

ICAO RBIS QMS PROJECT

Aeronautical Information Management (AIM) quality policy

AIM is committed to providing quality assured aeronautical information/data that enables customers to effectively plan and safely operate within the National airspace system and airspace beyond for which it has jurisdiction over. Quality is an integral part of all AIM activities.

To achieve this, the department commits to:

- a) Ensure that the Quality Management System conforms to the requirements of ISO 9001:2015.
- b) Ensure that the processes are delivering their intended outputs.
- c) Evaluate the performance of the quality management system and on opportunities for improvement in particular to top management;
- d) Promote customer focus throughout the organization;
- e) Maintain the integrity of the quality management system when changes are planned and implemented.
- f) Provide the required leadership, management and resources to ensure that the Quality Management system is reviewed and communicated for suitability.
- g) Address non-conformity arising from internal audits.

Approving authority's signature and stamp