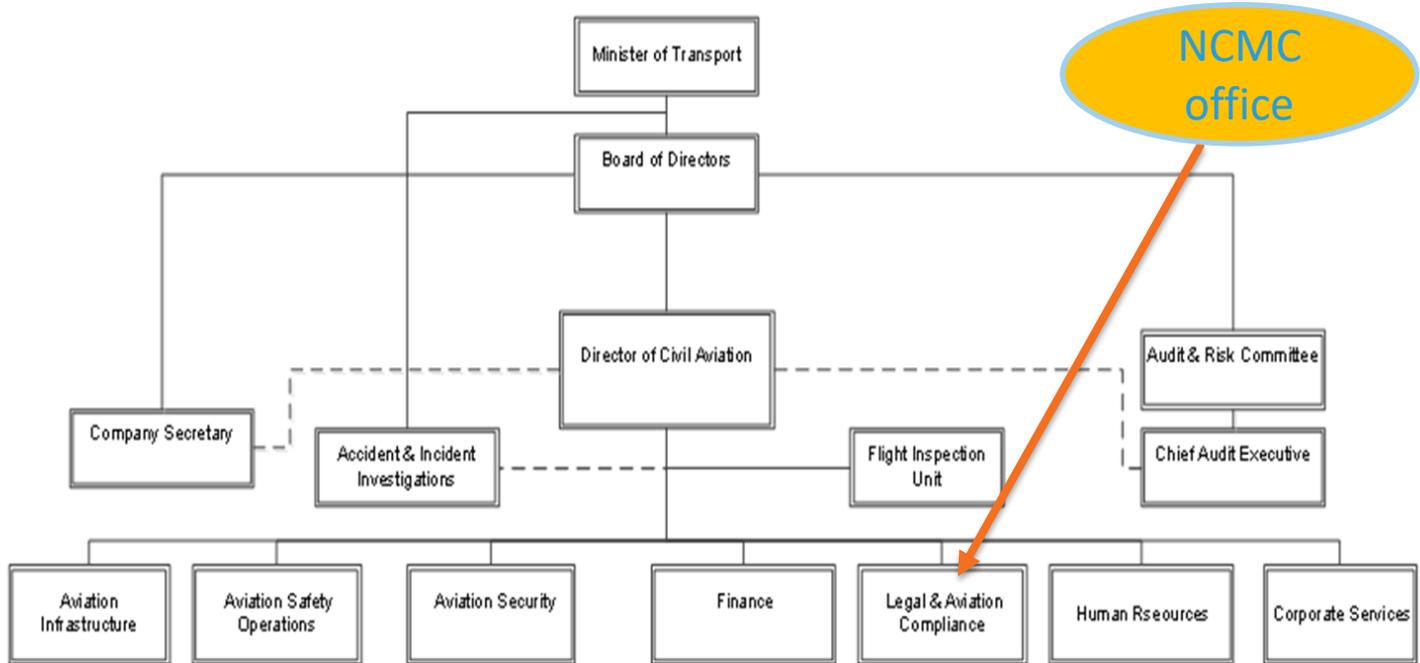


- ❑ NCMC Team Establishment
- ❑ State Profile (RSA)
- ❑ State EI (2007-2017)
- ❑ Experience & Lesson Learned
- ❑ ICS Activities



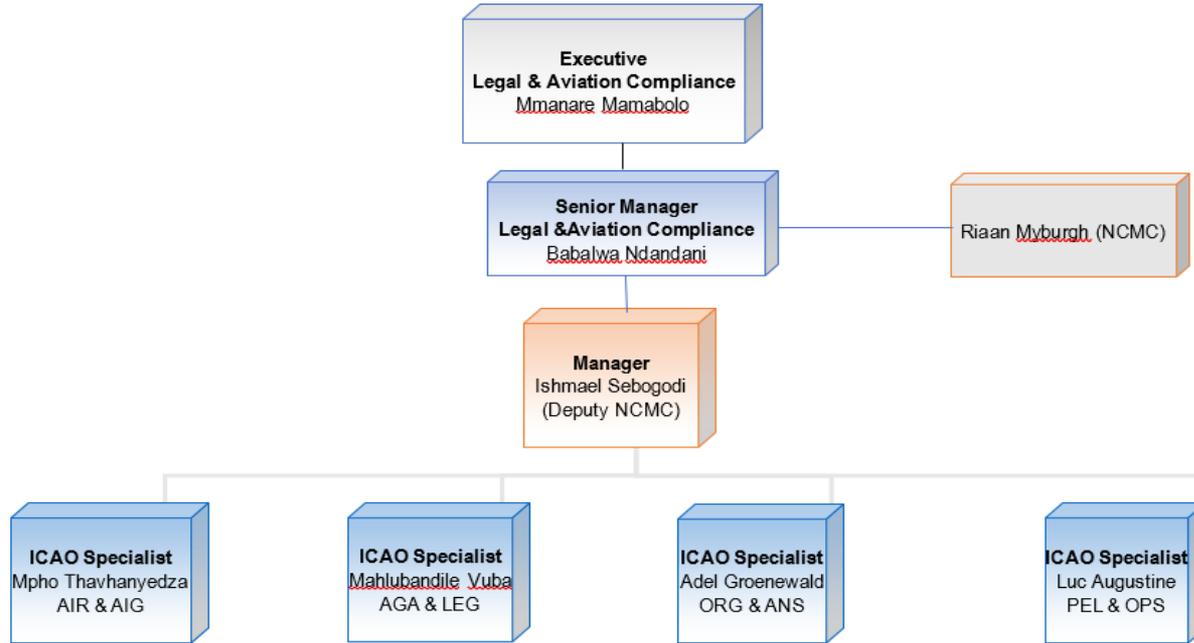


# NCMC Team Establishment





# NCMC Office





# State profile

## SA Activities

SA Activities	
No of A/C	Approx: 13656
AOC	228
AMO	429
DOA	13
POA	20
ATO	50
Aerodrome (International)	10

## Staff Numbers (Inspectorate)

PEL	58
OPS	61
AIR	56
Aerodrome	15
ANS	28





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# State EI-2007

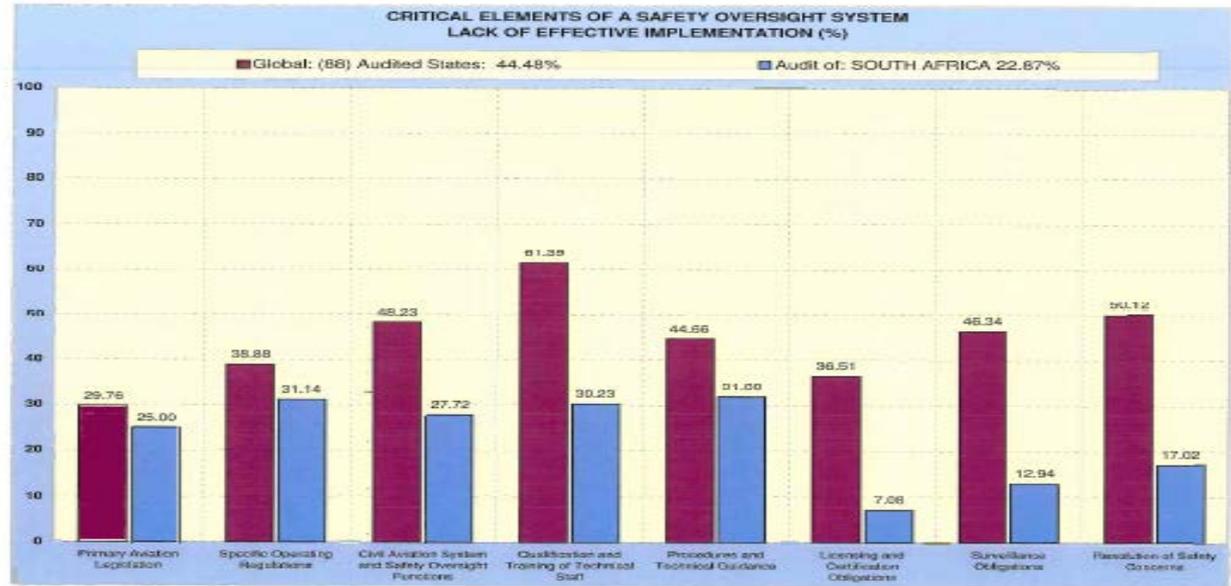
## 2007 ICAO Audit





# State EI-2007

EI = 77.33 %





## 2007 - Audit lessons learned

- Post audit debrief revealed the following;
  - Silo Approach
  - Lack of control on Quality of deliverables
  - Incomplete/partial completed deliverables
  - Lack of specialist ICAO compliance knowledge
  - Low level of Assurance on progress made



# Corrective Actions

- The following actions were instituted to improve compliance in relation to USOAP CMA activities;
  - Establish a USOAP CMA Task Team (TT)
    - Consisting of representatives of all affected State Entities
    - Monthly progress meetings
  - Establish an ICAO Compliance Section (ICS)
    - Established in Risk & Compliance Department
    - Manager and 4 ICAO specialists
    - All ICAO deliverables to be audited prior to submission
  - Regular training of ICS Specialist by attending USOAP CMA workshops and completing CBT



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# State EI-2013

## 2013 ICAO ICVM



# 2013 - ICAO ICVM

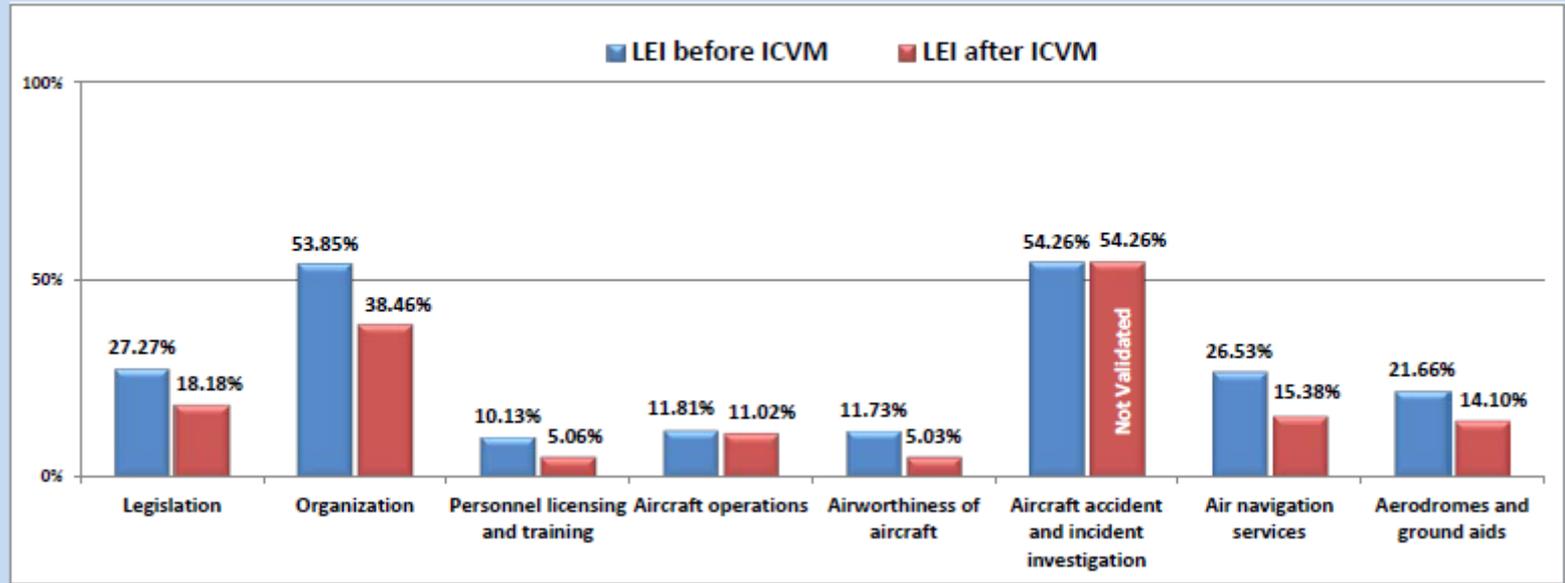
South Africa (ICVM period: 24 to 30 July 2013)

LEI before ICVM: 22.59%

LEI after ICVM: 16.33%

Figure 1. Lack of Effective Implementation by Critical Element of a Safety Oversight System

Figure 2. Lack of Effective Implementation by Area





- Post audit debrief revealed the following;
  - South African EI Improved
  - 16% LEI will require more resources
  - Rule-making process was found to be too slow
  - ESAF ROST mission made a positive contribution in preparations for the ICVM
  - ICAO Compliance Section (ICS) established too late to make significant contribution
  - Record Keeping needed to be improved



## 2013 - Corrective Actions

- The following activities were retained to maintain compliance in relation to USOAP CMA Activities;
  - Monthly USOAP CMA Task Team Meetings
  - Regular training of ICS Specialist by attending USOAP CMA workshops and completing CBT
- The following actions were instituted to improve compliance in relation to USOAP CMA Activities;
  - Move ICS to Legal & Compliance Division
  - Enhancement of state letter management processes
  - Acquisition of an Enterprise Business System (EMPIC-EBS)



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# State EI-2017

## 2017 ICAO Audit

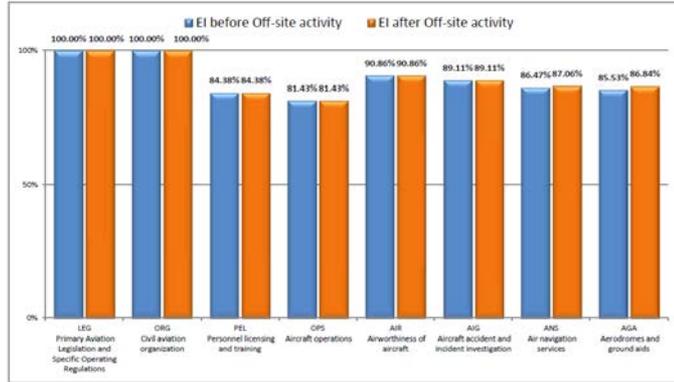




# State EI-2017

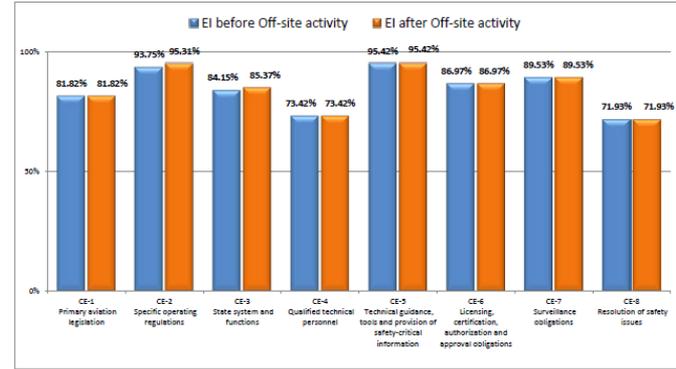
## Per Audit Area

Figure 2. EI by Audit Areas



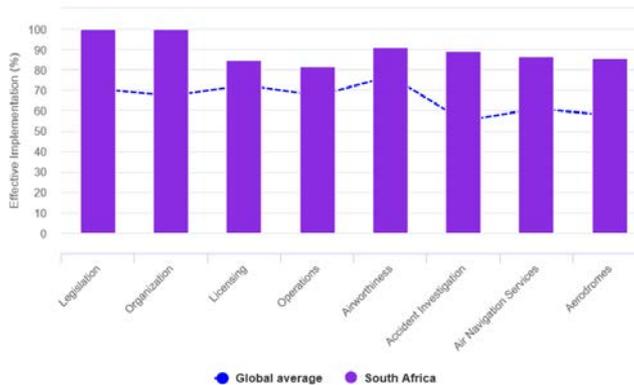
## Per Critical Area

Figure 1. EI by Critical Elements



## RSA vs Global Average

- South Africa's EI is 87.41%
- Global Average EI is 65.06%





- Post audit debrief revealed the following;
  - South African EI improved.
  - Negative impact of organisational restructuring before audits
  - Rule-making process to be improved
  - ESAF ROST mission made a positive contribution towards audit preparations
  - Over reliance of Audit Areas on ICS to ensure USOAP CMA Compliance
  - Inspector training system should be improved



## 2017 - Corrective Actions

- The following activities were retained to maintain compliance in relation to USOAP CMA Activities;
  - Monthly USOAP CMA Task Team Meetings
  - Regular training of ICS Specialist by attending USOAP CMA workshops and completing CBT
- The following actions were instituted to maintain compliance in relation to USOAP CMA Activities;
  - Full implementation of the EBS system to address the record keeping
  - Development of a Training model for EBS to centralise the training



# State EI summary: 2007-2019

## ICAO USOAP CMA Audit History 2007 - 2019





# ICS Activities

**USOAP CMA ACTIVITY SCHEDULE  
2019/20**

		1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
		April	May	June	July	August	September	October	November	December	January	February	March
ICS		*Monitor CAP targets and verify the acceptability of evidence upon receipt, and update the OLF.	*Monitor CAP targets and verify the acceptability of evidence upon receipt, and update the OLF.	*Monitor CAP targets and verify the acceptability of evidence upon receipt, and update the OLF.	*Monitor CAP targets and verify the acceptability of evidence upon receipt, and update the OLF.	*Monitor CAP targets and verify the acceptability of evidence upon receipt, and update the OLF.	*Monitor CAP targets and verify the acceptability of evidence upon receipt, and update the OLF.	*Monitor CAP targets and verify the acceptability of evidence upon receipt, and update the OLF.	*Monitor CAP targets and verify the acceptability of evidence upon receipt, and update the OLF.	*Monitor CAP targets and verify the acceptability of evidence upon receipt, and update the OLF.	*Monitor CAP targets and verify the acceptability of evidence upon receipt, and update the OLF.	*Monitor CAP targets and verify the acceptability of evidence upon receipt, and update the OLF.	*Monitor CAP targets and verify the acceptability of evidence upon receipt, and update the OLF.
		*Facilitate self – assessment (CE 1, 2 & 3)			*Facilitate self – assessment (CE 4 & 5)			*Facilitate self – assessment (CE 6 & 7) *Facilitate Self-Assessment of SSP PQs			*Facilitate self – assessment (CE 6, 7 & 8) *Facilitate Self-Assessment of SSP PQs		
		*Facilitate the maintenance of CC/EFOD			*Facilitate the maintenance of CC/EFOD			*Facilitate the updating of CC/EFOD			*Facilitate the maintenance of CC/EFOD *Facilitate and verify SAAQ updates		
	Monthly Report to EXCO on ICAO USOAP CMA Activities	Monthly Report to EXCO on ICAO USOAP CMA Activities	Quarterly Report to Board on ICAO USOAP CMA Activities	Monthly Report to EXCO on ICAO USOAP CMA Activities	Monthly Report to EXCO on ICAO USOAP CMA Activities	Quarterly Report to Board on ICAO USOAP CMA Activities	Monthly Report to EXCO on ICAO USOAP CMA Activities	Monthly Report to EXCO on ICAO USOAP CMA Activities	Quarterly Report to Board on ICAO USOAP CMA Activities	Monthly Report to EXCO on ICAO USOAP CMA Activities	Monthly Report to EXCO on ICAO USOAP CMA Activities	Quarterly Report to Board on ICAO USOAP CMA Activities	Quarterly Report to Board on ICAO USOAP CMA Activities
Audit Area		* Submit CAP deliverables to ICS	* Submit CAP deliverables to ICS	* Submit CAP deliverables to ICS	* Submit CAP deliverables to ICS	* Submit CAP deliverables to ICS	* Submit CAP deliverables to ICS	* Submit CAP deliverables to ICS	* Submit CAP deliverables to ICS	* Submit CAP deliverables to ICS			
		* Perform self – assessment of CE 1, 2 & 3. * Update and maintain CC/EFOD			* Perform self – assessment of CE 4 & 5. * Update and maintain CC/EFOD *Identify and file Significant Differences			* Perform self – assessment of CE 6 & 7. * Perform self – assessment of SSP PQs * Update and maintain CC/EFOD *Identify and file Significant Differences			* Perform self – assessment of CE 6 & 7. * Perform self – assessment of SSP PQs * Update and maintain CC/EFOD *Identify and file Significant Differences *Update SAAQ		

**NOTES:**

1. The tasks identified in this Activity Schedule are based on the five main USOAP CMA Activities, these are:

- Corrective Action Plan (CAP)
- Self-assessment (PQs),
- SSP Self-assessment
- Electronic filing of differences (CC/EFOD), and
- State Aviation Activity Questionnaire (SAAQ).

2. Although SSP is included in this schedule, it has to be noted that, currently the USOAP CMA OLF does not cater for this function in a sense that there is no platform to upload any SSP related evidence; this function will therefore be monitored outside of the USOAP CMA OLF, and reported on accordingly.





# ICS Reports (sample)

Section / Department / Division ICAO COMPLIANCE Form Number: CA 183-195

**ICAO CMA: PQ AUDIT REPORT**

**1. AUDIT AREA INFORMATION**

Audit Area Name: **Aircraft accident and incident investigation (AIG)**

Accountable Executive: **Mr. Peter Mashaba**

Responsible SM: **Mr. Albert Morudi**

Date of Audit: From **01 April 2019** To **30 June 2019**

**2. AUDIT AREA PQ INFORMATION**

No of PQs: **35 Audited**

Audit Scope: **CE 1 to CE 3 (Not satisfactory)**

ICAO Compliance Specialist: **Mpho Thavhanyedza**

**3. AUDIT REPORT**

PQ No	Abbreviated PQ Requirement/s	Auditor Comments
6.001	Has the State promulgated legislation or regulations instituting an investigation into the circumstances of aircraft accidents and serious incidents in compliance with the provisions of Annex 13?	<b>Not Satisfactory</b> The regulation attached [12.03.2 (1)] as evidence has not been promulgated
6.011	Has the State promulgated primary legislation or regulations stipulating that accident prevention is the sole objective of aircraft accident and serious incident investigations and that it is not the purpose of the investigation to apportion blame or liability?	<b>Not Satisfactory</b> The regulation attached [12.03.1] as evidence has not been promulgated
6.017	Has the State implemented a procedure for identifying and notifying differences, if any, to ICAO?	<b>Not Satisfactory</b> No evidence attached to confirm effective implementation as required by PQ guidance

6.383	Has the State established a comprehensive system for providing assistance to aircraft accident victims and their families?	<b>Not Satisfactory</b> No evidence is attached on the OLF (PQ NEW)
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Add rows for additional PQs

**4. GENERAL COMMENTS**

An audit was conducted on all AIG PQ for critical element 1 to 3 (35 in total). The report contain those PQ were the evidence is either not satisfactory or outdated (12 in total). The CAP must be submitted to ICS within 30 days of the receipt of the report. CAP must be closed within 60 days. (I.e. before the end of the next quarter)

<i>Mpho Thavhanyedza</i>	Mpho Thavhanyedza	27 June 2019
SIGNATURE OF ICAO COMPLIANCE SPECIALIST	NAME IN BLOCK LETTERS	DATE

**5. VERIFICATION BY MANAGER**

REPORT VERIFIED.

<i>Ishmael Sebogodi</i>	Ishmael Sebogodi ICAO Compliance Manager South African Civil Aviation Authority	2019-06-27
SIGNATURE OF MANAGER: ICAO COMPLIANCE	NAME IN BLOCK LETTERS	DATE



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**END**

# Questions



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and Caribbean  
(NACC) Office  
Mexico City

South American  
(SAM) Office  
Lima

ICAO  
Headquarters  
Montréal

Western and  
Central African  
(WACAF) Office  
Dakar

European and  
North Atlantic  
(EUR/NAT) Office  
Paris

Middle East  
(MID) Office  
Cairo

Eastern and  
Southern African  
(ESAF) Office  
Nairobi

Asia and Pacific  
(APAC) Sub-office  
Beijing

Asia and Pacific  
(APAC) Office  
Bangkok



THANK YOU